

Annexure-I
Standards of Performance Level by the Distribution Licensee
Format for Quarterly Return to be submitted to the Commission by the Distribution Licensee

Jan to Mar-17

Name of Distribution Licensee : Reliance Infrastructure Ltd.

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.
							Within Standards of performance	More than stipulated time	Total complaints redressed	
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i
1	4.3	New connection - inspection of premises	Class-I Cities/Urban	875	13134	14009	13130	4	13134	875
2	4.4	Intimation of charges where supply from existing lines	Class-I Cities/Urban	1299	10014	11313	9997	10	10007	1306
3	4.5 & 4.6	Intimation of charges where supply to dedicated or after extension / augmentation	Class-I Cities/Urban	325	2824	3149	2730	37	2767	382
4	4.7	New connection/ add. load where supply from existing line		703	9614	10317	9412	83	9495	822
5	4.8	New connection/ add. Load where supply after extension / augmentation		370	2375	2745	2204	7	2211	534
6	4.9	New connection/ add. load where supply after commissioning of sub-station		0	311	311	295	16	311	0

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.
							Within Standards of performance	More than stipulated time	Total complaints redressed	
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i
7	4.12	Shifting of Meter / service Line	Class-I Cities/Urban	138	502	640	416	0	416	224
8	6.10	Reconnection of supply after payment of dues	Class-I Cities/Urban	0	3275	3275	3275	0	3275	0
9	4.13	Change of Name		0	24545	24545	24545	0	24545	0
10	4.13	Change of category		134	907	1041	850	0	850	191
11	5.4 (a)	Complaint of Voltage Variation - Local fault		0	671	671	671	0	671	0
12	5.4 (b)	Complaint of Voltage Variation - Network		0	1966	1966	1966	0	1966	0
13	5.4 (c)	Complaint of Voltage Variation - Expansion / augmentation required		0	0	0	0	0	0	0
14	6.1	Fuse off call	Class-I Cities/Urban	0	20748	20748	20744	4	20748	0
15	6.2	Breakdown of Overhead Line	Class-I Cities/Urban	0	0	0	0	0	0	0
16	6.3	Underground Cable fault	Class-I Cities/Urban	0	12419	12419	11926	493	12419	0
17	6.4	Transformer failure	Class-I Cities/Urban	0	6	6	5	1	6	0
18	7.2	Meter Reading		1662	7195741	7197403	7195850	709	7196559	844
19	7.3	Replacement of Faulty Meter	Class-I Cities/Urban	0	979	979	979	0	979	0
20	7.4	Replacement of Burnt Meter	Class-I Cities/Urban	0	483	483	483	0	483	0
21	7.6 , 7.7	Billing Complaint		150	4901	5051	4975	0	4975	76

Annexure-II
Report of individual Complaints where Compensation has been paid
Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Sr. No.	Complaint No.	Date of filing complaint	Consumer No.	Name and address of Consumer	Nature of Complaint	Reference Standard of Performance	Amount of Compensation (Rs.)	Date of payment of Compensation (DD/MM/YYYY)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	NIL							
2								
3								
4								
5								
6								
7								

NOTE - The report shall be prepared as per category of item for which the compensation is paid for non- observance of Standards of Performance.

Annexure-III

Report of action on Faulty Meters (1 Phase/ 3 Phase)

Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Sr.No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at the start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	R-Infra	7.3	0	979	979	979	0
2							
3							
4							
5							

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Jan-17	3868	17.00	2974124	65756	0.0221
2	Jan-17	6095	26.00	2974124	158470	0.0533
3	Jan-17	3947	6.00	2974124	23682	0.0080
4	Jan-17	4432	7.00	2974124	31024	0.0104
5	Jan-17	995	6.00	2974124	5970	0.0020
6	Jan-17	1854	37.09	2974124	68773	0.0231
7	Jan-17	2012	12.86	2974124	25877	0.0087
8	Jan-17	125	30.96	2974124	3870	0.0013
9	Jan-17	4834	21.07	2974124	101839	0.0342
10	Jan-17	3286	26.93	2974124	88488	0.0298
11	Jan-17	1978	27.00	2974124	53406	0.0180
12	Jan-17	302	33.17	2974124	10018	0.0034
13	Jan-17	1489	21.58	2974124	32131	0.0108
14	Jan-17	1255	36.00	2974124	45180	0.0152
15	Jan-17	4103	43.49	2974124	178452	0.0600
16	Jan-17	5754	16.44	2974124	94570	0.0318
17	Jan-17	6046	18.34	2974124	110904	0.0373
18	Jan-17	1046	44.75	2974124	46808	0.0157
19	Jan-17	611	36.66	2974124	22399	0.0075
20	Jan-17	2613	29.40	2974124	76820	0.0258
21	Jan-17	2564	26.63	2974124	68279	0.0230
22	Jan-17	7806	15.88	2974124	123953	0.0417
23	Jan-17	4334	17.49	2974124	75796	0.0255
24	Jan-17	2356	18.14	2974124	42728	0.0144
25	Jan-17	5521	23.55	2974124	130022	0.0437
26	Jan-17	5943	112.19	2974124	666732	0.2242
27	Jan-17	4330	12.98	2974124	56208	0.0189
28	Jan-17	3696	19.49	2974124	72048	0.0242
29	Jan-17	5935	24.38	2974124	144715	0.0487
30	Jan-17	4314	19.22	2974124	82928	0.0279
31	Jan-17	2414	44.85	2974124	108261	0.0364
32	Jan-17	493	17.00	2974124	8381	0.0028
33	Jan-17	1857	36.00	2974124	66852	0.0225
34	Jan-17	1461	13.00	2974124	18993	0.0064
35	Jan-17	5443	114.06	2974124	620849	0.2088
36	Jan-17	2939	33.60	2974124	98737	0.0332
37	Jan-17	298	33.02	2974124	9840	0.0033
38	Jan-17	3	31.00	2974124	93	0.0000
39	Jan-17	6199	22.72	2974124	140858	0.0474

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
40	Jan-17	4464	12.21	2974124	54484	0.0183
41	Jan-17	1188	15.00	2974124	17820	0.0060
42	Jan-17	1598	13.00	2974124	20774	0.0070
43	Jan-17	4210	23.89	2974124	100560	0.0338
44	Jan-17	484	15.00	2974124	7260	0.0024
45	Jan-17	1188	203.16	2974124	241351	0.0812
46	Jan-17	1151	30.07	2974124	34615	0.0116
47	Jan-17	5107	7.32	2974124	37359	0.0126
48	Jan-17	1983	27.00	2974124	53541	0.0180
49	Jan-17	7227	16.81	2974124	121458	0.0408
50	Jan-17	572	12.00	2974124	6864	0.0023
51	Jan-17	3931	46.04	2974124	180992	0.0609
52	Jan-17	2316	50.99	2974124	118083	0.0397
53	Jan-17	3705	82.15	2974124	304380	0.1023
54	Jan-17	7508	61.35	2974124	460600	0.1549
55	Jan-17	675	42.00	2974124	28350	0.0095
56	Jan-17	5234	37.62	2974124	196890	0.0662
57	Jan-17	752	10.00	2974124	7520	0.0025
58	Jan-17	1980	16.00	2974124	31680	0.0107
59	Jan-17	1969	17.00	2974124	33473	0.0113
60	Jan-17	1782	21.00	2974124	37422	0.0126
61	Jan-17	4556	10.00	2974124	45560	0.0153
62	Jan-17	4604	23.52	2974124	108309	0.0364
63	Jan-17	12113	26.33	2974124	318972	0.1072
64	Jan-17	384	19.00	2974124	7296	0.0025
65	Jan-17	1414	31.07	2974124	43932	0.0148
66	Jan-17	3452	24.45	2974124	84400	0.0284
67	Jan-17	3	19.00	2974124	57	0.0000
68	Jan-17	4602	6.00	2974124	27612	0.0093
69	Jan-17	2117	80.11	2974124	169602	0.0570
70	Jan-17	1025	20.34	2974124	20847	0.0070
71	Jan-17	3644	30.00	2974124	109320	0.0368
72	Jan-17	3097	24.90	2974124	77108	0.0259
73	Jan-17	124	29.07	2974124	3605	0.0012
74	Jan-17	2414	54.40	2974124	131314	0.0442
75	Jan-17	355	11.00	2974124	3905	0.0013
76	Jan-17	3365	26.82	2974124	90247	0.0303
77	Jan-17	173	18.00	2974124	3114	0.0010
78	Jan-17	3480	10.00	2974124	34800	0.0117

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(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
79	Jan-17	5070	19.45	2974124	98620	0.0332
80	Jan-17	3957	30.78	2974124	121789	0.0409
81	Jan-17	884	38.95	2974124	34436	0.0116
82	Jan-17	4522	26.00	2974124	117593	0.0395
83	Jan-17	476	22.00	2974124	10472	0.0035
84	Jan-17	1631	7.00	2974124	11417	0.0038
85	Jan-17	690	18.19	2974124	12550	0.0042
86	Jan-17	3079	37.48	2974124	115407	0.0388
87	Jan-17	1854	25.51	2974124	47299	0.0159
88	Jan-17	1399	6.00	2974124	8395	0.0028
89	Jan-17	4338	27.26	2974124	118240	0.0398
Total		262397	29.93	2974124	7852403	2.6402

Remark

- 1 Customer served by Rinfra (Nos.) - 2974124
- 2 Number of feeders (Nos.) - 1114

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Feb-17	3459	14.00	2972996	48426	0.0163
2	Feb-17	1973	9.53	2972996	18811	0.0063
3	Feb-17	2563	8.00	2972996	20504	0.0069
4	Feb-17	211	14.00	2972996	2954	0.0010
5	Feb-17	1438	25.46	2972996	36609	0.0123
6	Feb-17	7915	24.00	2972996	189960	0.0639
7	Feb-17	1417	147.89	2972996	209554	0.0705
8	Feb-17	1143	27.63	2972996	31579	0.0106
9	Feb-17	6983	23.00	2972996	160609	0.0540
10	Feb-17	14020	21.35	2972996	299310	0.1007
11	Feb-17	173	20.00	2972996	3460	0.0012
12	Feb-17	9095	35.12	2972996	319448	0.1074
13	Feb-17	1525	32.24	2972996	49161	0.0165
14	Feb-17	13758	21.62	2972996	297386	0.1000
15	Feb-17	4634	7.00	2972996	32438	0.0109
16	Feb-17	1693	23.14	2972996	39179	0.0132
17	Feb-17	4634	30.00	2972996	139020	0.0468
18	Feb-17	3721	58.25	2972996	216751	0.0729
19	Feb-17	5750	44.46	2972996	255660	0.0860
20	Feb-17	9939	17.00	2972996	168963	0.0568
21	Feb-17	2462	34.79	2972996	85656	0.0288
22	Feb-17	205	18.00	2972996	3690	0.0012
23	Feb-17	2693	20.35	2972996	54801	0.0184
24	Feb-17	1188	16.00	2972996	19008	0.0064
25	Feb-17	4805	16.42	2972996	78917	0.0265
26	Feb-17	317	19.88	2972996	6302	0.0021
27	Feb-17	2997	29.57	2972996	88621	0.0298
28	Feb-17	2613	21.85	2972996	57102	0.0192
29	Feb-17	2828	29.59	2972996	83689	0.0281
30	Feb-17	957	25.81	2972996	24698	0.0083
31	Feb-17	1246	8.00	2972996	9968	0.0034
32	Feb-17	2997	19.43	2972996	58224	0.0196
33	Feb-17	173	33.00	2972996	5709	0.0019
34	Feb-17	3519	41.05	2972996	144456	0.0486
35	Feb-17	44	33.00	2972996	1452	0.0005
36	Feb-17	8000	25.00	2972996	200000	0.0673
37	Feb-17	1104	17.09	2972996	18872	0.0063
38	Feb-17	2651	27.44	2972996	72754	0.0245
39	Feb-17	341	22.87	2972996	7800	0.0026

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
40	Feb-17	3261	20.94	2972996	68293	0.0230
41	Feb-17	8680	13.74	2972996	119233	0.0401
42	Feb-17	7377	63.20	2972996	466239	0.1568
43	Feb-17	6481	56.83	2972996	368284	0.1239
44	Feb-17	4900	29.33	2972996	143735	0.0483
45	Feb-17	3178	16.00	2972996	50848	0.0171
46	Feb-17	5397	22.00	2972996	118734	0.0399
47	Feb-17	5102	10.12	2972996	51615	0.0174
48	Feb-17	2354	31.09	2972996	73190	0.0246
49	Feb-17	4585	41.89	2972996	192053	0.0646
50	Feb-17	1438	25.36	2972996	36474	0.0123
51	Feb-17	519	7.00	2972996	3633	0.0012
52	Feb-17	259	34.33	2972996	8892	0.0030
53	Feb-17	2928	26.63	2972996	77960	0.0262
54	Feb-17	571	17.14	2972996	9786	0.0033
55	Feb-17	519	23.80	2972996	12352	0.0042
56	Feb-17	1040	21.00	2972996	21840	0.0073
57	Feb-17	2274	36.59	2972996	83199	0.0280
58	Feb-17	2892	27.36	2972996	79129	0.0266
59	Feb-17	1443	25.00	2972996	36075	0.0121
60	Feb-17	5080	9.00	2972996	45720	0.0154
61	Feb-17	776	28.00	2972996	21728	0.0073
62	Feb-17	7837	18.00	2972996	141066	0.0474
63	Feb-17	4632	36.53	2972996	169199	0.0569
64	Feb-17	3243	27.00	2972996	87561	0.0295
65	Feb-17	442	58.81	2972996	25994	0.0087
66	Feb-17	1709	27.24	2972996	46556	0.0157
67	Feb-17	1143	24.43	2972996	27921	0.0094
68	Feb-17	130	22.87	2972996	2973	0.0010
69	Feb-17	2264	30.27	2972996	68520	0.0230
70	Feb-17	743	57.97	2972996	43073	0.0145
71	Feb-17	860	20.67	2972996	17773	0.0060
72	Feb-17	1409	31.00	2972996	43679	0.0147
73	Feb-17	2624	16.08	2972996	42192	0.0142
74	Feb-17	1550	19.00	2972996	29450	0.0099
75	Feb-17	2	14.00	2972996	28	0.0000
76	Feb-17	862	27.00	2972996	23274	0.0078
77	Feb-17	7131	36.75	2972996	262092	0.0882
78	Feb-17	10792	41.36	2972996	446314	0.1501

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
79	Feb-17	2893	18.54	2972996	53629	0.0180
80	Feb-17	3589	24.63	2972996	88390	0.0297
81	Feb-17	1587	23.19	2972996	36795	0.0124
82	Feb-17	2766	26.00	2972996	71916	0.0242
83	Feb-17	5979	30.35	2972996	181437	0.0610
84	Feb-17	4673	30.00	2972996	140190	0.0472
85	Feb-17	179	16.00	2972996	2864	0.0010
86	Feb-17	8406	13.98	2972996	117526	0.0395
87	Feb-17	2495	40.52	2972996	101094	0.0340
88	Feb-17	804	19.41	2972996	15608	0.0052
89	Feb-17	957	32.72	2972996	31316	0.0105
90	Feb-17	55	26.84	2972996	1476	0.0005
91	Feb-17	6044	8.00	2972996	48350	0.0163
Total		296038	27.09	2972996	8018770	2.6972

Remark :

- 1 Customer served by Rinfra are 2972996 nos.
- 2 Number of feeders are 1118 Nos.

