

**Annexure-I**  
**Standards of Performance Level by the Distribution Licensee**  
**Format for Quarterly Return to be submitted to the Commission by the Distribution Licensee**

April to June 2017

Name of Distribution Licensee: Reliance Infrastructure Ltd.

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.	Reason
							Within Standards of performance	More than stipulated time	Total complaints redressed		
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i	
1	4.3	New connection - inspection of premises	Class-I Cities/Urban	875	12211	13086	11897	2	11899	1187	Delayed due to noncompliance by applicant-02 nos
2	4.4	Intimation of charges where supply from existing lines	Class-I Cities/Urban	1306	9866	11172	9553	0	9553	1619	
3	4.5 & 4.6	Intimation of charges where supply to dedicated or after extension / augmentation	Class-I Cities/Urban	382	2513	2895	2484	0	2484	411	
4	4.7*	New connection/ add. load where supply from existing line		822	9349	10171	7779	86	7865	2306	Delayed due to- a. noncompliance by applicant-82 nos, b. MCGM Permit-01 nos, c. Objection at site-03 nos
5	4.8*	New connection/ add. Load where supply after extension / augmentation		534	2207	2741	1745	0	1745	996	
6	4.9*	New connection/ add. load where supply after commissioning of sub-station		0	377	377	377	0	377	0	
7	4.12	Shifting of Meter / service Line	Class-I Cities/Urban	224	668	892	420	0	420	472	
8	6.10	Reconnection of supply after payment of dues	Class-I Cities/Urban	0	3003	3003	3003	0	3003	0	
9	4.13	Change of Name		0	15998	15998	15998	0	15998	0	
10	4.13	Change of category		191	944	1135	1009	0	1009	126	
11	5.4 (a)	Complaint of Voltage Variation - Local fault		0	2302	2302	2302	0	2302	0	
12	5.4 (b)	Complaint of Voltage Variation - Net work		0	2132	2132	2132	0	2132	0	
13	5.4 (c)	Complaint of Voltage Variation - Expansion / augmentation required		0	0	0	0	0	0	0	
14	6.1	Fuse off call	Class-I Cities/Urban	0	30664	30664	30382	282	30664	0	Refer note below.
15	6.2	Breakdown of Overhead Line	Class-I Cities/Urban	0	0	0	0	0	0	0	
16	6.3	Underground Cable fault	Class-I Cities/Urban	0	21254	21254	20016	1238	21254	0	Refer note below.
17	6.4	Transformer failure	Class-I Cities/Urban	0	8	8	8	0	8	0	
18	7.2	Meter Reading		844	7211586	7212430	7211637	793	7212430	0	Delayed due to - a. No Access to meter cabin - 315 b. Meter cabin lock - 478 nos.
19	7.3**	Replacement of Faulty Meter	Class-I Cities/Urban	0	962	962	962	0	962	0	
20	7.4	Replacement of Burnt Meter	Class-I Cities/Urban	0	1198	1198	1198	0	1198	0	
21	7.5 , 7.6	Billing Complaint		76	6164	6240	6112	0	6112	128	

\* New Connection report is based on number of applications received of individual building wherein multiple meters are connected.

\*\* Faulty meter includes- Defect in the meters not affecting the customer's supply, however affecting recording of consumer's consumption and needs immediate replacement.

This does not include black spot meters, meters used for reconnection of supply, meter replaced on consumer request, stolen or missing meters.

Notes:

Sr.no	Reasons for delay	6.1 Fuse off call	6.3 UG Cable fault
1	In theft prone areas miscreants are tapping wires from Rlnfra's feeder boxes and meter cabins. The overloading due to such unauthorized load results in to interruption of supply. Rlnfra is taking efforts to remove such unauthorized connections from time to time. During any interruption, for safety purpose, Rlnfra needs to first remove such unauthorized connections and then restore the supply. This results in delay in restoration of supply to complainant or even delay repairing of fault. Events related to this reason are specified here.	61	569
2	Heavy Rains, Water Logging, water ingress due to side by Nalla: In such conditions it becomes difficult to access installation/cables. In such cases it take more time to attended compliant/fault.	114	159
3	Request from Consumer to attend the fault at later suitable time	1	98
4	Objection from Consumer: Some time consumers in the area take objection (specially in slums) for excavation or laying of temporary cable or wire. At times it becomes very difficult to convince public requiring take longer time. Such events are covered here.		20
5	Adverse site conditions (cable deep/multiple cables at one location/road crossing/supply restoration not possible by temporary means/mass objection): Rlnfra's network is developed over 7 decades. Due to road widening, level raising, concerting, etc. cables have gone deep under the roads. It takes time to get all necessary permission and excavation for repair of such faults. Since using temporary cable or wire on such public roads is safety hazard, it is preferred to repair the fault. Mass objections on site is also faced sometimes. Availability of multiple Utilities under ground and makes it difficult to trace/locate the fault. In such cases supply restoration is delayed.	105	358
6	Multiple services tapped from common point/main network: It was old practice to tap services from common point. If any service cable becomes faulty, for isolation, it takes more time as all services need to be removed, diverted and then take-up the work on faulty service. In such cases it requires more time as number of works involved are multiple		3
7	Multiple Faults: In some cases multiple faults get developed due to damages by external agency (e.g. road widening/concreting contractors). After repair of one fault, on testing other fault is noticed. Restoration is not possible unless all the faults are repaired.		6
8	Access issue to meter cabin /Rlnfra network equipment: Many times it is found that the access to Rlnfra feeder pillars / meter cabin is blocked due to car or motor cycle parking or by any other means. This requires first removal of such obstructions to get access. It take linger time to search owner or call traffic police to get the site cleared. Once the access is available, repairing work is initiated. However, this delays the supply restoration.		11
9	Fault at Consumer installation, which consumer needs to rectify. Supply is kept OFF for safety purpose.	1	8
10	Labour commotion		6
<b>Grand To</b>		<b>282</b>	<b>1238</b>

**Annexure-II**

**Report of individual Complaints where Compensation has been paid**

**Format for quarterly return to be submitted to the Commission by the Distribution Licensee**

<b>Sr. No.</b>	<b>Complaint No.</b>	<b>Date of filing complaint</b>	<b>Consumer No.</b>	<b>Name and address of Consumer</b>	<b>Nature of Complaint</b>	<b>Reference Standard of Performance</b>	<b>Amount of Compensation (Rs.)</b>	<b>Date of payment of Compensation (DD/MM/YYYY)</b>
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	<b>NIL</b>							
2								
3								
4								
5								
6								
7								

**Annexure-III**  
**Report of action on Faulty Meters (1 Phase/ 3 Phase)**  
**Format for quarterly return to be submitted to the Commission by the Distribution Licensee**

Sr.No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at the start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	R Infra	7.3	0	962	962	962	0
2							
3							
4							
5							

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Apr-17	505	38.00	2976898	19190	0.0064
2	Apr-17	5142	25.00	2976898	128550	0.0432
3	Apr-17	819	7.00	2976898	5733	0.0019
4	Apr-17	5081	8.00	2976898	40648	0.0137
5	Apr-17	8891	7.00	2976898	62237	0.0209
6	Apr-17	963	13.00	2976898	12519	0.0042
7	Apr-17	5142	13.00	2976898	66846	0.0225
8	Apr-17	1311	9.99	2976898	13101	0.0044
9	Apr-17	1843	11.00	2976898	20273	0.0068
10	Apr-17	806	33.00	2976898	26598	0.0089
11	Apr-17	10208	13.00	2976898	132704	0.0446
12	Apr-17	2528	13.81	2976898	34920	0.0117
13	Apr-17	3953	6.00	2976898	23718	0.0080
14	Apr-17	7763	7.52	2976898	58383	0.0196
15	Apr-17	3372	22.61	2976898	76257	0.0256
16	Apr-17	2315	16.10	2976898	37270	0.0125
17	Apr-17	4351	37.83	2976898	164592	0.0553
18	Apr-17	1804	15.00	2976898	27060	0.0091
19	Apr-17	1020	28.00	2976898	28560	0.0096
20	Apr-17	1883	15.17	2976898	28572	0.0096
21	Apr-17	8000	65.13	2976898	521019	0.1750
22	Apr-17	10267	25.56	2976898	262446	0.0882
23	Apr-17	3459	23.64	2976898	81788	0.0275
24	Apr-17	265	28.00	2976898	7420	0.0025
25	Apr-17	6483	16.86	2976898	109306	0.0367
26	Apr-17	4018	73.13	2976898	293822	0.0987
27	Apr-17	3181	11.10	2976898	35297	0.0119
28	Apr-17	2628	20.89	2976898	54901	0.0184
29	Apr-17	5887	52.00	2976898	306124	0.1028
30	Apr-17	8765	71.82	2976898	629527	0.2115
31	Apr-17	1646	24.49	2976898	40309	0.0135
32	Apr-17	4090	30.30	2976898	123933	0.0416
33	Apr-17	1943	30.12	2976898	58529	0.0197
34	Apr-17	265	88.20	2976898	23373	0.0079
35	Apr-17	3802	13.95	2976898	53021	0.0178
36	Apr-17	1056	20.00	2976898	21120	0.0071
37	Apr-17	1620	36.00	2976898	58320	0.0196

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
38	Apr-17	5393	14.00	2976898	75502	0.0254
39	Apr-17	6381	16.99	2976898	108387	0.0364
40	Apr-17	5573	30.89	2976898	172152	0.0578
41	Apr-17	4637	22.31	2976898	103458	0.0348
42	Apr-17	1136	26.85	2976898	30503	0.0102
43	Apr-17	1182	13.00	2976898	15366	0.0052
44	Apr-17	321	19.00	2976898	6099	0.0020
45	Apr-17	3995	32.30	2976898	129029	0.0433
46	Apr-17	1515	26.00	2976898	39390	0.0132
47	Apr-17	2381	64.14	2976898	152725	0.0513
48	Apr-17	4734	29.00	2976898	137286	0.0461
49	Apr-17	9986	24.07	2976898	240335	0.0807
50	Apr-17	2651	21.10	2976898	55935	0.0188
51	Apr-17	2654	12.70	2976898	33718	0.0113
52	Apr-17	4216	12.33	2976898	51982	0.0175
53	Apr-17	2264	26.00	2976898	58864	0.0198
54	Apr-17	4021	19.07	2976898	76662	0.0258
55	Apr-17	4064	17.47	2976898	71004	0.0239
56	Apr-17	5396	25.25	2976898	136237	0.0458
57	Apr-17	1056	16.00	2976898	16896	0.0057
58	Apr-17	4489	31.00	2976898	139159	0.0467
59	Apr-17	2357	34.09	2976898	80346	0.0270
60	Apr-17	4438	36.09	2976898	160174	0.0538
61	Apr-17	417	17.00	2976898	7089	0.0024
62	Apr-17	4463	238.98	2976898	1066578	0.3583
63	Apr-17	690	8.00	2976898	5520	0.0019
64	Apr-17	1331	22.00	2976898	29282	0.0098
65	Apr-17	3082	43.52	2976898	134114	0.0451
66	Apr-17	10638	20.21	2976898	215033	0.0722
67	Apr-17	1159	25.02	2976898	29002	0.0097
68	Apr-17	4083	25.67	2976898	104800	0.0352
69	Apr-17	2927	24.75	2976898	72439	0.0243
70	Apr-17	650	28.00	2976898	18200	0.0061
71	Apr-17	5647	9.00	2976898	50823	0.0171
72	Apr-17	10365	9.90	2976898	102624	0.0345
73	Apr-17	173	21.00	2976898	3633	0.0012
74	Apr-17	7185	42.08	2976898	302364	0.1016

