



Reliance Infrastructure Limited
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Director (Tariff)
Dy-Director (S. Rokade)
094110

RInfra-D/MERC/SOP Report FY 15-16/Q3
April 02, 2016

By Email & Hand Delivery

The Principal Secretary,
Maharashtra Electricity Regulatory Commission,
13th Floor, Centre No. 1, World Trade Centre,
Cuffe Parade, Colaba,
Mumbai – 400005.



Dear Sir,

Sub: Submission of SOP Report for Third Quarter of FY 2015-16.

Ref: MERC (Standards of Performance of Distribution Licensees, Period of Giving Supply and Determination of Compensation) Regulations, 2014

With reference to the above subject, kindly find enclosed the SOP Report for third quarter of FY 2015-16 in the specified format.

The Hon'ble Commission is requested to condone the delay in submission of the said Report.

Thanking You,

Yours faithfully,

(Kishor Patil)

Vice-President (Regulatory Affairs)

Reliance Infrastructure Ltd.

Encl: As above.

Annexure-I
Standards of Performance Level by the Distribution Licensee
Name of Distribution Licensee : Reliance Infrastructure Ltd.
Oct to Dec-15

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.	Remarks
							Within Standards of performance	More than stipulated time	Total complaints redressed		
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i	
1	4.3	New connection - inspection of premises	Class-I Cities/Urban	1236	12496	13732	12637	0	12637	1095	
2	4.4	Intimation of charges where supply from existing lines	Class-I Cities/Urban	1933	8407	10340	8808	0	8808	1532	
3	4.5 & 4.6	Intimation of charges where supply to dedicated or after extension / augmentation	Class-I Cities/Urban	532	3471	4003	3636	0	3636	367	
4	4.7	New connection/ add. load where supply from existing line		813	6560	7373	6866	0	6866	507	
5	4.8	New connection/ add. Load where supply after extension / augmentation		24	3315	3339	3339	0	3339	0	
6	4.9	New connection/ add. load where supply after commissioning of sub-station		0	6153	6153	6153	0	6153	0	
7	4.12	Shifting of Meter / service line	Class-I Cities/Urban	0	567	567	531	0	531	36	
8	6.10	Reconnection of supply after payment of dues	Class-I Cities/Urban	0	5825	5825	5825	0	5825	0	
9	4.13	Change of Name		0	17192	17192	17192	0	17192	0	
10	4.13	Change of category		186	651	847	670	0	670	177	
11	5.4 (a)	Complaint of Voltage Variation - Local fault		0	2170	2170	2170	0	2170	0	
12	5.4 (b)	Complaint of Voltage Variation - Net work		0	848	848	848	0	848	0	
13	5.4 (c)	Complaint of Voltage Variation - Expansion / augmentation required		0	0	0	0	0	0	0	
14	6.1	Fuse off call	Class-I Cities/Urban	0	24481	24481	24478	3	24481	0	Refer note below
15	6.2	Breakdown of Overhead Line	Class-I Cities/Urban	0	0	0	0	0	0	0	
16	6.3	Underground Cable fault	Class-I Cities/Urban	0	13787	13787	13560	207	13787	0	Refer note below
17	6.4	Transformer failure	Class-I Cities/Urban	0	5	5	5	0	5	0	
18	7.2	Meter Reading		0	7097215	7097215	7097192	23	7097215	0	No Access to Meter Cabin(Locked/Not accessible) -23
19	7.3	Replacement of Faulty Meter	Class-I Cities/Urban	3	1380	1383	1383	0	1383	0	
20	7.4	Replacement of Burnt Meter	Class-I Cities/Urban	0	652	652	652	0	652	0	
21	7.6, 7.7	Billing Complaint		269	8033	8302	8122	0	8122	180	

Notes:		6.1 Fuse off call	6.3 UG Cable fault	Grand Total
	Reasons for delay			
	Heavy Rains, Water Logging, water ingress due to side by Nalla. In such conditions it becomes difficult to access installation/cables. In such cases it take more time to attended compliant/fault.		7	7
	In theft prone areas miscreants are tapping wires from Rinfra's feeder boxes and meter cabins. The overloading due to such unauthorized load results in to interruption of supply. Rinfra is taking efforts to remove such unauthorized connections from time to time. During any interruption, for safety purpose, Rinfra needs to first remove such unauthorized connections and then restore the supply. This results in delay in restoration of supply to complainant or even delay repairing of fault. Events related to this reason are specified here.	1	117	118
	Request from Consumer to attend the fault at later suitable time		22	22
	Objection from Consumer: Some time consumers in the area take the objection (specially in slums) for excavation or laying of temporary cable or wire. At times it becomes very difficult to convince public and take longer time. Such events are covered here.		6	6
	Fault at Consumer installation, which consumer needs to rectify. Supply is kept OFF for safety purpose.		7	7
	Adverse site conditions (cable deep/multiple cables at one location/road crossing/supply restoration not possible by temporary means/mass objection): Rinfra's network is developed over 7 decades. Due to road widening, level raising, concerting, etc. cables have gone deep under the roads. It takes time to get all necessary permission and excavation for repair of such faults. Since using temporary cable or wire on such public roads is safety hazard, it is preferred to repair the fault. Mass objections on site is also faced sometimes. Availability of multiple Utilities under ground and makes it difficult to trace/locate the fault. In such cases supply restoration is delayed.	2	36	38
	Multiple services tapped from common point/main network: It was old practice to tap services from common point. If any service cable becomes faulty, for isolation, it takes more time as all services need to be removed, diverted and then take-up the work on faulty service. In such cases it requires more time as number of works involved are multiple.		1	1
	Multiple Faults: In some cases multiple faults get developed due to damages by external agency (e.g. road widening/concreting contractors). After repair of one fault, on testing other fault is noticed. Restoration is not possible unless all the faults are repaired.		8	8
	Access issue to meter cabin /Rinfra network equipment: Many times it is found that the access to Rinfra feeder pillars / meter cabin is blocked due to car or motor cycle parking or by any other means. This requires first removal of such obstructions to get access. It take longer time to search owner or call traffic police to get the site cleared. Once the access is available, repairing work is initiated. However, this delays the supply restoration.		3	3
	Grand Total	3	207	210

Annexure-II
Report of Individual Complaints where Compensation has been paid
Name of Distribution Licensee: Reliance Infrastructure Ltd.

