

Report as submitted by
LBSCML

Ref No: LBSCML/2021-22/DL/MERC/70

Date: 10/01/2022

To
The Secretary,
Maharashtra Electricity Regulatory Commission
Mumbai.

Subject: Standard of Performance Quarterly Return January 2022

Respected Sir,

In compliance to the MERC (Maharashtra Electricity Regulation Commission) Electricity Supply Code and Standards of performance of Distribution Licensee including power Quality Regulations 2021, the SOP quarterly return in the prescribed formats as given in Annexure III To VII for the quarter ending Dec 2021 are attached herewith for your kind perusal.

Thanking You

Yours Faithfully

Authorised Signatory
(Sarvothama Shetty | VP - FTWZ Operations)
M +91 9892326914
sarvothama.setty@arshyalimited.com

Encl :- Annexure III & VII

LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED

Annexure III- Standards of Performance Level by the Distribution Licensee

Format for Quarterly Return Dec 2022 to be submitted to the Commission by the Distribution Licensee

Sr No	Parameters	Area	Pending complaints nos (Previous Quarter)	Complaints in current quarter	Total Complaints	No of complaints addressed			Pending complaints at end of quarter
						f	g	h=f+g	
	A	b	c	d	e=c+d	f	g	h=f+g	i=e-h
1	Intimation of charges where supply to dedicated or after extension/ augmentation	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
2	New connection / additional load where supply from existing line	Urban	0	3	3	0	0	0	0
		Rural	0	0	0	0	0	0	0
	New connection/ additional load where supply after extension/ augmentation	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
4	New connection/ additional load where supply after commissioning of sub station	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
5	Shifting of Meter/ service line	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
6	Reconnection of supply after payment of dues	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
7	Change of Name	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
8	Change of category	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	1	1	1	0	1	0
9	Fuse of call	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
10	Break down of over head line	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
11	Underground cable fault/ Bus riser fault	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
12	Transformer & associated switchgear failure	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
13	Metre Reading	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
14	Replacement of faulty metrsers	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	1	1	1	0	1	0
15	Replacement of burnt meter	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
16	Billing complaint	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0
17	Quality of supply (specify the parameter)	Urban	NA	NA	NA	NA	NA	NA	NA
		Rural	0	0	0	0	0	0	0

Authorized Signatory
 (Sarvothama Shetty | VP – ETWZ Operations)
 M +91 9892326914
 sarvothama.setty@laxmipatibalajilimited.com



LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED**Annexure-IV-Report of individual Complaints where Compensation has been paid****Format for quarterly return Dec-2022 to be submitted to the Commission by the Distribution Licensee**

Sr. No.	Complaint No	Date of Filing complaint/ automatic compensation	Consumer No.	Name and address of consumer	Nature of complaint	Reference standard of performance	Amount of compensation (Rs)	Date of payment of compensation (DD/MM/YYYY)
1	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Note - The report shall be prepared as per category of item for which the compensation is paid for non-observance of standard of performance

Authorised Signatory
(Sarvothama Shetty) VP (FTWZ Operations)
M +91 9892326914
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LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED**Annexure-V- Report of action on Faulty Meters (1 Phase/ 3 Phase).****Format for quarterly return Dec 2022 to be submitted to the Commission by the Distribution Licensee**

Sr No	Name of Distribution Licensee	Reference to overall standard	Faulty Meter at start of the quarter (Nos)	Faulty Meter added during the quarter (Nos)	Total Faulty meters (Nos)	Meter rectified/ replaced (Nos)	Faulty Meters pending at end of quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]
1	LBSCML	Nil	0	1	1	1	0

Authorised Signatory
(Sarvothama Shetty | VP FTWZ Operations)
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Annexure-VI-Report of Installation of Meter

Format for quarterly return Dec 2022 to be submitted to the Commission by the Distribution Licensee

Sr No	Name of Distribution Licensee	Total Agriculture connections at start of the quarter (Nos)	Metered Agriculture connection at start of the quarter (Nos)	New Meter Agriculture connections released during the quarter (Nos)	Unmetered agriculture connections at start if the quarter (Nos)	New Unmetered agriculture connection released during the quarter (Nos)	Meter installed to unmetered connections during the quarter (Nos)	Unmetered agriculture connections at start of the quarter (Nos)	New Unmetered agriculture connections released during the quarter (Nos)	Meter installed to unmetered connection during the quarter (Nos)
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9=6+7+8]	[10=4+5+8]	[9+10]
1	LBSCML	0	0	0	0	0	0	0	0	0

Authorised Signatory
 (Sarvothama Shetty) V.P - F/WZ Operations
 M +91 9892326514
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LAXMIPATI BALAJI SUPPLY CHAIN MANAGEMENT LIMITED

Annexure-VII- Performance Report regarding Reliability Indices.

Formats for Quarterly returns Dec 2022 to be submitted to the Commission by the Distribution Licensee

1) System Average Interruption Duration Index (SAIDI)

Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Ri=Restoration time for each interruption event on ith feeder	Nt=Total number of consumers of the distribution Licensees area.	Sum.(Ri*Ni) for all feeders excluding agriculture feeders	SAIDI=(6)/(5)
[1]	[2]	[3]	[4]	[5]	[6]	[7]
1	Oct-21	0	0	24	0	0
2	Nov-21	24	200	24	4800	200
3	Dec-21	23	490	23	11270	490
	Total			71	16070	226

2) System Average Interruption Frequency Index(SAIFI)

Sr No	Month	Ni=Number of Consumers Who experienced a sustained interruption on ith feeder.	Sum of Consumers of i feeders which had experienced interruptions =Sum Ni	Nt=Total number of consumers of the distribution Licensees area.	SAIFI=(4)/(5)
[1]	[2]	[3]	[4]	[5]	[6]
1	Oct-21	0	0	24	0.000
2	Nov-21	24	24	24	1.000
3	Dec-21	23	23	23	1.000
	Total		47	71	0.662

3) Customer Average Interruption Duration Index (CAIDI)

Sr No	Month	SAIDI	SAIFI	SAIDI/SAIFI
[1]	[2]	[3]	[4]	[5]
1	Oct-21	0	0.000	0
2	Nov-21	200	1.000	200
3	Dec-21	490	1.000	490
	Total	226	0.66	342

4) customer Average Interruption Duration Index (CAIDI) for HT consumers

Sr No	Month	Ni=Number of HT consumers who experienced a sustained interruption	Ri=Restoration time for each interruption event on HT feeder	sum.(Ri*Ni) for all HT consumers	CAIDI=(5)/(3)
[1]	[2]	[3]	[4]	[5]	[6]
1	Oct-21	3	0	0	0
2	Nov-21	3	200	600	200
3	Dec-21	3	490	1470	490
	Total	3	690	2070	690

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