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
75	Apr-17	2263	23.79	2976898	53833	0.0181
76	Apr-17	2916	7.00	2976898	20412	0.0069
77	Apr-17	3421	46.00	2976898	157366	0.0529
78	Apr-17	4904	8.68	2976898	42587	0.0143
79	Apr-17	1056	16.00	2976898	16896	0.0057
80	Apr-17	575	46.97	2976898	27008	0.0091
81	Apr-17	1461	57.00	2976898	83277	0.0280
82	Apr-17	7915	27.35	2976898	216488	0.0727
83	Apr-17	1067	26.39	2976898	28159	0.0095
84	Apr-17	8000	45.30	2976898	362440	0.1218
85	Apr-17	7896	40.03	2976898	316088	0.1062
86	Apr-17	9394	79.81	2976898	749701	0.2518
87	Apr-17	5545	19.82	2976898	109907	0.0369
88	Apr-17	4364	6.59	2976898	28746	0.0097
89	Apr-17	1	42.00	2976898	42	0.0000
90	Apr-17	50	20.00	2976898	1000	0.0003
91	Apr-17	10267	47.00	2976898	482549	0.1621
92	Apr-17	55	199.00	2976898	10945	0.0037
93	Apr-17	496	26.48	2976898	13132	0.0044
94	Apr-17	2	15.00	2976898	30	0.0000
95	Apr-17	2150	20.00	2976898	43000	0.0144
96	Apr-17	572	42.70	2976898	24427	0.0082
97	Apr-17	6177	46.73	2976898	288679	0.0970
98	Apr-17	1108	13.25	2976898	14676	0.0049
99	Apr-17	1	43.00	2976898	43	0.0000
100	Apr-17	4349	39.08	2976898	169948	0.0571
101	Apr-17	9418	31.86	2976898	300014	0.1008
102	Apr-17	933	80.97	2976898	75549	0.0254
103	Apr-17	914	22.00	2976898	20108	0.0068
104	Apr-17	1955	21.14	2976898	41325	0.0139
105	Apr-17	2056	26.91	2976898	55333	0.0186
106	Apr-17	854	26.29	2976898	22452	0.0075
107	Apr-17	1590	20.74	2976898	32978	0.0111
108	Apr-17	3029	17.94	2976898	54345	0.0183
109	Apr-17	2116	17.61	2976898	37253	0.0125
110	Apr-17	1845	6.15	2976898	11340	0.0038
111	Apr-17	1482	6.76	2976898	10019	0.0034

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
112	Apr-17	1569	24.83	2976898	38951	0.0131
113	Apr-17	4423	17.92	2976898	79252	0.0266
114	Apr-17	4344	37.49	2976898	162864	0.0547
115	Apr-17	1958	36.61	2976898	71685	0.0241
116	Apr-17	4529	16.00	2976898	72464	0.0243
117	Apr-17	5779	41.37	2976898	239083	0.0803
118	Apr-17	10117	33.27	2976898	336616	0.1131
119	Apr-17	3340	86.05	2976898	287396	0.0965
120	Apr-17	3991	55.96	2976898	223332	0.0750
121	Apr-17	3415	16.48	2976898	56275	0.0189
122	Apr-17	4997	44.30	2976898	221366	0.0744
123	Apr-17	9449	33.68	2976898	318260	0.1069
124	Apr-17	2529	34.78	2976898	87948	0.0295
125	Apr-17	7417	50.64	2976898	375563	0.1262
126	Apr-17	987	23.00	2976898	22701	0.0076
127	Apr-17	3148	47.00	2976898	147956	0.0497
128	Apr-17	4410	14.69	2976898	64770	0.0218
129	Apr-17	9560	34.06	2976898	325594	0.1094
130	Apr-17	6601	38.00	2976898	250838	0.0843
131	Apr-17	6220	38.46	2976898	239197	0.0804
132	Apr-17	5417	25.00	2976898	135425	0.0455
133	Apr-17	2984	28.92	2976898	86309	0.0290
134	Apr-17	6740	14.41	2976898	97143	0.0326
135	Apr-17	3733	16.00	2976898	59728	0.0201
136	Apr-17	3372	14.30	2976898	48233	0.0162
137	Apr-17	3	13.00	2976898	39	0.0000
138	Apr-17	2691	28.65	2976898	77103	0.0259
139	Apr-17	2958	34.78	2976898	102873	0.0346
140	Apr-17	4055	18.32	2976898	74294	0.0250
141	Apr-17	64	23.00	2976898	1472	0.0005
142	Apr-17	2075	60.98	2976898	126537	0.0425
143	Apr-17	3559	20.52	2976898	73018	0.0245
144	Apr-17	5948	27.02	2976898	160733	0.0540
145	Apr-17	2814	36.11	2976898	101624	0.0341
146	Apr-17	2665	30.28	2976898	80709	0.0271
147	Apr-17	3074	22.00	2976898	67628	0.0227
148	Apr-17	4539	32.96	2976898	149591	0.0503



## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
149	Apr-17	4115	60.24	2976898	247898	0.0833
150	Apr-17	9214	31.53	2976898	290518	0.0976
151	Apr-17	374	21.00	2976898	7854	0.0026
152	Apr-17	1012	20.00	2976898	20240	0.0068
153	Apr-17	2367	13.00	2976898	30771	0.0103
154	Apr-17	461	24.23	2976898	11170	0.0038
155	Apr-17	312	24.00	2976898	7488	0.0025
156	Apr-17	3096	13.22	2976898	40941	0.0138
157	Apr-17	195	15.90	2976898	3101	0.0010
158	Apr-17	3096	28.00	2976898	86688	0.0291
159	Apr-17	1459	14.00	2976898	20426	0.0069
160	Apr-17	3643	21.50	2976898	78328	0.0263
161	Apr-17	298	15.00	2976898	4470	0.0015
162	Apr-17	298	15.00	2976898	4470	0.0015
163	Apr-17	1108	28.27	2976898	31323	0.0105
164	Apr-17	4	46.00	2976898	184	0.0001
165	Apr-17	2341	13.68	2976898	32035	0.0108
166	Apr-17	1920	18.11	2976898	34780	0.0117
167	Apr-17	3676	8.96	2976898	32946	0.0111
168	Apr-17	2658	36.03	2976898	95768	0.0322
169	Apr-17	7820	11.77	2976898	92049	0.0309
170	Apr-17	1295	29.42	2976898	38100	0.0128
171	Apr-17	709	29.53	2976898	20940	0.0070
172	Apr-17	5713	22.00	2976898	125686	0.0422
173	Apr-17	2308	13.72	2976898	31656	0.0106
174	Apr-17	4539	40.81	2976898	185218	0.0622
175	Apr-17	228	13.00	2976898	2964	0.0010
176	Apr-17	5887	46.30	2976898	272562	0.0916
177	Apr-17	1520	72.90	2976898	110802	0.0372
178	Apr-17	943	22.26	2976898	20993	0.0071
179	Apr-17	4225	46.15	2976898	194964	0.0655
180	Apr-17	2528	21.69	2976898	54838	0.0184
181	Apr-17	5144	26.65	2976898	137094	0.0461
182	Apr-17	4330	20.00	2976898	86600	0.0291
183	Apr-17	4151	54.91	2976898	227928	0.0766
	Total	635383	30.83	2976898	19591155	6.5811

Annexure-IV

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)

Remark

Customer served by Rinfra (Nos.) 2976898

Number of feeders (Nos.) 1127

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	May-17	7	24.00	2980010	168	0.0001
2	May-17	6561	9.00	2980010	59049	0.0198
3	May-17	1808	22.23	2980010	40190	0.0135
4	May-17	4372	46.00	2980010	201112	0.0675
5	May-17	3308	24.00	2980010	79398	0.0266
6	May-17	3243	31.37	2980010	101726	0.0341
7	May-17	2729	19.51	2980010	53248	0.0179
8	May-17	1	19.00	2980010	19	0.0000
9	May-17	4419	26.15	2980010	115545	0.0388
10	May-17	9311	27.43	2980010	255387	0.0857
11	May-17	1254	21.28	2980010	26688	0.0090
12	May-17	1375	35.41	2980010	48694	0.0163
13	May-17	4667	17.30	2980010	80745	0.0271
14	May-17	11567	361.01	2980010	4175765	1.4013
15	May-17	160	26.96	2980010	4313	0.0014
16	May-17	3717	29.42	2980010	109349	0.0367
17	May-17	1189	37.51	2980010	44601	0.0150
18	May-17	126	23.00	2980010	2898	0.0010
19	May-17	1194	22.00	2980010	26268	0.0088
20	May-17	7140	10.63	2980010	75892	0.0255
21	May-17	2000	18.94	2980010	37882	0.0127
22	May-17	3455	31.28	2980010	108074	0.0363
23	May-17	1863	7.00	2980010	13041	0.0044
24	May-17	3326	28.69	2980010	95425	0.0320
25	May-17	3916	35.00	2980010	137060	0.0460
26	May-17	1369	24.00	2980010	32856	0.0110
27	May-17	2610	29.72	2980010	77582	0.0260
28	May-17	1397	54.98	2980010	76809	0.0258
29	May-17	8578	20.21	2980010	173340	0.0582
30	May-17	2056	23.00	2980010	47288	0.0159
31	May-17	3264	35.66	2980010	116391	0.0391
32	May-17	7185	35.26	2980010	253360	0.0850
33	May-17	794	25.89	2980010	20556	0.0069
34	May-17	4227	13.69	2980010	57857	0.0194
35	May-17	1883	32.70	2980010	61582	0.0207
36	May-17	6355	29.00	2980010	184295	0.0618
37	May-17	2012	16.64	2980010	33474	0.0112

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
38	May-17	3995	54.71	2980010	218550	0.0733
39	May-17	437	22.60	2980010	9878	0.0033
40	May-17	2264	28.12	2980010	63674	0.0214
41	May-17	1024	13.66	2980010	13992	0.0047
42	May-17	1261	29.25	2980010	36881	0.0124
43	May-17	6916	21.56	2980010	149114	0.0500
44	May-17	3012	22.37	2980010	67384	0.0226
45	May-17	925	44.30	2980010	40979	0.0138
46	May-17	3143	13.41	2980010	42142	0.0141
47	May-17	7376	30.42	2980010	224396	0.0753
48	May-17	2078	40.97	2980010	85138	0.0286
49	May-17	5483	23.92	2980010	131157	0.0440
50	May-17	1860	20.55	2980010	38224	0.0128
51	May-17	1046	28.02	2980010	29314	0.0098
52	May-17	600	57.69	2980010	34617	0.0116
53	May-17	1646	16.00	2980010	26336	0.0088
54	May-17	1550	22.42	2980010	34755	0.0117
55	May-17	704	36.63	2980010	25787	0.0087
56	May-17	3986	23.34	2980010	93048	0.0312
57	May-17	6916	23.04	2980010	159372	0.0535
58	May-17	5299	26.75	2980010	141771	0.0476
59	May-17	4667	17.52	2980010	81770	0.0274
60	May-17	4152	26.76	2980010	111119	0.0373
61	May-17	1029	17.76	2980010	18271	0.0061
62	May-17	1769	20.00	2980010	35372	0.0119
63	May-17	914	35.00	2980010	31990	0.0107
64	May-17	1874	44.99	2980010	84317	0.0283
65	May-17	977	71.00	2980010	69367	0.0233
66	May-17	10490	18.42	2980010	193180	0.0648
67	May-17	1	15.00	2980010	15	0.0000
68	May-17	3995	20.19	2980010	80639	0.0271
69	May-17	4090	141.07	2980010	576987	0.1936
70	May-17	10255	61.31	2980010	628762	0.2110
71	May-17	1000	21.83	2980010	21832	0.0073
72	May-17	1241	19.11	2980010	23720	0.0080
73	May-17	5194	16.40	2980010	85167	0.0286
74	May-17	1479	36.00	2980010	53244	0.0179