Sr. No.	Complaint No.	Date of filing complaint	Consumer No.	Name and address of Consumer	Nature of Complaint	Reference Standard of Performance	Amount of Compensation (Rs.)	Date of payment of Compensation (DD/MM/YYYY)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1								
2								
3								
4				NA				
5								
6								
7								

NOTE - The report shall be prepared as per category of item for which the compensation is paid for non-observance of Standards of Performance.

**Annexure-III
Report of action on Faulty Meters (1 Phase/ 3 Phase)
Name of Distribution Licensee: Reliance Infrastructure Ltd.**

Sr.No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at the start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Reliance Infrastructure Ltd.	7.3	3	1383	1386	1386	0
2							
3							
4							
5							

Annexure-IV

Performance Report regarding Reliability Indices

Name of Distribution Licensee: Reliance Infrastructure Ltd.

(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Oct-15	14	23.01	2936543	322	0.0001
2	Oct-15	48	18	2936543	864	0.0003
3	Oct-15	47	19	2936543	893	0.0003
4	Oct-15	178	23	2936543	4094	0.0014
5	Oct-15	563	15	2936543	8445	0.0029
6	Oct-15	415	23.1	2936543	9587	0.0033
7	Oct-15	247	40	2936543	9880	0.0034
8	Oct-15	547	19	2936543	10393	0.0035
9	Oct-15	750	14	2936543	10500	0.0036
10	Oct-15	390	28.47	2936543	11103	0.0038
11	Oct-15	404	28	2936543	11312	0.0039
12	Oct-15	804	16.04	2936543	12896	0.0044
13	Oct-15	456	29.18	2936543	13306	0.0045
14	Oct-15	936	15.22	2936543	14246	0.0049
15	Oct-15	836	22.99	2936543	19220	0.0065
16	Oct-15	1451	15	2936543	21765	0.0074
17	Oct-15	1664	15.78	2936543	26258	0.0089
18	Oct-15	2068	16	2936543	33088	0.0113
19	Oct-15	3655	9.22	2936543	33699	0.0115
20	Oct-15	1623	21	2936543	34083	0.0116
21	Oct-15	1935	17.92	2936543	34675	0.0118
22	Oct-15	2068	17	2936543	35156	0.0120
23	Oct-15	2569	13.88	2936543	35658	0.0121
24	Oct-15	2315	17	2936543	39355	0.0134
25	Oct-15	2553	17.53	2936543	44754	0.0152
26	Oct-15	2277	20.39	2936543	46428	0.0158
27	Oct-15	2660	17.66	2936543	46976	0.0160
28	Oct-15	3461	14	2936543	48454	0.0165
29	Oct-15	2834	17.73	2936543	50247	0.0171
30	Oct-15	6238	8.26	2936543	51526	0.0175
31	Oct-15	1989	26.1	2936543	51913	0.0177
32	Oct-15	4004	13	2936543	52052	0.0177
33	Oct-15	1900	27.97	2936543	53143	0.0181
34	Oct-15	2306	23.13	2936543	53338	0.0182
35	Oct-15	4433	12.05	2936543	53418	0.0182
36	Oct-15	2675	20	2936543	53500	0.0182
37	Oct-15	1754	33.41	2936543	58601	0.0200
38	Oct-15	1459	40.34	2936543	58856	0.0200
39	Oct-15	5801	10.52	2936543	61027	0.0208
40	Oct-15	1624	40.86	2936543	66357	0.0226
41	Oct-15	4282	15.52	2936543	66457	0.0226

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
42	Oct-15	2735	24.4	2936543	66734	0.0227
43	Oct-15	2012	35	2936543	70420	0.0240
44	Oct-15	1824	38.64	2936543	70479	0.0240
45	Oct-15	3813	18.68	2936543	71227	0.0243
46	Oct-15	3889	18.63	2936543	72452	0.0247
47	Oct-15	7666	10.14	2936543	77733	0.0265
48	Oct-15	2880	27.86	2936543	80237	0.0273
49	Oct-15	2460	32.75	2936543	80565	0.0274
50	Oct-15	3465	23.39	2936543	81046	0.0276
51	Oct-15	4212	20	2936543	84240	0.0287
52	Oct-15	5066	17.02	2936543	86223	0.0294
53	Oct-15	2806	30.83	2936543	86509	0.0295
54	Oct-15	3526	25.01	2936543	88185	0.0300
55	Oct-15	2711	33.81	2936543	91659	0.0312
56	Oct-15	4106	22.67	2936543	93083	0.0317
57	Oct-15	4858	20.76	2936543	100852	0.0343
58	Oct-15	5346	20.28	2936543	108417	0.0369
59	Oct-15	5307	21.5	2936543	114101	0.0389
60	Oct-15	2314	50.44	2936543	116718	0.0397
61	Oct-15	5018	26.32	2936543	132074	0.0450
62	Oct-15	5656	23.44	2936543	132577	0.0451
63	Oct-15	5143	25.82	2936543	132792	0.0452
64	Oct-15	5514	26	2936543	143364	0.0488
65	Oct-15	7373	20.12	2936543	148345	0.0505
66	Oct-15	5281	29.15	2936543	153941	0.0524
67	Oct-15	5563	28.34	2936543	157655	0.0537
68	Oct-15	5249	30.82	2936543	161774	0.0551
69	Oct-15	5697	33.31	2936543	189767	0.0646
70	Oct-15	5146	36.98	2936543	190299	0.0648
71	Oct-15	6556	29.21	2936543	191501	0.0652
72	Oct-15	8525	23.02	2936543	196246	0.0668
73	Oct-15	5459	37.41	2936543	204221	0.0695
74	Oct-15	8196	26.9	2936543	220472	0.0751
75	Oct-15	9316	24.21	2936543	225540	0.0768
76	Oct-15	4210	55.12	2936543	232055	0.0790
77	Oct-15	6135	40.1	2936543	246014	0.0838
78	Oct-15	9065	28.73	2936543	260437	0.0887
79	Oct-15	5459	48.23	2936543	263288	0.0897
80	Oct-15	7763	35.83	2936543	278148	0.0947
81	Oct-15	12465	24	2936543	299160	0.1019
82	Oct-15	5801	55.94	2936543	324508	0.1105
83	Oct-15	15935	21.69	2936543	345630	0.1177
84	Oct-15	16819	22.62	2936543	380446	0.1296
85	Oct-15	3907	103.88	2936543	405859	0.1382

