



### Annexure-II

Report of individual Complaints where Compensation has been paid  
Format for quarterly return to be submitted to the Commission by the Distribution Licensee  
(MERC, Standards of Performance Regulations, 2014)

| Sr. no. | Complaint No. | Date of filing Complaint | Consumer No. | Name and Address of Consumer | Nature of Complaint                 | Reference Standard of Performance                         | Amount of Compensation (Rs.) | Date of Payment of Compensation |
|---------|---------------|--------------------------|--------------|------------------------------|-------------------------------------|---|------------------------------|---------------------------------|
| 1       | CG/01/2016    | 25th April, 2016         | 900000092270 | CPL Switches Pvt. Ltd.       | Delay in raising supplementary bill | Regulation 7.6 read with Clause 6 (ii) (ii) of Appendix A | Rs. 4400/-                   | 19th July, 2016                 |