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
75	May-17	918	10.00	2980010	9180	0.0031
76	May-17	1170	47.75	2980010	55868	0.0187
77	May-17	276	30.00	2980010	8280	0.0028
78	May-17	3991	43.20	2980010	172430	0.0579
79	May-17	2421	31.41	2980010	76055	0.0255
80	May-17	6113	35.80	2980010	218848	0.0734
81	May-17	2687	21.00	2980010	56427	0.0189
82	May-17	599	16.84	2980010	10088	0.0034
83	May-17	2581	43.00	2980010	110987	0.0372
84	May-17	2712	22.41	2980010	60775	0.0204
85	May-17	4077	31.12	2980010	126862	0.0426
86	May-17	2253	24.67	2980010	55573	0.0186
87	May-17	1611	19.96	2980010	32152	0.0108
88	May-17	761	33.40	2980010	25414	0.0085
89	May-17	1170	21.41	2980010	25045	0.0084
90	May-17	64	28.00	2980010	1792	0.0006
91	May-17	821	38.00	2980010	31198	0.0105
92	May-17	961	12.01	2980010	11543	0.0039
93	May-17	69	30.68	2980010	2117	0.0007
94	May-17	854	21.00	2980010	17934	0.0060
95	May-17	206	31.26	2980010	6440	0.0022
96	May-17	2220	21.32	2980010	47323	0.0159
97	May-17	11820	24.46	2980010	289062	0.0970
98	May-17	760	94.69	2980010	71966	0.0241
99	May-17	910	14.00	2980010	12740	0.0043
100	May-17	6420	58.67	2980010	376630	0.1264
101	May-17	3288	42.28	2980010	139017	0.0466
102	May-17	3187	21.00	2980010	66927	0.0225
103	May-17	3252	15.00	2980010	48780	0.0164
104	May-17	4582	15.00	2980010	68730	0.0231
105	May-17	4588	11.47	2980010	52604	0.0177
106	May-17	1024	20.44	2980010	20932	0.0070
107	May-17	100	422.80	2980010	42280	0.0142
108	May-17	691	79.08	2980010	54645	0.0183
109	May-17	1053	9.01	2980010	9488	0.0032
110	May-17	3002	80.32	2980010	241124	0.0809
111	May-17	5948	26.94	2980010	160242	0.0538

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
112	May-17	4708	19.26	2980010	90660	0.0304
113	May-17	1211	20.49	2980010	24808	0.0083
114	May-17	9142	103.56	2980010	946754	0.3177
115	May-17	3732	6.00	2980010	22392	0.0075
116	May-17	11897	18.76	2980010	223210	0.0749
117	May-17	3316	35.61	2980010	118098	0.0396
118	May-17	8327	18.07	2980010	150479	0.0505
119	May-17	5710	23.77	2980010	135734	0.0455
120	May-17	1159	33.92	2980010	39312	0.0132
121	May-17	5309	20.00	2980010	106180	0.0356
122	May-17	14130	22.69	2980010	320586	0.1076
123	May-17	8266	30.50	2980010	252101	0.0846
124	May-17	1499	47.00	2980010	70453	0.0236
125	May-17	3987	6.00	2980010	23922	0.0080
126	May-17	7386	41.59	2980010	307200	0.1031
127	May-17	2530	17.00	2980010	43010	0.0144
128	May-17	8944	49.41	2980010	441944	0.1483
129	May-17	2570	30.67	2980010	78815	0.0264
130	May-17	6777	34.11	2980010	231140	0.0776
131	May-17	1078	135.24	2980010	145788	0.0489
132	May-17	4403	28.63	2980010	126052	0.0423
133	May-17	5010	23.60	2980010	118245	0.0397
134	May-17	8071	79.93	2980010	645093	0.2165
135	May-17	5186	132.40	2980010	686617	0.2304
136	May-17	3539	27.11	2980010	95957	0.0322
137	May-17	4820	35.90	2980010	173025	0.0581
138	May-17	5226	42.79	2980010	223638	0.0750
139	May-17	5417	72.85	2980010	394612	0.1324
140	May-17	4575	36.00	2980010	164700	0.0553
141	May-17	4130	20.00	2980010	82600	0.0277
142	May-17	14829	23.15	2980010	343357	0.1152
143	May-17	4196	20.04	2980010	84081	0.0282
144	May-17	1745	28.86	2980010	50364	0.0169
145	May-17	2348	23.11	2980010	54252	0.0182
146	May-17	964	28.90	2980010	27862	0.0093
147	May-17	9341	78.85	2980010	736559	0.2472
148	May-17	6663	9.65	2980010	64329	0.0216

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
149	May-17	11652	23.08	2980010	268949	0.0903
150	May-17	546	12.00	2980010	6552	0.0022
151	May-17	7955	20.00	2980010	159100	0.0534
152	May-17	1033	14.26	2980010	14728	0.0049
153	May-17	4387	29.94	2980010	131342	0.0441
154	May-17	2953	6.00	2980010	17718	0.0059
155	May-17	1221	30.19	2980010	36861	0.0124
156	May-17	1745	16.13	2980010	28154	0.0094
157	May-17	9071	6.07	2980010	55040	0.0185
158	May-17	2028	24.77	2980010	50236	0.0169
159	May-17	427	24.00	2980010	10248	0.0034
160	May-17	4425	27.00	2980010	119475	0.0401
161	May-17	1	24.00	2980010	24	0.0000
162	May-17	3265	13.00	2980010	42445	0.0142
163	May-17	3598	16.44	2980010	59150	0.0198
164	May-17	330	19.00	2980010	6270	0.0021
165	May-17	4711	18.84	2980010	88769	0.0298
166	May-17	5304	6.00	2980010	31824	0.0107
167	May-17	3384	13.81	2980010	46728	0.0157
168	May-17	3132	24.72	2980010	77424	0.0260
169	May-17	440	18.00	2980010	7920	0.0027
170	May-17	6503	17.93	2980010	116576	0.0391
171	May-17	63	23.57	2980010	1485	0.0005
172	May-17	4059	61.00	2980010	247599	0.0831
173	May-17	2002	48.50	2980010	97093	0.0326
174	May-17	5657	27.41	2980010	155059	0.0520
175	May-17	2254	21.44	2980010	48326	0.0162
176	May-17	3633	9.00	2980010	32697	0.0110
177	May-17	191	30.00	2980010	5730	0.0019
178	May-17	7526	37.99	2980010	285906	0.0959
179	May-17	820	17.04	2980010	13972	0.0047
180	May-17	591	27.00	2980010	15957	0.0054
181	May-17	7578	53.14	2980010	402726	0.1351
182	May-17	6855	24.12	2980010	165316	0.0555
183	May-17	3300	28.57	2980010	94284	0.0316
184	May-17	2994	10.00	2980010	29940	0.0100
185	May-17	4226	13.17	2980010	55670	0.0187

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
186	May-17	4809	22.62	2980010	108765	0.0365
187	May-17	3192	41.29	2980010	131810	0.0442
188	May-17	5417	157.52	2980010	853296	0.2863
189	May-17	1784	146.34	2980010	261070	0.0876
190	May-17	8681	25.51	2980010	221485	0.0743
191	May-17	3958	28.00	2980010	110824	0.0372
192	May-17	6411	49.00	2980010	314139	0.1054
193	May-17	4546	24.05	2980010	109318	0.0367
194	May-17	688	34.00	2980010	23392	0.0078
195	May-17	2577	30.49	2980010	78582	0.0264
196	May-17	4336	92.55	2980010	401282	0.1347
197	May-17	1294	35.00	2980010	45290	0.0152
198	May-17	2	26.00	2980010	52	0.0000
199	May-17	2770	36.00	2980010	99720	0.0335
200	May-17	377	38.00	2980010	14326	0.0048
201	May-17	3090	18.72	2980010	57846	0.0194
202	May-17	3102	18.67	2980010	57925	0.0194
203	May-17	3116	57.42	2980010	178932	0.0600
204	May-17	23	36.00	2980010	828	0.0003
205	May-17	3	29.33	2980010	88	0.0000
206	May-17	3690	37.29	2980010	137604	0.0462
207	May-17	6208	7.55	2980010	46873	0.0157
208	May-17	1080	31.00	2980010	33480	0.0112
209	May-17	1619	28.74	2980010	46524	0.0156
210	May-17	2372	22.24	2980010	52752	0.0177
211	May-17	6934	38.03	2980010	263673	0.0885
212	May-17	3301	23.66	2980010	78110	0.0262
213	May-17	5305	572.64	2980010	3037846	1.0194
	Total	750932	41.61	2980010	31244738	10.4848

Remark

Customer served by Rinfra (Nos.)

2980010

Number of feeders (Nos.)

1128



## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Jun-17	6663	14.00	2984869	93282	0.0313
2	Jun-17	3131	20.29	2984869	63522	0.0213
3	Jun-17	11440	10.45	2984869	119556	0.0401
4	Jun-17	1996	6.00	2984869	11976	0.0040
5	Jun-17	1919	6.00	2984869	11514	0.0039
6	Jun-17	4918	21.68	2984869	106631	0.0357
7	Jun-17	717	204.00	2984869	146268	0.0490
8	Jun-17	387	10.00	2984869	3870	0.0013
9	Jun-17	2496	45.74	2984869	114178	0.0383
10	Jun-17	4195	322.07	2984869	1351093	0.4526
11	Jun-17	787	36.00	2984869	28332	0.0095
12	Jun-17	2846	24.70	2984869	70309	0.0236
13	Jun-17	2827	24.57	2984869	69448	0.0233
14	Jun-17	2547	45.70	2984869	116396	0.0390
15	Jun-17	5562	16.17	2984869	89914	0.0301
16	Jun-17	3613	31.68	2984869	114446	0.0383
17	Jun-17	5337	27.07	2984869	144490	0.0484
18	Jun-17	1	14.00	2984869	14	0.0000
19	Jun-17	468	23.00	2984869	10764	0.0036
20	Jun-17	4300	13.00	2984869	55900	0.0187
21	Jun-17	13778	52.40	2984869	722017	0.2419
22	Jun-17	5684	14.94	2984869	84938	0.0285
23	Jun-17	4053	12.42	2984869	50326	0.0169
24	Jun-17	1271	21.00	2984869	26691	0.0089
25	Jun-17	3099	6.91	2984869	21415	0.0072
26	Jun-17	1716	26.58	2984869	45615	0.0153
27	Jun-17	512	24.04	2984869	12310	0.0041
28	Jun-17	1246	17.34	2984869	21611	0.0072
29	Jun-17	6528	19.00	2984869	124032	0.0416
30	Jun-17	6452	39.29	2984869	253494	0.0849
31	Jun-17	740	11.78	2984869	8716	0.0029
32	Jun-17	1602	36.21	2984869	58005	0.0194
33	Jun-17	2212	20.80	2984869	46016	0.0154
34	Jun-17	202	25.00	2984869	5050	0.0017
35	Jun-17	1005	57.00	2984869	57285	0.0192
36	Jun-17	648	19.00	2984869	12312	0.0041
37	Jun-17	810	29.40	2984869	23814	0.0080

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
38	Jun-17	6684	171.98	2984869	1149533	0.3851
39	Jun-17	927	26.85	2984869	24887	0.0083
40	Jun-17	512	28.00	2984869	14336	0.0048
41	Jun-17	780	35.14	2984869	27408	0.0092
42	Jun-17	1996	27.01	2984869	53912	0.0181
43	Jun-17	228	18.46	2984869	4208	0.0014
44	Jun-17	1188	14.00	2984869	16632	0.0056
45	Jun-17	623	8.00	2984869	4984	0.0017
46	Jun-17	2546	34.24	2984869	87175	0.0292
47	Jun-17	4495	32.44	2984869	145821	0.0489
48	Jun-17	927	27.98	2984869	25942	0.0087
49	Jun-17	703	20.00	2984869	14061	0.0047
50	Jun-17	5534	53.08	2984869	293730	0.0984
51	Jun-17	2897	39.57	2984869	114639	0.0384
52	Jun-17	6798	25.45	2984869	172991	0.0580
53	Jun-17	1977	19.00	2984869	37563	0.0126
54	Jun-17	1	15.00	2984869	15	0.0000
55	Jun-17	3758	17.27	2984869	64900	0.0217
56	Jun-17	27	22.00	2984869	594	0.0002
57	Jun-17	1489	27.07	2984869	40309	0.0135
58	Jun-17	986	19.00	2984869	18734	0.0063
59	Jun-17	1996	26.00	2984869	51896	0.0174
60	Jun-17	2229	15.56	2984869	34675	0.0116
61	Jun-17	8944	24.29	2984869	217208	0.0728
62	Jun-17	283	17.34	2984869	4907	0.0016
63	Jun-17	2985	18.04	2984869	53862	0.0180
64	Jun-17	1025	20.64	2984869	21152	0.0071
65	Jun-17	2240	24.21	2984869	54238	0.0182
66	Jun-17	5534	8.71	2984869	48216	0.0162
67	Jun-17	414	32.01	2984869	13254	0.0044
68	Jun-17	3269	27.14	2984869	88732	0.0297
69	Jun-17	106	24.13	2984869	2558	0.0009
70	Jun-17	3647	15.00	2984869	54705	0.0183
71	Jun-17	3976	20.93	2984869	83227	0.0279
72	Jun-17	3240	23.38	2984869	75753	0.0254
73	Jun-17	1032	34.62	2984869	35733	0.0120
74	Jun-17	3808	20.55	2984869	78259	0.0262