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Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
86	Oct-15	9134	46.7	2936543	426558	0.1453
87	Oct-15	16820	55.1	2936543	926782	0.3156
88	Oct-15	5158	259.18	2936543	1336850	0.4552
89	Oct-15	179	16	2936543	2864	0.0010
90	Oct-15	4394	16.57	2936543	72809	0.0248
91	Oct-15	6595	12.2	2936543	80459	0.0274
92	Oct-15	2907	36.16	2936543	105117	0.0358
93	Oct-15	5349	25.17	2936543	134634	0.0458
94	Oct-15	12465	16.33	2936543	203553	0.0693
95	Oct-15	2530	6	2936543	15180	0.0052
96	Oct-15	6300	6	2936543	37800	0.0129
97	Oct-15	2605	14.97	2936543	38997	0.0133
98	Oct-15	3281	30.64	2936543	100530	0.0342
Total		408197	29.61	2936543	12086970	4.1161

Remark :

- 1 Customer served by Rinfra are 2936543 nos.
- 2 Number of feeders are 1060 Nos.

2925/C

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Nov-15	87	19	2938997	1653	0.0006
2	Nov-15	143	18	2938997	2574	0.0009
3	Nov-15	202	20.93	2938997	4228	0.0014
4	Nov-15	247	20.45	2938997	5051	0.0017
5	Nov-15	703	13	2938997	9139	0.0031
6	Nov-15	481	19	2938997	9139	0.0031
7	Nov-15	520	22.86	2938997	11887	0.0040
8	Nov-15	482	28.01	2938997	13501	0.0046
9	Nov-15	1080	15	2938997	16200	0.0055
10	Nov-15	2370	9	2938997	21330	0.0073
11	Nov-15	2164	14.55	2938997	31486	0.0107
12	Nov-15	1359	25.42	2938997	34546	0.0118
13	Nov-15	4927	7.7	2938997	37938	0.0129
14	Nov-15	1578	24.24	2938997	38251	0.0130
15	Nov-15	1129	35	2938997	39515	0.0134
16	Nov-15	2241	17.86	2938997	40024	0.0136
17	Nov-15	5747	7.17	2938997	41206	0.0140
18	Nov-15	2539	18.59	2938997	47200	0.0161
19	Nov-15	2206	23.92	2938997	52768	0.0180
20	Nov-15	1892	31.3	2938997	59220	0.0201
21	Nov-15	2274	33	2938997	75042	0.0255
22	Nov-15	4381	17.74	2938997	77719	0.0264
23	Nov-15	3784	20.84	2938997	78859	0.0268
24	Nov-15	5862	14.39	2938997	84354	0.0287
25	Nov-15	5256	16.25	2938997	85410	0.0291
26	Nov-15	3132	27.48	2938997	86067	0.0293
27	Nov-15	4145	23.39	2938997	96952	0.0330
28	Nov-15	3097	31.68	2938997	98113	0.0334
29	Nov-15	3920	25.97	2938997	101802	0.0346
30	Nov-15	4434	24.15	2938997	107081	0.0364
31	Nov-15	3190	35.31	2938997	112639	0.0383
32	Nov-15	3719	32.28	2938997	120049	0.0408
33	Nov-15	4641	28.08	2938997	130319	0.0443
34	Nov-15	6763	19.65	2938997	132893	0.0452
35	Nov-15	5522	25.31	2938997	139762	0.0476
36	Nov-15	2801	53.01	2938997	148481	0.0505
37	Nov-15	5616	27.16	2938997	152531	0.0519
38	Nov-15	11489	20.88	2938997	239890	0.0816
39	Nov-15	1325	186.46	2938997	247060	0.0841
40	Nov-15	7239	43.17	2938997	312508	0.1063
41	Nov-15	12148	37.58	2938997	456522	0.1553

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
42	Nov-15	5281	97.03	2938997	512415	0.1744
43	Nov-15	376	136.8	2938997	51437	0.0175
44	Nov-15	10181	9	2938997	91629	0.0312
45	Nov-15	5459	34.28	2938997	187135	0.0637
46	Nov-15	209	29	2938997	6061	0.0021
47	Nov-15	536	31.08	2938997	16659	0.0057
48	Nov-15	1741	23.96	2938997	41714	0.0142
49	Nov-15	3854	17	2938997	65518	0.0223
Total		164472	27.81	2938997	4573475	1.5561

Remark :

- 1 Customer served by Rinfra are 2938997 nos.
- 2 Number of feeders are 1060 Nos.

2921/c

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Dec-15	73	15	2944666	1095	0.0004
2	Dec-15	128	11.06	2944666	1416	0.0005
3	Dec-15	304	6	2944666	1824	0.0006
4	Dec-15	231	9	2944666	2079	0.0007
5	Dec-15	171	18.93	2944666	3237	0.0011
6	Dec-15	115	30.95	2944666	3559	0.0012
7	Dec-15	347	14	2944666	4858	0.0016
8	Dec-15	209	24	2944666	5016	0.0017
9	Dec-15	479	12	2944666	5748	0.0020
10	Dec-15	798	10.58	2944666	8443	0.0029
11	Dec-15	814	11	2944666	8954	0.0030
12	Dec-15	412	24.47	2944666	10082	0.0034
13	Dec-15	863	14.47	2944666	12488	0.0042
14	Dec-15	737	19	2944666	14003	0.0048
15	Dec-15	1874	9	2944666	16866	0.0057
16	Dec-15	1080	18	2944666	19440	0.0066
17	Dec-15	687	31	2944666	21297	0.0072
18	Dec-15	1107	23.31	2944666	25804	0.0088
19	Dec-15	3811	7	2944666	26677	0.0091
20	Dec-15	4729	6.1	2944666	28847	0.0098
21	Dec-15	1525	20.56	2944666	31354	0.0106
22	Dec-15	1844	17.56	2944666	32381	0.0110
23	Dec-15	1359	24	2944666	32616	0.0111
24	Dec-15	4998	7.22	2944666	36086	0.0123
25	Dec-15	841	44.98	2944666	37828	0.0128
26	Dec-15	1356	28.95	2944666	39256	0.0133
27	Dec-15	1041	38.72	2944666	40308	0.0137
28	Dec-15	4053	10	2944666	40530	0.0138
29	Dec-15	2787	14.97	2944666	41721	0.0142
30	Dec-15	1445	30	2944666	43350	0.0147
31	Dec-15	2191	22.36	2944666	48991	0.0166
32	Dec-15	2206	22.36	2944666	49326	0.0168
33	Dec-15	2800	17.66	2944666	49448	0.0168
34	Dec-15	3412	15.68	2944666	53500	0.0182
35	Dec-15	1817	29.82	2944666	54183	0.0184
36	Dec-15	3829	15.49	2944666	59311	0.0201
37	Dec-15	3840	15.63	2944666	60019	0.0204
38	Dec-15	1522	40	2944666	60880	0.0207
39	Dec-15	2314	27.54	2944666	63728	0.0216
40	Dec-15	2364	27.04	2944666	63923	0.0217
41	Dec-15	2196	32	2944666	70272	0.0239

