## Report as submitted by LBSCML



## Ref No: LBSCML/2022-23/DL/MERC/83

Date: 22/07/2022

To The Secretary, Maharashtra Electricity Regulatory Commission World trade Center, No1, 13<sup>th</sup> floor, Cuffe parade, Mumbai-400 005.

## Subject: Standard of Performance Quarterly Return June 2022

Respected Sir,

In compliance to the MERC (Maharashtra Electricity Regulation Commission) Electricity Supply Code and Standards of performance of Distribution Licensee including power Quality Regulations 2022.the SOP quarterly return in the prescribed formats as given in Annexure III To VII for the quarter ending June 2022 are attached herewith for your kind perusal.

Thanking You



Yours Faithfully

Authorised Signatory (Sarvothama Shetty | VP - FTWZ Operations) M +91 9892326914 sarvothama.setty@arshiyalimited.com

Encl :- Annexure III & VII

1 of 7

## Laxmipati Balaji Supply Chain Management Limited

		LAXMI	LAXMIPATI BALAJ	I SUPPLY C	HAIN MAN	ALAJI SUPPLY CHAIN MANAGEMENT LIMITED	IMITED		
		Annexu	Annexure III- Standards of Performance Level by the Distribution Licensee		ice Level by th	e Distribution L	icensee		
	Format for Qua	Interly Ret	Format for Quarterly Return April-June 2022		mitted to the C	Commission by	to be submitted to the Commission by the Distribution Licensee	Licensee	
Sr No	Parameters	Area	Pending complaints nos (Previous Quarter)	Complaints in current quarter	Total Complaints	No of c	No of complaints addressed	essed	Pending complaints at end of quarter
	A	þ	J	q	e=c+d	f	g	h=f+g	i=e-h
~	Intimation of charges where supply to dedicated or after	Urban	NA	AN	AN	NA	NA	NA	NA
	extension/ augmentation	Rural	0	0	0	0	0	0	0
C	New connection / additional	Urban	0	0	0	0	0	0	0
V	existing line	Rural	0	0	0	0	0	0	0
	New connection/ additional	Urban	NA	NA	AN	NA	NA	NA	NA
	c	Rural	0	0	0	0	0	0	0
	New connection/ additional	Urban	NA	NA	NA	NA	NA	NA	NA
4	load where supply after commissioning of sub station	Rural	0	0	0	0	0	0	0
4	Chitting of Mater/ contino line	Urban	NA	NA	NA	NA	NA	NA	NA
n		Rural	0	0	0	0	0	0	0
Ű	Reconnection of supply after	Urban	NA	NA	NA	NA	NA	NA	NA
5	payment of dues	Rural	0	0	0	0	0	0	0
		Urban	NA	NA	NA	NA	NA	NA	NA
~	Change of Name	Rural	0	0	0	0	0	0	0
c		Urban	NA	NA	NA	NA	NA	NA	NA
0		Rural	0	0	0	0	0	0	0
0	=	Urban	NA	NA	NA	NA	NA	NA	NA
<i>.</i>	9 Fuse of call	Rural	0	0	0	0	0	0	0

.

		Urban	AN	NA	NA	NA	NA	NA	NA
2		Rural	0	0	0	0	0	0	0
7	Underground cable fault/ Bus	Urban	NA	NA	NA	NA	NA	NA	NA
-	riser fault	Rural	0	0	0	0	0	0	0
6	Transformer & associated	Urban	NA	NA	NA	NA	NA	NA	NA
2	switchgear failure	Rural	0	0	0	0	0	0	0
		Urban	NA	NA	NA	NA	NA	NA	NA
2	13 Interre reaging	Rural	0	0	0	0	0	0	0
		Urban	NA	NA	NA	NA	NA	NA	NA
4	14 Replacement of faulty metrers	Rural	0	0	0	0	0	0	0
		Urban	NA	NA	NA	NA	NA	NA	NA
<u>n</u>	Keplacement of burnt meter	Rural	0	0	0	0	0	0	0
		Urban	NA	NA	NA	NA	NA	NA	NA
0	Billing complaint	Rural	0	0	0	0	0	0	0
17	Quality of supply (specify the	Urban	NA	NA	NA	NA	NA	NA	NA
2	parameter)	Rural	0	ο	0	0	0	0	0
						Authorised Signatory (Sarvothama Shetty   M +91 9892326914 sarvothama.setty@arshi	Authorised Signatory (Sarvothama Shetty   VP - FTWZ Operations) M +91 9892326914 sarvothama.setty@arshiyalimited.com	VZ Operations)	