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
75	Jun-17	2550	89.00	2984869	226950	0.0760
76	Jun-17	66	17.83	2984869	1177	0.0004
77	Jun-17	2769	11.82	2984869	32733	0.0110
78	Jun-17	1165	53.56	2984869	62400	0.0209
79	Jun-17	4655	10.00	2984869	46550	0.0156
80	Jun-17	2217	23.40	2984869	51873	0.0174
81	Jun-17	6240	29.94	2984869	186819	0.0626
82	Jun-17	1	31.00	2984869	31	0.0000
83	Jun-17	7047	57.67	2984869	406420	0.1362
84	Jun-17	2357	10.01	2984869	23586	0.0079
85	Jun-17	5670	57.30	2984869	324883	0.1088
86	Jun-17	3298	10.25	2984869	33789	0.0113
87	Jun-17	5506	29.50	2984869	162408	0.0544
88	Jun-17	1598	13.48	2984869	21542	0.0072
89	Jun-17	427	33.00	2984869	14091	0.0047
90	Jun-17	1917	26.00	2984869	49842	0.0167
91	Jun-17	708	19.91	2984869	14094	0.0047
92	Jun-17	340	109.80	2984869	37332	0.0125
93	Jun-17	308	18.00	2984869	5544	0.0019
94	Jun-17	7336	63.79	2984869	467950	0.1568
95	Jun-17	4377	8.06	2984869	35299	0.0118
96	Jun-17	13	31.00	2984869	403	0.0001
97	Jun-17	1444	14.59	2984869	21063	0.0071
98	Jun-17	4237	19.26	2984869	81607	0.0273
99	Jun-17	1433	33.01	2984869	47298	0.0158
100	Jun-17	2419	27.91	2984869	67520	0.0226
101	Jun-17	5322	24.00	2984869	127728	0.0428
102	Jun-17	1815	74.66	2984869	135506	0.0454
103	Jun-17	5002	83.55	2984869	417928	0.1400
104	Jun-17	1461	37.19	2984869	54340	0.0182
105	Jun-17	2609	22.60	2984869	58975	0.0198
106	Jun-17	13379	38.87	2984869	519996	0.1742
107	Jun-17	4624	27.82	2984869	128646	0.0431
108	Jun-17	669	38.00	2984869	25422	0.0085
109	Jun-17	1877	24.52	2984869	46027	0.0154
110	Jun-17	634	29.00	2984869	18386	0.0062
111	Jun-17	1489	6.00	2984869	8934	0.0030

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
112	Jun-17	4265	30.23	2984869	128936	0.0432
113	Jun-17	2128	41.63	2984869	88596	0.0297
	Total	322884	36.26	2984869	11708923	3.9228

Remark

Customer served by Rinfra (Nos.)

2984869

Number of feeders (Nos.)

1133

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Apr-17	505	505	2976898	0.0002
2	Apr-17	5142	5142	2976898	0.0017
3	Apr-17	819	819	2976898	0.0003
4	Apr-17	5081	5081	2976898	0.0017
5	Apr-17	8891	8891	2976898	0.0030
6	Apr-17	963	963	2976898	0.0003
7	Apr-17	5142	5142	2976898	0.0017
8	Apr-17	1311	1311	2976898	0.0004
9	Apr-17	1843	1843	2976898	0.0006
10	Apr-17	806	806	2976898	0.0003
11	Apr-17	10208	10208	2976898	0.0034
12	Apr-17	2528	2528	2976898	0.0008
13	Apr-17	3953	3953	2976898	0.0013
14	Apr-17	7763	7763	2976898	0.0026
15	Apr-17	3372	3372	2976898	0.0011
16	Apr-17	2315	2315	2976898	0.0008
17	Apr-17	4351	4351	2976898	0.0015
18	Apr-17	1804	1804	2976898	0.0006
19	Apr-17	1020	1020	2976898	0.0003
20	Apr-17	1883	1883	2976898	0.0006
21	Apr-17	8000	8000	2976898	0.0027
22	Apr-17	10267	10267	2976898	0.0034
23	Apr-17	3459	3459	2976898	0.0012
24	Apr-17	265	265	2976898	0.0001
25	Apr-17	6483	6483	2976898	0.0022
26	Apr-17	4018	4018	2976898	0.0013
27	Apr-17	3181	3181	2976898	0.0011
28	Apr-17	2628	2628	2976898	0.0009
29	Apr-17	5887	5887	2976898	0.0020
30	Apr-17	8765	8765	2976898	0.0029
31	Apr-17	1646	1646	2976898	0.0006
32	Apr-17	4090	4090	2976898	0.0014
33	Apr-17	1943	1943	2976898	0.0007
34	Apr-17	265	265	2976898	0.0001
35	Apr-17	3802	3802	2976898	0.0013
36	Apr-17	1056	1056	2976898	0.0004
37	Apr-17	1620	1620	2976898	0.0005

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
38	Apr-17	5393	5393	2976898	0.0018
39	Apr-17	6381	6381	2976898	0.0021
40	Apr-17	5573	5573	2976898	0.0019
41	Apr-17	4637	4637	2976898	0.0016
42	Apr-17	1136	1136	2976898	0.0004
43	Apr-17	1182	1182	2976898	0.0004
44	Apr-17	321	321	2976898	0.0001
45	Apr-17	3995	3995	2976898	0.0013
46	Apr-17	1515	1515	2976898	0.0005
47	Apr-17	2381	2381	2976898	0.0008
48	Apr-17	4734	4734	2976898	0.0016
49	Apr-17	9986	9986	2976898	0.0034
50	Apr-17	2651	2651	2976898	0.0009
51	Apr-17	2654	2654	2976898	0.0009
52	Apr-17	4216	4216	2976898	0.0014
53	Apr-17	2264	2264	2976898	0.0008
54	Apr-17	4021	4021	2976898	0.0014
55	Apr-17	4064	4064	2976898	0.0014
56	Apr-17	5396	5396	2976898	0.0018
57	Apr-17	1056	1056	2976898	0.0004
58	Apr-17	4489	4489	2976898	0.0015
59	Apr-17	2357	2357	2976898	0.0008
60	Apr-17	4438	4438	2976898	0.0015
61	Apr-17	417	417	2976898	0.0001
62	Apr-17	4463	4463	2976898	0.0015
63	Apr-17	690	690	2976898	0.0002
64	Apr-17	1331	1331	2976898	0.0004
65	Apr-17	3082	3082	2976898	0.0010
66	Apr-17	10638	10638	2976898	0.0036
67	Apr-17	1159	1159	2976898	0.0004
68	Apr-17	4083	4083	2976898	0.0014
69	Apr-17	2927	2927	2976898	0.0010
70	Apr-17	650	650	2976898	0.0002
71	Apr-17	5647	5647	2976898	0.0019
72	Apr-17	10365	10365	2976898	0.0035
73	Apr-17	173	173	2976898	0.0001
74	Apr-17	7185	7185	2976898	0.0024

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
75	Apr-17	2263	2263	2976898	0.0008
76	Apr-17	2916	2916	2976898	0.0010
77	Apr-17	3421	3421	2976898	0.0011
78	Apr-17	4904	4904	2976898	0.0016
79	Apr-17	1056	1056	2976898	0.0004
80	Apr-17	575	575	2976898	0.0002
81	Apr-17	1461	1461	2976898	0.0005
82	Apr-17	7915	7915	2976898	0.0027
83	Apr-17	1067	1067	2976898	0.0004
84	Apr-17	8000	8000	2976898	0.0027
85	Apr-17	7896	7896	2976898	0.0027
86	Apr-17	9394	9394	2976898	0.0032
87	Apr-17	5545	5545	2976898	0.0019
88	Apr-17	4364	4364	2976898	0.0015
89	Apr-17	1	1	2976898	0.0000
90	Apr-17	50	50	2976898	0.0000
91	Apr-17	10267	10267	2976898	0.0034
92	Apr-17	55	55	2976898	0.0000
93	Apr-17	496	496	2976898	0.0002
94	Apr-17	2	2	2976898	0.0000
95	Apr-17	2150	2150	2976898	0.0007
96	Apr-17	572	572	2976898	0.0002
97	Apr-17	6177	6177	2976898	0.0021
98	Apr-17	1108	1108	2976898	0.0004
99	Apr-17	1	1	2976898	0.0000
100	Apr-17	4349	4349	2976898	0.0015
101	Apr-17	9418	9418	2976898	0.0032
102	Apr-17	933	933	2976898	0.0003
103	Apr-17	914	914	2976898	0.0003
104	Apr-17	1955	1955	2976898	0.0007
105	Apr-17	2056	2056	2976898	0.0007
106	Apr-17	854	854	2976898	0.0003
107	Apr-17	1590	1590	2976898	0.0005
108	Apr-17	3029	3029	2976898	0.0010
109	Apr-17	2116	2116	2976898	0.0007
110	Apr-17	1845	1845	2976898	0.0006
111	Apr-17	1482	1482	2976898	0.0005

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
112	Apr-17	1569	1569	2976898	0.0005
113	Apr-17	4423	4423	2976898	0.0015
114	Apr-17	4344	4344	2976898	0.0015
115	Apr-17	1958	1958	2976898	0.0007
116	Apr-17	4529	4529	2976898	0.0015
117	Apr-17	5779	5779	2976898	0.0019
118	Apr-17	10117	10117	2976898	0.0034
119	Apr-17	3340	3340	2976898	0.0011
120	Apr-17	3991	3991	2976898	0.0013
121	Apr-17	3415	3415	2976898	0.0011
122	Apr-17	4997	4997	2976898	0.0017
123	Apr-17	9449	9449	2976898	0.0032
124	Apr-17	2529	2529	2976898	0.0008
125	Apr-17	7417	7417	2976898	0.0025
126	Apr-17	987	987	2976898	0.0003
127	Apr-17	3148	3148	2976898	0.0011
128	Apr-17	4410	4410	2976898	0.0015
129	Apr-17	9560	9560	2976898	0.0032
130	Apr-17	6601	6601	2976898	0.0022
131	Apr-17	6220	6220	2976898	0.0021
132	Apr-17	5417	5417	2976898	0.0018
133	Apr-17	2984	2984	2976898	0.0010
134	Apr-17	6740	6740	2976898	0.0023
135	Apr-17	3733	3733	2976898	0.0013
136	Apr-17	3372	3372	2976898	0.0011
137	Apr-17	3	3	2976898	0.0000
138	Apr-17	2691	2691	2976898	0.0009
139	Apr-17	2958	2958	2976898	0.0010
140	Apr-17	4055	4055	2976898	0.0014
141	Apr-17	64	64	2976898	0.0000
142	Apr-17	2075	2075	2976898	0.0007
143	Apr-17	3559	3559	2976898	0.0012
144	Apr-17	5948	5948	2976898	0.0020
145	Apr-17	2814	2814	2976898	0.0009
146	Apr-17	2665	2665	2976898	0.0009
147	Apr-17	3074	3074	2976898	0.0010
148	Apr-17	4539	4539	2976898	0.0015



Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
149	Apr-17	4115	4115	2976898	0.0014
150	Apr-17	9214	9214	2976898	0.0031
151	Apr-17	374	374	2976898	0.0001
152	Apr-17	1012	1012	2976898	0.0003
153	Apr-17	2367	2367	2976898	0.0008
154	Apr-17	461	461	2976898	0.0002
155	Apr-17	312	312	2976898	0.0001
156	Apr-17	3096	3096	2976898	0.0010
157	Apr-17	195	195	2976898	0.0001
158	Apr-17	3096	3096	2976898	0.0010
159	Apr-17	1459	1459	2976898	0.0005
160	Apr-17	3643	3643	2976898	0.0012
161	Apr-17	298	298	2976898	0.0001
162	Apr-17	298	298	2976898	0.0001
163	Apr-17	1108	1108	2976898	0.0004
164	Apr-17	4	4	2976898	0.0000
165	Apr-17	2341	2341	2976898	0.0008
166	Apr-17	1920	1920	2976898	0.0006
167	Apr-17	3676	3676	2976898	0.0012
168	Apr-17	2658	2658	2976898	0.0009
169	Apr-17	7820	7820	2976898	0.0026
170	Apr-17	1295	1295	2976898	0.0004
171	Apr-17	709	709	2976898	0.0002
172	Apr-17	5713	5713	2976898	0.0019
173	Apr-17	2308	2308	2976898	0.0008
174	Apr-17	4539	4539	2976898	0.0015
175	Apr-17	228	228	2976898	0.0001
176	Apr-17	5887	5887	2976898	0.0020
177	Apr-17	1520	1520	2976898	0.0005
178	Apr-17	943	943	2976898	0.0003
179	Apr-17	4225	4225	2976898	0.0014
180	Apr-17	2528	2528	2976898	0.0008
181	Apr-17	5144	5144	2976898	0.0017
182	Apr-17	4330	4330	2976898	0.0015
183	Apr-17	4151	4151	2976898	0.0014
	Total	635383	635383	2976898	0.2134

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)

Remark

Customer served by Rinfra (Nos.)                      2976898

Number of feeders (Nos.)                                      1127

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	May-17	7	7	2980010	0.0000
2	May-17	6561	6561	2980010	0.0022
3	May-17	1808	1808	2980010	0.0006
4	May-17	4372	4372	2980010	0.0015
5	May-17	3308	3308	2980010	0.0011
6	May-17	3243	3243	2980010	0.0011
7	May-17	2729	2729	2980010	0.0009
8	May-17	1	1	2980010	0.0000
9	May-17	4419	4419	2980010	0.0015
10	May-17	9311	9311	2980010	0.0031
11	May-17	1254	1254	2980010	0.0004
12	May-17	1375	1375	2980010	0.0005
13	May-17	4667	4667	2980010	0.0016
14	May-17	11567	11567	2980010	0.0039
15	May-17	160	160	2980010	0.0001
16	May-17	3717	3717	2980010	0.0012
17	May-17	1189	1189	2980010	0.0004
18	May-17	126	126	2980010	0.0000
19	May-17	1194	1194	2980010	0.0004
20	May-17	7140	7140	2980010	0.0024
21	May-17	2000	2000	2980010	0.0007
22	May-17	3455	3455	2980010	0.0012
23	May-17	1863	1863	2980010	0.0006
24	May-17	3326	3326	2980010	0.0011
25	May-17	3916	3916	2980010	0.0013
26	May-17	1369	1369	2980010	0.0005
27	May-17	2610	2610	2980010	0.0009
28	May-17	1397	1397	2980010	0.0005
29	May-17	8578	8578	2980010	0.0029
30	May-17	2056	2056	2980010	0.0007
31	May-17	3264	3264	2980010	0.0011
32	May-17	7185	7185	2980010	0.0024
33	May-17	794	794	2980010	0.0003
34	May-17	4227	4227	2980010	0.0014
35	May-17	1883	1883	2980010	0.0006
36	May-17	6355	6355	2980010	0.0021
37	May-17	2012	2012	2980010	0.0007

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
38	May-17	3995	3995	2980010	0.0013
39	May-17	437	437	2980010	0.0001
40	May-17	2264	2264	2980010	0.0008
41	May-17	1024	1024	2980010	0.0003
42	May-17	1261	1261	2980010	0.0004
43	May-17	6916	6916	2980010	0.0023
44	May-17	3012	3012	2980010	0.0010
45	May-17	925	925	2980010	0.0003
46	May-17	3143	3143	2980010	0.0011
47	May-17	7376	7376	2980010	0.0025
48	May-17	2078	2078	2980010	0.0007
49	May-17	5483	5483	2980010	0.0018
50	May-17	1860	1860	2980010	0.0006
51	May-17	1046	1046	2980010	0.0004
52	May-17	600	600	2980010	0.0002
53	May-17	1646	1646	2980010	0.0006
54	May-17	1550	1550	2980010	0.0005
55	May-17	704	704	2980010	0.0002
56	May-17	3986	3986	2980010	0.0013
57	May-17	6916	6916	2980010	0.0023
58	May-17	5299	5299	2980010	0.0018
59	May-17	4667	4667	2980010	0.0016
60	May-17	4152	4152	2980010	0.0014
61	May-17	1029	1029	2980010	0.0003
62	May-17	1769	1769	2980010	0.0006
63	May-17	914	914	2980010	0.0003
64	May-17	1874	1874	2980010	0.0006
65	May-17	977	977	2980010	0.0003
66	May-17	10490	10490	2980010	0.0035
67	May-17	1	1	2980010	0.0000
68	May-17	3995	3995	2980010	0.0013
69	May-17	4090	4090	2980010	0.0014
70	May-17	10255	10255	2980010	0.0034
71	May-17	1000	1000	2980010	0.0003
72	May-17	1241	1241	2980010	0.0004
73	May-17	5194	5194	2980010	0.0017
74	May-17	1479	1479	2980010	0.0005

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
75	May-17	918	918	2980010	0.0003
76	May-17	1170	1170	2980010	0.0004
77	May-17	276	276	2980010	0.0001
78	May-17	3991	3991	2980010	0.0013
79	May-17	2421	2421	2980010	0.0008
80	May-17	6113	6113	2980010	0.0021
81	May-17	2687	2687	2980010	0.0009
82	May-17	599	599	2980010	0.0002
83	May-17	2581	2581	2980010	0.0009
84	May-17	2712	2712	2980010	0.0009
85	May-17	4077	4077	2980010	0.0014
86	May-17	2253	2253	2980010	0.0008
87	May-17	1611	1611	2980010	0.0005
88	May-17	761	761	2980010	0.0003
89	May-17	1170	1170	2980010	0.0004
90	May-17	64	64	2980010	0.0000
91	May-17	821	821	2980010	0.0003
92	May-17	961	961	2980010	0.0003
93	May-17	69	69	2980010	0.0000
94	May-17	854	854	2980010	0.0003
95	May-17	206	206	2980010	0.0001
96	May-17	2220	2220	2980010	0.0007
97	May-17	11820	11820	2980010	0.0040
98	May-17	760	760	2980010	0.0003
99	May-17	910	910	2980010	0.0003
100	May-17	6420	6420	2980010	0.0022
101	May-17	3288	3288	2980010	0.0011
102	May-17	3187	3187	2980010	0.0011
103	May-17	3252	3252	2980010	0.0011
104	May-17	4582	4582	2980010	0.0015
105	May-17	4588	4588	2980010	0.0015
106	May-17	1024	1024	2980010	0.0003
107	May-17	100	100	2980010	0.0000
108	May-17	691	691	2980010	0.0002
109	May-17	1053	1053	2980010	0.0004
110	May-17	3002	3002	2980010	0.0010
111	May-17	5948	5948	2980010	0.0020

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
112	May-17	4708	4708	2980010	0.0016
113	May-17	1211	1211	2980010	0.0004
114	May-17	9142	9142	2980010	0.0031
115	May-17	3732	3732	2980010	0.0013
116	May-17	11897	11897	2980010	0.0040
117	May-17	3316	3316	2980010	0.0011
118	May-17	8327	8327	2980010	0.0028
119	May-17	5710	5710	2980010	0.0019
120	May-17	1159	1159	2980010	0.0004
121	May-17	5309	5309	2980010	0.0018
122	May-17	14130	14130	2980010	0.0047
123	May-17	8266	8266	2980010	0.0028
124	May-17	1499	1499	2980010	0.0005
125	May-17	3987	3987	2980010	0.0013
126	May-17	7386	7386	2980010	0.0025
127	May-17	2530	2530	2980010	0.0008
128	May-17	8944	8944	2980010	0.0030
129	May-17	2570	2570	2980010	0.0009
130	May-17	6777	6777	2980010	0.0023
131	May-17	1078	1078	2980010	0.0004
132	May-17	4403	4403	2980010	0.0015
133	May-17	5010	5010	2980010	0.0017
134	May-17	8071	8071	2980010	0.0027
135	May-17	5186	5186	2980010	0.0017
136	May-17	3539	3539	2980010	0.0012
137	May-17	4820	4820	2980010	0.0016
138	May-17	5226	5226	2980010	0.0018
139	May-17	5417	5417	2980010	0.0018
140	May-17	4575	4575	2980010	0.0015
141	May-17	4130	4130	2980010	0.0014
142	May-17	14829	14829	2980010	0.0050
143	May-17	4196	4196	2980010	0.0014
144	May-17	1745	1745	2980010	0.0006
145	May-17	2348	2348	2980010	0.0008
146	May-17	964	964	2980010	0.0003
147	May-17	9341	9341	2980010	0.0031
148	May-17	6663	6663	2980010	0.0022

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
149	May-17	11652	11652	2980010	0.0039
150	May-17	546	546	2980010	0.0002
151	May-17	7955	7955	2980010	0.0027
152	May-17	1033	1033	2980010	0.0003
153	May-17	4387	4387	2980010	0.0015
154	May-17	2953	2953	2980010	0.0010
155	May-17	1221	1221	2980010	0.0004
156	May-17	1745	1745	2980010	0.0006
157	May-17	9071	9071	2980010	0.0030
158	May-17	2028	2028	2980010	0.0007
159	May-17	427	427	2980010	0.0001
160	May-17	4425	4425	2980010	0.0015
161	May-17	1	1	2980010	0.0000
162	May-17	3265	3265	2980010	0.0011
163	May-17	3598	3598	2980010	0.0012
164	May-17	330	330	2980010	0.0001
165	May-17	4711	4711	2980010	0.0016
166	May-17	5304	5304	2980010	0.0018
167	May-17	3384	3384	2980010	0.0011
168	May-17	3132	3132	2980010	0.0011
169	May-17	440	440	2980010	0.0001
170	May-17	6503	6503	2980010	0.0022
171	May-17	63	63	2980010	0.0000
172	May-17	4059	4059	2980010	0.0014
173	May-17	2002	2002	2980010	0.0007
174	May-17	5657	5657	2980010	0.0019
175	May-17	2254	2254	2980010	0.0008
176	May-17	3633	3633	2980010	0.0012
177	May-17	191	191	2980010	0.0001
178	May-17	7526	7526	2980010	0.0025
179	May-17	820	820	2980010	0.0003
180	May-17	591	591	2980010	0.0002
181	May-17	7578	7578	2980010	0.0025
182	May-17	6855	6855	2980010	0.0023
183	May-17	3300	3300	2980010	0.0011
184	May-17	2994	2994	2980010	0.0010
185	May-17	4226	4226	2980010	0.0014

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
186	May-17	4809	4809	2980010	0.0016
187	May-17	3192	3192	2980010	0.0011
188	May-17	5417	5417	2980010	0.0018
189	May-17	1784	1784	2980010	0.0006
190	May-17	8681	8681	2980010	0.0029
191	May-17	3958	3958	2980010	0.0013
192	May-17	6411	6411	2980010	0.0022
193	May-17	4546	4546	2980010	0.0015
194	May-17	688	688	2980010	0.0002
195	May-17	2577	2577	2980010	0.0009
196	May-17	4336	4336	2980010	0.0015
197	May-17	1294	1294	2980010	0.0004
198	May-17	2	2	2980010	0.0000
199	May-17	2770	2770	2980010	0.0009
200	May-17	377	377	2980010	0.0001
201	May-17	3090	3090	2980010	0.0010
202	May-17	3102	3102	2980010	0.0010
203	May-17	3116	3116	2980010	0.0010
204	May-17	23	23	2980010	0.0000
205	May-17	3	3	2980010	0.0000
206	May-17	3690	3690	2980010	0.0012
207	May-17	6208	6208	2980010	0.0021
208	May-17	1080	1080	2980010	0.0004
209	May-17	1619	1619	2980010	0.0005
210	May-17	2372	2372	2980010	0.0008
211	May-17	6934	6934	2980010	0.0023
212	May-17	3301	3301	2980010	0.0011
213	May-17	5305	5305	2980010	0.0018
	Total	750932	750932	2980010	0.2520

Remark

Customer served by Rinfra (Nos.)

