

Report as submitted by
LBSCML

Ref No: LBSCML/2021-22/MERC/52

Date: 15/07/2021

To
The Secretary,
Maharashtra Electricity Regulatory Commission
Mumbai.

Subject: Standard of Performance Quarterly Return June 2021

Respected Sir,

In compliance to the MERC (Maharashtra Electricity Regulatory Commission (Electricity Supply Code and Standards of Performance of Distribution Licensees including Power Quality) Regulations, 2021), the SOP quarterly return in the prescribed formats as given in Annexure III to VII for the quarter ending June 2021 are attached herewith for your kind perusal.

Thanking You

Yours Faithfully

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Encl:- Annexure III & VII

Laxmipati Balaji Supply Chain Management Limited

LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED

Annexure III- Standards of Performance Level by the Distribution Licensee
Format for Quarterly Return to be submitted to the Commission by the Distribution Licensee

Sr No	Parameters	Area	Pending complaints nos (Previous Quarter)	Complaints in current quarter	Total Complaints	No of complaints addressed				Pending complaints at end of quarter
						f	g	h=f+g	i=e-h	
	A	b	c	d	e=c+d	f	g	h=f+g	i=e-h	
1	Intimation of charges where supply to dedicated or after extension/ augmentation	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	
2	New onnection / additional load where supply from existing line	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	
3	New connection/ additional load where supply after extension/ augmentation	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	
4	New connection/ additional load where supply after commissioning of sub station	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	
5	Shifting of Meter/ service line	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	
6	Reconnection of supply after payment of dues	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	
7	Change of Name	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	
8	Change of category	Urban Rural	NA 0	NA 1	NA 1	NA 1	NA 0	NA 1	NA 0	
9	Fuse of call	Urban Rural	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	NA 0	

10	Break down of over head line	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	1	1	1	0	1	0	1	0	0	0
11	Underground cable fault/ Bus riser fault	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0	0	0	0	0
12	Transformer & associated switchgear failure	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0	0	0	0	0
13	Metre Reading	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0	0	0	0	0
14	Replacement of faulty metters	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0	0	0	0	0
15	Replacement of burnt meter	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0	0	0	0	0
16	Billing complaint	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0	0	0	0	0
17	Quality of supply (specify the parameter)	Urban	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0	0	0	0	0


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Annexure-IV-Report of individual Complaints where Compensation has been paid

Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Sr. No.	Complaint No	Date of Filing complaint/ automatic compensation	Consumer No.	Name and address of consumer	Nature of complaint	Reference standard of performance	Amount of compensation (Rs)	Date of payment of compensation (DD/MM/YYYY)
1	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Note - The report shall be prepared as per category of item for which the compensation is paid for non-observance of standard of performance



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Annexure-V- Report of action on Faulty Meters (1 Phase/ 3 Phase).

Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Sr No	Name of Distribution Licensee	Reference to overall standard	Faulty Meter at start of the quarter (Nos)	Faulty Metered during the quarter (Nos)	Total Faulty meters (Nos)	Meter rectified/ replaced (Nos)	Faulty Meters pending at end of quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]
1	LBSCML	Nil	0	0	0	0	0

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Annexure-VI-Report of Installation of Meter

Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Sr No	Name of Distribution Licensee	Total Agriculture connections at start of the quarter (Nos)	Metered Agriculture connection at start of the quarter (Nos)	New Meter Agriculture connections released during the quarter (Nos)	Unmetered agriculture connections at start if the quarter (Nos)	New Unmetered agriculture connection released during the quarter (Nos)	Meter installed to unmetered connections during the quarter (Nos)	Unmetered agriculture connections at start of the quarter (Nos)	New Unmetered agriculture connections released during the quarter (Nos)	Meter installed to unmetered connection during the quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9=6+7+8]	[10=4+5+8]	[9+10]
1	LBSCML	0	0	0	0	0	0	0	0	0

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Annexure-VII- Performance Report regarding Reliability Indices.						
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee						
1) System Average Interruption Duration Index (SAIDI)						
Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Ri=Restoration time for each interruption event on ith feeder (Mins)	Nt=Total number of consumers of the distribution Licensees area.	Sum.(Ri*Ni) for all feeders excluding agriculture feeders	SAIDI=(6)/(5) Mins
[1]	[2]	[3]	[4]	[5]	[6]	[7]
1	13-Apr-21	25	110	25	2750	110
2	1-May-21	24	727	24	17448	727
3	16-May-21	24	463	24	11112	463
4	21-Jun-21	24	31	24	744	31
	Total			97	32054	330.45
2) System Average Interruption Frequency Index(SAIFI)						
Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Sum of consumers of i feeders which had experienced interruption = Sum Ni	Nt=Total number of consumers of the distribution Licensees area.	SAIFI=(4)/(5)	
[1]	[2]	[3]	[4]	[5]	[6]	
1	13-Apr-21	25	25	25	1.00	
2	1-May-21	24	24	24	1.00	
3	16-May-21	24	24	24	1.00	
4	21-Jun-21	24	24	24	1.00	
	Total		97	97	1.00	
3) Customer Average Interruption Duration Index (CAIDI)						
Sr No	Month	SAIDI	SAIFI	SAIDI/SAIFI		
[1]	[2]	[3]	[4]	[5]		
1	Apr-21	110	1.00	110		
2	May-21	727	1.00	727		
3	Jun-21	31	1.00	31		
	Total	330.45	1.00	330.45		
4) customer Average Interruption Duration Index (CAIDI) for HT consumers						
Sr No	Month	Ni=Number of HT consumers who experienced a sustained interruption	Ri=Restoration time for each interruption event on HT feeder	sum.(Ri*Ni) for all HT consumers	CAIDI=(5)/(3)	
[1]	[2]	[3]	[4]	[5]	[6]	
1	Apr-21	0				
2	May-21	0				
3	Jun-21	0				
	Total					

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