



## Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

Sr No.	Month	SOP regulation	Parameter	Area	Pending complaints	Complaints (Reconnection Requests (E)	Total complaints(Total Reconnection requests)F=(D+E)	Within Standards of Performance	More than Stipulated time(H)	Total complaints redressed	Pending complaints
		(A)	(B)	(C)	(Reconnection Requests)-Nos(D)			(G)		I=G+H	J=F-I
8	Jul-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	410	410	371	39	410	0
	Aug-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	623	623	588	35	623	0
	Sep-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	533	533	513	20	533	0