

Annexure-I
Standards of Performance Level by the Distribution Licensee
Format for Quarterly Return to be submitted to the Commission by the Distribution Licensee

July to Sept-16

Name of Dist Licensee: Reliance Infrastructure Ltd.

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.	Remarks
							Within Standards of performance	More than stipulated time	Total complaints redressed		
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i	
1	4.3	New connection - inspection of premises	Class-I Cities/Urban	783	12368	13151	12170	0	12170	981	
2	4.4	Intimation of charges where supply from existing lines	Class-I Cities/Urban	1300	9739	11039	9528	0	9528	1511	
3	4.5 & 4.6	Intimation of charges where supply to dedicated or after extension / augmentation	Class-I Cities/Urban	289	2544	2833	2479	0	2479	354	
4	4.7	New connection/ add. load where supply from existing line		253	9657	9910	9416	0	9416	494	
5	4.8	New connection/ add. Load where supply after extension / augmentation		100	2442	2542	2382	0	2382	160	
6	4.9	New connection/ add. load where supply after commissioning of sub-station		0	220	220	214	6	220	0	Delay in getting Road opening permits- 2, Delay in compliance by applicants-4
7	4.12	Shifting of Meter / service Line	Class-I Cities/Urban	129	677	806	677	0	677	129	
8	6.10	Reconnection of supply after payment of dues	Class-I Cities/Urban	0	5156	5156	5156	0	5156	0	
9	4.13	Change of Name		0	17734	17734	17734	0	17734	0	
10	4.13	Change of category		158	708	866	656	0	656	210	

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Pending complaints at end of Qtr.	Remarks
							Within Standards of performance	More than stipulated time	Total complaints redressed		
11	5.4 (a)	Complaint of Voltage Variation - Local fault		0	764	764	764	0	764	0	
12	5.4 (b)	Complaint of Voltage Variation - Net work		0	2552	2552	2552	0	2552	0	
13	5.4 (c)	Complaint of Voltage Variation - Expansion / augmentation required		0	0	0	0	0	0	0	
14	6.1	Fuse off call	Class-I Cities/Urban	0	31748	31748	31640	108	31748	0	Refer note below
15	6.2	Breakdown of Overhead Line	Class-I Cities/Urban	0	0	0	0	0	0	0	
16	6.3	Underground Cable fault	Class-I Cities/Urban	0	20804	20804	19718	1086	20804	0	Refer note below
17	6.4	Transformer failure	Class-I Cities/Urban	0	11	11	10	1	0	0	Refer note below
18	7.2	Meter Reading		0	7099789	7099789	7099564	225	7099789	0	No Access to Meter Cabin(Locked-76/Not accessible-149) - 225
19	7.3	Replacement of Faulty Meter	Class-I Cities/Urban	0	1096	1096	1096	0	1096	0	
20	7.4	Replacement of Burnt Meter	Class-I Cities/Urban	0	2290	2290	2290	0	2290	0	
21	7.6 , 7.7	Billing Complaint		81	8617	8698	8251	0	8251	447	

Annexure-II
Report of individual Complaints where Compensation has been paid

Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Sr. No.	Complaint No.	Date of filing complaint	Consumer No.	Name and address of Consumer	Nature of Complaint	Reference Standard of Performance	Amount of Compensation (Rs.)	Date of payment of Compensation (DD/MM/YYYY)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	NIL							
2								
3								
4								
5								
6								
7								

NOTE - The report shall be prepared as per category of item for which the compensation is paid for non- observance of Standards of Performance.

Annexure-III

Report of action on Faulty Meters (1 Phase/ 3 Phase)

Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Sr.No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at the start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	R Infra	7.3	0	1096	1096	1096	0
2							
3							
4							
5							