		nsee	yment t of tion ryy)	_	ard of								
	-	ution Lice	Date of payment of payment of compensation (DD/MM/YYYY)	Nil	iceof stand	rations)							
AITED	has been paid	April-June-2022 to be submitted to the Commission by the Distribution Licensee	Amount of compensation (Rs)	Nil	or non-observar	Authorised Signatory (Sarvothama Shetty   VP - FTWZ Operations) M +91 9892326914 sarvothama.setty@arshiyalimited.com							
<b>GEMENT LIN</b>	ompensation	Commission	Reference standard of performance	II	nsation is paid f	Authorised Signatory (Sarvothama Shetty   VP - FTWZ ( M +91 9892326914 sarvothama.setty@arshiyalimited.com							
N MANA	s where C	ted to the (	Nature of complaint	Nil	the compe	Authorised Signato (Sarvothama Sheti M +91 9892326914 sarvothama.setty@a							
PPLY CHAI	l Complaint	be submitt	Name and address of consumer	Nil	em for which	COMMUNICATION OF COMUNICATION OF COMMUNICATION OF COMUNICATION OF COMUNICATION OF COMUNICATION OF COMUNICATION OF COMUNICATIONO OF COMUNICATIO							
<b>SALAJI SU</b>	f individual	ne-2022 to	Consumer No.	Nil	ategory of it	THE REAL PRIME							
LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED	Annexure-IV-Report of individual Complaints where Compensation has been paid	terly return April-June	terly return April-Jun	terly return April-Jun∈	terly return April-June	rterly return April-June	rterly return April-June-	rterly return April-June-	rterly return April-June-2	Date of Filing complaint/ automatic compensation	Nil	Note - The report shall be prepared as per category of item for which the compensation is paid for non-observanceof standard of performance	
	Ani	Format for quarterly return	Complaint No	Nil	Note - The report sha performance								
		Fon	Sr. No.	1	Note - perfor								

		Format for quarterly return April-June 2022 to be submitted to the Commission by the Distribution Licensee	Faulty Meters pending at end of quarter (Nos)	[8]	0	G
IMITED	3 Phase).	n by the Dist	Meter rectified/ replaced (Nos)	[7]	0	VZ Operation:
NAGEMENT L	eters (1 Phase/	the Commissio	Total Faulty meters (Nos)	[9]	0	Authorised Signatory (Sarvothama Shetty   VP - FTWZ Operations) M +91 9892326914 sarvothama.setty@arshiyalimited.com
IPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED	re-V- Report of action on Faulty Meters (1 Phase/ 3 Phase).	e submitted to t	Faulty Meter added during the quarter (Nos)	[5]	0	Authorised Signatory (Sarvothama Shetty   VP - FTWZ ( M +91 9892326914 sarvothama.setty@arshiyalimited.com
I BALAJI SUPP	Report of actic	June 2022 to be	Faulty Meter at start of the quarter (Nos)	[4]	0	AL AL AL AL AL AL AL AL AL AL
LAXMIPAT	Annexure-V-	erly return April-	Reference to overall standard	[3]	Nil	
		mat for quar	Name of Distribution Licensee	[2]	LBSCML	
		For	Sr No	[1]	1	

