



Meter Reading

(Regulation 7.2 of MERC, Standards of Performance Regulations, 2014)

| Sr.no | SOP regulation no | Parameters | Area | pending complaints no's (Previous Quarter) | Complaints in Current Qtr. | Total Complaints | Within Standards of performance | more than stipulated time | Total complaints redressed | Pending Complaints at end of Qtr |
|-------|-------------------|--|------|--|----------------------------|------------------|---------------------------------|---------------------------|----------------------------|----------------------------------|
| | a | b | c | d | e | f=d+e | g | h | i=g+h | j=f-i |
| 18 | 7.2 | Meter Reading once in every two months | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |