

Annexure-I  
Standards of Performance Level by the Distribution Licensee  
Format for Quarterly Return to be submitted to the Commission by the Distribution Licensee

Quarter- III

Name of Distribution Licensee : Reliance Infrastructure Ltd.

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.
							Within Standards of performance	More than stipulated time	Total complaints redressed	
a		b	c	d	e	f=d+e	g	h	i=g+h	j=f-i
1	4.3	New connection - inspection of premises	Class-I Cities/ Urban	981	11098	12079	11188	16	11204	875
2	4.4	Intimation of charges where supply from existing lines	Class-I Cities/ Urban	1511	8576	10087	8783	5	8788	1299
3	4.5 & 4.6	Intimation of charges where supply to dedicated or after extension / augmentation	Class-I Cities/ Urban	354	2380	2734	2364	45	2409	325
4	4.7	New connection/ add. load where supply from existing line		494	8502	8996	8181	112	8293	703
5	4.8	New connection/ add. Load where supply after extension / augmentation		160	2185	2345	1969	6	1975	370
6	4.9	New connection/ add. load where supply after commissioning of sub-station		0	261	261	244	17	261	0
7	4.12	Shifting of Meter / service Line	Class-I Cities/ Urban	129	690	819	681	0	681	138
8	6.10	Reconnection of supply after payment of dues	Class-I Cities/ Urban	0	4545	4545	4545	0	4545	0
9	4.13	Change of Name		0	18435	18435	18435	0	18435	0
10	4.13	Change of category		210	894	1104	970	0	970	134
11	5.4 (a)	Complaint of Voltage Variation - Local fault		0	827	827	827	0	827	0
12	5.4 (b)	Complaint of Voltage Variation - Net work		0	2130	2130	2130	0	2130	0
13	5.4 (c)	Complaint of Voltage Variation - Expansion / augmentation required		0	0	0	0	0	0	0
14	6.1	Fuse off call	Class-I Cities/ Urban	0	21227	21227	21221	6	21227	0
15	6.2	Breakdown of Overhead Line	Class-I Cities/ Urban	0	0	0	0	0	0	0
16	6.3	Underground Cable fault	Class-I Cities/ Urban	0	12135	12135	11628	507	12135	0
17	6.4	Transformer failure	Class-I Cities/ Urban	0	3	3	3	0	0	0
18	7.2	Meter Reading		0	7152557	7152557	7150842	53	7150895	1662
19	7.3	Replacement of Faulty Meter	Class-I Cities/ Urban	0	1343	1343	1343	0	1343	0
20	7.4	Replacement of Burnt Meter	Class-I Cities/ Urban	0	587	587	587	0	587	0
21	7.6 , 7.7	Billing Complaint		447	6886	7333	7183	0	7183	150

**Annexure-II**  
**Report of individual Complaints where Compensation has been paid**  
**Format for quarterly return to be submitted to the Commission by the Distribution Licensee**

Sr. No.	Complaint No.	Date of filing complaint	Consumer No.	Name and address of Consumer	Nature of Complaint	Reference Standard of Performance	Amount of Compensation (Rs.)	Date of payment of Compensation (DD/MM/YYYY)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	<b>NIL</b>							
2								
3								
4								
5								
6								
7								

**NOTE -** The report shall be prepared as per category of item for which the compensation is paid for non- observance of Standards of Performance.

**Annexure-III**  
**Report of action on Faulty Meters (1 Phase/ 3 Phase)**

**Format for quarterly return to be submitted to the Commission by the Distribution Licensee**

Sr.No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at the start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
<b>1</b>	<b>R Infra</b>	<b>7.3</b>	<b>0</b>	<b>1343</b>	<b>1343</b>	<b>1343</b>	<b>0</b>
2							
3							
4							
5							

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**

**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Oct-16	33	41.27	2964567	1362	0.0005
2	Oct-16	124	16	2964567	1984	0.0007
3	Oct-16	224	21	2964567	4704	0.0016
4	Oct-16	417	22	2964567	9174	0.0031
5	Oct-16	512	27.16	2964567	13906	0.0047
6	Oct-16	836	17	2964567	14212	0.0048
7	Oct-16	739	20	2964567	14780	0.0050
8	Oct-16	752	22.76	2964567	17116	0.0058
9	Oct-16	1085	23.76	2964567	25780	0.0087
10	Oct-16	2884	9	2964567	25956	0.0088
11	Oct-16	1722	19	2964567	32718	0.0110
12	Oct-16	2330	17	2964567	39610	0.0134
13	Oct-16	3543	13.08	2964567	46342	0.0156
14	Oct-16	1980	27	2964567	53460	0.0180
15	Oct-16	3555	15.39	2964567	54711	0.0185
16	Oct-16	2280	27	2964567	61560	0.0208
17	Oct-16	5054	12.65	2964567	63933	0.0216
18	Oct-16	3974	22.01	2964567	87468	0.0295
19	Oct-16	3372	27.68	2964567	93337	0.0315
20	Oct-16	5130	20.2	2964567	103626	0.0350
21	Oct-16	5716	18.15	2964567	103745	0.0350
22	Oct-16	8451	12.8	2964567	108173	0.0365
23	Oct-16	5521	19.99	2964567	110365	0.0372
24	Oct-16	6211	22.17	2964567	137698	0.0464
25	Oct-16	5197	29.29	2964567	152220	0.0513
26	Oct-16	4938	31.61	2964567	156090	0.0527
27	Oct-16	8089	21	2964567	169869	0.0573
28	Oct-16	6151	32	2964567	196832	0.0664
29	Oct-16	2117	106.28	2964567	224995	0.0759
30	Oct-16	4211	58.4	2964567	245922	0.0830
31	Oct-16	9499	34.38	2964567	326576	0.1102
32	Oct-16	14496	24.25	2964567	351528	0.1186
33	Oct-16	8180	48.91	2964567	400084	0.1350
34	Oct-16	11955	45.32	2964567	541801	0.1828
35	Oct-16	13620	44.9	2964567	611538	0.2063
36	Oct-16	10379	72.04	2964567	747703	0.2522
37	Oct-16	420	8	2964567	3360	0.0011

