



Annexure-II

Report of individual Complaints where Compensation has been paid
Format for quarterly return to be submitted to the Commission by the Distribution Licensee
(MERC, Standards of Performance Regulations, 2014)

Sr. no.	Complaint No.	Date of filing Complaint	Consumer No.	Name and Address of Consumer	Nature of Complaint	Reference Standard of Performance	Amount of Compensation (Rs.)	Date of Payment of Compensation
1	CG/01/2016	25th April, 2016	900000092270	CPL Switches Pvt. Ltd.	Delay in raising supplementary bill	Regulation 7.6 read with Clause 6 (ii) (ii) of Appendix A	Rs. 4400/-	19th July, 2016