2980010

Number of

1128



Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Jun-17	6663	6663	2984869	0.0022
2	Jun-17	3131	3131	2984869	0.0010
3	Jun-17	11440	11440	2984869	0.0038
4	Jun-17	1996	1996	2984869	0.0007
5	Jun-17	1919	1919	2984869	0.0006
6	Jun-17	4918	4918	2984869	0.0016
7	Jun-17	717	717	2984869	0.0002
8	Jun-17	387	387	2984869	0.0001
9	Jun-17	2496	2496	2984869	0.0008
10	Jun-17	4195	4195	2984869	0.0014
11	Jun-17	787	787	2984869	0.0003
12	Jun-17	2846	2846	2984869	0.0010
13	Jun-17	2827	2827	2984869	0.0009
14	Jun-17	2547	2547	2984869	0.0009
15	Jun-17	5562	5562	2984869	0.0019
16	Jun-17	3613	3613	2984869	0.0012
17	Jun-17	5337	5337	2984869	0.0018
18	Jun-17	1	1	2984869	0.0000
19	Jun-17	468	468	2984869	0.0002
20	Jun-17	4300	4300	2984869	0.0014
21	Jun-17	13778	13778	2984869	0.0046
22	Jun-17	5684	5684	2984869	0.0019
23	Jun-17	4053	4053	2984869	0.0014
24	Jun-17	1271	1271	2984869	0.0004
25	Jun-17	3099	3099	2984869	0.0010
26	Jun-17	1716	1716	2984869	0.0006
27	Jun-17	512	512	2984869	0.0002
28	Jun-17	1246	1246	2984869	0.0004
29	Jun-17	6528	6528	2984869	0.0022
30	Jun-17	6452	6452	2984869	0.0022
31	Jun-17	740	740	2984869	0.0002
32	Jun-17	1602	1602	2984869	0.0005
33	Jun-17	2212	2212	2984869	0.0007
34	Jun-17	202	202	2984869	0.0001
35	Jun-17	1005	1005	2984869	0.0003
36	Jun-17	648	648	2984869	0.0002
37	Jun-17	810	810	2984869	0.0003

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
38	Jun-17	6684	6684	2984869	0.0022
39	Jun-17	927	927	2984869	0.0003
40	Jun-17	512	512	2984869	0.0002
41	Jun-17	780	780	2984869	0.0003
42	Jun-17	1996	1996	2984869	0.0007
43	Jun-17	228	228	2984869	0.0001
44	Jun-17	1188	1188	2984869	0.0004
45	Jun-17	623	623	2984869	0.0002
46	Jun-17	2546	2546	2984869	0.0009
47	Jun-17	4495	4495	2984869	0.0015
48	Jun-17	927	927	2984869	0.0003
49	Jun-17	703	703	2984869	0.0002
50	Jun-17	5534	5534	2984869	0.0019
51	Jun-17	2897	2897	2984869	0.0010
52	Jun-17	6798	6798	2984869	0.0023
53	Jun-17	1977	1977	2984869	0.0007
54	Jun-17	1	1	2984869	0.0000
55	Jun-17	3758	3758	2984869	0.0013
56	Jun-17	27	27	2984869	0.0000
57	Jun-17	1489	1489	2984869	0.0005
58	Jun-17	986	986	2984869	0.0003
59	Jun-17	1996	1996	2984869	0.0007
60	Jun-17	2229	2229	2984869	0.0007
61	Jun-17	8944	8944	2984869	0.0030
62	Jun-17	283	283	2984869	0.0001
63	Jun-17	2985	2985	2984869	0.0010
64	Jun-17	1025	1025	2984869	0.0003
65	Jun-17	2240	2240	2984869	0.0008
66	Jun-17	5534	5534	2984869	0.0019
67	Jun-17	414	414	2984869	0.0001
68	Jun-17	3269	3269	2984869	0.0011
69	Jun-17	106	106	2984869	0.0000
70	Jun-17	3647	3647	2984869	0.0012
71	Jun-17	3976	3976	2984869	0.0013
72	Jun-17	3240	3240	2984869	0.0011
73	Jun-17	1032	1032	2984869	0.0003
74	Jun-17	3808	3808	2984869	0.0013

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
75	Jun-17	2550	2550	2984869	0.0009
76	Jun-17	66	66	2984869	0.0000
77	Jun-17	2769	2769	2984869	0.0009
78	Jun-17	1165	1165	2984869	0.0004
79	Jun-17	4655	4655	2984869	0.0016
80	Jun-17	2217	2217	2984869	0.0007
81	Jun-17	6240	6240	2984869	0.0021
82	Jun-17	1	1	2984869	0.0000
83	Jun-17	7047	7047	2984869	0.0024
84	Jun-17	2357	2357	2984869	0.0008
85	Jun-17	5670	5670	2984869	0.0019
86	Jun-17	3298	3298	2984869	0.0011
87	Jun-17	5506	5506	2984869	0.0018
88	Jun-17	1598	1598	2984869	0.0005
89	Jun-17	427	427	2984869	0.0001
90	Jun-17	1917	1917	2984869	0.0006
91	Jun-17	708	708	2984869	0.0002
92	Jun-17	340	340	2984869	0.0001
93	Jun-17	308	308	2984869	0.0001
94	Jun-17	7336	7336	2984869	0.0025
95	Jun-17	4377	4377	2984869	0.0015
96	Jun-17	13	13	2984869	0.0000
97	Jun-17	1444	1444	2984869	0.0005
98	Jun-17	4237	4237	2984869	0.0014
99	Jun-17	1433	1433	2984869	0.0005
100	Jun-17	2419	2419	2984869	0.0008
101	Jun-17	5322	5322	2984869	0.0018
102	Jun-17	1815	1815	2984869	0.0006
103	Jun-17	5002	5002	2984869	0.0017
104	Jun-17	1461	1461	2984869	0.0005
105	Jun-17	2609	2609	2984869	0.0009
106	Jun-17	13379	13379	2984869	0.0045
107	Jun-17	4624	4624	2984869	0.0015
108	Jun-17	669	669	2984869	0.0002
109	Jun-17	1877	1877	2984869	0.0006
110	Jun-17	634	634	2984869	0.0002
111	Jun-17	1489	1489	2984869	0.0005

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
112	Jun-17	4265	4265	2984869	0.0014
113	Jun-17	2128	2128	2984869	0.0007
	Total	322884	322884	2984869	0.1082

Remark

Customer served by Rinfra (Nos.)

2984869

Number of

1133

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Apr-17	0.0064	0.0002	38.0000
2	Apr-17	0.0432	0.0017	25.0000
3	Apr-17	0.0019	0.0003	7.0000
4	Apr-17	0.0137	0.0017	8.0000
5	Apr-17	0.0209	0.0030	7.0000
6	Apr-17	0.0042	0.0003	13.0000
7	Apr-17	0.0225	0.0017	13.0000
8	Apr-17	0.0044	0.0004	9.9931
9	Apr-17	0.0068	0.0006	11.0000
10	Apr-17	0.0089	0.0003	33.0000
11	Apr-17	0.0446	0.0034	13.0000
12	Apr-17	0.0117	0.0008	13.8133
13	Apr-17	0.0080	0.0013	6.0000
14	Apr-17	0.0196	0.0026	7.5207
15	Apr-17	0.0256	0.0011	22.6148
16	Apr-17	0.0125	0.0008	16.0993
17	Apr-17	0.0553	0.0015	37.8286
18	Apr-17	0.0091	0.0006	15.0000
19	Apr-17	0.0096	0.0003	28.0000
20	Apr-17	0.0096	0.0006	15.1737
21	Apr-17	0.1750	0.0027	65.1274
22	Apr-17	0.0882	0.0034	25.5621
23	Apr-17	0.0275	0.0012	23.6450
24	Apr-17	0.0025	0.0001	28.0000
25	Apr-17	0.0367	0.0022	16.8604
26	Apr-17	0.0987	0.0013	73.1263
27	Apr-17	0.0119	0.0011	11.0962
28	Apr-17	0.0184	0.0009	20.8908
29	Apr-17	0.1028	0.0020	52.0000
30	Apr-17	0.2115	0.0029	71.8229
31	Apr-17	0.0135	0.0006	24.4891
32	Apr-17	0.0416	0.0014	30.3015
33	Apr-17	0.0197	0.0007	30.1230
34	Apr-17	0.0079	0.0001	88.2000
35	Apr-17	0.0178	0.0013	13.9456
36	Apr-17	0.0071	0.0004	20.0000
37	Apr-17	0.0196	0.0005	36.0000
38	Apr-17	0.0254	0.0018	14.0000
39	Apr-17	0.0364	0.0021	16.9859
40	Apr-17	0.0578	0.0019	30.8904
41	Apr-17	0.0348	0.0016	22.3114
42	Apr-17	0.0102	0.0004	26.8512
43	Apr-17	0.0052	0.0004	13.0000
44	Apr-17	0.0020	0.0001	19.0000
45	Apr-17	0.0433	0.0013	32.2976
46	Apr-17	0.0132	0.0005	26.0000
47	Apr-17	0.0513	0.0008	64.1432

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
48	Apr-17	0.0461	0.0016	29.0000
49	Apr-17	0.0807	0.0034	24.0672
50	Apr-17	0.0188	0.0009	21.0996
51	Apr-17	0.0113	0.0009	12.7046
52	Apr-17	0.0175	0.0014	12.3297
53	Apr-17	0.0198	0.0008	26.0000
54	Apr-17	0.0258	0.0014	19.0654
55	Apr-17	0.0239	0.0014	17.4714
56	Apr-17	0.0458	0.0018	25.2478
57	Apr-17	0.0057	0.0004	16.0000
58	Apr-17	0.0467	0.0015	31.0000
59	Apr-17	0.0270	0.0008	34.0883
60	Apr-17	0.0538	0.0015	36.0915
61	Apr-17	0.0024	0.0001	17.0000
62	Apr-17	0.3583	0.0015	238.9823
63	Apr-17	0.0019	0.0002	8.0000
64	Apr-17	0.0098	0.0004	22.0000
65	Apr-17	0.0451	0.0010	43.5153
66	Apr-17	0.0722	0.0036	20.2137
67	Apr-17	0.0097	0.0004	25.0233
68	Apr-17	0.0352	0.0014	25.6674
69	Apr-17	0.0243	0.0010	24.7485
70	Apr-17	0.0061	0.0002	28.0000
71	Apr-17	0.0171	0.0019	9.0000
72	Apr-17	0.0345	0.0035	9.9010
73	Apr-17	0.0012	0.0001	21.0000
74	Apr-17	0.1016	0.0024	42.0827
75	Apr-17	0.0181	0.0008	23.7884
76	Apr-17	0.0069	0.0010	7.0000
77	Apr-17	0.0529	0.0011	46.0000
78	Apr-17	0.0143	0.0016	8.6841
79	Apr-17	0.0057	0.0004	16.0000
80	Apr-17	0.0091	0.0002	46.9704
81	Apr-17	0.0280	0.0005	57.0000
82	Apr-17	0.0727	0.0027	27.3516
83	Apr-17	0.0095	0.0004	26.3908
84	Apr-17	0.1218	0.0027	45.3050
85	Apr-17	0.1062	0.0027	40.0314
86	Apr-17	0.2518	0.0032	79.8064
87	Apr-17	0.0369	0.0019	19.8209
88	Apr-17	0.0097	0.0015	6.5871
89	Apr-17	0.0000	0.0000	42.0000
90	Apr-17	0.0003	0.0000	20.0000
91	Apr-17	0.1621	0.0034	47.0000
92	Apr-17	0.0037	0.0000	199.0000
93	Apr-17	0.0044	0.0002	26.4758
94	Apr-17	0.0000	0.0000	15.0000