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Jul-16	124	22	2956945	2728	0.0009
2	Jul-16	261	18.02	2956945	4703	0.0016
3	Jul-16	759	10.51	2956945	7977	0.0027
4	Jul-16	421	28.88	2956945	12158	0.0041
5	Jul-16	2145	6	2956945	12870	0.0044
6	Jul-16	1084	12.58	2956945	13637	0.0046
7	Jul-16	1118	24.32	2956945	27190	0.0092
8	Jul-16	947	30.66	2956945	29035	0.0098
9	Jul-16	1381	22.2	2956945	30658	0.0104
10	Jul-16	2277	13.75	2956945	31309	0.0106
11	Jul-16	2593	12.66	2956945	32827	0.0111
12	Jul-16	2558	13	2956945	33254	0.0112
13	Jul-16	2232	22	2956945	49104	0.0166
14	Jul-16	2522	22.74	2956945	57350	0.0194
15	Jul-16	1869	30.72	2956945	57416	0.0194
16	Jul-16	2333	26.14	2956945	60985	0.0206
17	Jul-16	4385	14	2956945	61390	0.0208
18	Jul-16	4247	14.8	2956945	62856	0.0213
19	Jul-16	2326	29.26	2956945	68059	0.0230
20	Jul-16	3164	23.18	2956945	73342	0.0248
21	Jul-16	3315	22.73	2956945	75350	0.0255
22	Jul-16	2288	35	2956945	80080	0.0271
23	Jul-16	4226	19.35	2956945	81773	0.0277
24	Jul-16	2766	29.58	2956945	81818	0.0277
25	Jul-16	2735	30.12	2956945	82378	0.0279
26	Jul-16	2553	32.33	2956945	82538	0.0279
27	Jul-16	3039	28.01	2956945	85122	0.0288
28	Jul-16	4084	22	2956945	89848	0.0304
29	Jul-16	5324	17.65	2956945	93969	0.0318
30	Jul-16	2908	33.46	2956945	97302	0.0329
31	Jul-16	3962	24.82	2956945	98337	0.0333
32	Jul-16	2859	34.67	2956945	99122	0.0335
33	Jul-16	3518	29.74	2956945	104625	0.0354
34	Jul-16	4798	22.18	2956945	106420	0.0360
35	Jul-16	3875	28.79	2956945	111561	0.0377
36	Jul-16	4578	24.64	2956945	112802	0.0381
37	Jul-16	2608	44.53	2956945	116134	0.0393
38	Jul-16	4994	24.16	2956945	120655	0.0408
39	Jul-16	6442	18.77	2956945	120916	0.0409
40	Jul-16	3191	39.14	2956945	124896	0.0422
41	Jul-16	4888	26	2956945	127088	0.0430

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(1) System Average Interruption Duration Index (SAIDI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
42	Jul-16	4676	29.76	2956945	139158	0.0471
43	Jul-16	5601	25.38	2956945	142153	0.0481
44	Jul-16	4878	29.73	2956945	145023	0.0490
45	Jul-16	5496	26.5	2956945	145644	0.0493
46	Jul-16	6670	22.21	2956945	148141	0.0501
47	Jul-16	5977	24.9	2956945	148827	0.0503
48	Jul-16	7705	19.41	2956945	149554	0.0506
49	Jul-16	5624	27.3	2956945	153535	0.0519
50	Jul-16	4293	36.07	2956945	154849	0.0524
51	Jul-16	3973	40	2956945	158920	0.0537
52	Jul-16	6442	25.17	2956945	162145	0.0548
53	Jul-16	5472	30.98	2956945	169523	0.0573
54	Jul-16	4750	35.79	2956945	170003	0.0575
55	Jul-16	4416	43.19	2956945	190727	0.0645
56	Jul-16	5626	34.61	2956945	194716	0.0659
57	Jul-16	5794	34.31	2956945	198792	0.0672
58	Jul-16	7350	28.78	2956945	211533	0.0715
59	Jul-16	7435	31	2956945	230485	0.0779
60	Jul-16	8303	31.33	2956945	260133	0.0880
61	Jul-16	6226	42.63	2956945	265414	0.0898
62	Jul-16	7868	34.23	2956945	269322	0.0911
63	Jul-16	6237	43.4	2956945	270686	0.0915
64	Jul-16	7882	34.35	2956945	270747	0.0916

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
65	Jul-16	10394	26.4	2956945	274402	0.0928
66	Jul-16	9458	30.02	2956945	283929	0.0960
67	Jul-16	6151	48.36	2956945	297462	0.1006
68	Jul-16	6162	48.44	2956945	298487	0.1009
69	Jul-16	7435	41.03	2956945	305058	0.1032
70	Jul-16	6032	752.85	2956945	4541191	1.5358
71	Jul-16	2948	10	2956945	29480	0.0100
72	Jul-16	503	63	2956945	31689	0.0107
73	Jul-16	6101	23.01	2956945	140384	0.0475
74	Jul-16	7983	24.9	2956945	198777	0.0672
75	Jul-16	6151	34.13	2956945	209934	0.0710
76	Jul-16	3125	27.91	2956945	87219	0.0295
77	Jul-16	4661	19.64	2956945	91542	0.0310
78	Jul-16	4084	25.46	2956945	103979	0.0352
79	Jul-16	4757	25.4	2956945	120828	0.0409
80	Jul-16	11237	16.8	2956945	188782	0.0638
81	Jul-16	3643	52.43	2956945	191002	0.0646
82	Jul-16	7249	27.44	2956945	198913	0.0673
83	Jul-16	10537	46.66	2956945	491656	0.1663
84	Jul-16	1976	24	2956945	47424	0.0160
85	Jul-16	4134	17	2956945	70278	0.0238
86	Jul-16	7128	63	2956945	449064	0.1519
Total		388240	40.76	2956945	15823090	5.3512

