Intimation of Charges where supply to dedicated or after extension/augmentation

(Regulation 4.5 & 4.6 of MERC, Standards of Performance Regulations, 2014)

Sr No.	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a		b	d	e	f=d+e	g	h	I=g+h	j=f-i
	Q1										211
3	July'20	4.5 & 4.6	Estimate	New Connection- B & C	211	3132	3343	3005	0	3005	338
	Aug'20										
	Sep'20										