



Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

								No of complaints addressed (Reconnection request addressed)			
Sr No	Month	SOP regulation	Parameter	Area	Pending complaints	Complaints (Reconnection Requests (E))	Total complaints(Total Reconnection requests)F=(D+E)	Within Standards of Performance	More than Stipulated time(H)	Total complaints redressed	Pending complaints
		(A)	(B)	(C)	(Reconnection Requests)-Nos(D)			(G)		I=G+H	
8	Apr-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	585	585	550	35	585	0
	May-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	613	613	567	46	613	0
	Jun-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	517	517	489	28	517	0