		7.				
	*	Meter installed to unmetered connection during the quarter (Nos)	[9+10]	0		
	Licensee	censee	New Unmetered agriculture connections released during the quarter (Nos)	[10=4+5+8]	0	Authorised Signatory (Sarvothama Shetty   VP - FTWZ Operations) M +91 9892326914 sarvothama.setty@arshiyalimited.com
0	e Distribution	Unmetered agriculture connections at start of the quarter (Nos)	[9=6+7+-8]	0	Authorised Signatory (Sarvothama Shetty   VP - FTWZ ( M +91 9892326914 sarvothama.setty@arshiyalimited.com	
AENT LIMITEI Neter	imission by the	Meter installed to unmetered connections during the quarter (Nos)	[8]	0	Authorised Signatory (Sarvothama Shetty   M +91 9892326914 sarvothama.setty@arshi	
I BALAJI SUPPLY CHAIN MANAGEMEN Annexure-VI-Report of Installation of Meter	ted to the Com	New Unmetered agriculture connection released during the quarter (Nos)	[2]	0	11 + GETTING	
SUPPLY CHA	to be submit	Unmetered agriculture connections at start if the quarter (Nos)	[9]	0	A A A A A A A A A A A A A A A A A A A	
LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED Annexure-VI-Report of Installation of Meter	Format for quarterly return April-June 2022 to be submitted to the Commission by the Distribution Licensee	New Meter Agriculture connections released during the quarter (Nos)	[5]	0	•	
LAXM	irterly return	Metered Agriculture connection at start of the quarter (Nos)	[4]	0		
	Format for qua	Total Agriculature connections at start of the quarter (Nos)	[3]	0		
		Sr Distribution No Licensee	[1] [2]	1 LBSCML		

		LAXMIPATI BAL	AJI SUPPLY CHAIN	MANAGEMENT	IMITED		
		Annexure-VII-	Performance Report rep	garding Reliability Ind	ices.		
Fo	ormats for	Quarterly returns April-Ju			The second	n Licensee	
			Average Interruption D		and a second		
Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Ri=Restoration time for each interruption event on ith feeder	Nt=Total number of consumers of the distribution Licensees area.	Sum.(Ri*Ni) for all feeders excluding agriculture feeders	SAIDI=(6)/(5)	
[1]	[2]	[3]	[4]	[5]	[6]	[7]	
1	Apr-22	25	0	25	0	0	
2	May-22	23	235	23	5640	235	
3	Jun-22	24	125	24	3000	125	
3		24	120		and the second se	and the second sec	
	Total	010		73	8640	118	
			e Interuption Frequenc	y Index(SAIFI)		1	
Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Sum of Consumers of i feeders which had experienced interruptions =Sum Ni	consumers of the distribution	SAIFI=(4)/(5)		
[1]	[2]	[3]	[4]	[5]	[6]		
1	Apr-22	25	25	25	1.000	1	
2	May-22	23	24	24	1.000	-	
3	Jun-22	24	24	24	1.000	1	
3	Total	24	73	73	1.000	1	
		Customer Augure Intern	1.5.9385	70/1292	1.000	1	
C. No.		Customer Average Interro					
Sr No	Month	SAIDI	SAIFI	SAIDI/SAIFI		12	
[1]	[2]	[3]	[4]	[5]			
1	Apr-22	0	1.000	0			
2	May-22	235	1.000	235			
3	Jun-22	125	1.000	125			
	Total	118	1.00	118		_	
	4)	customer Average Interru	ption Duration Index (	CAIDI) for HT consum	ers		
Sr No	4) customer Average Interruption Duration Index (CAIDI) for HT consumers   No Ni=Number of HT consumers who expresienced a sustained interruption Ri=Restoration time for each interruption event on HT feeder sum.(Ri*Ni) for all HT consumers CAIDI=(5)/(3)						
[1]	[2]	[3]	[4]	[5]	[6]	]	
1	Apr-22	3	0	0	0	]	
2	May-22	3	235	705	235	1	
3	Jun-22	3	125	375	125	1	
	Total	3	360	1080	360	1	
	( <b>Sarvoth</b> M +91 98	ed Signatory nama Shetty   VP - FTW 392326914 na.setty@arshiyalimited.c	/Z Operations) om	CHAIN STATEMENT (			