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
38	Oct-16	160	27.94	2964567	4470	0.0015
39	Oct-16	295	22	2964567	6490	0.0022
40	Oct-16	420	17	2964567	7140	0.0024
41	Oct-16	675	15	2964567	10125	0.0034
42	Oct-16	361	31.09	2964567	11223	0.0038
43	Oct-16	665	24.69	2964567	16419	0.0055
44	Oct-16	1048	17	2964567	17816	0.0060
45	Oct-16	730	28.27	2964567	20637	0.0070
46	Oct-16	721	29	2964567	20909	0.0071
47	Oct-16	821	38	2964567	31198	0.0105
48	Oct-16	3449	12.29	2964567	42388	0.0143
49	Oct-16	2315	18.39	2964567	42573	0.0144
50	Oct-16	4121	11.46	2964567	47227	0.0159
51	Oct-16	3006	17.06	2964567	51282	0.0173
52	Oct-16	1832	30.31	2964567	55528	0.0187
53	Oct-16	1428	38.9	2964567	55549	0.0187
54	Oct-16	5406	11	2964567	59466	0.0201
55	Oct-16	3817	17.48	2964567	66721	0.0225
56	Oct-16	2641	25.29	2964567	66791	0.0225
57	Oct-16	1754	42.68	2964567	74861	0.0253
58	Oct-16	3865	20.46	2964567	79078	0.0267
59	Oct-16	2864	27.68	2964567	79276	0.0267
60	Oct-16	3190	27.01	2964567	86162	0.0291
61	Oct-16	5293	17.34	2964567	91781	0.0310
62	Oct-16	4818	20	2964567	96360	0.0325
63	Oct-16	2356	42	2964567	98952	0.0334
64	Oct-16	2755	36.68	2964567	101053	0.0341
65	Oct-16	6022	17.43	2964567	104963	0.0354
66	Oct-16	3340	40	2964567	133600	0.0451
67	Oct-16	7343	21.16	2964567	155378	0.0524
68	Oct-16	4472	39.28	2964567	175660	0.0593
69	Oct-16	6461	29.44	2964567	190212	0.0642
70	Oct-16	5906	80.15	2964567	473366	0.1597
71	Oct-16	2618	6	2964567	15708	0.0053
72	Oct-16	1292	18	2964567	23256	0.0078

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
73	Oct-16	4472	35	2964567	156520	0.0528
74	Oct-16	738	227	2964567	167526	0.0565
75	Oct-16	7538	28.18	2964567	212421	0.0717
76	Oct-16	6190	48.75	2964567	301763	0.1018
77	Oct-16	3190	26.48	2964567	84471	0.0285
78	Oct-16	3017	223.77	2964567	675114	0.2277
79	Oct-16	48	24	2964567	1152	0.0004
80	Oct-16	782	12	2964567	9384	0.0032
81	Oct-16	8797	16.81	2964567	147878	0.0499
82	Oct-16	7951	10.99	2964567	87381	0.0295
83	Oct-16	1158	7	2964567	8106	0.0027
84	Oct-16	3947	11	2964567	43417	0.0146
85	Oct-16	5662	26.72	2964567	151289	0.0510
Total		317447	31.55	2964567	10014277	3.3780

Remark :

- 1 Customer served by Rinfra are 2964567 nos.
- 2 Number of feeders are 1104 Nos.

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**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Nov-16	27	23	2966878	621	0.0002
2	Nov-16	47	24	2966878	1128	0.0004
3	Nov-16	124	14	2966878	1736	0.0006
4	Nov-16	147	14	2966878	2058	0.0007
5	Nov-16	280	12	2966878	3360	0.0011
6	Nov-16	173	22	2966878	3806	0.0013
7	Nov-16	217	24.96	2966878	5416	0.0018
8	Nov-16	302	20.03	2966878	6049	0.0020
9	Nov-16	1024	6.13	2966878	6277	0.0021
10	Nov-16	452	17.39	2966878	7860	0.0026
11	Nov-16	304	26.34	2966878	8007	0.0027
12	Nov-16	317	27	2966878	8559	0.0029
13	Nov-16	401	21.38	2966878	8573	0.0029
14	Nov-16	424	22	2966878	9328	0.0031
15	Nov-16	344	31	2966878	10664	0.0036
16	Nov-16	730	15.08	2966878	11008	0.0037
17	Nov-16	569	21	2966878	11949	0.0040
18	Nov-16	1273	13	2966878	16549	0.0056
19	Nov-16	974	17	2966878	16558	0.0056
20	Nov-16	1188	16	2966878	19008	0.0064
21	Nov-16	762	24.99	2966878	19042	0.0064
22	Nov-16	690	28.59	2966878	19727	0.0066
23	Nov-16	2592	8.3	2966878	21514	0.0073
24	Nov-16	1298	17	2966878	22066	0.0074
25	Nov-16	1188	19	2966878	22572	0.0076
26	Nov-16	725	32	2966878	23200	0.0078
27	Nov-16	813	29	2966878	23577	0.0079
28	Nov-16	1340	18	2966878	24120	0.0081
29	Nov-16	1470	16.43	2966878	24152	0.0081
30	Nov-16	1980	13	2966878	25740	0.0087
31	Nov-16	723	40.48	2966878	29267	0.0099
32	Nov-16	3618	8.09	2966878	29270	0.0099
33	Nov-16	1754	17.01	2966878	29836	0.0101
34	Nov-16	1548	20.88	2966878	32322	0.0109
35	Nov-16	4408	7.48	2966878	32972	0.0111
36	Nov-16	2368	14.02	2966878	33199	0.0112
37	Nov-16	1528	23	2966878	35144	0.0118

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
38	Nov-16	4602	7.71	2966878	35481	0.0120
39	Nov-16	1207	30.33	2966878	36608	0.0123
40	Nov-16	2270	17.97	2966878	40792	0.0137
41	Nov-16	2409	17	2966878	40953	0.0138
42	Nov-16	7339	6	2966878	44034	0.0148
43	Nov-16	1875	24	2966878	45000	0.0152
44	Nov-16	3057	14.96	2966878	45733	0.0154
45	Nov-16	1311	34.91	2966878	45767	0.0154
46	Nov-16	2549	18.81	2966878	47947	0.0162
47	Nov-16	1555	32.12	2966878	49947	0.0168
48	Nov-16	3688	13.86	2966878	51116	0.0172
49	Nov-16	3815	13.64	2966878	52037	0.0175
50	Nov-16	2967	17.92	2966878	53169	0.0179
51	Nov-16	2562	22.01	2966878	56390	0.0190
52	Nov-16	1984	28.73	2966878	57000	0.0192
53	Nov-16	2828	20.5	2966878	57974	0.0195
54	Nov-16	4408	13.71	2966878	60434	0.0204
55	Nov-16	3644	17	2966878	61948	0.0209
56	Nov-16	3274	20	2966878	65480	0.0221
57	Nov-16	3644	18	2966878	65592	0.0221
58	Nov-16	2628	25.03	2966878	65779	0.0222
59	Nov-16	2997	22.03	2966878	66024	0.0223
60	Nov-16	3369	20.02	2966878	67447	0.0227
61	Nov-16	2710	25.8	2966878	69918	0.0236
62	Nov-16	1916	38.74	2966878	74226	0.0250
63	Nov-16	1527	50.17	2966878	76610	0.0258
64	Nov-16	2514	30.54	2966878	76778	0.0259
65	Nov-16	2308	33.67	2966878	77710	0.0262
66	Nov-16	5052	15.9	2966878	80327	0.0271
67	Nov-16	4430	20.2	2966878	89486	0.0302
68	Nov-16	4582	19.84	2966878	90907	0.0306
69	Nov-16	4818	19	2966878	91542	0.0309
70	Nov-16	6980	13.3	2966878	92834	0.0313
71	Nov-16	5073	19	2966878	96387	0.0325
72	Nov-16	3640	26.58	2966878	96751	0.0326