Remark :

- 1 Customer served by Rinfra are 2956945 nos.
- 2 Number of feeders are 1095 Nos.

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Aug-16	37	20.63	2959163	763	0.0003
2	Aug-16	483	9.59	2959163	4632	0.0016
3	Aug-16	521	14	2959163	7294	0.0025
4	Aug-16	729	20.41	2959163	14879	0.0050
5	Aug-16	563	27	2959163	15201	0.0051
6	Aug-16	1084	17.11	2959163	18547	0.0063
7	Aug-16	926	22.06	2959163	20428	0.0069
8	Aug-16	1308	19	2959163	24852	0.0084
9	Aug-16	1736	20.77	2959163	36057	0.0122
10	Aug-16	1436	27.77	2959163	39878	0.0135
11	Aug-16	2208	19	2959163	41952	0.0142
12	Aug-16	1937	22	2959163	42614	0.0144
13	Aug-16	3199	14.42	2959163	46130	0.0156
14	Aug-16	3556	13.09	2959163	46548	0.0157
15	Aug-16	3008	17.26	2959163	51918	0.0175
16	Aug-16	1835	29.79	2959163	54665	0.0185
17	Aug-16	2288	25	2959163	57200	0.0193
18	Aug-16	1456	41.1	2959163	59842	0.0202
19	Aug-16	4164	16.09	2959163	66999	0.0226
20	Aug-16	3229	22.38	2959163	72265	0.0244
21	Aug-16	1992	39	2959163	77688	0.0263
22	Aug-16	3508	22.66	2959163	79491	0.0269
23	Aug-16	3907	21.49	2959163	83961	0.0284
24	Aug-16	2745	33.23	2959163	91216	0.0308
25	Aug-16	4841	19.13	2959163	92608	0.0313
26	Aug-16	6236	16.08	2959163	100275	0.0339
27	Aug-16	2558	39.77	2959163	101732	0.0344
28	Aug-16	6405	16	2959163	102480	0.0346
29	Aug-16	4658	23	2959163	107134	0.0362
30	Aug-16	4649	25	2959163	116225	0.0393
31	Aug-16	5624	23	2959163	129352	0.0437
32	Aug-16	5708	22.88	2959163	130599	0.0441
33	Aug-16	4479	29.64	2959163	132758	0.0449
34	Aug-16	3186	42.27	2959163	134672	0.0455
35	Aug-16	6872	20	2959163	137440	0.0464
36	Aug-16	6815	20.74	2959163	141343	0.0478
37	Aug-16	4193	35.06	2959163	147007	0.0497
38	Aug-16	5509	29	2959163	159761	0.0540
39	Aug-16	6308	28.74	2959163	181292	0.0613
40	Aug-16	5843	32.88	2959163	192118	0.0649
41	Aug-16	8465	27.66	2959163	234142	0.0791

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
42	Aug-16	5079	50.28	2959163	255372	0.0863
43	Aug-16	8540	33.55	2959163	286517	0.0968
44	Aug-16	6336	50.94	2959163	322756	0.1091
45	Aug-16	8657	37.59	2959163	325417	0.1100
46	Aug-16	1304	255.79	2959163	333550	0.1127
47	Aug-16	7001	52.99	2959163	370983	0.1254
48	Aug-16	10401	91.12	2959163	947739	0.3203
49	Aug-16	28013	35.3	2959163	988859	0.3342
50	Aug-16	2334	14	2959163	32676	0.0110
51	Aug-16	1615	33.1	2959163	53457	0.0181
52	Aug-16	3291	23.16	2959163	76220	0.0258
53	Aug-16	2926	37.86	2959163	110778	0.0374
54	Aug-16	4558	26.71	2959163	121744	0.0411
55	Aug-16	2938	52.31	2959163	153687	0.0519
56	Aug-16	8329	23.23	2959163	193483	0.0654
57	Aug-16	9235	26.68	2959163	246390	0.0833
58	Aug-16	3498	71.5	2959163	250107	0.0845
59	Aug-16	867	301.2	2959163	261140	0.0882
60	Aug-16	484	14.06	2959163	6805	0.0023
61	Aug-16	1700	19.58	2959163	33286	0.0112
62	Aug-16	1536	27.33	2959163	41979	0.0142
63	Aug-16	3349	18.5	2959163	61957	0.0209
64	Aug-16	5895	17.24	2959163	101630	0.0343

