

Report as submitted by
KRC Infrastructure

KRC Infrastructure And Projects Private Limited



Kharadi/Power/2019-20/308/M076

To,
The Secretary,
Maharashtra Electricity Regulatory Commission,
13th Floor, Centre No.1, World Trade Centre,
Cuffe Parade, Mumbai-400005
[Fax: 22163976 E-Mail: mercindia@merc.gov.in]

Subject : Submission of Quarterly report (**April-19 to June-19**) as per
Maharashtra Electricity Regulatory Commission (Standards of
Performance of Distribution Licensees, Period for Giving Supply and
Determination of Compensation) Regulations, 2014

Respected Sir,

We are submitting following Quarterly reports for the Q1 (FY 19-20) i.e. April-19 to June-19
are attached herewith this letter.

1. Quarterly Reports for Q1 (FY19-20) Annexure I to Annexure IV

This submission is in compliance of Clause 13 of Maharashtra Electricity Regulatory
Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply
and Determination of Compensation) Regulations, 2014

This is for your kind information please.

Thanking you,

Yours faithfully,
For Mindspace Business Parks Private Limited

Authorized Signatory



Enclosures:

1. Quarterly Reports for Q1 (FY19-20) Annexure I to Annexure IV

CIN : U70102MH2008PTC183176

Regd. Off. : Plot No.C-30, Block 'G', Opp. SIDBI, Bandra Kurla Complex, Bandra (E), Mumbai - 400 051.
Phone : +91-22-2656 4000 Fax : +91-22-2656 4004 Website : www.krahejacorp.com



**KHARADI ELECTRICITY DISTRIBUTION LICENSEE
DIVISION OF KRC INFRASTRUCTURES AND PROJECTS PVT LTD.**

April-19 to Jun-19

**Annexure-I
Standards of Performance Level by the Distribution Licensee**

Sr. No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.
							Within Standards of performance	More than stipulated time	Total complaints redressed	
	a	b	c	d	e	f=d+e	g	h	I=g+h	j= f-i
1	4.3	New connection- inspection of premises.	Urban	0	30	30	30	0	30	0
2	4.4	Intimation of charges where supply from existing lines.	Urban	0	30	30	30	0	30	0
3	4.5 &4.6	Intimation of charges where supply to dedicated or after extension / augmentation.	Urban	0	0	0	0	0	0	0
4	4.7	New connection / add. load where supply from existing line.	Urban	0	30	30	30	0	30	0
5	4.8	New connection / add. Load where supply after extension / augmentation.	Urban	0	0	0	0	0	0	0
6	4.9	New connection / add. Load where supply after commissioning of sub-station.	Urban	0	0	0	0	0	0	0
Q2	4.12	Shifting of Meter / service Line.	Urban	0	0	0	0	0	0	0
Q3	6.1	Reconnection of supply after payment of dues.	Urban	0	0	0	0	0	0	0
Q4	4.13	Change of Name	Urban	0	0	0	0	0	0	0



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April-19 to Jun-19

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10	4.13	Change of category	Urban	0	0	0	0	0	0	0
11	5.4 (a)	Complaint of Voltage Variation-Local fault	Urban	0	0	0	0	0	0	0
12	5.4 (b)	Complaint of Voltage Variation-Net work	Urban	0	0	0	0	0	0	0
13	5.4 (c)	Complaint of Voltage Variation - Expansion/ augmentation required	Urban	0	0	0	0	0	0	0
14	6.1	Fuse off call	Urban	0	0	0	0	0	0	0
15	6.2	Break down of Over head Line	Urban	0	0	0	0	0	0	0
16	6.3	Underground Cable fault	Urban	0	0	0	0	0	0	0
17	6.4	Transformer Failure	Urban	0	0	0	0	0	0	0
18	7.2	Meter Reading	Urban	0	0	0	0	0	0	0
19	7.3	Replacement of Faulty Meter	Urban	0	0	0	0	0	0	0
20	7.4	Replacement of Burnt Meter	Urban	0	0	0	0	0	0	0
21	7.6 , 7.7	Billing Complaint	Urban	0	0	0	0	0	0	0



KHARADI ELECTRICITY DISTRIBUTION LICENSEE
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Annexure-III

Report of action on Faulty Meters (1 Phase/ 3 Phase)

Sr. No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
1	2	3	4	5	6	7	8
1	Kharadi Electricity Distribution Licensee	-	0	0	0	0	Nil



**KHARADI ELECTRICITY DISTRIBUTION LICENSEE
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**Annexure-IV
Performance Report regarding Reliability Indices**

(1) System Average Interruption Duration Index (SAIDI)

Sr. No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri= Restoration time for each interruption event on ith feeder (minutes)	Nt=Total number of consumers of the distribution Licensees area	Sum (Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)
1	2	3	4	5	6	7
1	April 19			0	0	0.000
2	May 19			0	0	0.000
3	June19			30	0	0.000
Q1		0	0.00	30	0	0.000
YTD 2019-20		0	0.00	30	0	0.000

(2) System Average Interruption Frequency Index (SAIFI)

Sr. No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions =Sum Ni.	Nt=Total number of consumers of the distribution Licensees area	SAIFI = (4)/(5)
1	2	3	4	5	6
1	April 19	0	0	0	0.000
2	May 19	0	0	0	0.000
3	June19	0	0	30	0.000
Q1		0	0	30	0.000

(3) Customer Average Interruption Duration Index (CAIDI)

Sr. No.	Month	SAIDI	SAIFI	SAIDI/SAIFI
1	2	3	4	5
1	April 19	0.000	0.000	0.000
2	May 19	0.000	0.000	0.000
3	June19	0.000	0.000	0.000
Q1		0.0000	0.0000	0.000

As operations of Kharadi Electricity Distribution Licensee started on 1st June 2019.

KRC Infrastructure And Projects Private Limited



Kharadi/Power/2019-20/308/M076

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As operations of Kharadi Electricity Distribution Licensee started on 1st June 2019.