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(1)	(2)	(3)	(4)	(5)	(6)	(7)
73	Nov-16	5484	20.12	2966878	110338	0.0372
74	Nov-16	5531	20.56	2966878	113717	0.0383
75	Nov-16	7029	17.13	2966878	120407	0.0406
76	Nov-16	5250	24.42	2966878	128205	0.0432
77	Nov-16	4035	32.55	2966878	131339	0.0443
78	Nov-16	2898	47.95	2966878	138959	0.0468
79	Nov-16	6202	22.73	2966878	140971	0.0475
80	Nov-16	5485	26.17	2966878	143542	0.0484
81	Nov-16	3790	39.09	2966878	148151	0.0499
82	Nov-16	4700	31.66	2966878	148802	0.0502
83	Nov-16	4634	33	2966878	152922	0.0515
84	Nov-16	5540	28.52	2966878	158001	0.0533
85	Nov-16	4069	42.46	2966878	172770	0.0582
86	Nov-16	3612	49.64	2966878	179300	0.0604
87	Nov-16	4734	38.95	2966878	184389	0.0621
88	Nov-16	6957	27	2966878	187839	0.0633
89	Nov-16	9173	21.1	2966878	193550	0.0652
90	Nov-16	7385	31.62	2966878	233514	0.0787
91	Nov-16	9497	54.3	2966878	515687	0.1738
92	Nov-16	1285	531	2966878	682335	0.2300
93	Nov-16	10909	62.94	2966878	686612	0.2314
94	Nov-16	8570	259.65	2966878	2225201	0.7500
95	Nov-16	1	436.2	2966878	436	0.0001
96	Nov-16	43	37.72	2966878	1622	0.0005
97	Nov-16	690	26.64	2966878	18382	0.0062
98	Nov-16	1344	37.72	2966878	50696	0.0171
99	Nov-16	12705	22.33	2966878	283703	0.0956
100	Nov-16	4070	18.14	2966878	73830	0.0249
101	Nov-16	4071	10	2966878	40710	0.0137
102	Nov-16	8202	6	2966878	49212	0.0166
103	Nov-16	13779	11	2966878	151569	0.0511
Total		325328	31.96	2966878	10399072	3.5051

Remark :

- 1 Customer served by Rinfra are 2966878 nos.
- 2 Number of feeders are 1105 Nos.

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Dec-16	1	16.2	2970906	16	0.0000
2	Dec-16	3	11	2970906	33	0.0000
3	Dec-16	1	58.8	2970906	59	0.0000
4	Dec-16	3	22	2970906	66	0.0000
5	Dec-16	62	8	2970906	496	0.0002
6	Dec-16	30	28	2970906	840	0.0003
7	Dec-16	33	40.36	2970906	1332	0.0004
8	Dec-16	159	13	2970906	2067	0.0007
9	Dec-16	38	57	2970906	2166	0.0007
10	Dec-16	173	20	2970906	3460	0.0012
11	Dec-16	152	34	2970906	5168	0.0017
12	Dec-16	469	19	2970906	8911	0.0030
13	Dec-16	980	9.4	2970906	9212	0.0031
14	Dec-16	1550	8	2970906	12400	0.0042
15	Dec-16	365	37.04	2970906	13520	0.0046
16	Dec-16	47	318	2970906	14946	0.0050
17	Dec-16	386	43.72	2970906	16876	0.0057
18	Dec-16	1104	16.38	2970906	18084	0.0061
19	Dec-16	1104	17.9	2970906	19762	0.0067
20	Dec-16	1083	19.72	2970906	21357	0.0072
21	Dec-16	854	28.51	2970906	24348	0.0082
22	Dec-16	1550	16	2970906	24800	0.0083
23	Dec-16	1284	20.16	2970906	25885	0.0087
24	Dec-16	1441	19	2970906	27379	0.0092
25	Dec-16	1374	21.23	2970906	29170	0.0098
26	Dec-16	1136	27	2970906	30672	0.0103
27	Dec-16	2239	15.15	2970906	33921	0.0114
28	Dec-16	2368	15.48	2970906	36657	0.0123
29	Dec-16	2239	17.16	2970906	38421	0.0129
30	Dec-16	1201	33	2970906	39633	0.0133
31	Dec-16	2023	21	2970906	42483	0.0143
32	Dec-16	2999	14.38	2970906	43126	0.0145
33	Dec-16	1186	38	2970906	45068	0.0152
34	Dec-16	1724	27	2970906	46548	0.0157
35	Dec-16	2055	22.81	2970906	46875	0.0158
36	Dec-16	1972	26.13	2970906	51528	0.0173
37	Dec-16	1771	30	2970906	53130	0.0179