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
65	Aug-16	6290	19.14	2959163	120391	0.0407
66	Aug-16	2691	16	2959163	43056	0.0146
67	Aug-16	3502	17	2959163	59534	0.0201
68	Aug-16	5896	16.48	2959163	97166	0.0328
69	Aug-16	7122	21	2959163	149562	0.0505
70	Aug-16	4639	13.00	2959163	60307	0.0204
Total		298230	31.86	2959163	9502502	3.2112

Remark :

- 1 Customer served by Rinfra are 2959163 nos.
- 2 Number of feeders are 1097 Nos.

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Sep-16	64	14	2961651	896	0.0003
2	Sep-16	13	85.62	2961651	1113	0.0004
3	Sep-16	231	25	2961651	5775	0.0019
4	Sep-16	388	19.7	2961651	7644	0.0026
5	Sep-16	471	42	2961651	19782	0.0067
6	Sep-16	1427	18	2961651	25686	0.0087
7	Sep-16	1458	19	2961651	27702	0.0094
8	Sep-16	1606	19	2961651	30514	0.0103
9	Sep-16	1094	29	2961651	31726	0.0107
10	Sep-16	2884	13	2961651	37492	0.0127
11	Sep-16	1094	34.48	2961651	37721	0.0127
12	Sep-16	1700	28.28	2961651	48076	0.0162
13	Sep-16	3556	14.14	2961651	50282	0.0170
14	Sep-16	2846	18.98	2961651	54017	0.0182
15	Sep-16	2522	24.45	2961651	61663	0.0208
16	Sep-16	3229	22.14	2961651	71490	0.0241
17	Sep-16	2537	28.53	2961651	72381	0.0244
18	Sep-16	3638	20.56	2961651	74797	0.0253
19	Sep-16	3405	22.73	2961651	77396	0.0261
20	Sep-16	3266	25.72	2961651	84002	0.0284
21	Sep-16	3172	29.22	2961651	92686	0.0313
22	Sep-16	2610	35.82	2961651	93490	0.0316
23	Sep-16	5102	19.08	2961651	97346	0.0329
24	Sep-16	4261	24	2961651	102264	0.0345
25	Sep-16	5001	21.81	2961651	109072	0.0368
26	Sep-16	3817	29.73	2961651	113479	0.0383
27	Sep-16	2145	54	2961651	115830	0.0391
28	Sep-16	3278	35.34	2961651	115845	0.0391
29	Sep-16	3899	31	2961651	120869	0.0408
30	Sep-16	3848	32	2961651	123136	0.0416
31	Sep-16	6727	19	2961651	127813	0.0432
32	Sep-16	5656	22.85	2961651	129240	0.0436
33	Sep-16	5582	23.21	2961651	129558	0.0437
34	Sep-16	5703	27	2961651	153981	0.0520
35	Sep-16	6056	26.17	2961651	158486	0.0535
36	Sep-16	4293	38	2961651	163134	0.0551
37	Sep-16	4523	39.21	2961651	177347	0.0599
38	Sep-16	8091	22	2961651	178002	0.0601
39	Sep-16	4841	40.63	2961651	196690	0.0664
40	Sep-16	4523	45.53	2961651	205932	0.0695
41	Sep-16	5095	41.32	2961651	210525	0.0711