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
42	Dec-15	2596	28.44	2944666	73830	0.0251
43	Dec-15	3671	21.18	2944666	77752	0.0264
44	Dec-15	5245	17	2944666	89165	0.0303
45	Dec-15	5044	18	2944666	90792	0.0308
46	Dec-15	2734	34.07	2944666	93147	0.0316
47	Dec-15	4063	24.78	2944666	100681	0.0342
48	Dec-15	4720	21.49	2944666	101433	0.0344
49	Dec-15	5347	19.41	2944666	103785	0.0352
50	Dec-15	6522	16	2944666	104352	0.0354
51	Dec-15	3164	33.73	2944666	106722	0.0362
52	Dec-15	4954	21.74	2944666	107700	0.0366
53	Dec-15	4572	25.92	2944666	118506	0.0402
54	Dec-15	4422	27.86	2944666	123197	0.0418
55	Dec-15	7271	17.08	2944666	124189	0.0422
56	Dec-15	7524	17.72	2944666	133325	0.0453
57	Dec-15	6135	23	2944666	141105	0.0479
58	Dec-15	6135	23	2944666	141105	0.0479
59	Dec-15	6087	23.18	2944666	141097	0.0479
60	Dec-15	5444	26.96	2944666	146770	0.0498
61	Dec-15	7946	19	2944666	150974	0.0513
62	Dec-15	5685	32	2944666	181920	0.0618
63	Dec-15	6234	31.16	2944666	194251	0.0660
64	Dec-15	15281	13.23	2944666	202168	0.0687
65	Dec-15	7204	28.25	2944666	203513	0.0691
66	Dec-15	4801	42.93	2944666	206107	0.0700
67	Dec-15	4412	61	2944666	269132	0.0914
68	Dec-15	7260	48.48	2944666	351965	0.1195
69	Dec-15	6143	59	2944666	362437	0.1231
70	Dec-15	13521	31.28	2944666	422937	0.1436
71	Dec-15	533	29.84	2944666	15905	0.0054
72	Dec-15	2088	10	2944666	20880	0.0071
73	Dec-15	252	105	2944666	26460	0.0090
74	Dec-15	4724	29.94	2944666	141437	0.0480
75	Dec-15	2734	7	2944666	19138	0.0065
76	Dec-15	3264	7.29	2944666	23795	0.0081
77	Dec-15	6446	14	2944666	90244	0.0306
78	Dec-15	2019	22.65	2944666	45730	0.0155
79	Dec-15	8906	11.79	2944666	105002	0.0357
Total		273812	23.31	2944666	6383389	2.1678

Remark :

- 1 Customer served by Rinfra are 2944666 nos.
- 2 Number of feeders are 1061 Nos.

Annexure-IV

Performance Report regarding Reliability Indices

Name of Distribution Licensee: Reliance Infrastructure Ltd.

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Oct-15	14	14	2936543	0.0000
2	Oct-15	48	48	2936543	0.0000
3	Oct-15	47	47	2936543	0.0000
4	Oct-15	178	178	2936543	0.0001
5	Oct-15	563	563	2936543	0.0002
6	Oct-15	415	415	2936543	0.0001
7	Oct-15	247	247	2936543	0.0001
8	Oct-15	547	547	2936543	0.0002
9	Oct-15	750	750	2936543	0.0003
10	Oct-15	390	390	2936543	0.0001
11	Oct-15	404	404	2936543	0.0001
12	Oct-15	804	804	2936543	0.0003
13	Oct-15	456	456	2936543	0.0002
14	Oct-15	936	936	2936543	0.0003
15	Oct-15	836	836	2936543	0.0003
16	Oct-15	1451	1451	2936543	0.0005
17	Oct-15	1664	1664	2936543	0.0006
18	Oct-15	2068	2068	2936543	0.0007
19	Oct-15	3655	3655	2936543	0.0012
20	Oct-15	1623	1623	2936543	0.0006
21	Oct-15	1935	1935	2936543	0.0007
22	Oct-15	2068	2068	2936543	0.0007
23	Oct-15	2569	2569	2936543	0.0009
24	Oct-15	2315	2315	2936543	0.0008
25	Oct-15	2553	2553	2936543	0.0009
26	Oct-15	2277	2277	2936543	0.0008
27	Oct-15	2660	2660	2936543	0.0009
28	Oct-15	3461	3461	2936543	0.0012
29	Oct-15	2834	2834	2936543	0.0010
30	Oct-15	6238	6238	2936543	0.0021
31	Oct-15	1989	1989	2936543	0.0007
32	Oct-15	4004	4004	2936543	0.0014
33	Oct-15	1900	1900	2936543	0.0006
34	Oct-15	2306	2306	2936543	0.0008
35	Oct-15	4433	4433	2936543	0.0015
36	Oct-15	2675	2675	2936543	0.0009

