Shifting of Meter/Service Line

(Regulation 4.12 of MERC, Standards of Performance Regulations, 2014)

Sr No.	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a		b	d	e	f=d+e	g	h	I=g+h	j=f-i
	Q2										**6**
7	**Oct'20**	4.12	Shifting of Meter service Line- Supply Released	Shifting of Meter service Line- Supply Released	6	7	13	7	0	7	6
	Nov'20										
	Dec'20										