

Report as submitted by  
LBSCML

Ref No: LBSCML/2024-25/DL/MERC/150

Date: 05/ 06/ 2024

To  
The Secretary,  
Maharashtra Electricity Regulatory Commission  
World trade Center, No1, 13<sup>th</sup> floor, Cuffe parade,  
Mumbai-400 005.

**Subject: Standard of Performance Quarterly Return June 2024**

Respected Sir,

In compliance to the MERC (Maharashtra Electricity Regulation Commission) Electricity Supply Code and Standards of performance of Distribution Licensee including power Quality Regulations 2023.the SOP quarterly return in the prescribed formats as given in Annexure I, III To VII for the quarter ending June- 2024 are attached herewith for your kind perusal.

Thanking You



Yours Faithfully

**Authorised Signatory**  
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**Encl :-** Annexure I,III & VII

**LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED**

**Annexure III- Standards of Performance Level by the Distribution Licensee**

Format for Quarterly Return April-24 to June-24 be submitted to the Commission by the Distribution Licensee

Sr No	Parameters	Area	Pending complaints nos (Previous Quarter)	Complaints in current quarter	Total Complaints	No of complaints addressed			Pending complaints at end of quarter
						f	g	h=f+g	
	A	b	c	d	e=c+d	f	g	h=f+g	i=e-h
1	Intimation of charges where supply to dedicated or after extension/ augmentation	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
2	New connection / additional load where supply from existing line	Urban	0	0	0	0	0	0	0
		Rural	0	0	0	0	0	0	0
3	New connection/ additional load where supply after extension/ augmentation	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
4	New connection/ additional load where supply after commissioning of sub station	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
5	Shifting of Meter/ service line	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
6	Reconnection of supply after payment of dues	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
7	Change of Name	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
8	Change of category	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
9	Fuse of call	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
10	Break down of over head line	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
11	Underground cable fault/ Bus riser fault	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
12	Transformer & associated switchgear failure	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
13	Metre Reading	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
14	Replacement of faulty meters	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
15	Replacement of burnt meter	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
16	Billing complaint	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
17	Quality of supply (specify the parameter)	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0



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**LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED****Annexure-IV-Report of individual Complaints where Compensation has been paid****Format for quarterly return April-24 to June-24 to be submitted to the Commission by the Distribution Licensee**

Sr. No.	Complaint No	Date of Filing complaint/ automatic compensation	Consumer No.	Name and address of consumer	Nature of complaint	Reference standard of performance	Amount of compensation (Rs)	Date of payment of compensation (DD/MM/YYYY)
1	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Note - The report shall be prepared as per category of item for which the compensation is paid for non-observance of standard of performance

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**LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED****Annexure-VI-Report of Installation of Meter**

Format for quarterly return April-24 to June-24 to be submitted to the Commission by the Distribution Licensee

Sr No	Name of Distribution Licensee	Total Agriculture connections at start of the quarter (Nos)	Metered Agriculture connection at start of the quarter (Nos)	New Meter Agriculture connections released during the quarter (Nos)	Unmetered agriculture connections at start if the quarter (Nos)	New Unmetered agriculture connection released during the quarter (Nos)	Meter installed to unmetered connections during the quarter (Nos)	Unmetered agriculture connections at start of the quarter (Nos)	New Unmetered agriculture connections released during the quarter (Nos)	Meter installed to unmetered connections during the quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9=6+7+8]	[10=4+5+8]	[9+10]
1	LBSCML	0	0	0	0	0	0	0	0	0



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**LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED****Annexure-V- Report of action on Faulty Meters (1 Phase/ 3 Phase).****Format for quarterly return April-24 to June-24 to be submitted to the Commission by the Distribution Licensee**

Sr No	Name of Distribution Licensee	Reference to overall standard	Faulty Meter at start of the quarter (Nos)	Faulty Meter added during the quarter (Nos)	Total Faulty meters (Nos)	Meter rectified/ replaced (Nos)	Faulty Meters pending at end of quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]
1	LBSCML	Nil	0	0	0	0	0

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**LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED**

Annexure-VII- Performance Report regarding Reliability Indices.

Formats for Quarterly returns April-24 to June-24 to be submitted to the Commission by the Distribution Licensee

**1) System Average Interruption Duration Index (SAIDI)**

Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Ri=Restoration time for each interruption event on ith feeder	Nt=Total number of consumers of the distribution Licensees area.	Sum.(Ri*Ni) for all feeders excluding agriculture feeders	SAIDI=(6)/(5)
[1]	[2]	[3]	[4]	[5]	[6]	[7]
1	Apr-24	34	105	34	3570	105
2	May-24	34	237	34	8058	237
3	Jun-24	34	400	34	13600	400
<b>Total</b>						

**2) System Average Interruption Frequency Index(SAIFI)**

Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Sum of Consumers of i feeders which had experienced interruptions =Sum Ni	Nt=Total number of consumers of the distribution Licensees area.	SAIFI=(4)/(5)
[1]	[2]	[3]	[4]	[5]	[6]
1	Apr-24	34	34	34	1.000
2	May-24	34	34	34	1.000
3	Jun-24	34	34	34	1.000
<b>Total</b>			<b>102</b>	<b>102</b>	<b>1.000</b>

**3) Customer Average Interruption Duration Index (CAIDI)**

Sr No	Month	SAIDI	SAIFI	SAIDI/SAIFI
[1]	[2]	[3]	[4]	[5]
1	Apr-24	105	1.0	105
2	May-24	237	1.0	237
3	Jun-24	400	1.0	400
<b>Total</b>		<b>0</b>	<b>1.00</b>	<b>0</b>

**4) customer Average Interruption Duration Index (CAIDI) for HT consumers**

Sr No	Month	Ni=Number of HT consumers who experienced a sustained interruption	Ri=Restoration time for each interruption event on HT feeder	sum.(Ri*Ni) for all HT consumers	CAIDI=(5)/(3)
[1]	[2]	[3]	[4]	[5]	[6]
1	Apr-24	2	21	42	21
2	May-24	2	275	550	275
3	Jun-24	2	0	0	0
<b>Total</b>		<b>6</b>	<b>296</b>	<b>1776</b>	<b>296</b>



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