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
37	Oct-15	1754	1754	2936543	0.0006
38	Oct-15	1459	1459	2936543	0.0005
39	Oct-15	5801	5801	2936543	0.0020
40	Oct-15	1624	1624	2936543	0.0006
41	Oct-15	4282	4282	2936543	0.0015
42	Oct-15	2735	2735	2936543	0.0009
43	Oct-15	2012	2012	2936543	0.0007
44	Oct-15	1824	1824	2936543	0.0006
45	Oct-15	3813	3813	2936543	0.0013
46	Oct-15	3889	3889	2936543	0.0013
47	Oct-15	7666	7666	2936543	0.0026
48	Oct-15	2880	2880	2936543	0.0010
49	Oct-15	2460	2460	2936543	0.0008
50	Oct-15	3465	3465	2936543	0.0012
51	Oct-15	4212	4212	2936543	0.0014
52	Oct-15	5066	5066	2936543	0.0017
53	Oct-15	2806	2806	2936543	0.0010
54	Oct-15	3526	3526	2936543	0.0012
55	Oct-15	2711	2711	2936543	0.0009
56	Oct-15	4106	4106	2936543	0.0014
57	Oct-15	4858	4858	2936543	0.0017
58	Oct-15	5346	5346	2936543	0.0018
59	Oct-15	5307	5307	2936543	0.0018
60	Oct-15	2314	2314	2936543	0.0008
61	Oct-15	5018	5018	2936543	0.0017
62	Oct-15	5656	5656	2936543	0.0019
63	Oct-15	5143	5143	2936543	0.0018
64	Oct-15	5514	5514	2936543	0.0019
65	Oct-15	7373	7373	2936543	0.0025
66	Oct-15	5281	5281	2936543	0.0018
67	Oct-15	5563	5563	2936543	0.0019
68	Oct-15	5249	5249	2936543	0.0018
69	Oct-15	5697	5697	2936543	0.0019
70	Oct-15	5146	5146	2936543	0.0018
71	Oct-15	6556	6556	2936543	0.0022
72	Oct-15	8525	8525	2936543	0.0029

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
73	Oct-15	5459	5459	2936543	0.0019
74	Oct-15	8196	8196	2936543	0.0028
75	Oct-15	9316	9316	2936543	0.0032
76	Oct-15	4210	4210	2936543	0.0014
77	Oct-15	6135	6135	2936543	0.0021
78	Oct-15	9065	9065	2936543	0.0031
79	Oct-15	5459	5459	2936543	0.0019
80	Oct-15	7763	7763	2936543	0.0026
81	Oct-15	12465	12465	2936543	0.0042
82	Oct-15	5801	5801	2936543	0.0020
83	Oct-15	15935	15935	2936543	0.0054
84	Oct-15	16819	16819	2936543	0.0057
85	Oct-15	3907	3907	2936543	0.0013
86	Oct-15	9134	9134	2936543	0.0031
87	Oct-15	16820	16820	2936543	0.0057
88	Oct-15	5158	5158	2936543	0.0018
89	Oct-15	179	179	2936543	0.0001
90	Oct-15	4394	4394	2936543	0.0015
91	Oct-15	6595	6595	2936543	0.0022
92	Oct-15	2907	2907	2936543	0.0010
93	Oct-15	5349	5349	2936543	0.0018
94	Oct-15	12465	12465	2936543	0.0042
95	Oct-15	2530	2530	2936543	0.0009
96	Oct-15	6300	6300	2936543	0.0021
97	Oct-15	2605	2605	2936543	0.0009
98	Oct-15	3281	3281	2936543	0.0011
Total		408197	408197	2936543	0.139

Remark :

- 1 Customer served by Rinfra are 2936543 nos.
- 2 Number of feeders are 1060 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Nov-15	87	87	2938997	0.0000
2	Nov-15	143	143	2938997	0.0000
3	Nov-15	202	202	2938997	0.0001
4	Nov-15	247	247	2938997	0.0001
5	Nov-15	703	703	2938997	0.0002
6	Nov-15	481	481	2938997	0.0002
7	Nov-15	520	520	2938997	0.0002
8	Nov-15	482	482	2938997	0.0002
9	Nov-15	1080	1080	2938997	0.0004
10	Nov-15	2370	2370	2938997	0.0008
11	Nov-15	2164	2164	2938997	0.0007
12	Nov-15	1359	1359	2938997	0.0005
13	Nov-15	4927	4927	2938997	0.0017
14	Nov-15	1578	1578	2938997	0.0005
15	Nov-15	1129	1129	2938997	0.0004
16	Nov-15	2241	2241	2938997	0.0008
17	Nov-15	5747	5747	2938997	0.0020
18	Nov-15	2539	2539	2938997	0.0009
19	Nov-15	2206	2206	2938997	0.0008
20	Nov-15	1892	1892	2938997	0.0006
21	Nov-15	2274	2274	2938997	0.0008
22	Nov-15	4381	4381	2938997	0.0015
23	Nov-15	3784	3784	2938997	0.0013
24	Nov-15	5862	5862	2938997	0.0020
25	Nov-15	5256	5256	2938997	0.0018
26	Nov-15	3132	3132	2938997	0.0011
27	Nov-15	4145	4145	2938997	0.0014
28	Nov-15	3097	3097	2938997	0.0011
29	Nov-15	3920	3920	2938997	0.0013
30	Nov-15	4434	4434	2938997	0.0015
31	Nov-15	3190	3190	2938997	0.0011
32	Nov-15	3719	3719	2938997	0.0013
33	Nov-15	4641	4641	2938997	0.0016
34	Nov-15	6763	6763	2938997	0.0023
35	Nov-15	5522	5522	2938997	0.0019
36	Nov-15	2801	2801	2938997	0.0010

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
37	Nov-15	5616	5616	2938997	0.0019
38	Nov-15	11489	11489	2938997	0.0039
39	Nov-15	1325	1325	2938997	0.0005
40	Nov-15	7239	7239	2938997	0.0025
41	Nov-15	12148	12148	2938997	0.0041
42	Nov-15	5281	5281	2938997	0.0018
43	Nov-15	376	376	2938997	0.0001
44	Nov-15	10181	10181	2938997	0.0035
45	Nov-15	5459	5459	2938997	0.0019
46	Nov-15	209	209	2938997	0.0001
47	Nov-15	536	536	2938997	0.0002
48	Nov-15	1741	1741	2938997	0.0006
49	Nov-15	3854	3854	2938997	0.0013
Total		164472	164472	2938997	0.056