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
38	Dec-16	2997	18.56	2970906	55624	0.0187
39	Dec-16	1983	30	2970906	59490	0.0200
40	Dec-16	3264	18.81	2970906	61396	0.0207
41	Dec-16	3823	16.64	2970906	63615	0.0214
42	Dec-16	2950	21.91	2970906	64635	0.0218
43	Dec-16	3286	20	2970906	65720	0.0221
44	Dec-16	3264	20.22	2970906	65998	0.0222
45	Dec-16	4568	15	2970906	68520	0.0231
46	Dec-16	2356	30	2970906	70680	0.0238
47	Dec-16	3026	24.98	2970906	75589	0.0254
48	Dec-16	7418	11.3	2970906	83823	0.0282
49	Dec-16	1409	72.18	2970906	101702	0.0342
50	Dec-16	835	123.76	2970906	103340	0.0348
51	Dec-16	2528	42.11	2970906	106454	0.0358
52	Dec-16	7227	17.92	2970906	129508	0.0436
53	Dec-16	13414	10	2970906	134140	0.0452
54	Dec-16	3436	39.4	2970906	135378	0.0456
55	Dec-16	4210	32.46	2970906	136657	0.0460
56	Dec-16	3805	37.7	2970906	143449	0.0483
57	Dec-16	3286	43.88	2970906	144190	0.0485
58	Dec-16	4314	33.48	2970906	144433	0.0486
59	Dec-16	6116	23.9	2970906	146172	0.0492
60	Dec-16	3195	49.46	2970906	158025	0.0532
61	Dec-16	11133	15	2970906	166995	0.0562
62	Dec-16	8691	21.26	2970906	184771	0.0622
63	Dec-16	3969	46.88	2970906	186067	0.0626
64	Dec-16	5107	38	2970906	194066	0.0653
65	Dec-16	7935	25	2970906	198375	0.0668
66	Dec-16	5670	35.91	2970906	203610	0.0685
67	Dec-16	6199	35.5	2970906	220065	0.0741
68	Dec-16	854	318	2970906	271572	0.0914
69	Dec-16	5759	48	2970906	276432	0.0930
70	Dec-16	5138	78.14	2970906	401483	0.1351
71	Dec-16	254	18	2970906	4572	0.0015
72	Dec-16	290	25	2970906	7250	0.0024

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
73	Dec-16	3975	28.24	2970906	112254	0.0378
74	Dec-16	176	15	2970906	2640	0.0009
75	Dec-16	12986	24	2970906	311664	0.1049
Total		208005	28.13	2970906	5850764	1.9694

Remark :

- 1 Customer served by Rinfra are 2970906 nos.
- 2 Number of feeders are 1111 Nos.

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Oct-16	33	33	2964567	0.0000
2	Oct-16	124	124	2964567	0.0000
3	Oct-16	224	224	2964567	0.0001
4	Oct-16	417	417	2964567	0.0001
5	Oct-16	512	512	2964567	0.0002
6	Oct-16	836	836	2964567	0.0003
7	Oct-16	739	739	2964567	0.0002
8	Oct-16	752	752	2964567	0.0003
9	Oct-16	1085	1085	2964567	0.0004
10	Oct-16	2884	2884	2964567	0.0010
11	Oct-16	1722	1722	2964567	0.0006
12	Oct-16	2330	2330	2964567	0.0008
13	Oct-16	3543	3543	2964567	0.0012
14	Oct-16	1980	1980	2964567	0.0007
15	Oct-16	3555	3555	2964567	0.0012
16	Oct-16	2280	2280	2964567	0.0008
17	Oct-16	5054	5054	2964567	0.0017
18	Oct-16	3974	3974	2964567	0.0013
19	Oct-16	3372	3372	2964567	0.0011
20	Oct-16	5130	5130	2964567	0.0017
21	Oct-16	5716	5716	2964567	0.0019
22	Oct-16	8451	8451	2964567	0.0029
23	Oct-16	5521	5521	2964567	0.0019
24	Oct-16	6211	6211	2964567	0.0021
25	Oct-16	5197	5197	2964567	0.0018
26	Oct-16	4938	4938	2964567	0.0017
27	Oct-16	8089	8089	2964567	0.0027
28	Oct-16	6151	6151	2964567	0.0021
29	Oct-16	2117	2117	2964567	0.0007
30	Oct-16	4211	4211	2964567	0.0014
31	Oct-16	9499	9499	2964567	0.0032
32	Oct-16	14496	14496	2964567	0.0049
33	Oct-16	8180	8180	2964567	0.0028
34	Oct-16	11955	11955	2964567	0.0040
35	Oct-16	13620	13620	2964567	0.0046
36	Oct-16	10379	10379	2964567	0.0035
37	Oct-16	420	420	2964567	0.0001
38	Oct-16	160	160	2964567	0.0001
39	Oct-16	295	295	2964567	0.0001

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
40	Oct-16	420	420	2964567	0.0001
41	Oct-16	675	675	2964567	0.0002
42	Oct-16	361	361	2964567	0.0001
43	Oct-16	665	665	2964567	0.0002
44	Oct-16	1048	1048	2964567	0.0004
45	Oct-16	730	730	2964567	0.0002
46	Oct-16	721	721	2964567	0.0002
47	Oct-16	821	821	2964567	0.0003
48	Oct-16	3449	3449	2964567	0.0012
49	Oct-16	2315	2315	2964567	0.0008
50	Oct-16	4121	4121	2964567	0.0014
51	Oct-16	3006	3006	2964567	0.0010
52	Oct-16	1832	1832	2964567	0.0006
53	Oct-16	1428	1428	2964567	0.0005
54	Oct-16	5406	5406	2964567	0.0018
55	Oct-16	3817	3817	2964567	0.0013
56	Oct-16	2641	2641	2964567	0.0009
57	Oct-16	1754	1754	2964567	0.0006
58	Oct-16	3865	3865	2964567	0.0013
59	Oct-16	2864	2864	2964567	0.0010
60	Oct-16	3190	3190	2964567	0.0011
61	Oct-16	5293	5293	2964567	0.0018
62	Oct-16	4818	4818	2964567	0.0016
63	Oct-16	2356	2356	2964567	0.0008
64	Oct-16	2755	2755	2964567	0.0009
65	Oct-16	6022	6022	2964567	0.0020
66	Oct-16	3340	3340	2964567	0.0011
67	Oct-16	7343	7343	2964567	0.0025
68	Oct-16	4472	4472	2964567	0.0015
69	Oct-16	6461	6461	2964567	0.0022
70	Oct-16	5906	5906	2964567	0.0020

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
71	Oct-16	2618	2618	2964567	0.0009
72	Oct-16	1292	1292	2964567	0.0004
73	Oct-16	4472	4472	2964567	0.0015
74	Oct-16	738	738	2964567	0.0002
75	Oct-16	7538	7538	2964567	0.0025
76	Oct-16	6190	6190	2964567	0.0021
77	Oct-16	3190	3190	2964567	0.0011
78	Oct-16	3017	3017	2964567	0.0010
79	Oct-16	48	48	2964567	0.0000
80	Oct-16	782	782	2964567	0.0003
81	Oct-16	8797	8797	2964567	0.0030
82	Oct-16	7951	7951	2964567	0.0027
83	Oct-16	1158	1158	2964567	0.0004
84	Oct-16	3947	3947	2964567	0.0013
85	Oct-16	5662	5662	2964567	0.0019
Total		317447	317447	2961651	0.1072

Remark :

- 1 Customer served by Rinfra are 2964567 nos.
- 2 Number of feeders are 1104 Nos.