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(1)	(2)	(3)	(4)	(5)	(6)	(7)
42	Sep-16	8587	24.77	2961651	212700	0.0718
43	Sep-16	7935	31.22	2961651	247731	0.0836
44	Sep-16	11063	23.58	2961651	260866	0.0881
45	Sep-16	7530	44.68	2961651	336440	0.1136
46	Sep-16	7122	54	2961651	384588	0.1299
47	Sep-16	9957	39.02	2961651	388522	0.1312
48	Sep-16	4790	93.78	2961651	449206	0.1517
49	Sep-16	11156	42.47	2961651	473795	0.1600
50	Sep-16	9681	109.35	2961651	1058617	0.3574
51	Sep-16	1441	41.09	2961651	59211	0.0200
52	Sep-16	504	195	2961651	98280	0.0332
53	Sep-16	1621	138.34	2961651	224249	0.0757
54	Sep-16	10046	24.32	2961651	244319	0.0825
55	Sep-16	7122	73.99	2961651	526957	0.1779
56	Sep-16	3082	25.62	2961651	78961	0.0267
57	Sep-16	7935	17.98	2961651	142671	0.0482
58	Sep-16	4243	41.64	2961651	176679	0.0597
59	Sep-16	8303	26.39	2961651	219116	0.0740
60	Sep-16	40	21	2961651	840	0.0003
61	Sep-16	2691	12	2961651	32292	0.0109
62	Sep-16	3885	14	2961651	54390	0.0184
Total		264386	35.57	2961651	9405308	3.1757

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Jul-16	124	124	2956945	0.0000
2	Jul-16	261	261	2956945	0.0001
3	Jul-16	759	759	2956945	0.0003
4	Jul-16	421	421	2956945	0.0001
5	Jul-16	2145	2145	2956945	0.0007
6	Jul-16	1084	1084	2956945	0.0004
7	Jul-16	1118	1118	2956945	0.0004
8	Jul-16	947	947	2956945	0.0003
9	Jul-16	1381	1381	2956945	0.0005
10	Jul-16	2277	2277	2956945	0.0008
11	Jul-16	2593	2593	2956945	0.0009
12	Jul-16	2558	2558	2956945	0.0009
13	Jul-16	2232	2232	2956945	0.0008
14	Jul-16	2522	2522	2956945	0.0009
15	Jul-16	1869	1869	2956945	0.0006
16	Jul-16	2333	2333	2956945	0.0008
17	Jul-16	4385	4385	2956945	0.0015
18	Jul-16	4247	4247	2956945	0.0014
19	Jul-16	2326	2326	2956945	0.0008
20	Jul-16	3164	3164	2956945	0.0011
21	Jul-16	3315	3315	2956945	0.0011
22	Jul-16	2288	2288	2956945	0.0008
23	Jul-16	4226	4226	2956945	0.0014
24	Jul-16	2766	2766	2956945	0.0009
25	Jul-16	2735	2735	2956945	0.0009
26	Jul-16	2553	2553	2956945	0.0009
27	Jul-16	3039	3039	2956945	0.0010
28	Jul-16	4084	4084	2956945	0.0014
29	Jul-16	5324	5324	2956945	0.0018
30	Jul-16	2908	2908	2956945	0.0010
31	Jul-16	3962	3962	2956945	0.0013
32	Jul-16	2859	2859	2956945	0.0010
33	Jul-16	3518	3518	2956945	0.0012
34	Jul-16	4798	4798	2956945	0.0016
35	Jul-16	3875	3875	2956945	0.0013
36	Jul-16	4578	4578	2956945	0.0015
37	Jul-16	2608	2608	2956945	0.0009
38	Jul-16	4994	4994	2956945	0.0017
39	Jul-16	6442	6442	2956945	0.0022
40	Jul-16	3191	3191	2956945	0.0011
41	Jul-16	4888	4888	2956945	0.0017

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
42	Jul-16	4676	4676	2956945	0.0016
43	Jul-16	5601	5601	2956945	0.0019
44	Jul-16	4878	4878	2956945	0.0016
45	Jul-16	5496	5496	2956945	0.0019
46	Jul-16	6670	6670	2956945	0.0023
47	Jul-16	5977	5977	2956945	0.0020
48	Jul-16	7705	7705	2956945	0.0026
49	Jul-16	5624	5624	2956945	0.0019
50	Jul-16	4293	4293	2956945	0.0015
51	Jul-16	3973	3973	2956945	0.0013
52	Jul-16	6442	6442	2956945	0.0022
53	Jul-16	5472	5472	2956945	0.0019
54	Jul-16	4750	4750	2956945	0.0016
55	Jul-16	4416	4416	2956945	0.0015
56	Jul-16	5626	5626	2956945	0.0019
57	Jul-16	5794	5794	2956945	0.0020
58	Jul-16	7350	7350	2956945	0.0025
59	Jul-16	7435	7435	2956945	0.0025
60	Jul-16	8303	8303	2956945	0.0028
61	Jul-16	6226	6226	2956945	0.0021
62	Jul-16	7868	7868	2956945	0.0027
63	Jul-16	6237	6237	2956945	0.0021
64	Jul-16	7882	7882	2956945	0.0027
65	Jul-16	10394	10394	2956945	0.0035