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
95	Apr-17	0.0144	0.0007	20.0000
96	Apr-17	0.0082	0.0002	42.7046
97	Apr-17	0.0970	0.0021	46.7345
98	Apr-17	0.0049	0.0004	13.2455
99	Apr-17	0.0000	0.0000	43.0000
100	Apr-17	0.0571	0.0015	39.0775
101	Apr-17	0.1008	0.0032	31.8554
102	Apr-17	0.0254	0.0003	80.9743
103	Apr-17	0.0068	0.0003	22.0000
104	Apr-17	0.0139	0.0007	21.1381
105	Apr-17	0.0186	0.0007	26.9129
106	Apr-17	0.0075	0.0003	26.2904
107	Apr-17	0.0111	0.0005	20.7409
108	Apr-17	0.0183	0.0010	17.9416
109	Apr-17	0.0125	0.0007	17.6054
110	Apr-17	0.0038	0.0006	6.1463
111	Apr-17	0.0034	0.0005	6.7605
112	Apr-17	0.0131	0.0005	24.8254
113	Apr-17	0.0266	0.0015	17.9181
114	Apr-17	0.0547	0.0015	37.4917
115	Apr-17	0.0241	0.0007	36.6113
116	Apr-17	0.0243	0.0015	16.0000
117	Apr-17	0.0803	0.0019	41.3710
118	Apr-17	0.1131	0.0034	33.2723
119	Apr-17	0.0965	0.0011	86.0467
120	Apr-17	0.0750	0.0013	55.9589
121	Apr-17	0.0189	0.0011	16.4788
122	Apr-17	0.0744	0.0017	44.2998
123	Apr-17	0.1069	0.0032	33.6819
124	Apr-17	0.0295	0.0008	34.7758
125	Apr-17	0.1262	0.0025	50.6354
126	Apr-17	0.0076	0.0003	23.0000
127	Apr-17	0.0497	0.0011	47.0000
128	Apr-17	0.0218	0.0015	14.6871
129	Apr-17	0.1094	0.0032	34.0580
130	Apr-17	0.0843	0.0022	38.0000
131	Apr-17	0.0804	0.0021	38.4561
132	Apr-17	0.0455	0.0018	25.0000
133	Apr-17	0.0290	0.0010	28.9239
134	Apr-17	0.0326	0.0023	14.4129
135	Apr-17	0.0201	0.0013	16.0000
136	Apr-17	0.0162	0.0011	14.3040
137	Apr-17	0.0000	0.0000	13.0000
138	Apr-17	0.0259	0.0009	28.6522
139	Apr-17	0.0346	0.0010	34.7779
140	Apr-17	0.0250	0.0014	18.3216
141	Apr-17	0.0005	0.0000	23.0000

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
142	Apr-17	0.0425	0.0007	60.9817
143	Apr-17	0.0245	0.0012	20.5164
144	Apr-17	0.0540	0.0020	27.0230
145	Apr-17	0.0341	0.0009	36.1137
146	Apr-17	0.0271	0.0009	30.2848
147	Apr-17	0.0227	0.0010	22.0000
148	Apr-17	0.0503	0.0015	32.9568
149	Apr-17	0.0833	0.0014	60.2425
150	Apr-17	0.0976	0.0031	31.5301
151	Apr-17	0.0026	0.0001	21.0000
152	Apr-17	0.0068	0.0003	20.0000
153	Apr-17	0.0103	0.0008	13.0000
154	Apr-17	0.0038	0.0002	24.2299
155	Apr-17	0.0025	0.0001	24.0000
156	Apr-17	0.0138	0.0010	13.2238
157	Apr-17	0.0010	0.0001	15.9026
158	Apr-17	0.0291	0.0010	28.0000
159	Apr-17	0.0069	0.0005	14.0000
160	Apr-17	0.0263	0.0012	21.5010
161	Apr-17	0.0015	0.0001	15.0000
162	Apr-17	0.0015	0.0001	15.0000
163	Apr-17	0.0105	0.0004	28.2699
164	Apr-17	0.0001	0.0000	46.0000
165	Apr-17	0.0108	0.0008	13.6843
166	Apr-17	0.0117	0.0006	18.1146
167	Apr-17	0.0111	0.0012	8.9625
168	Apr-17	0.0322	0.0009	36.0301
169	Apr-17	0.0309	0.0026	11.7710
170	Apr-17	0.0128	0.0004	29.4208
171	Apr-17	0.0070	0.0002	29.5346
172	Apr-17	0.0422	0.0019	22.0000



Annexure-IV

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
173	Apr-17	0.0106	0.0008	13.7158
174	Apr-17	0.0622	0.0015	40.8059
175	Apr-17	0.0010	0.0001	13.0000
176	Apr-17	0.0916	0.0020	46.2990
177	Apr-17	0.0372	0.0005	72.8961
178	Apr-17	0.0071	0.0003	22.2619
179	Apr-17	0.0655	0.0014	46.1453
180	Apr-17	0.0184	0.0008	21.6923
181	Apr-17	0.0461	0.0017	26.6512
182	Apr-17	0.0291	0.0015	20.0000
183	Apr-17	0.0766	0.0014	54.9092
	Total	6.5811	0.2134	30.8336

Remark

Customer served by Rinfra (Nos.) 2976898

Number of feeders (Nos.) 1127

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	May-17	0.0001	0.0000	24.0000
2	May-17	0.0198	0.0022	9.0000
3	May-17	0.0135	0.0006	22.2290
4	May-17	0.0675	0.0015	46.0000
5	May-17	0.0266	0.0011	24.0018
6	May-17	0.0341	0.0011	31.3679
7	May-17	0.0179	0.0009	19.5119
8	May-17	0.0000	0.0000	19.0000
9	May-17	0.0388	0.0015	26.1473
10	May-17	0.0857	0.0031	27.4285
11	May-17	0.0090	0.0004	21.2823
12	May-17	0.0163	0.0005	35.4138
13	May-17	0.0271	0.0016	17.3013
14	May-17	1.4013	0.0039	361.0067
15	May-17	0.0014	0.0001	26.9562
16	May-17	0.0367	0.0012	29.4186
17	May-17	0.0150	0.0004	37.5113
18	May-17	0.0010	0.0000	23.0000
19	May-17	0.0088	0.0004	22.0000
20	May-17	0.0255	0.0024	10.6291
21	May-17	0.0127	0.0007	18.9410
22	May-17	0.0363	0.0012	31.2804
23	May-17	0.0044	0.0006	7.0000
24	May-17	0.0320	0.0011	28.6906
25	May-17	0.0460	0.0013	35.0000
26	May-17	0.0110	0.0005	24.0000
27	May-17	0.0260	0.0009	29.7249
28	May-17	0.0258	0.0005	54.9814
29	May-17	0.0582	0.0029	20.2075
30	May-17	0.0159	0.0007	23.0000
31	May-17	0.0391	0.0011	35.6590
32	May-17	0.0850	0.0024	35.2623
33	May-17	0.0069	0.0003	25.8892
34	May-17	0.0194	0.0014	13.6875
35	May-17	0.0207	0.0006	32.7042
36	May-17	0.0618	0.0021	29.0000
37	May-17	0.0112	0.0007	16.6372
38	May-17	0.0733	0.0013	54.7059
39	May-17	0.0033	0.0001	22.6044
40	May-17	0.0214	0.0008	28.1246
41	May-17	0.0047	0.0003	13.6641
42	May-17	0.0124	0.0004	29.2474
43	May-17	0.0500	0.0023	21.5607
44	May-17	0.0226	0.0010	22.3719
45	May-17	0.0138	0.0003	44.3016
46	May-17	0.0141	0.0011	13.4082
47	May-17	0.0753	0.0025	30.4224

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
48	May-17	0.0286	0.0007	40.9711
49	May-17	0.0440	0.0018	23.9206
50	May-17	0.0128	0.0006	20.5505
51	May-17	0.0098	0.0004	28.0248
52	May-17	0.0116	0.0002	57.6950
53	May-17	0.0088	0.0006	16.0000
54	May-17	0.0117	0.0005	22.4226
55	May-17	0.0087	0.0002	36.6293
56	May-17	0.0312	0.0013	23.3437
57	May-17	0.0535	0.0023	23.0440
58	May-17	0.0476	0.0018	26.7543
59	May-17	0.0274	0.0016	17.5209
60	May-17	0.0373	0.0014	26.7628
61	May-17	0.0061	0.0003	17.7564
62	May-17	0.0119	0.0006	19.9955
63	May-17	0.0107	0.0003	35.0000
64	May-17	0.0283	0.0006	44.9931
65	May-17	0.0233	0.0003	71.0000
66	May-17	0.0648	0.0035	18.4156
67	May-17	0.0000	0.0000	15.0000
68	May-17	0.0271	0.0013	20.1850
69	May-17	0.1936	0.0014	141.0726
70	May-17	0.2110	0.0034	61.3127
71	May-17	0.0073	0.0003	21.8320
72	May-17	0.0080	0.0004	19.1136
73	May-17	0.0286	0.0017	16.3972
74	May-17	0.0179	0.0005	36.0000
75	May-17	0.0031	0.0003	10.0000
76	May-17	0.0187	0.0004	47.7504
77	May-17	0.0028	0.0001	30.0000
78	May-17	0.0579	0.0013	43.2047
79	May-17	0.0255	0.0008	31.4147
80	May-17	0.0734	0.0021	35.8004
81	May-17	0.0189	0.0009	21.0000
82	May-17	0.0034	0.0002	16.8414
83	May-17	0.0372	0.0009	43.0015
84	May-17	0.0204	0.0009	22.4097
85	May-17	0.0426	0.0014	31.1165
86	May-17	0.0186	0.0008	24.6662
87	May-17	0.0108	0.0005	19.9578
88	May-17	0.0085	0.0003	33.3955
89	May-17	0.0084	0.0004	21.4060
90	May-17	0.0006	0.0000	28.0000
91	May-17	0.0105	0.0003	38.0000
92	May-17	0.0039	0.0003	12.0114
93	May-17	0.0007	0.0000	30.6812
94	May-17	0.0060	0.0003	21.0000