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Mar-17	10559	6.00	2976692	63354	0.0213
2	Mar-17	3329	6.00	2976692	19974	0.0067
3	Mar-17	1872	21.34	2976692	39945	0.0134
4	Mar-17	3805	27.33	2976692	103979	0.0349
5	Mar-17	1583	18.00	2976692	28494	0.0096
6	Mar-17	2027	15.44	2976692	31298	0.0105
7	Mar-17	2594	31.08	2976692	80634	0.0271
8	Mar-17	7439	22.67	2976692	168632	0.0567
9	Mar-17	2893	23.43	2976692	67783	0.0228
10	Mar-17	4938	22.26	2976692	109918	0.0369
11	Mar-17	1920	26.24	2976692	50372	0.0169
12	Mar-17	1989	17.54	2976692	34892	0.0117
13	Mar-17	2485	25.00	2976692	62125	0.0209
14	Mar-17	6973	26.39	2976692	184017	0.0618
15	Mar-17	2463	6.00	2976692	14778	0.0050
16	Mar-17	957	31.93	2976692	30554	0.0103
17	Mar-17	3965	23.43	2976692	92891	0.0312
18	Mar-17	3195	22.49	2976692	71840	0.0241
19	Mar-17	6347	23.03	2976692	146175	0.0491
20	Mar-17	109	49.00	2976692	5341	0.0018
21	Mar-17	4135	21.02	2976692	86905	0.0292
22	Mar-17	2607	13.98	2976692	36438	0.0122
23	Mar-17	3811	13.37	2976692	50952	0.0171
24	Mar-17	571	33.68	2976692	19233	0.0065
25	Mar-17	4428	19.00	2976692	84132	0.0283
26	Mar-17	3836	53.90	2976692	206766	0.0695
27	Mar-17	4495	36.84	2976692	165608	0.0556
28	Mar-17	1577	17.00	2976692	26809	0.0090
29	Mar-17	12	33.33	2976692	400	0.0001
30	Mar-17	5484	14.29	2976692	78372	0.0263
31	Mar-17	7354	28.00	2976692	205912	0.0692
32	Mar-17	3480	7.00	2976692	24360	0.0082
33	Mar-17	1023	12.00	2976692	12276	0.0041
34	Mar-17	1749	32.08	2976692	56112	0.0189
35	Mar-17	721	22.64	2976692	16326	0.0055
36	Mar-17	476	18.00	2976692	8568	0.0029
37	Mar-17	3012	14.00	2976692	42168	0.0142
38	Mar-17	2476	21.00	2976692	51996	0.0175
39	Mar-17	2732	21.81	2976692	59595	0.0200

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
40	Mar-17	3441	28.83	2976692	99195	0.0333
41	Mar-17	142	8.00	2976692	1136	0.0004
42	Mar-17	4423	30.17	2976692	133434	0.0448
43	Mar-17	5293	20.02	2976692	105941	0.0356
44	Mar-17	1676	20.12	2976692	33721	0.0113
45	Mar-17	4357	18.86	2976692	82158	0.0276
46	Mar-17	2225	26.98	2976692	60026	0.0202
47	Mar-17	2628	23.45	2976692	61632	0.0207
48	Mar-17	1397	32.73	2976692	45719	0.0154
49	Mar-17	4582	18.28	2976692	83764	0.0281
50	Mar-17	6134	20.00	2976692	122680	0.0412
51	Mar-17	3459	24.00	2976692	83016	0.0279
52	Mar-17	9742	40.42	2976692	393785	0.1323
53	Mar-17	1250	14.59	2976692	18238	0.0061
54	Mar-17	3480	31.21	2976692	108620	0.0365
55	Mar-17	4090	32.89	2976692	134538	0.0452
56	Mar-17	3012	19.88	2976692	59864	0.0201
57	Mar-17	23	12.30	2976692	283	0.0001
58	Mar-17	2353	27.51	2976692	64728	0.0217
59	Mar-17	314	32.00	2976692	10048	0.0034
60	Mar-17	6199	18.00	2976692	111582	0.0375
61	Mar-17	1619	20.00	2976692	32380	0.0109
62	Mar-17	5462	49.47	2976692	270188	0.0908
63	Mar-17	3329	16.95	2976692	56420	0.0190
64	Mar-17	241	16.00	2976692	3856	0.0013
65	Mar-17	2754	15.19	2976692	41827	0.0141
66	Mar-17	4423	23.67	2976692	104705	0.0352
67	Mar-17	1056	13.86	2976692	14634	0.0049
68	Mar-17	2530	28.00	2976692	70831	0.0238
69	Mar-17	1371	25.00	2976692	34275	0.0115
70	Mar-17	7338	9.47	2976692	69500	0.0233
71	Mar-17	1854	18.78	2976692	34812	0.0117
72	Mar-17	247	24.66	2976692	6090	0.0020
73	Mar-17	2936	17.43	2976692	51182	0.0172
74	Mar-17	443	15.72	2976692	6963	0.0023
75	Mar-17	743	28.00	2976692	20804	0.0070
76	Mar-17	1828	32.00	2976692	58496	0.0197
77	Mar-17	1899	34.18	2976692	64908	0.0218
78	Mar-17	992	30.49	2976692	30249	0.0102

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
79	Mar-17	775	18.00	2976692	13950	0.0047
80	Mar-17	2107	18.32	2976692	38592	0.0130
81	Mar-17	587	21.64	2976692	12703	0.0043
82	Mar-17	834	17.06	2976692	14226	0.0048
83	Mar-17	3251	20.48	2976692	66567	0.0224
84	Mar-17	3909	25.95	2976692	101456	0.0341
85	Mar-17	1198	39.91	2976692	47818	0.0161
86	Mar-17	321	12.00	2976692	3852	0.0013
87	Mar-17	2744	21.78	2976692	59752	0.0201
88	Mar-17	683	11.56	2976692	7898	0.0027
89	Mar-17	2514	27.27	2976692	68568	0.0230
90	Mar-17	2264	16.00	2976692	36224	0.0122
91	Mar-17	47	22.00	2976692	1034	0.0003
92	Mar-17	484	8.00	2976692	3872	0.0013
93	Mar-17	6664	12.91	2976692	86048	0.0289
94	Mar-17	1968	23.29	2976692	45828	0.0154
95	Mar-17	2805	31.84	2976692	89307	0.0300
96	Mar-17	544	17.00	2976692	9248	0.0031
97	Mar-17	987	20.00	2976692	19740	0.0066
98	Mar-17	711	15.00	2976692	10665	0.0036
99	Mar-17	4813	44.64	2976692	214832	0.0722
100	Mar-17	3415	52.44	2976692	179089	0.0602
101	Mar-17	424	10.00	2976692	4240	0.0014
102	Mar-17	5546	22.00	2976692	122012	0.0410
103	Mar-17	2974	23.42	2976692	69660	0.0234
104	Mar-17	7222	9.00	2976692	64998	0.0218
105	Mar-17	2623	10.42	2976692	27324	0.0092
106	Mar-17	1407	21.54	2976692	30310	0.0102
107	Mar-17	164	26.00	2976692	4264	0.0014
108	Mar-17	1546	30.36	2976692	46940	0.0158
109	Mar-17	10008	38.67	2976692	386981	0.1300
110	Mar-17	3452	27.55	2976692	95104	0.0319
111	Mar-17	2250	23.24	2976692	52299	0.0176
112	Mar-17	1474	22.30	2976692	32874	0.0110
113	Mar-17	3166	13.78	2976692	43641	0.0147
114	Mar-17	987	27.00	2976692	26649	0.0090
115	Mar-17	2711	37.21	2976692	100873	0.0339
116	Mar-17	454	11.23	2976692	5098	0.0017
117	Mar-17	945	14.52	2976692	13720	0.0046

