

Report as submitted by
EON – II SEZ



EON KHARADI
INFRASTRUCTURE PRIVATE LIMITED

EON/Power Distribution/2021/110

14th April 2021

To,

The Secretary,

Maharashtra Electricity Regulatory Commission,
13th Floor, Centre No.1, World Trade Centre,
Cuffe Parade, Mumbai-400005

[Fax: 22163976 E-Mail: mercindia@merc.gov.in]

Subject : Submission of Quarterly report (January-21 to March-21) as per Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2014

Respected Sir,

We are submitting following Quarterly reports for the Q4 (FY 20-21) i.e., January-21 to March-21 of EON Kharadi Infrastructure Private Limited SEZ-II & are attached herewith this letter.

1. Quarterly Reports for Q4 (FY20-21) Annexure I to Annexure IV

This submission is in compliance of Clause 13 of Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2014

This is for your kind information please.

Thanking You,

Authorized Signatory

EON Kharadi Infrastructure Private Limited SEZ-II

Enclosures:

1. Quarterly Reports for Q4 (FY20-21) Annexure I to Annexure IV



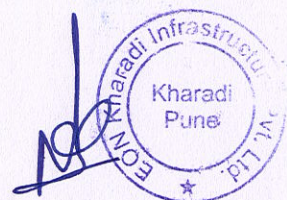
EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-II

Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

January 21 to March 21

**Annexure-I
Standards of Performance Level by the Distribution Licensee**

| Sr. No. | SOP Regulation No. | Parameters | Area | Pending complaint Nos. (previous Quarter) | Complaints in current Qtr. | Total complaints | No. of complaints addressed | | | Pending complaints at end of Qtr. |
|---------|--------------------|--|-------|---|----------------------------|------------------|---------------------------------|---------------------------|----------------------------|-----------------------------------|
| | | | | | | | Within Standards of performance | More than stipulated time | Total complaints redressed | |
| | a | b | c | d | e | f=d+e | g | h | I=g+h | j= f-i |
| 1 | 4.3 | New connection- inspection of premises. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | 4.4 | Intimation of charges where supply from existing lines. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | 4.5 & 4.6 | Intimation of charges where supply to dedicated or after extension / augmentation. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | 4.7 | New connection / add. load where supply from existing line. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | 4.8 | New connection / add. Load where supply after extension / augmentation. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | 4.9 | New connection / add. Load where supply after commissioning of sub-station. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | 4.12 | Shifting of Meter / service Line. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 8 | 6.1 | Reconnection of supply after payment of dues. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 | 4.13 | Change of Name | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | 4.13 | Change of category | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | 5.4 (a) | Complaint of Voltage Variation-Local fault | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | 5.4 (b) | Complaint of Voltage Variation-Net work | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 | 5.4 (c) | Complaint of Voltage Variation - Expansion/ augmentation required | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 14 | 6.1 | Fuse off call | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15 | 6.2 | Break down of Over head Line | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 16 | 6.3 | Underground Cable fault | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 17 | 6.4 | Transformer Failure | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 18 | 7.2 | Meter Reading | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 19 | 7.3 | Replacement of Faulty Meter | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 20 | 7.4 | Replacement of Burnt Meter | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 21 | 7.6, 7.7 | Billing Complaint | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 |





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Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

Annexure-II

Report of individual Complaints where Compensation has been paid

| Sr. No. | Complaint No. | Date of filing complaint | Consumer No | Name and address of Consumer | Nature of Complaint | Reference Standard of Performance | Amount of Compensation (Rs) | Date of payment of Compensation (DD/MM/YYYY) |
|---------|---------------|--------------------------|-------------|------------------------------|---------------------|-----------------------------------|-----------------------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 1 | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |



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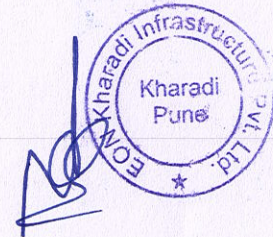
EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-II

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Annexure-III

Report of action on Faulty Meters (1 Phase/ 3 Phase)

| Sr. No. | Name of Distribution Licensee | Reference to Overall Standards | Faulty Meters at start of the Quarter (Nos.) | Faulty Meters added during Quarter (Nos.) | Total Faulty Meters (Nos.) | Meters rectified/ replaced (Nos.) | Faulty Meters pending at end of Quarter (Nos.) |
|---------|---|--------------------------------|--|---|----------------------------|-----------------------------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 1 | EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I | | 0 | 0 | 0 | 0 | 0 |





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Survey No.77,MIDC KNOWLEDGE PARK,KHARADI,PUNE -411014

Annexure-IV
Performance Report regarding Reliability Indices

(1) System Average Interruption Duration Index (SAIDI)

| Sr. No. | Month | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Ri= Restoration time for each interruption event on ith feeder (minutes) | Nt=Total number of consumers of the distribution Licensees area | Sum (Ri*Ni) for all feeders (excluding agri. Feeders) | SAIDI = (6)/(5) |
|--------------------|-------------|---|--|---|---|-----------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 1 | January 21 | 0 | 0 | 0 | 0 | 0.000 |
| 2 | February 21 | 0 | 0 | 0 | 0 | 0.000 |
| 3 | March 21 | 0 | 0 | 39 | 0 | 0.000 |
| Q4TD 2020-21 | | 0 | 0 | 39 | 0 | 0.000 |
| Till Q32TD 2020-21 | | 0 | 0 | 0 | 0 | 0.000 |
| YTD 2020-21 | | 0 | 0 | 39 | 0 | 0.000 |

(2) System Average Interruption Frequency Index (SAIFI)

| Sr. No. | Month | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Sum of consumers of i feeders which had experienced interruptions =Sum Ni. | Nt=Total number of consumers of the distribution Licensees area | SAIFI = (4)/(5) |
|--------------------|-------------|---|--|---|-----------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | January 21 | 0 | 0 | 0 | 0.000 |
| 2 | February 21 | 0 | 0 | 0 | 0.000 |
| 3 | March 21 | 0 | 0 | 39 | 0.000 |
| Q4TD 2020-21 | | 0 | 0 | 39 | 0.000 |
| Till Q32TD 2020-21 | | 0 | 0 | 0 | 0.000 |
| YTD 2020-21 | | 0 | 0 | 39 | 0.000 |

(3) Customer Average Interruption Duration Index (CAIDI)

| Sr. No. | Month | SAIDI | SAIFI | SAIDI / SAIFI |
|--------------------|-------------|--------|-------|---------------|
| 1 | 2 | 3 | 4 | 5 |
| 1 | January 21 | 0.000 | 0.000 | 0.000 |
| 2 | February 21 | 0.000 | 0.000 | 0.000 |
| 3 | March 21 | 0.000 | 0.000 | 0.000 |
| Q4TD 2020-21 | | 0.000 | 0.000 | 0.000 |
| Till Q32TD 2020-21 | | 0.0000 | 0.000 | 0.000 |
| YTD 2020-21 | | 0.0000 | 0.000 | 0.000 |