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
95	May-17	0.0022	0.0001	31.2622
96	May-17	0.0159	0.0007	21.3167
97	May-17	0.0970	0.0040	24.4553
98	May-17	0.0241	0.0003	94.6916
99	May-17	0.0043	0.0003	14.0000
100	May-17	0.1264	0.0022	58.6651
101	May-17	0.0466	0.0011	42.2801
102	May-17	0.0225	0.0011	21.0000
103	May-17	0.0164	0.0011	15.0000
104	May-17	0.0231	0.0015	15.0000
105	May-17	0.0177	0.0015	11.4656
106	May-17	0.0070	0.0003	20.4414
107	May-17	0.0142	0.0000	422.8000
108	May-17	0.0183	0.0002	79.0810
109	May-17	0.0032	0.0004	9.0104
110	May-17	0.0809	0.0010	80.3211
111	May-17	0.0538	0.0020	26.9405
112	May-17	0.0304	0.0016	19.2566
113	May-17	0.0083	0.0004	20.4856
114	May-17	0.3177	0.0031	103.5610
115	May-17	0.0075	0.0013	6.0000
116	May-17	0.0749	0.0040	18.7619
117	May-17	0.0396	0.0011	35.6146
118	May-17	0.0505	0.0028	18.0712
119	May-17	0.0455	0.0019	23.7713
120	May-17	0.0132	0.0004	33.9189
121	May-17	0.0356	0.0018	20.0000
122	May-17	0.1076	0.0047	22.6883
123	May-17	0.0846	0.0028	30.4986
124	May-17	0.0236	0.0005	47.0000
125	May-17	0.0080	0.0013	6.0000
126	May-17	0.1031	0.0025	41.5922
127	May-17	0.0144	0.0008	17.0000
128	May-17	0.1483	0.0030	49.4124
129	May-17	0.0264	0.0009	30.6673
130	May-17	0.0776	0.0023	34.1065
131	May-17	0.0489	0.0004	135.2393
132	May-17	0.0423	0.0015	28.6287
133	May-17	0.0397	0.0017	23.6018
134	May-17	0.2165	0.0027	79.9273
135	May-17	0.2304	0.0017	132.3982
136	May-17	0.0322	0.0012	27.1142
137	May-17	0.0581	0.0016	35.8973
138	May-17	0.0750	0.0018	42.7934
139	May-17	0.1324	0.0018	72.8470
140	May-17	0.0553	0.0015	36.0000
141	May-17	0.0277	0.0014	20.0000

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
142	May-17	0.1152	0.0050	23.1544
143	May-17	0.0282	0.0014	20.0384
144	May-17	0.0169	0.0006	28.8619
145	May-17	0.0182	0.0008	23.1056
146	May-17	0.0093	0.0003	28.9025
147	May-17	0.2472	0.0031	78.8523
148	May-17	0.0216	0.0022	9.6547
149	May-17	0.0903	0.0039	23.0818
150	May-17	0.0022	0.0002	12.0000
151	May-17	0.0534	0.0027	20.0000
152	May-17	0.0049	0.0003	14.2575
153	May-17	0.0441	0.0015	29.9389
154	May-17	0.0059	0.0010	6.0000
155	May-17	0.0124	0.0004	30.1892
156	May-17	0.0094	0.0006	16.1341
157	May-17	0.0185	0.0030	6.0677
158	May-17	0.0169	0.0007	24.7712
159	May-17	0.0034	0.0001	24.0000
160	May-17	0.0401	0.0015	27.0000
161	May-17	0.0000	0.0000	24.0000
162	May-17	0.0142	0.0011	13.0000
163	May-17	0.0198	0.0012	16.4397
164	May-17	0.0021	0.0001	19.0000
165	May-17	0.0298	0.0016	18.8429
166	May-17	0.0107	0.0018	6.0000
167	May-17	0.0157	0.0011	13.8085
168	May-17	0.0260	0.0011	24.7203
169	May-17	0.0027	0.0001	18.0000
170	May-17	0.0391	0.0022	17.9265
171	May-17	0.0005	0.0000	23.5714
172	May-17	0.0831	0.0014	61.0000

## Annexure-IV

## Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

## (3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
173	May-17	0.0326	0.0007	48.4980
174	May-17	0.0520	0.0019	27.4101
175	May-17	0.0162	0.0008	21.4401
176	May-17	0.0110	0.0012	9.0000
177	May-17	0.0019	0.0001	30.0000
178	May-17	0.0959	0.0025	37.9891
179	May-17	0.0047	0.0003	17.0390
180	May-17	0.0054	0.0002	27.0000
181	May-17	0.1351	0.0025	53.1441
182	May-17	0.0555	0.0023	24.1161
183	May-17	0.0316	0.0011	28.5709
184	May-17	0.0100	0.0010	10.0000
185	May-17	0.0187	0.0014	13.1732
186	May-17	0.0365	0.0016	22.6170
187	May-17	0.0442	0.0011	41.2939
188	May-17	0.2863	0.0018	157.5219
189	May-17	0.0876	0.0006	146.3394
190	May-17	0.0743	0.0029	25.5138
191	May-17	0.0372	0.0013	28.0000
192	May-17	0.1054	0.0022	49.0000
193	May-17	0.0367	0.0015	24.0471
194	May-17	0.0078	0.0002	34.0000
195	May-17	0.0264	0.0009	30.4936
196	May-17	0.1347	0.0015	92.5466
197	May-17	0.0152	0.0004	35.0000
198	May-17	0.0000	0.0000	26.0000
199	May-17	0.0335	0.0009	36.0000
200	May-17	0.0048	0.0001	38.0000
201	May-17	0.0194	0.0010	18.7204
202	May-17	0.0194	0.0010	18.6734
203	May-17	0.0600	0.0010	57.4236
204	May-17	0.0003	0.0000	36.0000
205	May-17	0.0000	0.0000	29.3333
206	May-17	0.0462	0.0012	37.2910
207	May-17	0.0157	0.0021	7.5504
208	May-17	0.0112	0.0004	31.0000
209	May-17	0.0156	0.0005	28.7363
210	May-17	0.0177	0.0008	22.2395
211	May-17	0.0885	0.0023	38.0261
212	May-17	0.0262	0.0011	23.6625
213	May-17	1.0194	0.0018	572.6382
	Total	10.4848	0.2520	41.6079

Remark

Customer served by Rinfra (Nos.)

2980010

Number of feeders (Nos.)

1128

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Jun-17	0.0313	0.0022	14.0000
2	Jun-17	0.0213	0.0010	20.2881
3	Jun-17	0.0401	0.0038	10.4507
4	Jun-17	0.0040	0.0007	6.0000
5	Jun-17	0.0039	0.0006	6.0000
6	Jun-17	0.0357	0.0016	21.6818
7	Jun-17	0.0490	0.0002	204.0000
8	Jun-17	0.0013	0.0001	10.0000
9	Jun-17	0.0383	0.0008	45.7444
10	Jun-17	0.4526	0.0014	322.0722
11	Jun-17	0.0095	0.0003	36.0000
12	Jun-17	0.0236	0.0010	24.7045
13	Jun-17	0.0233	0.0009	24.5660
14	Jun-17	0.0390	0.0009	45.6992
15	Jun-17	0.0301	0.0019	16.1658
16	Jun-17	0.0383	0.0012	31.6761
17	Jun-17	0.0484	0.0018	27.0733
18	Jun-17	0.0000	0.0000	14.0000
19	Jun-17	0.0036	0.0002	23.0000
20	Jun-17	0.0187	0.0014	13.0000
21	Jun-17	0.2419	0.0046	52.4036
22	Jun-17	0.0285	0.0019	14.9434
23	Jun-17	0.0169	0.0014	12.4170
24	Jun-17	0.0089	0.0004	21.0000
25	Jun-17	0.0072	0.0010	6.9103
26	Jun-17	0.0153	0.0006	26.5822
27	Jun-17	0.0041	0.0002	24.0429
28	Jun-17	0.0072	0.0004	17.3443
29	Jun-17	0.0416	0.0022	19.0000
30	Jun-17	0.0849	0.0022	39.2892
31	Jun-17	0.0029	0.0002	11.7784
32	Jun-17	0.0194	0.0005	36.2079
33	Jun-17	0.0154	0.0007	20.8029
34	Jun-17	0.0017	0.0001	25.0000
35	Jun-17	0.0192	0.0003	57.0000
36	Jun-17	0.0041	0.0002	19.0000
37	Jun-17	0.0080	0.0003	29.4000
38	Jun-17	0.3851	0.0022	171.9828
39	Jun-17	0.0083	0.0003	26.8468
40	Jun-17	0.0048	0.0002	28.0000
41	Jun-17	0.0092	0.0003	35.1384
42	Jun-17	0.0181	0.0007	27.0100
43	Jun-17	0.0014	0.0001	18.4562
44	Jun-17	0.0056	0.0004	14.0000
45	Jun-17	0.0017	0.0002	8.0000
46	Jun-17	0.0292	0.0009	34.2400
47	Jun-17	0.0489	0.0015	32.4407

Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
48	Jun-17	0.0087	0.0003	27.9849
49	Jun-17	0.0047	0.0002	20.0014
50	Jun-17	0.0984	0.0019	53.0773
51	Jun-17	0.0384	0.0010	39.5716
52	Jun-17	0.0580	0.0023	25.4473
53	Jun-17	0.0126	0.0007	19.0000
54	Jun-17	0.0000	0.0000	15.0000
55	Jun-17	0.0217	0.0013	17.2698
56	Jun-17	0.0002	0.0000	22.0000
57	Jun-17	0.0135	0.0005	27.0712
58	Jun-17	0.0063	0.0003	19.0000
59	Jun-17	0.0174	0.0007	26.0000
60	Jun-17	0.0116	0.0007	15.5563
61	Jun-17	0.0728	0.0030	24.2853
62	Jun-17	0.0016	0.0001	17.3392
63	Jun-17	0.0180	0.0010	18.0442
64	Jun-17	0.0071	0.0003	20.6361
65	Jun-17	0.0182	0.0008	24.2134
66	Jun-17	0.0162	0.0019	8.7127
67	Jun-17	0.0044	0.0001	32.0145
68	Jun-17	0.0297	0.0011	27.1435
69	Jun-17	0.0009	0.0000	24.1321
70	Jun-17	0.0183	0.0012	15.0000
71	Jun-17	0.0279	0.0013	20.9323
72	Jun-17	0.0254	0.0011	23.3806
73	Jun-17	0.0120	0.0003	34.6250
74	Jun-17	0.0262	0.0013	20.5512
75	Jun-17	0.0760	0.0009	89.0000
76	Jun-17	0.0004	0.0000	17.8333
77	Jun-17	0.0110	0.0009	11.8212
78	Jun-17	0.0209	0.0004	53.5622
79	Jun-17	0.0156	0.0016	10.0000
80	Jun-17	0.0174	0.0007	23.3978
81	Jun-17	0.0626	0.0021	29.9389
82	Jun-17	0.0000	0.0000	31.0000
83	Jun-17	0.1362	0.0024	57.6728
84	Jun-17	0.0079	0.0008	10.0068
85	Jun-17	0.1088	0.0019	57.2986
86	Jun-17	0.0113	0.0011	10.2453
87	Jun-17	0.0544	0.0018	29.4966
88	Jun-17	0.0072	0.0005	13.4806
89	Jun-17	0.0047	0.0001	33.0000
90	Jun-17	0.0167	0.0006	26.0000
91	Jun-17	0.0047	0.0002	19.9068
92	Jun-17	0.0125	0.0001	109.8000
93	Jun-17	0.0019	0.0001	18.0000
94	Jun-17	0.1568	0.0025	63.7882



Annexure-IV  
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
95	Jun-17	0.0118	0.0015	8.0646
96	Jun-17	0.0001	0.0000	31.0000
97	Jun-17	0.0071	0.0005	14.5866
98	Jun-17	0.0273	0.0014	19.2606
99	Jun-17	0.0158	0.0005	33.0063
100	Jun-17	0.0226	0.0008	27.9123
101	Jun-17	0.0428	0.0018	24.0000
102	Jun-17	0.0454	0.0006	74.6590
103	Jun-17	0.1400	0.0017	83.5522
104	Jun-17	0.0182	0.0005	37.1937
105	Jun-17	0.0198	0.0009	22.6045
106	Jun-17	0.1742	0.0045	38.8666
107	Jun-17	0.0431	0.0015	27.8214
108	Jun-17	0.0085	0.0002	38.0000
109	Jun-17	0.0154	0.0006	24.5216
110	Jun-17	0.0062	0.0002	29.0000
111	Jun-17	0.0030	0.0005	6.0000
112	Jun-17	0.0432	0.0014	30.2312
113	Jun-17	0.0297	0.0007	41.6335
	Total	3.9228	0.1082	36.2636

Remark

Customer served by Rinfra (Nos.)

2984869

Number of feeders (Nos.)

1133