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
118	Mar-17	1677	58.91	2976692	98793	0.0332
119	Mar-17	4047	73.77	2976692	298529	0.1003
120	Mar-17	4422	32.84	2976692	145204	0.0488
121	Mar-17	1237	23.90	2976692	29564	0.0099
122	Mar-17	1671	18.02	2976692	30105	0.0101
123	Mar-17	3069	26.53	2976692	81429	0.0274
124	Mar-17	854	35.55	2976692	30360	0.0102
125	Mar-17	3119	41.73	2976692	130154	0.0437
126	Mar-17	3382	29.60	2976692	100116	0.0336
127	Mar-17	6190	36.99	2976692	228956	0.0769
128	Mar-17	4527	24.39	2976692	110432	0.0371
129	Mar-17	4831	25.07	2976692	121098	0.0407
130	Mar-17	1857	35.00	2976692	64995	0.0218
131	Mar-17	2645	7.18	2976692	18990	0.0064
132	Mar-17	5728	10.23	2976692	58574	0.0197
133	Mar-17	6139	59.53	2976692	365471	0.1228
134	Mar-17	1109	21.51	2976692	23855	0.0080
135	Mar-17	3000	9.16	2976692	27468	0.0092
136	Mar-17	103	19.00	2976692	1957	0.0007
137	Mar-17	1146	19.46	2976692	22305	0.0075
138	Mar-17	2936	15.56	2976692	45691	0.0153
139	Mar-17	1235	24.63	2976692	30415	0.0102
140	Mar-17	3712	25.67	2976692	95286	0.0320
141	Mar-17	8738	8.51	2976692	74337	0.0250
142	Mar-17	2	34.00	2976692	68	0.0000
143	Mar-17	1	90.00	2976692	90	0.0000
144	Mar-17	1760	8.00	2976692	14080	0.0047
145	Mar-17	7254	10.15	2976692	73592	0.0247
146	Mar-17	2774	30.64	2976692	85009	0.0286
Total		416849	24.21	2976692	10091332	3.3901

Remark :

1 Customer served by Rinfra are 2976692 nos.

2 Number of feeders are 1124 Nos.

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Jan-17	3868	3868	2974124	0.0013
2	Jan-17	6095	6095	2974124	0.0020
3	Jan-17	3947	3947	2974124	0.0013
4	Jan-17	4432	4432	2974124	0.0015
5	Jan-17	995	995	2974124	0.0003
6	Jan-17	1854	1854	2974124	0.0006
7	Jan-17	2012	2012	2974124	0.0007
8	Jan-17	125	125	2974124	0.0000
9	Jan-17	4834	4834	2974124	0.0016
10	Jan-17	3286	3286	2974124	0.0011
11	Jan-17	1978	1978	2974124	0.0007
12	Jan-17	302	302	2974124	0.0001
13	Jan-17	1489	1489	2974124	0.0005
14	Jan-17	1255	1255	2974124	0.0004
15	Jan-17	4103	4103	2974124	0.0014
16	Jan-17	5754	5754	2974124	0.0019
17	Jan-17	6046	6046	2974124	0.0020
18	Jan-17	1046	1046	2974124	0.0004
19	Jan-17	611	611	2974124	0.0002
20	Jan-17	2613	2613	2974124	0.0009
21	Jan-17	2564	2564	2974124	0.0009
22	Jan-17	7806	7806	2974124	0.0026
23	Jan-17	4334	4334	2974124	0.0015
24	Jan-17	2356	2356	2974124	0.0008
25	Jan-17	5521	5521	2974124	0.0019
26	Jan-17	5943	5943	2974124	0.0020
27	Jan-17	4330	4330	2974124	0.0015
28	Jan-17	3696	3696	2974124	0.0012
29	Jan-17	5935	5935	2974124	0.0020
30	Jan-17	4314	4314	2974124	0.0015
31	Jan-17	2414	2414	2974124	0.0008
32	Jan-17	493	493	2974124	0.0002
33	Jan-17	1857	1857	2974124	0.0006
34	Jan-17	1461	1461	2974124	0.0005
35	Jan-17	5443	5443	2974124	0.0018
36	Jan-17	2939	2939	2974124	0.0010
37	Jan-17	298	298	2974124	0.0001
38	Jan-17	3	3	2974124	0.0000
39	Jan-17	6199	6199	2974124	0.0021
40	Jan-17	4464	4464	2974124	0.0015
41	Jan-17	1188	1188	2974124	0.0004
42	Jan-17	1598	1598	2974124	0.0005
43	Jan-17	4210	4210	2974124	0.0014
44	Jan-17	484	484	2974124	0.0002
45	Jan-17	1188	1188	2974124	0.0004
46	Jan-17	1151	1151	2974124	0.0004
47	Jan-17	5107	5107	2974124	0.0017

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
48	Jan-17	1983	1983	2974124	0.0007
49	Jan-17	7227	7227	2974124	0.0024
50	Jan-17	572	572	2974124	0.0002
51	Jan-17	3931	3931	2974124	0.0013
52	Jan-17	2316	2316	2974124	0.0008
53	Jan-17	3705	3705	2974124	0.0012
54	Jan-17	7508	7508	2974124	0.0025
55	Jan-17	675	675	2974124	0.0002
56	Jan-17	5234	5234	2974124	0.0018
57	Jan-17	752	752	2974124	0.0003
58	Jan-17	1980	1980	2974124	0.0007
59	Jan-17	1969	1969	2974124	0.0007
60	Jan-17	1782	1782	2974124	0.0006
61	Jan-17	4556	4556	2974124	0.0015
62	Jan-17	4604	4604	2974124	0.0015
63	Jan-17	12113	12113	2974124	0.0041
64	Jan-17	384	384	2974124	0.0001
65	Jan-17	1414	1414	2974124	0.0005
66	Jan-17	3452	3452	2974124	0.0012
67	Jan-17	3	3	2974124	0.0000
68	Jan-17	4602	4602	2974124	0.0015
69	Jan-17	2117	2117	2974124	0.0007
70	Jan-17	1025	1025	2974124	0.0003
71	Jan-17	3644	3644	2974124	0.0012
72	Jan-17	3097	3097	2974124	0.0010
73	Jan-17	124	124	2974124	0.0000
74	Jan-17	2414	2414	2974124	0.0008
75	Jan-17	355	355	2974124	0.0001
76	Jan-17	3365	3365	2974124	0.0011
77	Jan-17	173	173	2974124	0.0001
78	Jan-17	3480	3480	2974124	0.0012
79	Jan-17	5070	5070	2974124	0.0017
80	Jan-17	3957	3957	2974124	0.0013
81	Jan-17	884	884	2974124	0.0003
82	Jan-17	4522	4522	2974124	0.0015
83	Jan-17	476	476	2974124	0.0002
84	Jan-17	1631	1631	2974124	0.0005
85	Jan-17	690	690	2974124	0.0002
86	Jan-17	3079	3079	2974124	0.0010
87	Jan-17	1854	1854	2974124	0.0006
88	Jan-17	1399	1399	2974124	0.0005
89	Jan-17	4338	4338	2974124	0.0015
Total		262397	262397	2974124	0.0882

Remark

- 1 Customer served by Rinfra (Nos.) - 2974124
- 2 Number of feeders (Nos.) - 1114