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Nov-16	27	27	2966878	0.0000
2	Nov-16	47	47	2966878	0.0000
3	Nov-16	124	124	2966878	0.0000
4	Nov-16	147	147	2966878	0.0000
5	Nov-16	280	280	2966878	0.0001
6	Nov-16	173	173	2966878	0.0001
7	Nov-16	217	217	2966878	0.0001
8	Nov-16	302	302	2966878	0.0001
9	Nov-16	1024	1024	2966878	0.0003
10	Nov-16	452	452	2966878	0.0002
11	Nov-16	304	304	2966878	0.0001
12	Nov-16	317	317	2966878	0.0001
13	Nov-16	401	401	2966878	0.0001
14	Nov-16	424	424	2966878	0.0001
15	Nov-16	344	344	2966878	0.0001
16	Nov-16	730	730	2966878	0.0002
17	Nov-16	569	569	2966878	0.0002
18	Nov-16	1273	1273	2966878	0.0004
19	Nov-16	974	974	2966878	0.0003
20	Nov-16	1188	1188	2966878	0.0004
21	Nov-16	762	762	2966878	0.0003
22	Nov-16	690	690	2966878	0.0002
23	Nov-16	2592	2592	2966878	0.0009
24	Nov-16	1298	1298	2966878	0.0004
25	Nov-16	1188	1188	2966878	0.0004
26	Nov-16	725	725	2966878	0.0002
27	Nov-16	813	813	2966878	0.0003
28	Nov-16	1340	1340	2966878	0.0005
29	Nov-16	1470	1470	2966878	0.0005
30	Nov-16	1980	1980	2966878	0.0007
31	Nov-16	723	723	2966878	0.0002
32	Nov-16	3618	3618	2966878	0.0012
33	Nov-16	1754	1754	2966878	0.0006
34	Nov-16	1548	1548	2966878	0.0005
35	Nov-16	4408	4408	2966878	0.0015
36	Nov-16	2368	2368	2966878	0.0008
37	Nov-16	1528	1528	2966878	0.0005
38	Nov-16	4602	4602	2966878	0.0016
39	Nov-16	1207	1207	2966878	0.0004



**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
40	Nov-16	2270	2270	2966878	0.0008
41	Nov-16	2409	2409	2966878	0.0008
42	Nov-16	7339	7339	2966878	0.0025
43	Nov-16	1875	1875	2966878	0.0006
44	Nov-16	3057	3057	2966878	0.0010
45	Nov-16	1311	1311	2966878	0.0004
46	Nov-16	2549	2549	2966878	0.0009
47	Nov-16	1555	1555	2966878	0.0005
48	Nov-16	3688	3688	2966878	0.0012
49	Nov-16	3815	3815	2966878	0.0013
50	Nov-16	2967	2967	2966878	0.0010
51	Nov-16	2562	2562	2966878	0.0009
52	Nov-16	1984	1984	2966878	0.0007
53	Nov-16	2828	2828	2966878	0.0010
54	Nov-16	4408	4408	2966878	0.0015
55	Nov-16	3644	3644	2966878	0.0012
56	Nov-16	3274	3274	2966878	0.0011
57	Nov-16	3644	3644	2966878	0.0012
58	Nov-16	2628	2628	2966878	0.0009
59	Nov-16	2997	2997	2966878	0.0010
60	Nov-16	3369	3369	2966878	0.0011
61	Nov-16	2710	2710	2966878	0.0009
62	Nov-16	1916	1916	2966878	0.0006
63	Nov-16	1527	1527	2966878	0.0005
64	Nov-16	2514	2514	2966878	0.0008
65	Nov-16	2308	2308	2966878	0.0008
66	Nov-16	5052	5052	2966878	0.0017
67	Nov-16	4430	4430	2966878	0.0015
68	Nov-16	4582	4582	2966878	0.0015
69	Nov-16	4818	4818	2966878	0.0016
70	Nov-16	6980	6980	2966878	0.0024

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
71	Nov-16	5073	5073	2966878	0.0017
72	Nov-16	3640	3640	2966878	0.0012
73	Nov-16	5484	5484	2966878	0.0018
74	Nov-16	5531	5531	2966878	0.0019
75	Nov-16	7029	7029	2966878	0.0024
76	Nov-16	5250	5250	2966878	0.0018
77	Nov-16	4035	4035	2966878	0.0014
78	Nov-16	2898	2898	2966878	0.0010
79	Nov-16	6202	6202	2966878	0.0021
80	Nov-16	5485	5485	2966878	0.0018
81	Nov-16	3790	3790	2966878	0.0013
82	Nov-16	4700	4700	2966878	0.0016
83	Nov-16	4634	4634	2966878	0.0016
84	Nov-16	5540	5540	2966878	0.0019
85	Nov-16	4069	4069	2966878	0.0014
86	Nov-16	3612	3612	2966878	0.0012
87	Nov-16	4734	4734	2966878	0.0016
88	Nov-16	6957	6957	2966878	0.0023
89	Nov-16	9173	9173	2966878	0.0031
90	Nov-16	7385	7385	2966878	0.0025
91	Nov-16	9497	9497	2966878	0.0032
92	Nov-16	1285	1285	2966878	0.0004
93	Nov-16	10909	10909	2966878	0.0037
94	Nov-16	8570	8570	2966878	0.0029
95	Nov-16	1	1	2966878	0.0000
96	Nov-16	43	43	2966878	0.0000
97	Nov-16	690	690	2966878	0.0002
98	Nov-16	1344	1344	2966878	0.0005
99	Nov-16	12705	12705	2966878	0.0043
100	Nov-16	4070	4070	2966878	0.0014
101	Nov-16	4071	4071	2966878	0.0014
102	Nov-16	8202	8202	2966878	0.0028
103	Nov-16	13779	13779	2966878	0.0046
Total		325328	325328	2966878	0.1097

Remark :

- 1 Customer served by Rinfra are 2966878 nos.
- 2 Number of feeders are 1105 Nos.

