

Report as submitted by
Nidar Utilities

Nidar Utilities Panvel Limited Liability Partnership (NUPLLP)								
Annexure II								
Report of individual Complaints where Compensation has been paid								
Format for quarterly return to be submitted to the Commission by the Distribution Licensee								
Period: October 2018 to December 2018								
Sr. No.	Complaint No.	Date of filing complaint	Consumer No	Name and address of Consumer	Nature of Complaint	Reference Standard of Performance	Amount of Compensation (Rs)	Date of payment of Compensation (DD/MM/YYYY)
(1).	(2).	(3).	(4).	(5).	(6).	(7).	(8).	(9).
1	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2								
3								
4								
5								
6								
7								
NOTE - The report shall be prepared as per category of item for which the compensation is paid for non- observance of Standards of Performance.								

Nidar Utilities Panvel Limited Liability Partnership (NUPLLP)							
Annexure-III							
Report of action on Faulty Meters (1 Phase/ 3 Phase)							
Format for quarterly return to be submitted to the Commission by the Distribution Licensee							
Period: October 2018 to December 2018							
Sr. No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
(1).	(2).	(3).	(4).	(5).	(6).	(7).	(8).
1	NUPLLP	NIL	NIL	NIL	NIL	NIL	NIL
2							
3							
4							
5							

Nidar Utilities Panvel Limited Liability Partnership (NUPLLP)

Annexure-IV

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

Period: October 2018 to December 2018

(I) System Average Interruption Duration Index (SAID1)

Sr. No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri= Restoration time for each interruption event on ith feeder	Nt=Total number of consumers of the distribution Licensees area	Sum (Ri*Ni) for all feeders excluding agri. Feeders)	SAID = (6)/(5)
(1).	(2).	(3).	(4).	(5).	(6).	(7).
1	Oct-18	0	0	135	0	0
2	Nov-18	0	0	138	0	0
3	Dec-18	0	0	139	0	0
	Total	0	0	139	0	0

(II) System Average Interruption Frequency Index (SAIF1)

Sr. No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions	Nt=Total number of consumers of the distribution Licensees area	SAIFI = (4)/(5)
(1).	(2).	(3).	(4).	(5).	(6).
1	Oct-18	0	0	135	0
2	Nov-18	0	0	138	0
3	Dec-18	0	0	139	0
	Total	0	0	139	0

(III) Customer Average Interruption Duration Index (CA1D1)

Sr. No.	Month	SAIDI	SAIFI	SAIDI / SAIFI
(1).	(2).	(3).	(4).	(5).
1	Oct-18	0	0	0
2	Nov-18	0	0	0
3	Dec-18	0	0	0
	Total	0	0	0