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Feb-17	3459	3459	2972996	0.0012
2	Feb-17	1973	1973	2972996	0.0007
3	Feb-17	2563	2563	2972996	0.0009
4	Feb-17	211	211	2972996	0.0001
5	Feb-17	1438	1438	2972996	0.0005
6	Feb-17	7915	7915	2972996	0.0027
7	Feb-17	1417	1417	2972996	0.0005
8	Feb-17	1143	1143	2972996	0.0004
9	Feb-17	6983	6983	2972996	0.0023
10	Feb-17	14020	14020	2972996	0.0047
11	Feb-17	173	173	2972996	0.0001
12	Feb-17	9095	9095	2972996	0.0031
13	Feb-17	1525	1525	2972996	0.0005
14	Feb-17	13758	13758	2972996	0.0046
15	Feb-17	4634	4634	2972996	0.0016
16	Feb-17	1693	1693	2972996	0.0006
17	Feb-17	4634	4634	2972996	0.0016
18	Feb-17	3721	3721	2972996	0.0013
19	Feb-17	5750	5750	2972996	0.0019
20	Feb-17	9939	9939	2972996	0.0033
21	Feb-17	2462	2462	2972996	0.0008
22	Feb-17	205	205	2972996	0.0001
23	Feb-17	2693	2693	2972996	0.0009
24	Feb-17	1188	1188	2972996	0.0004
25	Feb-17	4805	4805	2972996	0.0016
26	Feb-17	317	317	2972996	0.0001
27	Feb-17	2997	2997	2972996	0.0010
28	Feb-17	2613	2613	2972996	0.0009
29	Feb-17	2828	2828	2972996	0.0010
30	Feb-17	957	957	2972996	0.0003
31	Feb-17	1246	1246	2972996	0.0004
32	Feb-17	2997	2997	2972996	0.0010
33	Feb-17	173	173	2972996	0.0001
34	Feb-17	3519	3519	2972996	0.0012
35	Feb-17	44	44	2972996	0.0000
36	Feb-17	8000	8000	2972996	0.0027
37	Feb-17	1104	1104	2972996	0.0004
38	Feb-17	2651	2651	2972996	0.0009
39	Feb-17	341	341	2972996	0.0001
40	Feb-17	3261	3261	2972996	0.0011
41	Feb-17	8680	8680	2972996	0.0029
42	Feb-17	7377	7377	2972996	0.0025
43	Feb-17	6481	6481	2972996	0.0022
44	Feb-17	4900	4900	2972996	0.0016
45	Feb-17	3178	3178	2972996	0.0011
46	Feb-17	5397	5397	2972996	0.0018
47	Feb-17	5102	5102	2972996	0.0017

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
48	Feb-17	2354	2354	2972996	0.0008
49	Feb-17	4585	4585	2972996	0.0015
50	Feb-17	1438	1438	2972996	0.0005
51	Feb-17	519	519	2972996	0.0002
52	Feb-17	259	259	2972996	0.0001
53	Feb-17	2928	2928	2972996	0.0010
54	Feb-17	571	571	2972996	0.0002
55	Feb-17	519	519	2972996	0.0002
56	Feb-17	1040	1040	2972996	0.0003
57	Feb-17	2274	2274	2972996	0.0008
58	Feb-17	2892	2892	2972996	0.0010
59	Feb-17	1443	1443	2972996	0.0005
60	Feb-17	5080	5080	2972996	0.0017
61	Feb-17	776	776	2972996	0.0003
62	Feb-17	7837	7837	2972996	0.0026
63	Feb-17	4632	4632	2972996	0.0016
64	Feb-17	3243	3243	2972996	0.0011
65	Feb-17	442	442	2972996	0.0001
66	Feb-17	1709	1709	2972996	0.0006
67	Feb-17	1143	1143	2972996	0.0004
68	Feb-17	130	130	2972996	0.0000
69	Feb-17	2264	2264	2972996	0.0008
70	Feb-17	743	743	2972996	0.0002
71	Feb-17	860	860	2972996	0.0003
72	Feb-17	1409	1409	2972996	0.0005
73	Feb-17	2624	2624	2972996	0.0009
74	Feb-17	1550	1550	2972996	0.0005
75	Feb-17	2	2	2972996	0.0000
76	Feb-17	862	862	2972996	0.0003
77	Feb-17	7131	7131	2972996	0.0024
78	Feb-17	10792	10792	2972996	0.0036
79	Feb-17	2893	2893	2972996	0.0010
80	Feb-17	3589	3589	2972996	0.0012
81	Feb-17	1587	1587	2972996	0.0005
82	Feb-17	2766	2766	2972996	0.0009
83	Feb-17	5979	5979	2972996	0.0020
84	Feb-17	4673	4673	2972996	0.0016
85	Feb-17	179	179	2972996	0.0001
86	Feb-17	8406	8406	2972996	0.0028
87	Feb-17	2495	2495	2972996	0.0008
88	Feb-17	804	804	2972996	0.0003
89	Feb-17	957	957	2972996	0.0003
90	Feb-17	55	55	2972996	0.0000
91	Feb-17	6044	6044	2972996	0.0020
Total		296038	296038	2972996	0.0996

Remark :

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)

1 Customer served by Rinfra are 2972996 nos.

2 Number of feeders are 1118 Nos.

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Mar-17	10559	10559	2976692	0.0035
2	Mar-17	3329	3329	2976692	0.0011
3	Mar-17	1872	1872	2976692	0.0006
4	Mar-17	3805	3805	2976692	0.0013
5	Mar-17	1583	1583	2976692	0.0005
6	Mar-17	2027	2027	2976692	0.0007
7	Mar-17	2594	2594	2976692	0.0009
8	Mar-17	7439	7439	2976692	0.0025
9	Mar-17	2893	2893	2976692	0.0010
10	Mar-17	4938	4938	2976692	0.0017
11	Mar-17	1920	1920	2976692	0.0006
12	Mar-17	1989	1989	2976692	0.0007
13	Mar-17	2485	2485	2976692	0.0008
14	Mar-17	6973	6973	2976692	0.0023
15	Mar-17	2463	2463	2976692	0.0008
16	Mar-17	957	957	2976692	0.0003
17	Mar-17	3965	3965	2976692	0.0013
18	Mar-17	3195	3195	2976692	0.0011
19	Mar-17	6347	6347	2976692	0.0021
20	Mar-17	109	109	2976692	0.0000
21	Mar-17	4135	4135	2976692	0.0014
22	Mar-17	2607	2607	2976692	0.0009
23	Mar-17	3811	3811	2976692	0.0013
24	Mar-17	571	571	2976692	0.0002
25	Mar-17	4428	4428	2976692	0.0015
26	Mar-17	3836	3836	2976692	0.0013
27	Mar-17	4495	4495	2976692	0.0015
28	Mar-17	1577	1577	2976692	0.0005
29	Mar-17	12	12	2976692	0.0000
30	Mar-17	5484	5484	2976692	0.0018
31	Mar-17	7354	7354	2976692	0.0025
32	Mar-17	3480	3480	2976692	0.0012
33	Mar-17	1023	1023	2976692	0.0003
34	Mar-17	1749	1749	2976692	0.0006
35	Mar-17	721	721	2976692	0.0002
36	Mar-17	476	476	2976692	0.0002
37	Mar-17	3012	3012	2976692	0.0010
38	Mar-17	2476	2476	2976692	0.0008
39	Mar-17	2732	2732	2976692	0.0009
40	Mar-17	3441	3441	2976692	0.0012
41	Mar-17	142	142	2976692	0.0000
42	Mar-17	4423	4423	2976692	0.0015
43	Mar-17	5293	5293	2976692	0.0018
44	Mar-17	1676	1676	2976692	0.0006
45	Mar-17	4357	4357	2976692	0.0015
46	Mar-17	2225	2225	2976692	0.0007
47	Mar-17	2628	2628	2976692	0.0009