Remark :

- 1 Customer served by Rinfrac are 2938997 nos.
- 2 Number of feeders are 1060 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Dec-15	73	73	2944666	0.0000
2	Dec-15	128	128	2944666	0.0000
3	Dec-15	304	304	2944666	0.0001
4	Dec-15	231	231	2944666	0.0001
5	Dec-15	171	171	2944666	0.0001
6	Dec-15	115	115	2944666	0.0000
7	Dec-15	347	347	2944666	0.0001
8	Dec-15	209	209	2944666	0.0001
9	Dec-15	479	479	2944666	0.0002
10	Dec-15	798	798	2944666	0.0003
11	Dec-15	814	814	2944666	0.0003
12	Dec-15	412	412	2944666	0.0001
13	Dec-15	863	863	2944666	0.0003
14	Dec-15	737	737	2944666	0.0003
15	Dec-15	1874	1874	2944666	0.0006
16	Dec-15	1080	1080	2944666	0.0004
17	Dec-15	687	687	2944666	0.0002
18	Dec-15	1107	1107	2944666	0.0004
19	Dec-15	3811	3811	2944666	0.0013
20	Dec-15	4729	4729	2944666	0.0016
21	Dec-15	1525	1525	2944666	0.0005
22	Dec-15	1844	1844	2944666	0.0006
23	Dec-15	1359	1359	2944666	0.0005
24	Dec-15	4998	4998	2944666	0.0017
25	Dec-15	841	841	2944666	0.0003
26	Dec-15	1356	1356	2944666	0.0005
27	Dec-15	1041	1041	2944666	0.0004
28	Dec-15	4053	4053	2944666	0.0014
29	Dec-15	2787	2787	2944666	0.0009
30	Dec-15	1445	1445	2944666	0.0005
31	Dec-15	2191	2191	2944666	0.0007
32	Dec-15	2206	2206	2944666	0.0007
33	Dec-15	2800	2800	2944666	0.0010
34	Dec-15	3412	3412	2944666	0.0012
35	Dec-15	1817	1817	2944666	0.0006
36	Dec-15	3829	3829	2944666	0.0013

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
37	Dec-15	3840	3840	2944666	0.0013
38	Dec-15	1522	1522	2944666	0.0005
39	Dec-15	2314	2314	2944666	0.0008
40	Dec-15	2364	2364	2944666	0.0008
41	Dec-15	2196	2196	2944666	0.0007
42	Dec-15	2596	2596	2944666	0.0009
43	Dec-15	3671	3671	2944666	0.0012
44	Dec-15	5245	5245	2944666	0.0018
45	Dec-15	5044	5044	2944666	0.0017
46	Dec-15	2734	2734	2944666	0.0009
47	Dec-15	4063	4063	2944666	0.0014
48	Dec-15	4720	4720	2944666	0.0016
49	Dec-15	5347	5347	2944666	0.0018
50	Dec-15	6522	6522	2944666	0.0022
51	Dec-15	3164	3164	2944666	0.0011
52	Dec-15	4954	4954	2944666	0.0017
53	Dec-15	4572	4572	2944666	0.0016
54	Dec-15	4422	4422	2944666	0.0015
55	Dec-15	7271	7271	2944666	0.0025
56	Dec-15	7524	7524	2944666	0.0026
57	Dec-15	6135	6135	2944666	0.0021
58	Dec-15	6135	6135	2944666	0.0021
59	Dec-15	6087	6087	2944666	0.0021
60	Dec-15	5444	5444	2944666	0.0018
61	Dec-15	7946	7946	2944666	0.0027
62	Dec-15	5685	5685	2944666	0.0019
63	Dec-15	6234	6234	2944666	0.0021
64	Dec-15	15281	15281	2944666	0.0052
65	Dec-15	7204	7204	2944666	0.0024
66	Dec-15	4801	4801	2944666	0.0016
67	Dec-15	4412	4412	2944666	0.0015
68	Dec-15	7260	7260	2944666	0.0025
69	Dec-15	6143	6143	2944666	0.0021
70	Dec-15	13521	13521	2944666	0.0046
71	Dec-15	533	533	2944666	0.0002
72	Dec-15	2088	2088	2944666	0.0007

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
73	Dec-15	252	252	2944666	0.0001
74	Dec-15	4724	4724	2944666	0.0016
75	Dec-15	2734	2734	2944666	0.0009
76	Dec-15	3264	3264	2944666	0.0011
77	Dec-15	6446	6446	2944666	0.0022
78	Dec-15	2019	2019	2944666	0.0007
79	Dec-15	8906	8906	2944666	0.0030
Total		273812	273812	2944666	0.093

Remark :

- 1 Customer served by Rinfra are 2944666 nos.
- 2 Number of feeders are 1061 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Oct-15	0.0001	0.0000	23.0100
2	Oct-15	0.0003	0.0000	18.0000
3	Oct-15	0.0003	0.0000	19.0000
4	Oct-15	0.0014	0.0001	23.0000
5	Oct-15	0.0029	0.0002	15.0000
6	Oct-15	0.0033	0.0001	23.1000
7	Oct-15	0.0034	0.0001	40.0000
8	Oct-15	0.0035	0.0002	19.0000
9	Oct-15	0.0036	0.0003	14.0000
10	Oct-15	0.0038	0.0001	28.4700
11	Oct-15	0.0039	0.0001	28.0000
12	Oct-15	0.0044	0.0003	16.0400
13	Oct-15	0.0045	0.0002	29.1800
14	Oct-15	0.0049	0.0003	15.2200
15	Oct-15	0.0065	0.0003	22.9900
16	Oct-15	0.0074	0.0005	15.0000
17	Oct-15	0.0089	0.0006	15.7800
18	Oct-15	0.0113	0.0007	16.0000
19	Oct-15	0.0115	0.0012	9.2200
20	Oct-15	0.0116	0.0006	21.0000
21	Oct-15	0.0118	0.0007	17.9200
22	Oct-15	0.0120	0.0007	17.0000
23	Oct-15	0.0121	0.0009	13.8800
24	Oct-15	0.0134	0.0008	17.0000
25	Oct-15	0.0152	0.0009	17.5300
26	Oct-15	0.0158	0.0008	20.3900
27	Oct-15	0.0160	0.0009	17.6600
28	Oct-15	0.0165	0.0012	14.0000
29	Oct-15	0.0171	0.0010	17.7300
30	Oct-15	0.0175	0.0021	8.2600
31	Oct-15	0.0177	0.0007	26.1000
32	Oct-15	0.0177	0.0014	13.0000
33	Oct-15	0.0181	0.0006	27.9700
34	Oct-15	0.0182	0.0008	23.1300
35	Oct-15	0.0182	0.0015	12.0500
36	Oct-15	0.0182	0.0009	20.0000
37	Oct-15	0.0200	0.0006	33.4100
38	Oct-15	0.0200	0.0005	40.3400
39	Oct-15	0.0208	0.0020	10.5200
40	Oct-15	0.0226	0.0006	40.8600
41	Oct-15	0.0226	0.0015	15.5200
42	Oct-15	0.0227	0.0009	24.4000
43	Oct-15	0.0240	0.0007	35.0000

