

Report as submitted by
JNPT



जवाहरलाल नेहरू पोर्ट ट्रस्ट

JAWAHARLAL NEHRU PORT TRUST

ISO 9001 : 2015
ISO 14001:2015
ISO 45001:2018
ISO 27001:2013

पत्तान कार्यालय : प्रशासन भवन, शेवा, नवी मुंबई - 400 707. Post Office : Administration Bldg., Sheva, Navi Mumbai - 400 707.
मुख्य सतर्कता अधिकारी Chief Vigilance Officer-(022) 2724 2292; मुख्य प्रबंधक (प्रशासन) एवं सचिव Chief Manager (Admn.) & Secy-(022) 2724 2233;
मुख्य प्रबंधक (यातायात) Chife Manager (Traffic)-(022) 2724 2377; मुख्य प्रबंधक (यां. एव वि.अ.) Chief Manager (M&EE)-(022) 2724 2218;
मुख्य प्रबंधक (वित्त) Chief Manager (Fin)-022) 2724 2241; मुख्य प्रबंधक (प.यो.वि.) Chief Manager (PP&D) - (022) 2724 2326;
उप-संरक्षक Dy. Conservator (022) 2724 2301; हार्वर मास्टर Harbour Master - (022) 2724 4173.
Website : www.jnport.gov.in E-mail : info@jnport.gov.in

JNP/M&EE-US/QR-DEC22/2023 | 328

January 4, 2023

To
The Secretary,
Maharashtra Electricity Regulatory Commission (MERC)
13th Floor, Centre No. 1, World Trade Centre,
Cuffe Parade, Mumbai – 400 005.

Sub.: Standard of Performance Quarterly Return for the quarter ending Dec-2022---reg.

Respected Sir,

In compliance to the MERC (Maharashtra Electricity Regulation Commission) Electricity Supply Code and Standards of performance of Distribution Licensee including power Quality Regulations 2021, the SOP quarterly return in the prescribed formats as given in Annexure III to VII for the quarter ending Dec-2022 is attached herewith for your kind perusal.

Thanking You

Yours Faithfully

Authorised Signatory

(Anil Chopade | Manager – Utility Services)

M +91 98336 72435

anilchopade@jnport.gov.in

Encl :- Annexure III to VII

मुंबई कार्यालय : 1107, रहेजा सेंटर, 214, फ्री प्रेस जर्नल मार्ग, नरिमान पॉइंट, मुंबई - 400 021. दूरभाष : 91-22-6616 5600 फॅक्स : 91-22-6743 1116.
MUMBAI OFFICE : 1107, RAHEJA CENTRE, 214, FPJ MARG, NARIMAN POINT, MUMBAI - 400 021.TEL.: 91-22-665600 FAX : 91-22-6743 1116.

हमेशा हिन्दी में पत्राचार करके देश का गौरव बढ़ाएँ ।

JAWAHARLAL NEHRU PORT TRUST SEZ

Annexure-VII- Performance Report regarding Reliability Indices.

Formats for Quarterly returns Dec 2022 to be submitted to the Commission by the Distribution Licensee

1) System Average Interruption Duration Index (SAIDI)

Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Ri=Restoration time for each interruption event on ith feeder	Nt=Total number of consumers of the distribution Licensees area.	Sum.(Ri*Ni) for all feeders excluding agriculture feeders	SAIDI=(6)/(5)
[1]	[2]	[3]	[4]	[5]	[6]	[7]
1	Oct-22	2	17	17	34	2.00
2	Oct-22	2	22	17	44	2.59
3	Oct-22	4	36	17	144	8.47
4	Nov-22	4	75	16	300	18.75
5	Dec-22	5	50	16	250	15.63
6	Dec-22	1	60	16	60	3.75
Total				16	832	52

2) System Average Interruption Frequency Index(SAIFI)

Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Sum of Consumers of i feeders which had experienced interruptions =Sum Ni	Nt=Total number of consumers of the distribution Licensees area.	SAIFI=(4)/(5)
[1]	[2]	[3]	[4]	[5]	[6]
1	Oct-22	2	2	17	0.118
2	Oct-22	2	2	17	0.118
3	Oct-22	4	4	17	0.235
4	Nov-22	4	4	16	0.250
5	Dec-22	6	6	16	0.375
6	Dec-22	1	1	16	0.063
Total			19	16	1.188

3) Customer Average Interruption Duration Index (CAIDI)

Sr No	Month	SAIDI	SAIFI	SAIDI/SAIFI
[1]	[2]	[3]	[4]	[5]
1	Oct-22	13.06	0.471	27.8
2	Nov-22	18.75	0.250	75.0
3	Dec-22	15.63	0.38	41.7
Total		52	1.19	44

4) customer Average Interruption Duration Index (CAIDI) for HT consumers

Sr No	Month	Ni=Number of HT consumers who experienced a sustained interruption	Ri=Restoration time for each interruption event on HT feeder	sum.(Ri*Ni) for all HT consumers	CAIDI=(5)/(3)
[1]	[2]	[3]	[4]	[5]	[6]
2	Oct-22	4	36	144	36
3	Dec-22	5	50	250	50
4	Dec-22	1	60	60	60
Total		10		454	45.40


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 (Anil Chopade | Manager – Utility Services)
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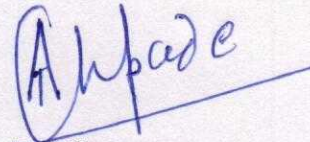
JAWAHARLAL NEHRU PORT TRUST SEZ

Annexure-IV-Report of individual Complaints where Compensation has been paid

Format for quarterly return Dec-2022 to be submitted to the Commission by the Distribution Licensee

Sr. No.	Complaint No	Date of Filing complaint/ automatic compensation	Consumer No.	Name and address of consumer	Nature of complaint	Reference standard of performance	Amount of compensation (Rs)	Date of payment of payment of compensation (DD/MM/YYYY)
1	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

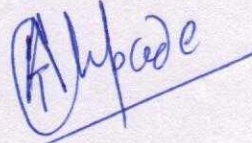
Note - The report shall be prepared as per category of item for which the compensation is paid for non-observance of standard of performance



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(Anil Chopade | Manager – Utility Services)
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JAWAHARLAL NEHRU PORT TRUST SEZ**Annexure-V- Report of action on Faulty Meters (1 Phase/ 3 Phase).****Format for quarterly return Dec 2022 to be submitted to the Commission by the Distribution Licensee**

Sr No	Name of Distribution Licensee	Reference to overall standard	Faulty Meter at start of the quarter (Nos)	Faulty Meter added during the quarter (Nos)	Total Faulty meters (Nos)	Meter rectified/ replaced (Nos)	Faulty Meters pending at end of quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]
1	JNPT SEZ	Nil	0	0	0	0	0

**Authorised Signatory****(Anil Chopade | Manager – Utility Services)**

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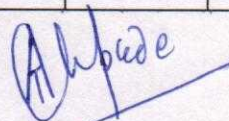
anilchopade@jnport.gov.in

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Annexure-VI-Report of Installation of Meter

Format for quarterly return Dec 2022 to be submitted to the Commission by the Distribution Licensee

Sr No	Name of Distribution Licensee	Total Agriculture connections at start of the quarter (Nos)	Metered Agriculture connection at start of the quarter (Nos)	New Meter Agriculture connections released during the quarter (Nos)	Unmetered agriculture connections at start if the quarter (Nos)	New Unmetered agriculture connection released during the quarter (Nos)	Meter installed to unmetered connections during the quarter (Nos)	Unmetered agriculture connections at start of the quarter (Nos)	New Unmetered agriculture connections released during the quarter (Nos)	Meter installed to unmetered connection during the quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9=6+7+8]	[10=4+5+8]	[9+10]
1	JNPT SEZ	0	0	0	0	0	0	0	0	0



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