



# महाराष्ट्र विद्युत नियामक आयोग

## Maharashtra Electricity Regulatory Commission



NO.: MERC/ADM/RTI/019/2024/0213

Dt. 22.03.2024

To,  
Ms. Manju,  
K9, Shalimar Garden Bay, Ghaila,  
Lucknow, Pincode – 226020.

Subject :- Your application dated 22.02.2024 submitted under RTI Act, 2005.

Sir,

Your application has been transfer from CERC vide its letter No. ADMIN-12038/3/2024-CERC/RTI CELL, Dated 23<sup>rd</sup> February, 2024 under section 6 (3) RTI Act 2005 to the Public Information Officer, Maharashtra Electricity Regulatory Commission, Mumbai. The office of the Commission is in receipt of your application through CERC dated 28.02.2024 under section 6 (1) RTI Act 2005 seeking information by the PIO as under:

No	Information Sought	Information Provide
1	Please provide the details of efforts taken by the Electricity regulator of India for refund of excess amount paid by the customers to electricity corporations while applying for new connection.	Copy of the MERC (Electricity Supply code and Standard of Performance of Distribution Licensees including Power Quality) Regulation, 2021 is available on MERC website i.e. <a href="http://www.merc.gov.in">www.merc.gov.in</a> .**
2	Please provide designation and address of the officer responsible for monitoring the activity as per question number 1.	Information not available with office of the Commission.
3	Please provide the amount paid for Challan J53798531 regarding the new connection with application 1008081018 on 22.10.2020.	
4	Kindly inform the number of credits made to the account of UPPCL/MVVNL via the said challan/journal number.	
5	Please detail the action taken by the authorities to refund the excess credited amount.	
6	Please provide the complaint numbers of the grievances lodged by me with UPPCL / MVVNL in this matter.	
7	Please specify the designation of the authority responsible for refunding the money.	
8	Please provide the account name and the name of the account officer (along with their designation and contact details) responsible for maintaining the mentioned amount.	
9	Kindly inform me of the date of issuing the Demand Draft for the excess payment amount to myself.	

10	Please inform me of the date of the amount adjustment in future bill amounts for Ms. Manju.
11	Please provide details on the action taken regarding the Jansunwai complaints numbered 60000240019384, 60000230230479, 60000230196660, and 60000230192172.
12	Please inform the name and contact details of the authority who assigned the complaints and also those who closed the complaints.
13	Please specify the name of the authority for appealing against the unsatisfactory resolution of the complaints.
14	Kindly provide details of the action taken by MVVNL on the Letter dated 26.11.2020, sent by BKT Office to RAPDRP / MVVNL as per attachment.
15	Please provide details of the action taken against the official responsible for resolving the complaint.
14	Please provide the total excess amount refunded to the customers for out of excess amount received for FY 2020-21 and 2022-23.
15	Please provide the total amount available with the corporation for these FYs after refund.

\*\* As per the Hon'ble CIC decision No. CIC/YA/A/2014/000379/SB Dated 19.09.2016 in the matter of Shri. K. Lall Vs M. K. Bagri, Assistant Registrar of Companies and CPIO, Appeal No. CIC/AT/A/2007/00112, dated 12.04.2007, since the same is available in public domain, the PIO is not obliged to provide the same to the appellant under the RTI Act

Shri. Abhijeet Chatuphale, Deputy Director (Admin & Finance) is the first Appellate Authority for the purpose of Appeal under Sub- Section (1) of section 19 of the Right Information Act, 2005. Address: Maharashtra Electricity Regulatory Commission, World Trade Centre, Centre No.1, 13th Floor, Cuffe Parade, Mumbai - 400005 Tel. No. 022-22163964/65/69. Email: [abhijeet.chatuphale@merc.gov.in](mailto:abhijeet.chatuphale@merc.gov.in).

Yours faithfully,

  
(Arun Walunj)

Public Information Officer & Under Secretary

Copy to:-

Shri Sachin Kumar,  
Nodal Officer (RTI), Central Electricity Regulatory Commission,  
Ground Floor, Chanderlok Building,  
36, Janpath, New Delhi - 110001.