



Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

Month	SOP regulation	Parameter	Area	Pending complaints	Complaints (Reconnection Requests (E)	Total complaints(Total Reconnection requests)F=(D+E)	Within Standards of Performance	More than Stipulated time(H)	Total complaints redressed	Pending complaints
	(A)	(B)	(C)	(Reconnection Requests)-Nos(D)			(G)		I=G+H	J=F-I
Oct-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	915	915	879	36	915	0
Nov-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	1114	1114	1042	72	1114	0
Dec-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	1087	1087	1034	53	1087	0