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
48	Mar-17	1397	1397	2976692	0.0005
49	Mar-17	4582	4582	2976692	0.0015
50	Mar-17	6134	6134	2976692	0.0021
51	Mar-17	3459	3459	2976692	0.0012
52	Mar-17	9742	9742	2976692	0.0033
53	Mar-17	1250	1250	2976692	0.0004
54	Mar-17	3480	3480	2976692	0.0012
55	Mar-17	4090	4090	2976692	0.0014
56	Mar-17	3012	3012	2976692	0.0010
57	Mar-17	23	23	2976692	0.0000
58	Mar-17	2353	2353	2976692	0.0008
59	Mar-17	314	314	2976692	0.0001
60	Mar-17	6199	6199	2976692	0.0021
61	Mar-17	1619	1619	2976692	0.0005
62	Mar-17	5462	5462	2976692	0.0018
63	Mar-17	3329	3329	2976692	0.0011
64	Mar-17	241	241	2976692	0.0001
65	Mar-17	2754	2754	2976692	0.0009
66	Mar-17	4423	4423	2976692	0.0015
67	Mar-17	1056	1056	2976692	0.0004
68	Mar-17	2530	2530	2976692	0.0008
69	Mar-17	1371	1371	2976692	0.0005
70	Mar-17	7338	7338	2976692	0.0025
71	Mar-17	1854	1854	2976692	0.0006
72	Mar-17	247	247	2976692	0.0001
73	Mar-17	2936	2936	2976692	0.0010
74	Mar-17	443	443	2976692	0.0001
75	Mar-17	743	743	2976692	0.0002
76	Mar-17	1828	1828	2976692	0.0006
77	Mar-17	1899	1899	2976692	0.0006
78	Mar-17	992	992	2976692	0.0003
79	Mar-17	775	775	2976692	0.0003
80	Mar-17	2107	2107	2976692	0.0007
81	Mar-17	587	587	2976692	0.0002
82	Mar-17	834	834	2976692	0.0003
83	Mar-17	3251	3251	2976692	0.0011
84	Mar-17	3909	3909	2976692	0.0013
85	Mar-17	1198	1198	2976692	0.0004
86	Mar-17	321	321	2976692	0.0001
87	Mar-17	2744	2744	2976692	0.0009
88	Mar-17	683	683	2976692	0.0002
89	Mar-17	2514	2514	2976692	0.0008
90	Mar-17	2264	2264	2976692	0.0008
91	Mar-17	47	47	2976692	0.0000
92	Mar-17	484	484	2976692	0.0002
93	Mar-17	6664	6664	2976692	0.0022
94	Mar-17	1968	1968	2976692	0.0007

Annexure-IV

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
95	Mar-17	2805	2805	2976692	0.0009
96	Mar-17	544	544	2976692	0.0002
97	Mar-17	987	987	2976692	0.0003
98	Mar-17	711	711	2976692	0.0002
99	Mar-17	4813	4813	2976692	0.0016
100	Mar-17	3415	3415	2976692	0.0011
101	Mar-17	424	424	2976692	0.0001
102	Mar-17	5546	5546	2976692	0.0019
103	Mar-17	2974	2974	2976692	0.0010
104	Mar-17	7222	7222	2976692	0.0024
105	Mar-17	2623	2623	2976692	0.0009
106	Mar-17	1407	1407	2976692	0.0005
107	Mar-17	164	164	2976692	0.0001
108	Mar-17	1546	1546	2976692	0.0005
109	Mar-17	10008	10008	2976692	0.0034
110	Mar-17	3452	3452	2976692	0.0012
111	Mar-17	2250	2250	2976692	0.0008
112	Mar-17	1474	1474	2976692	0.0005
113	Mar-17	3166	3166	2976692	0.0011
114	Mar-17	987	987	2976692	0.0003
115	Mar-17	2711	2711	2976692	0.0009
116	Mar-17	454	454	2976692	0.0002
117	Mar-17	945	945	2976692	0.0003
118	Mar-17	1677	1677	2976692	0.0006
119	Mar-17	4047	4047	2976692	0.0014
120	Mar-17	4422	4422	2976692	0.0015
121	Mar-17	1237	1237	2976692	0.0004
122	Mar-17	1671	1671	2976692	0.0006
123	Mar-17	3069	3069	2976692	0.0010
124	Mar-17	854	854	2976692	0.0003
125	Mar-17	3119	3119	2976692	0.0010
126	Mar-17	3382	3382	2976692	0.0011
127	Mar-17	6190	6190	2976692	0.0021
128	Mar-17	4527	4527	2976692	0.0015
129	Mar-17	4831	4831	2976692	0.0016
130	Mar-17	1857	1857	2976692	0.0006
131	Mar-17	2645	2645	2976692	0.0009
132	Mar-17	5728	5728	2976692	0.0019
133	Mar-17	6139	6139	2976692	0.0021
134	Mar-17	1109	1109	2976692	0.0004
135	Mar-17	3000	3000	2976692	0.0010
136	Mar-17	103	103	2976692	0.0000
137	Mar-17	1146	1146	2976692	0.0004
138	Mar-17	2936	2936	2976692	0.0010
139	Mar-17	1235	1235	2976692	0.0004
140	Mar-17	3712	3712	2976692	0.0012
141	Mar-17	8738	8738	2976692	0.0029

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
142	Mar-17	2	2	2976692	0.0000
143	Mar-17	1	1	2976692	0.0000
144	Mar-17	1760	1760	2976692	0.0006
145	Mar-17	7254	7254	2976692	0.0024
146	Mar-17	2774	2774	2976692	0.0009
Total		416849	416849	2976692	0.1400

Remark :

- 1 Customer served by Rinfra are 2976692 nos.
- 2 Number of feeders are 1124 Nos.

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Jan-17	0.0221	0.0013	17.0000
2	Jan-17	0.0533	0.0020	26.0000
3	Jan-17	0.0080	0.0013	6.0000
4	Jan-17	0.0104	0.0015	7.0000
5	Jan-17	0.0020	0.0003	6.0000
6	Jan-17	0.0231	0.0006	37.0944
7	Jan-17	0.0087	0.0007	12.8613
8	Jan-17	0.0013	0.0000	30.9600
9	Jan-17	0.0342	0.0016	21.0672
10	Jan-17	0.0298	0.0011	26.9288
11	Jan-17	0.0180	0.0007	27.0000
12	Jan-17	0.0034	0.0001	33.1722
13	Jan-17	0.0108	0.0005	21.5789
14	Jan-17	0.0152	0.0004	36.0000
15	Jan-17	0.0600	0.0014	43.4931
16	Jan-17	0.0318	0.0019	16.4355
17	Jan-17	0.0373	0.0020	18.3434
18	Jan-17	0.0157	0.0004	44.7495
19	Jan-17	0.0075	0.0002	36.6596
20	Jan-17	0.0258	0.0009	29.3992
21	Jan-17	0.0230	0.0009	26.6299
22	Jan-17	0.0417	0.0026	15.8792
23	Jan-17	0.0255	0.0015	17.4887
24	Jan-17	0.0144	0.0008	18.1358
25	Jan-17	0.0437	0.0019	23.5505
26	Jan-17	0.2242	0.0020	112.1878
27	Jan-17	0.0189	0.0015	12.9811
28	Jan-17	0.0242	0.0012	19.4935
29	Jan-17	0.0487	0.0020	24.3833
30	Jan-17	0.0279	0.0015	19.2230
31	Jan-17	0.0364	0.0008	44.8472
32	Jan-17	0.0028	0.0002	17.0000
33	Jan-17	0.0225	0.0006	36.0000
34	Jan-17	0.0064	0.0005	13.0000
35	Jan-17	0.2088	0.0018	114.0638
36	Jan-17	0.0332	0.0010	33.5954
37	Jan-17	0.0033	0.0001	33.0201
38	Jan-17	0.0000	0.0000	31.0000
39	Jan-17	0.0474	0.0021	22.7227
40	Jan-17	0.0183	0.0015	12.2052
41	Jan-17	0.0060	0.0004	15.0000
42	Jan-17	0.0070	0.0005	13.0000
43	Jan-17	0.0338	0.0014	23.8860

