



महाराष्ट्र विद्युत नियामक आयोग

Maharashtra Electricity Regulatory Commission



माहितीचा
अधिकार

MERC/ADM/RTI/063/2023/0248



एक कदम स्वच्छता की ओर
Dt. 26.05.2023

To

Shri. Raju Nikam,
Lakhandur Road, At - Amgaon,
Tal. - Desaiganj (Vadasa),
Dist. Gadchiroli, Pin: 441207.

Subject : Your application dated 19.04.2023 submitted under RTI Act 2005.

Sir,

Your application has been transfer from Industries, Energy and Labour Department, Mantralaya, Mumbai vide its letter No. माअअ-२०२३/प्र.क्र.१८२/ऊर्जा-५, Dated 08th May, 2023 under section 6 (3) RTI Act 2005 to the Public Information Officer, Maharashtra Electricity Regulatory Commission, Mumbai. The office of the Commission is in receipt of your application through Mantralaya by email dated 17.05.2023 under section 6 (1) RTI Act 2005 seeking information by the PIO as under:-

No.	Information Sought	Information Provided
1	Provide the Office order/guidelines by which you have authorized CGRF & EO to convert \"undue charges\" into \"due charges\" within the meaning of Regulation no. 9.2(b) of MERC (CGRF & EO) Regulations, 2020. Many consumers who are billed under the wrong tariff for 10 years, or 15 years by the licensee are given a refund of undue charges for only 2 years by CGRF & EO. It means that he rest year's \"undue charges\" have been converted to \"due\" by the CGRF & MERC, Since CGRF &EO work under your guidance & supervision you are requested to send the scanned copies of such letters, and office circulars by which you have allowed CGRF & EO to act accordingly. Share the fee notices & information at my email ID only.	The Commission has notified \"MERC (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2020\" along with the Statement Of Reason (SOR) on dated 21 st September, 2020, wherein Commission has stated regarding the refund undue charges and Regulations for functioning of Forums & Electricity Ombudsman. Copy of the Regulation & SOR is available in downloadable form on Commission's website www.merc.gov.in

As per the Hon'ble CIC decision No. CIC/YA/A/2014/000379/SB Dated 19.09.2016 in the matter of Shri. K. Lall Vs M. K. Bagri, Assistant Registrar of Companies and CPIO, Appeal No. CIC/AT/A/2007/00112, dated 12.04.2007, since the same is available in public domain, the PIO is not obliged to provide the same to the appellant under the RTI Act.

Shri Anil Kumar Ukey, Director (Legal) In-charge is the first Appellate Authority for the purpose of Appeal under Sub- Section (1) of section 19 of the Right Information Act, 2005. Address: Maharashtra Electricity Regulatory Commission, World Trade Centre, Centre No.1, 13th Floor, Cuffe Parade, Mumbai – 400005 Tel. No. 022-22163964/65/69. Email:- anilkumar.ukey@merc.gov.in.

Yours faithfully,



(Arun Walunj)

Public Information Officer & Under Secretary

Copy to:-

Smt. Sangita Lande,
Public Information Officer / Section Officer,
Industries, Energy and Labour Department,
3rd Floor, Main Building, Hutatma Rajguru Chouk,
Madam Kama Marg, Mantralaya, Mumbai - 400032