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Dec-16	1	1	2970906	0.0000
2	Dec-16	3	3	2970906	0.0000
3	Dec-16	1	1	2970906	0.0000
4	Dec-16	3	3	2970906	0.0000
5	Dec-16	62	62	2970906	0.0000
6	Dec-16	30	30	2970906	0.0000
7	Dec-16	33	33	2970906	0.0000
8	Dec-16	159	159	2970906	0.0001
9	Dec-16	38	38	2970906	0.0000
10	Dec-16	173	173	2970906	0.0001
11	Dec-16	152	152	2970906	0.0001
12	Dec-16	469	469	2970906	0.0002
13	Dec-16	980	980	2970906	0.0003
14	Dec-16	1550	1550	2970906	0.0005
15	Dec-16	365	365	2970906	0.0001
16	Dec-16	47	47	2970906	0.0000
17	Dec-16	386	386	2970906	0.0001
18	Dec-16	1104	1104	2970906	0.0004
19	Dec-16	1104	1104	2970906	0.0004
20	Dec-16	1083	1083	2970906	0.0004
21	Dec-16	854	854	2970906	0.0003
22	Dec-16	1550	1550	2970906	0.0005
23	Dec-16	1284	1284	2970906	0.0004
24	Dec-16	1441	1441	2970906	0.0005
25	Dec-16	1374	1374	2970906	0.0005
26	Dec-16	1136	1136	2970906	0.0004
27	Dec-16	2239	2239	2970906	0.0008
28	Dec-16	2368	2368	2970906	0.0008
29	Dec-16	2239	2239	2970906	0.0008
30	Dec-16	1201	1201	2970906	0.0004
31	Dec-16	2023	2023	2970906	0.0007
32	Dec-16	2999	2999	2970906	0.0010
33	Dec-16	1186	1186	2970906	0.0004
34	Dec-16	1724	1724	2970906	0.0006
35	Dec-16	2055	2055	2970906	0.0007
36	Dec-16	1972	1972	2970906	0.0007
37	Dec-16	1771	1771	2970906	0.0006
38	Dec-16	2997	2997	2970906	0.0010
39	Dec-16	1983	1983	2970906	0.0007

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
40	Dec-16	3264	3264	2970906	0.0011
41	Dec-16	3823	3823	2970906	0.0013
42	Dec-16	2950	2950	2970906	0.0010
43	Dec-16	3286	3286	2970906	0.0011
44	Dec-16	3264	3264	2970906	0.0011
45	Dec-16	4568	4568	2970906	0.0015
46	Dec-16	2356	2356	2970906	0.0008
47	Dec-16	3026	3026	2970906	0.0010
48	Dec-16	7418	7418	2970906	0.0025
49	Dec-16	1409	1409	2970906	0.0005
50	Dec-16	835	835	2970906	0.0003
51	Dec-16	2528	2528	2970906	0.0009
52	Dec-16	7227	7227	2970906	0.0024
53	Dec-16	13414	13414	2970906	0.0045
54	Dec-16	3436	3436	2970906	0.0012
55	Dec-16	4210	4210	2970906	0.0014
56	Dec-16	3805	3805	2970906	0.0013
57	Dec-16	3286	3286	2970906	0.0011
58	Dec-16	4314	4314	2970906	0.0015
59	Dec-16	6116	6116	2970906	0.0021
60	Dec-16	3195	3195	2970906	0.0011
61	Dec-16	11133	11133	2970906	0.0037
62	Dec-16	8691	8691	2970906	0.0029
63	Dec-16	3969	3969	2970906	0.0013
64	Dec-16	5107	5107	2970906	0.0017
65	Dec-16	7935	7935	2970906	0.0027
66	Dec-16	5670	5670	2970906	0.0019
67	Dec-16	6199	6199	2970906	0.0021
68	Dec-16	854	854	2970906	0.0003
69	Dec-16	5759	5759	2970906	0.0019
70	Dec-16	5138	5138	2970906	0.0017

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
71	Dec-16	254	254	2970906	0.0001
72	Dec-16	290	290	2970906	0.0001
73	Dec-16	3975	3975	2970906	0.0013
74	Dec-16	176	176	2970906	0.0001
75	Dec-16	12986	12986	2970906	0.0044
Total		208005	208005	2970906	0.0700

Remark :

- 1 Customer served by Rinfra are 2970906 nos.
- 2 Number of feeders are 1111 Nos.

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Oct-16	0.0005	0.0000	41.2700
2	Oct-16	0.0007	0.0000	16.0000
3	Oct-16	0.0016	0.0001	21.0000
4	Oct-16	0.0031	0.0001	22.0000
5	Oct-16	0.0047	0.0002	27.1600
6	Oct-16	0.0048	0.0003	17.0000
7	Oct-16	0.0050	0.0002	20.0000
8	Oct-16	0.0058	0.0003	22.7600
9	Oct-16	0.0087	0.0004	23.7600
10	Oct-16	0.0088	0.0010	9.0000
11	Oct-16	0.0110	0.0006	19.0000
12	Oct-16	0.0134	0.0008	17.0000
13	Oct-16	0.0156	0.0012	13.0800
14	Oct-16	0.0180	0.0007	27.0000
15	Oct-16	0.0185	0.0012	15.3900
16	Oct-16	0.0208	0.0008	27.0000
17	Oct-16	0.0216	0.0017	12.6500
18	Oct-16	0.0295	0.0013	22.0100
19	Oct-16	0.0315	0.0011	27.6800
20	Oct-16	0.0350	0.0017	20.2000
21	Oct-16	0.0350	0.0019	18.1500
22	Oct-16	0.0365	0.0029	12.8000
23	Oct-16	0.0372	0.0019	19.9900
24	Oct-16	0.0464	0.0021	22.1700
25	Oct-16	0.0513	0.0018	29.2900
26	Oct-16	0.0527	0.0017	31.6100
27	Oct-16	0.0573	0.0027	21.0000
28	Oct-16	0.0664	0.0021	32.0000
29	Oct-16	0.0759	0.0007	106.2800
30	Oct-16	0.0830	0.0014	58.4000
31	Oct-16	0.1102	0.0032	34.3800
32	Oct-16	0.1186	0.0049	24.2500
33	Oct-16	0.1350	0.0028	48.9100
34	Oct-16	0.1828	0.0040	45.3200
35	Oct-16	0.2063	0.0046	44.9000
36	Oct-16	0.2522	0.0035	72.0400
37	Oct-16	0.0011	0.0001	8.0000
38	Oct-16	0.0015	0.0001	27.9400
39	Oct-16	0.0022	0.0001	22.0000
40	Oct-16	0.0024	0.0001	17.0000
41	Oct-16	0.0034	0.0002	15.0000
42	Oct-16	0.0038	0.0001	31.0900

