Date: 03 January 2025

Sub: Inviting quotations for the engagement of an agency for providing IT Staffing services.

We are inviting quotations for providing the IT staffing services (one resource (BE in IT / Computer Science with at least 1 year experience in IT field) at MERC location, for the period of one year from 24<sup>th</sup> January, 2025. The scope of work, and terms and conditions for providing the IT staffing services are as given below:

## 1. Scope of Work

- i. Operation and maintenance of existing MERC website (www.merc.gov.in)
- ii. Solving all queries, troubleshooting and development related to MERC Website.
- iii. Daily updating of website, e- filling portal, digitalization portal etc
- iv. Providing support to users of MERC e-filing portal, resolution of various issues arises with consultation with the developer team, and for handling new development project for movement of files through exiting e-filing portal, etc.
- v. Conduct MERC's e-Hearings online and provide related support to end Users as and when required.
- vi. Any other IT work/ project like Digitization of Records, development of additional software or features in the existing petition e-filing portal for movement of files, etc. as per Commission's requirement.
- vii. Any other work assigned by the Commission from time to time.

## 2. Other Terms and Conditions:

- i. The gross salary for the resource will be Rs. 40,000/- per month.
- ii. You are requested to quote the Agency Charges separately.
- iii. No deductions/ recoveries shall be made from Resource's prescribed salary (except PF, ESIC and PT).
- iv. Quotation shall be submitted in a sealed envelope, superscribed as 'Quotation for Supplying IT Resource', at MERC Office address (MERC, World Trade Centre, Centre No.1, 13th Floor, Cuffe Parade, Mumbai-400005) on or before 13th January 2025 till 12:00 pm.

Sd/(Arun V. Walunj)
Dy. Director (Admin & Finance)