

Sr. No.	Queries		Clarification/Remark
	Clause number for which the deviation is sought	Suggestion from Bidders	
1	4.8.1 The successful bidder should take all care to complete the contract within 07 days from the date of award and acceptance of contract.	Request to give at least 2-3 weeks for proper deployment of link. Further MERC to keep the Site Readiness ,Space , Power and Earthing as per the detailed pre-requisites for making any site RFS. Any delay in making the site readiness shall not form a part of the deployment timelines	Not accepted. We need to go live with 100 Mbps Leased Line from 1 August, 2025.
2	4.14 Warranty 99.5% Uptime shall be calculated as (Total Time – Down Time) X 200 /Total Time on quarterly basis.	99.5% Uptime shall be calculated as (Total Time – Down Time) X 100 /Total Time on quarterly basis.	Accepted
3	4.7. Responsibilities Under The Contract To provide 100 Mbps Internet connectivity (Leased Line), including minimum 6 public IPs at MERC, on yearly rental basis	Bidder shall provide 8 IPV4 with the link, out of which 5 shall be usable. Request MERC to provide acceptance.	Accepted
4	Annexure-III Financial Bid Format	Request clarity whether the quote is asked for Three Years or Two Years	Quote is asked for 3 Years
5	-	Our fiber Manhole are available in front of your building however for connectivity your location who would required permission to lay the fiber cable from Microscan manhole to your location. Whether inbuilding permission will be arrange by MERC. Please confirm.	MERC will not arrange the permission. Biider has to seek required permission at its own.
6	-	We will like to participate in the tender, kindly share 10 days extension.	Not Accepted.
7	4.8 4.8.1 Completion period: The successful bidder should take all care to complete the contract within 07 days from the date of award and acceptance of contract. 4.8.2 Delivery Period & Installation: The delivery period of the said tasks/services should be adhered to as will be mentioned in the Award of Contract. Bidder should quote the minimum and maximum period (within 15 days) he will take to install/operate the link at MERC. The supply shall actually be deemed to have been completed on the actual date of installation. 4.9 Liquidated damages (LD): The bidder shall take appropriate steps to ensure that the installation is completed within the stipulated time of 07 days from the issue of Award of Contract (AoC) to avoid imposition of liquidated damages. In the event of any delay in completion of the job liquidated damages @ 0.50% per week or part thereof for unfinished part of contract will be recovered subject to maximum of 5% of the total order value from the amount immediately due to the contractor.	Please allow that the delivery and installation timeline shall be 3 to 4 weeks	Not accepted.
8	3.6 The Bidder/Firms/Agencies shall have registered office in the State of Maharashtra. Copy of Registration /License from Competent Authority.	Please confirm if we can submit the rent agreement of our Mumbai office as a proof of registered office in the State of Maharashtra	Accepted

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9	Annexure-II 4.20 Client List	Please clarify what is “Compliance year of Contract” and “Whether support service attached”	Compliance year of Contract' may be read as 'Completion year of Contract' 'Whether support Service attached' may be read as 'List of Support Centres in case Support Service for monitoring/Managing the Leased line service was opted'
10	Annexure-III FINANCIAL BID FORMAT TENDER DOCUMENT FOR 100 Mbps Internet connectivity Leased Line (OFC) (1:1 uncompressed and unshared) for MERC for a period of Three years.	The contract period is three years whereas the pricing is asked for 2 years. Please clarify it	The Contract period is 3 Years.
11	MERC will not purchase any hardware /software and firm will have to provide all the required hardware/software to make the leased line fully functional as per specification	Please clarify if router has to be provided by buyer or seller	The Router shall be provided by the Bidder.
12	Last Date of Submission of Bids: 07 July, 2025 up to 1700 Hours	Please extend the Last Date of Submission of bid for 1-2 weeks	Not accepted.