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
43	Oct-16	0.0055	0.0002	24.6900
44	Oct-16	0.0060	0.0004	17.0000
45	Oct-16	0.0070	0.0002	28.2700
46	Oct-16	0.0071	0.0002	29.0000
47	Oct-16	0.0105	0.0003	38.0000
48	Oct-16	0.0143	0.0012	12.2900
49	Oct-16	0.0144	0.0008	18.3900
50	Oct-16	0.0159	0.0014	11.4600
51	Oct-16	0.0173	0.0010	17.0600
52	Oct-16	0.0187	0.0006	30.3100
53	Oct-16	0.0187	0.0005	38.9000
54	Oct-16	0.0201	0.0018	11.0000
55	Oct-16	0.0225	0.0013	17.4800
56	Oct-16	0.0225	0.0009	25.2900
57	Oct-16	0.0253	0.0006	42.6800
58	Oct-16	0.0267	0.0013	20.4600
59	Oct-16	0.0267	0.0010	27.6800
60	Oct-16	0.0291	0.0011	27.0100
61	Oct-16	0.0310	0.0018	17.3400
62	Oct-16	0.0325	0.0016	20.0000
63	Oct-16	0.0334	0.0008	42.0000
64	Oct-16	0.0341	0.0009	36.6800
65	Oct-16	0.0354	0.0020	17.4300
66	Oct-16	0.0451	0.0011	40.0000
67	Oct-16	0.0524	0.0025	21.1600
68	Oct-16	0.0593	0.0015	39.2800
69	Oct-16	0.0642	0.0022	29.4400
70	Oct-16	0.1597	0.0020	80.1500
71	Oct-16	0.0053	0.0009	6.0000
72	Oct-16	0.0078	0.0004	18.0000
73	Oct-16	0.0528	0.0015	35.0000
74	Oct-16	0.0565	0.0002	227.0000
75	Oct-16	0.0717	0.0025	28.1800
76	Oct-16	0.1018	0.0021	48.7500
77	Oct-16	0.0285	0.0011	26.4800
78	Oct-16	0.2277	0.0010	223.7700
79	Oct-16	0.0004	0.0000	24.0000
80	Oct-16	0.0032	0.0003	12.0000
81	Oct-16	0.0499	0.0030	16.8100
82	Oct-16	0.0295	0.0027	10.9900
83	Oct-16	0.0027	0.0004	7.0000
84	Oct-16	0.0146	0.0013	11.0000

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
85	Oct-16	0.0510	0.0019	26.7200
Total		3.3780	0.1071	31.5463

Remark :

- 1 Customer served by Rinfra are 2964567 nos.
- 2 Number of feeders are 1104 Nos.



**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Nov-16	0.0002	0.0000	23.0000
2	Nov-16	0.0004	0.0000	24.0000
3	Nov-16	0.0006	0.0000	14.0000
4	Nov-16	0.0007	0.0000	14.0000
5	Nov-16	0.0011	0.0001	12.0000
6	Nov-16	0.0013	0.0001	22.0000
7	Nov-16	0.0018	0.0001	24.9600
8	Nov-16	0.0020	0.0001	20.0300
9	Nov-16	0.0021	0.0003	6.1300
10	Nov-16	0.0026	0.0002	17.3900
11	Nov-16	0.0027	0.0001	26.3400
12	Nov-16	0.0029	0.0001	27.0000
13	Nov-16	0.0029	0.0001	21.3800
14	Nov-16	0.0031	0.0001	22.0000
15	Nov-16	0.0036	0.0001	31.0000
16	Nov-16	0.0037	0.0002	15.0800
17	Nov-16	0.0040	0.0002	21.0000
18	Nov-16	0.0056	0.0004	13.0000
19	Nov-16	0.0056	0.0003	17.0000
20	Nov-16	0.0064	0.0004	16.0000
21	Nov-16	0.0064	0.0003	24.9900
22	Nov-16	0.0066	0.0002	28.5900
23	Nov-16	0.0073	0.0009	8.3000
24	Nov-16	0.0074	0.0004	17.0000
25	Nov-16	0.0076	0.0004	19.0000
26	Nov-16	0.0078	0.0002	32.0000
27	Nov-16	0.0079	0.0003	29.0000
28	Nov-16	0.0081	0.0005	18.0000
29	Nov-16	0.0081	0.0005	16.4300
30	Nov-16	0.0087	0.0007	13.0000
31	Nov-16	0.0099	0.0002	40.4800
32	Nov-16	0.0099	0.0012	8.0900
33	Nov-16	0.0101	0.0006	17.0100
34	Nov-16	0.0109	0.0005	20.8800
35	Nov-16	0.0111	0.0015	7.4800
36	Nov-16	0.0112	0.0008	14.0200
37	Nov-16	0.0118	0.0005	23.0000
38	Nov-16	0.0120	0.0016	7.7100
39	Nov-16	0.0123	0.0004	30.3300
40	Nov-16	0.0137	0.0008	17.9700
41	Nov-16	0.0138	0.0008	17.0000
42	Nov-16	0.0148	0.0025	6.0000

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
43	Nov-16	0.0152	0.0006	24.0000
44	Nov-16	0.0154	0.0010	14.9600
45	Nov-16	0.0154	0.0004	34.9100
46	Nov-16	0.0162	0.0009	18.8100
47	Nov-16	0.0168	0.0005	32.1200
48	Nov-16	0.0172	0.0012	13.8600
49	Nov-16	0.0175	0.0013	13.6400
50	Nov-16	0.0179	0.0010	17.9200
51	Nov-16	0.0190	0.0009	22.0100
52	Nov-16	0.0192	0.0007	28.7300
53	Nov-16	0.0195	0.0010	20.5000
54	Nov-16	0.0204	0.0015	13.7100
55	Nov-16	0.0209	0.0012	17.0000
56	Nov-16	0.0221	0.0011	20.0000
57	Nov-16	0.0221	0.0012	18.0000
58	Nov-16	0.0222	0.0009	25.0300
59	Nov-16	0.0223	0.0010	22.0300
60	Nov-16	0.0227	0.0011	20.0200
61	Nov-16	0.0236	0.0009	25.8000
62	Nov-16	0.0250	0.0006	38.7400
63	Nov-16	0.0258	0.0005	50.1700
64	Nov-16	0.0259	0.0008	30.5400
65	Nov-16	0.0262	0.0008	33.6700
66	Nov-16	0.0271	0.0017	15.9000
67	Nov-16	0.0302	0.0015	20.2000
68	Nov-16	0.0306	0.0015	19.8400
69	Nov-16	0.0309	0.0016	19.0000
70	Nov-16	0.0313	0.0024	13.3000
71	Nov-16	0.0325	0.0017	19.0000
72	Nov-16	0.0326	0.0012	26.5800
73	Nov-16	0.0372	0.0018	20.1200
74	Nov-16	0.0383	0.0019	20.5600
75	Nov-16	0.0406	0.0024	17.1300
76	Nov-16	0.0432	0.0018	24.4200
77	Nov-16	0.0443	0.0014	32.5500
78	Nov-16	0.0468	0.0010	47.9500
79	Nov-16	0.0475	0.0021	22.7300
80	Nov-16	0.0484	0.0018	26.1700
81	Nov-16	0.0499	0.0013	39.0900
82	Nov-16	0.0502	0.0016	31.6600
83	Nov-16	0.0515	0.0016	33.0000
84	Nov-16	0.0533	0.0019	28.5200