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
44	Jan-17	0.0024	0.0002	15.0000
45	Jan-17	0.0812	0.0004	203.1571
46	Jan-17	0.0116	0.0004	30.0738
47	Jan-17	0.0126	0.0017	7.3153
48	Jan-17	0.0180	0.0007	27.0000
49	Jan-17	0.0408	0.0024	16.8061
50	Jan-17	0.0023	0.0002	12.0000
51	Jan-17	0.0609	0.0013	46.0422
52	Jan-17	0.0397	0.0008	50.9858
53	Jan-17	0.1023	0.0012	82.1539
54	Jan-17	0.1549	0.0025	61.3479
55	Jan-17	0.0095	0.0002	42.0000
56	Jan-17	0.0662	0.0018	37.6175
57	Jan-17	0.0025	0.0003	10.0000
58	Jan-17	0.0107	0.0007	16.0000
59	Jan-17	0.0113	0.0007	17.0000
60	Jan-17	0.0126	0.0006	21.0000
61	Jan-17	0.0153	0.0015	10.0000
62	Jan-17	0.0364	0.0015	23.5250
63	Jan-17	0.1072	0.0041	26.3330
64	Jan-17	0.0025	0.0001	19.0000
65	Jan-17	0.0148	0.0005	31.0693
66	Jan-17	0.0284	0.0012	24.4496
67	Jan-17	0.0000	0.0000	19.0000
68	Jan-17	0.0093	0.0015	6.0000
69	Jan-17	0.0570	0.0007	80.1141
70	Jan-17	0.0070	0.0003	20.3385
71	Jan-17	0.0368	0.0012	30.0000
72	Jan-17	0.0259	0.0010	24.8976
73	Jan-17	0.0012	0.0000	29.0726
74	Jan-17	0.0442	0.0008	54.3968
75	Jan-17	0.0013	0.0001	11.0000
76	Jan-17	0.0303	0.0011	26.8193
77	Jan-17	0.0010	0.0001	18.0000
78	Jan-17	0.0117	0.0012	10.0000
79	Jan-17	0.0332	0.0017	19.4517
80	Jan-17	0.0409	0.0013	30.7781
81	Jan-17	0.0116	0.0003	38.9548
82	Jan-17	0.0395	0.0015	26.0046
83	Jan-17	0.0035	0.0002	22.0000
84	Jan-17	0.0038	0.0005	7.0000
85	Jan-17	0.0042	0.0002	18.1884
86	Jan-17	0.0388	0.0010	37.4820

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
87	Jan-17	0.0159	0.0006	25.5119
88	Jan-17	0.0028	0.0005	6.0007
89	Jan-17	0.0398	0.0015	27.2568
Total		2.6402	0.0882	29.9257

Remark

- 1 Customer served by Rinfra (Nos.) - 2974124
- 2 Number of feeders (Nos.) - 1114

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Feb-17	0.0163	0.0012	14.0000
2	Feb-17	0.0063	0.0007	9.5342
3	Feb-17	0.0069	0.0009	8.0000
4	Feb-17	0.0010	0.0001	14.0000
5	Feb-17	0.0123	0.0005	25.4583
6	Feb-17	0.0639	0.0027	24.0000
7	Feb-17	0.0705	0.0005	147.8859
8	Feb-17	0.0106	0.0004	27.6282
9	Feb-17	0.0540	0.0023	23.0000
10	Feb-17	0.1007	0.0047	21.3488
11	Feb-17	0.0012	0.0001	20.0000
12	Feb-17	0.1074	0.0031	35.1235
13	Feb-17	0.0165	0.0005	32.2367
14	Feb-17	0.1000	0.0046	21.6155
15	Feb-17	0.0109	0.0016	7.0000
16	Feb-17	0.0132	0.0006	23.1418
17	Feb-17	0.0468	0.0016	30.0000
18	Feb-17	0.0729	0.0013	58.2508
19	Feb-17	0.0860	0.0019	44.4626
20	Feb-17	0.0568	0.0033	17.0000
21	Feb-17	0.0288	0.0008	34.7912
22	Feb-17	0.0012	0.0001	18.0000
23	Feb-17	0.0184	0.0009	20.3494
24	Feb-17	0.0064	0.0004	16.0000
25	Feb-17	0.0265	0.0016	16.4239
26	Feb-17	0.0021	0.0001	19.8801
27	Feb-17	0.0298	0.0010	29.5699
28	Feb-17	0.0192	0.0009	21.8531
29	Feb-17	0.0281	0.0010	29.5930
30	Feb-17	0.0083	0.0003	25.8077
31	Feb-17	0.0034	0.0004	8.0000
32	Feb-17	0.0196	0.0010	19.4274
33	Feb-17	0.0019	0.0001	33.0000
34	Feb-17	0.0486	0.0012	41.0503
35	Feb-17	0.0005	0.0000	33.0000
36	Feb-17	0.0673	0.0027	25.0000
37	Feb-17	0.0063	0.0004	17.0942
38	Feb-17	0.0245	0.0009	27.4440
39	Feb-17	0.0026	0.0001	22.8739
40	Feb-17	0.0230	0.0011	20.9423
41	Feb-17	0.0401	0.0029	13.7365
42	Feb-17	0.1568	0.0025	63.2017
43	Feb-17	0.1239	0.0022	56.8252

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
44	Feb-17	0.0483	0.0016	29.3337
45	Feb-17	0.0171	0.0011	16.0000
46	Feb-17	0.0399	0.0018	22.0000
47	Feb-17	0.0174	0.0017	10.1166
48	Feb-17	0.0246	0.0008	31.0918
49	Feb-17	0.0646	0.0015	41.8873
50	Feb-17	0.0123	0.0005	25.3644
51	Feb-17	0.0012	0.0002	7.0000
52	Feb-17	0.0030	0.0001	34.3320
53	Feb-17	0.0262	0.0010	26.6257
54	Feb-17	0.0033	0.0002	17.1384
55	Feb-17	0.0042	0.0002	23.7996
56	Feb-17	0.0073	0.0003	21.0000
57	Feb-17	0.0280	0.0008	36.5871
58	Feb-17	0.0266	0.0010	27.3613
59	Feb-17	0.0121	0.0005	25.0000
60	Feb-17	0.0154	0.0017	9.0000
61	Feb-17	0.0073	0.0003	28.0000
62	Feb-17	0.0474	0.0026	18.0000
63	Feb-17	0.0569	0.0016	36.5283
64	Feb-17	0.0295	0.0011	27.0000
65	Feb-17	0.0087	0.0001	58.8099
66	Feb-17	0.0157	0.0006	27.2417
67	Feb-17	0.0094	0.0004	24.4278
68	Feb-17	0.0010	0.0000	22.8692
69	Feb-17	0.0230	0.0008	30.2650
70	Feb-17	0.0145	0.0002	57.9718
71	Feb-17	0.0060	0.0003	20.6663
72	Feb-17	0.0147	0.0005	31.0000
73	Feb-17	0.0142	0.0009	16.0793
74	Feb-17	0.0099	0.0005	19.0000
75	Feb-17	0.0000	0.0000	14.0000
76	Feb-17	0.0078	0.0003	27.0000
77	Feb-17	0.0882	0.0024	36.7539
78	Feb-17	0.1501	0.0036	41.3560
79	Feb-17	0.0180	0.0010	18.5375
80	Feb-17	0.0297	0.0012	24.6280
81	Feb-17	0.0124	0.0005	23.1853
82	Feb-17	0.0242	0.0009	26.0000
83	Feb-17	0.0610	0.0020	30.3457
84	Feb-17	0.0472	0.0016	30.0000
85	Feb-17	0.0010	0.0001	16.0000
86	Feb-17	0.0395	0.0028	13.9812

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
87	Feb-17	0.0340	0.0008	40.5187
88	Feb-17	0.0052	0.0003	19.4129
89	Feb-17	0.0105	0.0003	32.7231
90	Feb-17	0.0005	0.0000	26.8364
91	Feb-17	0.0163	0.0020	7.9996
Total		2.6972	0.0996	27.0870

Remark :

- 1 Customer served by Rinfra are 2972996 nos.
- 2 Number of feeders are 1118 Nos.