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
66	Jul-16	9458	9458	2956945	0.0032
67	Jul-16	6151	6151	2956945	0.0021
68	Jul-16	6162	6162	2956945	0.0021
69	Jul-16	7435	7435	2956945	0.0025
70	Jul-16	6032	6032	2956945	0.0020
71	Jul-16	2948	2948	2956945	0.0010
72	Jul-16	503	503	2956945	0.0002
73	Jul-16	6101	6101	2956945	0.0021
74	Jul-16	7983	7983	2956945	0.0027
75	Jul-16	6151	6151	2956945	0.0021
76	Jul-16	3125	3125	2956945	0.0011
77	Jul-16	4661	4661	2956945	0.0016
78	Jul-16	4084	4084	2956945	0.0014
79	Jul-16	4757	4757	2956945	0.0016
80	Jul-16	11237	11237	2956945	0.0038
81	Jul-16	3643	3643	2956945	0.0012
82	Jul-16	7249	7249	2956945	0.0025
83	Jul-16	10537	10537	2956945	0.0036
84	Jul-16	1976	1976	2956945	0.0007
85	Jul-16	4134	4134	2956945	0.0014
86	Jul-16	7128	7128	2956945	0.0024
Total		388240	388240	2956945	0.1313

Remark :

- 1 Customer served by Rinfra are 2956945 nos.
- 2 Number of feeders are 1095 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Aug-16	37	37	2959163	0.0000
2	Aug-16	483	483	2959163	0.0002
3	Aug-16	521	521	2959163	0.0002
4	Aug-16	729	729	2959163	0.0002
5	Aug-16	563	563	2959163	0.0002
6	Aug-16	1084	1084	2959163	0.0004
7	Aug-16	926	926	2959163	0.0003
8	Aug-16	1308	1308	2959163	0.0004
9	Aug-16	1736	1736	2959163	0.0006
10	Aug-16	1436	1436	2959163	0.0005
11	Aug-16	2208	2208	2959163	0.0007
12	Aug-16	1937	1937	2959163	0.0007
13	Aug-16	3199	3199	2959163	0.0011
14	Aug-16	3556	3556	2959163	0.0012
15	Aug-16	3008	3008	2959163	0.0010
16	Aug-16	1835	1835	2959163	0.0006
17	Aug-16	2288	2288	2959163	0.0008
18	Aug-16	1456	1456	2959163	0.0005
19	Aug-16	4164	4164	2959163	0.0014
20	Aug-16	3229	3229	2959163	0.0011
21	Aug-16	1992	1992	2959163	0.0007
22	Aug-16	3508	3508	2959163	0.0012
23	Aug-16	3907	3907	2959163	0.0013
24	Aug-16	2745	2745	2959163	0.0009
25	Aug-16	4841	4841	2959163	0.0016
26	Aug-16	6236	6236	2959163	0.0021
27	Aug-16	2558	2558	2959163	0.0009
28	Aug-16	6405	6405	2959163	0.0022
29	Aug-16	4658	4658	2959163	0.0016
30	Aug-16	4649	4649	2959163	0.0016
31	Aug-16	5624	5624	2959163	0.0019
32	Aug-16	5708	5708	2959163	0.0019
33	Aug-16	4479	4479	2959163	0.0015
34	Aug-16	3186	3186	2959163	0.0011
35	Aug-16	6872	6872	2959163	0.0023
36	Aug-16	6815	6815	2959163	0.0023
37	Aug-16	4193	4193	2959163	0.0014
38	Aug-16	5509	5509	2959163	0.0019
39	Aug-16	6308	6308	2959163	0.0021
40	Aug-16	5843	5843	2959163	0.0020
41	Aug-16	8465	8465	2959163	0.0029