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
44	Oct-15	0.0240	0.0006	38.6400
45	Oct-15	0.0243	0.0013	18.6800
46	Oct-15	0.0247	0.0013	18.6300
47	Oct-15	0.0265	0.0026	10.1400
48	Oct-15	0.0273	0.0010	27.8600
49	Oct-15	0.0274	0.0008	32.7500
50	Oct-15	0.0276	0.0012	23.3900
51	Oct-15	0.0287	0.0014	20.0000
52	Oct-15	0.0294	0.0017	17.0200
53	Oct-15	0.0295	0.0010	30.8300
54	Oct-15	0.0300	0.0012	25.0100
55	Oct-15	0.0312	0.0009	33.8100
56	Oct-15	0.0317	0.0014	22.6700
57	Oct-15	0.0343	0.0017	20.7600
58	Oct-15	0.0369	0.0018	20.2800
59	Oct-15	0.0389	0.0018	21.5000
60	Oct-15	0.0397	0.0008	50.4400
61	Oct-15	0.0450	0.0017	26.3200
62	Oct-15	0.0451	0.0019	23.4400
63	Oct-15	0.0452	0.0018	25.8200
64	Oct-15	0.0488	0.0019	26.0000
65	Oct-15	0.0505	0.0025	20.1200
66	Oct-15	0.0524	0.0018	29.1500
67	Oct-15	0.0537	0.0019	28.3400
68	Oct-15	0.0551	0.0018	30.8200
69	Oct-15	0.0646	0.0019	33.3100
70	Oct-15	0.0648	0.0018	36.9800
71	Oct-15	0.0652	0.0022	29.2100
72	Oct-15	0.0668	0.0029	23.0200
73	Oct-15	0.0695	0.0019	37.4100
74	Oct-15	0.0751	0.0028	26.9000
75	Oct-15	0.0768	0.0032	24.2100
76	Oct-15	0.0790	0.0014	55.1200
77	Oct-15	0.0838	0.0021	40.1000
78	Oct-15	0.0887	0.0031	28.7300
79	Oct-15	0.0897	0.0019	48.2300
80	Oct-15	0.0947	0.0026	35.8300
81	Oct-15	0.1019	0.0042	24.0000
82	Oct-15	0.1105	0.0020	55.9400
83	Oct-15	0.1177	0.0054	21.6900
84	Oct-15	0.1296	0.0057	22.6200
85	Oct-15	0.1382	0.0013	103.8800
86	Oct-15	0.1453	0.0031	46.7000

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
87	Oct-15	0.3156	0.0057	55.1000
88	Oct-15	0.4552	0.0018	259.1800
89	Oct-15	0.0010	0.0001	16.0000
90	Oct-15	0.0248	0.0015	16.5700
91	Oct-15	0.0274	0.0022	12.2000
92	Oct-15	0.0358	0.0010	36.1600
93	Oct-15	0.0458	0.0018	25.1700
94	Oct-15	0.0693	0.0042	16.3300
95	Oct-15	0.0052	0.0009	6.0000
96	Oct-15	0.0129	0.0021	6.0000
97	Oct-15	0.0133	0.0009	14.9700
98	Oct-15	0.0342	0.0011	30.6400
Total		4.1161	0.1390	29.6106

Remark :

- 1 Customer served by Rinfra are 2936543 nos.
- 2 Number of feeders are 1060 Nos.

Annexure-IV

Performance Report regarding Reliability Indices

Name of Distribution Licensee: Reliance Infrastructure Ltd.

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Nov-15	0.0006	0.0000	19.0000
2	Nov-15	0.0009	0.0000	18.0000
3	Nov-15	0.0014	0.0001	20.9300
4	Nov-15	0.0017	0.0001	20.4500
5	Nov-15	0.0031	0.0002	13.0000
6	Nov-15	0.0031	0.0002	19.0000
7	Nov-15	0.0040	0.0002	22.8600
8	Nov-15	0.0046	0.0002	28.0100
9	Nov-15	0.0055	0.0004	15.0000
10	Nov-15	0.0073	0.0008	9.0000
11	Nov-15	0.0107	0.0007	14.5500
12	Nov-15	0.0118	0.0005	25.4200
13	Nov-15	0.0129	0.0017	7.7000
14	Nov-15	0.0130	0.0005	24.2400
15	Nov-15	0.0134	0.0004	35.0000
16	Nov-15	0.0136	0.0008	17.8600
17	Nov-15	0.0140	0.0020	7.1700
18	Nov-15	0.0161	0.0009	18.5900
19	Nov-15	0.0180	0.0008	23.9200
20	Nov-15	0.0201	0.0006	31.3000
21	Nov-15	0.0255	0.0008	33.0000
22	Nov-15	0.0264	0.0015	17.7400
23	Nov-15	0.0268	0.0013	20.8400
24	Nov-15	0.0287	0.0020	14.3900
25	Nov-15	0.0291	0.0018	16.2500
26	Nov-15	0.0293	0.0011	27.4800
27	Nov-15	0.0330	0.0014	23.3900
28	Nov-15	0.0334	0.0011	31.6800
29	Nov-15	0.0346	0.0013	25.9700
30	Nov-15	0.0364	0.0015	24.1500
31	Nov-15	0.0383	0.0011	35.3100
32	Nov-15	0.0408	0.0013	32.2800
33	Nov-15	0.0443	0.0016	28.0800
34	Nov-15	0.0452	0.0023	19.6500
35	Nov-15	0.0476	0.0019	25.3100
36	Nov-15	0.0505	0.0010	53.0100
37	Nov-15	0.0519	0.0019	27.1600
38	Nov-15	0.0816	0.0039	20.8800
39	Nov-15	0.0841	0.0005	186.4600
40	Nov-15	0.1063	0.0025	43.1700
41	Nov-15	0.1553	0.0041	37.5800
42	Nov-15	0.1744	0.0018	97.0300
43	Nov-15	0.0175	0.0001	136.8000