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Mar-17	0.0213	0.0035	6.0000
2	Mar-17	0.0067	0.0011	6.0000
3	Mar-17	0.0134	0.0006	21.3381
4	Mar-17	0.0349	0.0013	27.3269
5	Mar-17	0.0096	0.0005	18.0000
6	Mar-17	0.0105	0.0007	15.4406
7	Mar-17	0.0271	0.0009	31.0848
8	Mar-17	0.0567	0.0025	22.6686
9	Mar-17	0.0228	0.0010	23.4300
10	Mar-17	0.0369	0.0017	22.2596
11	Mar-17	0.0169	0.0006	26.2354
12	Mar-17	0.0117	0.0007	17.5425
13	Mar-17	0.0209	0.0008	25.0000
14	Mar-17	0.0618	0.0023	26.3899
15	Mar-17	0.0050	0.0008	6.0000
16	Mar-17	0.0103	0.0003	31.9268
17	Mar-17	0.0312	0.0013	23.4277
18	Mar-17	0.0241	0.0011	22.4851
19	Mar-17	0.0491	0.0021	23.0306
20	Mar-17	0.0018	0.0000	49.0000
21	Mar-17	0.0292	0.0014	21.0169
22	Mar-17	0.0122	0.0009	13.9770
23	Mar-17	0.0171	0.0013	13.3697
24	Mar-17	0.0065	0.0002	33.6830
25	Mar-17	0.0283	0.0015	19.0000
26	Mar-17	0.0695	0.0013	53.9015
27	Mar-17	0.0556	0.0015	36.8427
28	Mar-17	0.0090	0.0005	17.0000
29	Mar-17	0.0001	0.0000	33.3334
30	Mar-17	0.0263	0.0018	14.2910
31	Mar-17	0.0692	0.0025	28.0000
32	Mar-17	0.0082	0.0012	7.0000
33	Mar-17	0.0041	0.0003	12.0000
34	Mar-17	0.0189	0.0006	32.0823
35	Mar-17	0.0055	0.0002	22.6436
36	Mar-17	0.0029	0.0002	18.0000
37	Mar-17	0.0142	0.0010	14.0000
38	Mar-17	0.0175	0.0008	21.0000
39	Mar-17	0.0200	0.0009	21.8137
40	Mar-17	0.0333	0.0012	28.8274
41	Mar-17	0.0004	0.0000	8.0000
42	Mar-17	0.0448	0.0015	30.1682
43	Mar-17	0.0356	0.0018	20.0153

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
44	Mar-17	0.0113	0.0006	20.1199
45	Mar-17	0.0276	0.0015	18.8565
46	Mar-17	0.0202	0.0007	26.9780
47	Mar-17	0.0207	0.0009	23.4520
48	Mar-17	0.0154	0.0005	32.7266
49	Mar-17	0.0281	0.0015	18.2811
50	Mar-17	0.0412	0.0021	20.0000
51	Mar-17	0.0279	0.0012	24.0000
52	Mar-17	0.1323	0.0033	40.4214
53	Mar-17	0.0061	0.0004	14.5904
54	Mar-17	0.0365	0.0012	31.2126
55	Mar-17	0.0452	0.0014	32.8944
56	Mar-17	0.0201	0.0010	19.8752
57	Mar-17	0.0001	0.0000	12.3043
58	Mar-17	0.0217	0.0008	27.5087
59	Mar-17	0.0034	0.0001	32.0000
60	Mar-17	0.0375	0.0021	18.0000
61	Mar-17	0.0109	0.0005	20.0000
62	Mar-17	0.0908	0.0018	49.4669
63	Mar-17	0.0190	0.0011	16.9481
64	Mar-17	0.0013	0.0001	16.0000
65	Mar-17	0.0141	0.0009	15.1877
66	Mar-17	0.0352	0.0015	23.6728
67	Mar-17	0.0049	0.0004	13.8580
68	Mar-17	0.0238	0.0008	27.9965
69	Mar-17	0.0115	0.0005	25.0000
70	Mar-17	0.0233	0.0025	9.4713
71	Mar-17	0.0117	0.0006	18.7767
72	Mar-17	0.0020	0.0001	24.6559
73	Mar-17	0.0172	0.0010	17.4325
74	Mar-17	0.0023	0.0001	15.7178
75	Mar-17	0.0070	0.0002	28.0000
76	Mar-17	0.0197	0.0006	32.0000
77	Mar-17	0.0218	0.0006	34.1801
78	Mar-17	0.0102	0.0003	30.4929
79	Mar-17	0.0047	0.0003	18.0000
80	Mar-17	0.0130	0.0007	18.3161
81	Mar-17	0.0043	0.0002	21.6405
82	Mar-17	0.0048	0.0003	17.0575
83	Mar-17	0.0224	0.0011	20.4758
84	Mar-17	0.0341	0.0013	25.9545
85	Mar-17	0.0161	0.0004	39.9149
86	Mar-17	0.0013	0.0001	12.0000

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
87	Mar-17	0.0201	0.0009	21.7755
88	Mar-17	0.0027	0.0002	11.5637
89	Mar-17	0.0230	0.0008	27.2745
90	Mar-17	0.0122	0.0008	16.0000
91	Mar-17	0.0003	0.0000	22.0000
92	Mar-17	0.0013	0.0002	8.0000
93	Mar-17	0.0289	0.0022	12.9124
94	Mar-17	0.0154	0.0007	23.2866
95	Mar-17	0.0300	0.0009	31.8385
96	Mar-17	0.0031	0.0002	17.0000
97	Mar-17	0.0066	0.0003	20.0000
98	Mar-17	0.0036	0.0002	15.0000
99	Mar-17	0.0722	0.0016	44.6359
100	Mar-17	0.0602	0.0011	52.4419
101	Mar-17	0.0014	0.0001	10.0000
102	Mar-17	0.0410	0.0019	22.0000
103	Mar-17	0.0234	0.0010	23.4230
104	Mar-17	0.0218	0.0024	9.0000
105	Mar-17	0.0092	0.0009	10.4171
106	Mar-17	0.0102	0.0005	21.5423
107	Mar-17	0.0014	0.0001	26.0000
108	Mar-17	0.0158	0.0005	30.3622
109	Mar-17	0.1300	0.0034	38.6672
110	Mar-17	0.0319	0.0012	27.5504
111	Mar-17	0.0176	0.0008	23.2440
112	Mar-17	0.0110	0.0005	22.3026
113	Mar-17	0.0147	0.0011	13.7843
114	Mar-17	0.0090	0.0003	27.0000
115	Mar-17	0.0339	0.0009	37.2088
116	Mar-17	0.0017	0.0002	11.2291
117	Mar-17	0.0046	0.0003	14.5185
118	Mar-17	0.0332	0.0006	58.9106
119	Mar-17	0.1003	0.0014	73.7655
120	Mar-17	0.0488	0.0015	32.8367
121	Mar-17	0.0099	0.0004	23.8998
122	Mar-17	0.0101	0.0006	18.0162
123	Mar-17	0.0274	0.0010	26.5327
124	Mar-17	0.0102	0.0003	35.5504
125	Mar-17	0.0437	0.0010	41.7294
126	Mar-17	0.0336	0.0011	29.6026
127	Mar-17	0.0769	0.0021	36.9880
128	Mar-17	0.0371	0.0015	24.3941
129	Mar-17	0.0407	0.0016	25.0669

Annexure-IV
Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
130	Mar-17	0.0218	0.0006	35.0000
131	Mar-17	0.0064	0.0009	7.1796
132	Mar-17	0.0197	0.0019	10.2259
133	Mar-17	0.1228	0.0021	59.5326
134	Mar-17	0.0080	0.0004	21.5104
135	Mar-17	0.0092	0.0010	9.1560
136	Mar-17	0.0007	0.0000	19.0000
137	Mar-17	0.0075	0.0004	19.4634
138	Mar-17	0.0153	0.0010	15.5623
139	Mar-17	0.0102	0.0004	24.6275
140	Mar-17	0.0320	0.0012	25.6697
141	Mar-17	0.0250	0.0029	8.5073
142	Mar-17	0.0000	0.0000	34.0000
143	Mar-17	0.0000	0.0000	90.0000
144	Mar-17	0.0047	0.0006	8.0000
145	Mar-17	0.0247	0.0024	10.1450
146	Mar-17	0.0286	0.0009	30.6449
Total		3.3901	0.1400	24.2086

Remark :

- 1 Customer served by Rinfra are 2976692 nos.
- 2 Number of feeders are 1124 Nos.