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
85	Nov-16	0.0582	0.0014	42.4600
86	Nov-16	0.0604	0.0012	49.6400
87	Nov-16	0.0621	0.0016	38.9500
88	Nov-16	0.0633	0.0023	27.0000
89	Nov-16	0.0652	0.0031	21.1000
90	Nov-16	0.0787	0.0025	31.6200
91	Nov-16	0.1738	0.0032	54.3000
92	Nov-16	0.2300	0.0004	531.0000
93	Nov-16	0.2314	0.0037	62.9400
94	Nov-16	0.7500	0.0029	259.6500
95	Nov-16	0.0001	0.0000	436.2000
96	Nov-16	0.0005	0.0000	37.7200
97	Nov-16	0.0062	0.0002	26.6400
98	Nov-16	0.0171	0.0005	37.7200
99	Nov-16	0.0956	0.0043	22.3300
100	Nov-16	0.0249	0.0014	18.1400
101	Nov-16	0.0137	0.0014	10.0000
102	Nov-16	0.0166	0.0028	6.0000
103	Nov-16	0.0511	0.0046	11.0000
Total		3.5051	0.1097	31.9649

Remark :

- 1 Customer served by Rinfra are 2966878 nos.
- 2 Number of feeders are 1105 Nos.

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Dec-16	0.0000	0.0000	16.2000
2	Dec-16	0.0000	0.0000	11.0000
3	Dec-16	0.0000	0.0000	58.8000
4	Dec-16	0.0000	0.0000	22.0000
5	Dec-16	0.0002	0.0000	8.0000
6	Dec-16	0.0003	0.0000	28.0000
7	Dec-16	0.0004	0.0000	40.3600
8	Dec-16	0.0007	0.0001	13.0000
9	Dec-16	0.0007	0.0000	57.0000
10	Dec-16	0.0012	0.0001	20.0000
11	Dec-16	0.0017	0.0001	34.0000
12	Dec-16	0.0030	0.0002	19.0000
13	Dec-16	0.0031	0.0003	9.4000
14	Dec-16	0.0042	0.0005	8.0000
15	Dec-16	0.0046	0.0001	37.0400
16	Dec-16	0.0050	0.0000	318.0000
17	Dec-16	0.0057	0.0001	43.7200
18	Dec-16	0.0061	0.0004	16.3800
19	Dec-16	0.0067	0.0004	17.9000
20	Dec-16	0.0072	0.0004	19.7200
21	Dec-16	0.0082	0.0003	28.5100
22	Dec-16	0.0083	0.0005	16.0000
23	Dec-16	0.0087	0.0004	20.1600
24	Dec-16	0.0092	0.0005	19.0000
25	Dec-16	0.0098	0.0005	21.2300
26	Dec-16	0.0103	0.0004	27.0000
27	Dec-16	0.0114	0.0008	15.1500
28	Dec-16	0.0123	0.0008	15.4800
29	Dec-16	0.0129	0.0008	17.1600
30	Dec-16	0.0133	0.0004	33.0000
31	Dec-16	0.0143	0.0007	21.0000
32	Dec-16	0.0145	0.0010	14.3800
33	Dec-16	0.0152	0.0004	38.0000
34	Dec-16	0.0157	0.0006	27.0000
35	Dec-16	0.0158	0.0007	22.8100
36	Dec-16	0.0173	0.0007	26.1300
37	Dec-16	0.0179	0.0006	30.0000
38	Dec-16	0.0187	0.0010	18.5600
39	Dec-16	0.0200	0.0007	30.0000
40	Dec-16	0.0207	0.0011	18.8100
41	Dec-16	0.0214	0.0013	16.6400
42	Dec-16	0.0218	0.0010	21.9100

**Annexure-IV**  
**Performance Report regarding Reliability Indices**

**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
43	Dec-16	0.0221	0.0011	20.0000
44	Dec-16	0.0222	0.0011	20.2200
45	Dec-16	0.0231	0.0015	15.0000
46	Dec-16	0.0238	0.0008	30.0000
47	Dec-16	0.0254	0.0010	24.9800
48	Dec-16	0.0282	0.0025	11.3000
49	Dec-16	0.0342	0.0005	72.1800
50	Dec-16	0.0348	0.0003	123.7600
51	Dec-16	0.0358	0.0009	42.1100
52	Dec-16	0.0436	0.0024	17.9200
53	Dec-16	0.0452	0.0045	10.0000
54	Dec-16	0.0456	0.0012	39.4000
55	Dec-16	0.0460	0.0014	32.4600
56	Dec-16	0.0483	0.0013	37.7000
57	Dec-16	0.0485	0.0011	43.8800
58	Dec-16	0.0486	0.0015	33.4800
59	Dec-16	0.0492	0.0021	23.9000
60	Dec-16	0.0532	0.0011	49.4600
61	Dec-16	0.0562	0.0037	15.0000
62	Dec-16	0.0622	0.0029	21.2600
63	Dec-16	0.0626	0.0013	46.8800
64	Dec-16	0.0653	0.0017	38.0000
65	Dec-16	0.0668	0.0027	25.0000
66	Dec-16	0.0685	0.0019	35.9100
67	Dec-16	0.0741	0.0021	35.5000
68	Dec-16	0.0914	0.0003	318.0000
69	Dec-16	0.0930	0.0019	48.0000
70	Dec-16	0.1351	0.0017	78.1400
71	Dec-16	0.0015	0.0001	18.0000
72	Dec-16	0.0024	0.0001	25.0000
73	Dec-16	0.0378	0.0013	28.2400
74	Dec-16	0.0009	0.0001	15.0000
75	Dec-16	0.1049	0.0044	24.0000
Total		1.9694	0.0700	28.1280

Remark :

- 1 Customer served by Rinfra are 2970906 nos.
- 2 Number of feeders are 1111 Nos.