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
44	Nov-15	0.0312	0.0035	9.0000
45	Nov-15	0.0637	0.0019	34.2800
46	Nov-15	0.0021	0.0001	29.0000
47	Nov-15	0.0057	0.0002	31.0800
48	Nov-15	0.0142	0.0006	23.9600
49	Nov-15	0.0223	0.0013	17.0000
Total		1.5561	0.0560	27.8070

Remark :

- 1 Customer served by Rinfra are 2938997 nos.
- 2 Number of feeders are 1060 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Dec-15	0.0004	0.0000	15.0000
2	Dec-15	0.0005	0.0000	11.0600
3	Dec-15	0.0006	0.0001	6.0000
4	Dec-15	0.0007	0.0001	9.0000
5	Dec-15	0.0011	0.0001	18.9300
6	Dec-15	0.0012	0.0000	30.9500
7	Dec-15	0.0016	0.0001	14.0000
8	Dec-15	0.0017	0.0001	24.0000
9	Dec-15	0.0020	0.0002	12.0000
10	Dec-15	0.0029	0.0003	10.5800
11	Dec-15	0.0030	0.0003	11.0000
12	Dec-15	0.0034	0.0001	24.4700
13	Dec-15	0.0042	0.0003	14.4700
14	Dec-15	0.0048	0.0003	19.0000
15	Dec-15	0.0057	0.0006	9.0000
16	Dec-15	0.0066	0.0004	18.0000
17	Dec-15	0.0072	0.0002	31.0000
18	Dec-15	0.0088	0.0004	23.3100
19	Dec-15	0.0091	0.0013	7.0000
20	Dec-15	0.0098	0.0016	6.1000
21	Dec-15	0.0106	0.0005	20.5600
22	Dec-15	0.0110	0.0006	17.5600
23	Dec-15	0.0111	0.0005	24.0000
24	Dec-15	0.0123	0.0017	7.2200
25	Dec-15	0.0128	0.0003	44.9800
26	Dec-15	0.0133	0.0005	28.9500
27	Dec-15	0.0137	0.0004	38.7200
28	Dec-15	0.0138	0.0014	10.0000
29	Dec-15	0.0142	0.0009	14.9700
30	Dec-15	0.0147	0.0005	30.0000
31	Dec-15	0.0166	0.0007	22.3600
32	Dec-15	0.0168	0.0007	22.3600
33	Dec-15	0.0168	0.0010	17.6600
34	Dec-15	0.0182	0.0012	15.6800
35	Dec-15	0.0184	0.0006	29.8200
36	Dec-15	0.0201	0.0013	15.4900
37	Dec-15	0.0204	0.0013	15.6300
38	Dec-15	0.0207	0.0005	40.0000
39	Dec-15	0.0216	0.0008	27.5400
40	Dec-15	0.0217	0.0008	27.0400
41	Dec-15	0.0239	0.0007	32.0000
42	Dec-15	0.0251	0.0009	28.4400
43	Dec-15	0.0264	0.0012	21.1800

Annexure-IV
Performance Report regarding Reliability Indices
Name of Distribution Licensee: Reliance Infrastructure Ltd.
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
44	Dec-15	0.0303	0.0018	17.0000
45	Dec-15	0.0308	0.0017	18.0000
46	Dec-15	0.0316	0.0009	34.0700
47	Dec-15	0.0342	0.0014	24.7800
48	Dec-15	0.0344	0.0016	21.4900
49	Dec-15	0.0352	0.0018	19.4100
50	Dec-15	0.0354	0.0022	16.0000
51	Dec-15	0.0362	0.0011	33.7300
52	Dec-15	0.0366	0.0017	21.7400
53	Dec-15	0.0402	0.0016	25.9200
54	Dec-15	0.0418	0.0015	27.8600
55	Dec-15	0.0422	0.0025	17.0800
56	Dec-15	0.0453	0.0026	17.7200
57	Dec-15	0.0479	0.0021	23.0000
58	Dec-15	0.0479	0.0021	23.0000
59	Dec-15	0.0479	0.0021	23.1800
60	Dec-15	0.0498	0.0018	26.9600
61	Dec-15	0.0513	0.0027	19.0000
62	Dec-15	0.0618	0.0019	32.0000
63	Dec-15	0.0660	0.0021	31.1600
64	Dec-15	0.0687	0.0052	13.2300
65	Dec-15	0.0691	0.0024	28.2500
66	Dec-15	0.0700	0.0016	42.9300
67	Dec-15	0.0914	0.0015	61.0000
68	Dec-15	0.1195	0.0025	48.4800
69	Dec-15	0.1231	0.0021	59.0000
70	Dec-15	0.1436	0.0046	31.2800
71	Dec-15	0.0054	0.0002	29.8400
72	Dec-15	0.0071	0.0007	10.0000
73	Dec-15	0.0090	0.0001	105.0000
74	Dec-15	0.0480	0.0016	29.9400
75	Dec-15	0.0065	0.0009	7.0000
76	Dec-15	0.0081	0.0011	7.2900
77	Dec-15	0.0306	0.0022	14.0000
78	Dec-15	0.0155	0.0007	22.6500
79	Dec-15	0.0357	0.0030	11.7900
Total		2.1678	0.0930	23.3130

Remark :

- 1 Customer served by Rinfra are 2944666 nos.
- 2 Number of feeders are 1061 Nos.