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
42	Aug-16	5079	5079	2959163	0.0017
43	Aug-16	8540	8540	2959163	0.0029
44	Aug-16	6336	6336	2959163	0.0021
45	Aug-16	8657	8657	2959163	0.0029
46	Aug-16	1304	1304	2959163	0.0004
47	Aug-16	7001	7001	2959163	0.0024
48	Aug-16	10401	10401	2959163	0.0035
49	Aug-16	28013	28013	2959163	0.0095
50	Aug-16	2334	2334	2959163	0.0008
51	Aug-16	1615	1615	2959163	0.0005
52	Aug-16	3291	3291	2959163	0.0011
53	Aug-16	2926	2926	2959163	0.0010
54	Aug-16	4558	4558	2959163	0.0015
55	Aug-16	2938	2938	2959163	0.0010
56	Aug-16	8329	8329	2959163	0.0028
57	Aug-16	9235	9235	2959163	0.0031
58	Aug-16	3498	3498	2959163	0.0012
59	Aug-16	867	867	2959163	0.0003
60	Aug-16	484	484	2959163	0.0002
61	Aug-16	1700	1700	2959163	0.0006
62	Aug-16	1536	1536	2959163	0.0005
63	Aug-16	3349	3349	2959163	0.0011
64	Aug-16	5895	5895	2959163	0.0020
65	Aug-16	6290	6290	2959163	0.0021

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
66	Aug-16	2691	2691	2959163	0.0009
67	Aug-16	3502	3502	2959163	0.0012
68	Aug-16	5896	5896	2959163	0.0020
69	Aug-16	7122	7122	2959163	0.0024
70	Aug-16	4639	4639	2959163	0.0016
Total		298230	298230	2959163	0.1008

Remark :

- 1 Customer served by Rinfra are 2959163 nos.
- 2 Number of feeders are 1097 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Sep-16	64	64	2961651	0.0000
2	Sep-16	13	13	2961651	0.0000
3	Sep-16	231	231	2961651	0.0001
4	Sep-16	388	388	2961651	0.0001
5	Sep-16	471	471	2961651	0.0002
6	Sep-16	1427	1427	2961651	0.0005
7	Sep-16	1458	1458	2961651	0.0005
8	Sep-16	1606	1606	2961651	0.0005
9	Sep-16	1094	1094	2961651	0.0004
10	Sep-16	2884	2884	2961651	0.0010
11	Sep-16	1094	1094	2961651	0.0004
12	Sep-16	1700	1700	2961651	0.0006
13	Sep-16	3556	3556	2961651	0.0012
14	Sep-16	2846	2846	2961651	0.0010
15	Sep-16	2522	2522	2961651	0.0009
16	Sep-16	3229	3229	2961651	0.0011
17	Sep-16	2537	2537	2961651	0.0009
18	Sep-16	3638	3638	2961651	0.0012
19	Sep-16	3405	3405	2961651	0.0011
20	Sep-16	3266	3266	2961651	0.0011
21	Sep-16	3172	3172	2961651	0.0011
22	Sep-16	2610	2610	2961651	0.0009
23	Sep-16	5102	5102	2961651	0.0017
24	Sep-16	4261	4261	2961651	0.0014
25	Sep-16	5001	5001	2961651	0.0017
26	Sep-16	3817	3817	2961651	0.0013
27	Sep-16	2145	2145	2961651	0.0007
28	Sep-16	3278	3278	2961651	0.0011
29	Sep-16	3899	3899	2961651	0.0013
30	Sep-16	3848	3848	2961651	0.0013
31	Sep-16	6727	6727	2961651	0.0023
32	Sep-16	5656	5656	2961651	0.0019
33	Sep-16	5582	5582	2961651	0.0019
34	Sep-16	5703	5703	2961651	0.0019
35	Sep-16	6056	6056	2961651	0.0020
36	Sep-16	4293	4293	2961651	0.0014
37	Sep-16	4523	4523	2961651	0.0015
38	Sep-16	8091	8091	2961651	0.0027
39	Sep-16	4841	4841	2961651	0.0016
40	Sep-16	4523	4523	2961651	0.0015
41	Sep-16	5095	5095	2961651	0.0017

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
42	Sep-16	8587	8587	2961651	0.0029
43	Sep-16	7935	7935	2961651	0.0027
44	Sep-16	11063	11063	2961651	0.0037
45	Sep-16	7530	7530	2961651	0.0025
46	Sep-16	7122	7122	2961651	0.0024
47	Sep-16	9957	9957	2961651	0.0034
48	Sep-16	4790	4790	2961651	0.0016
49	Sep-16	11156	11156	2961651	0.0038
50	Sep-16	9681	9681	2961651	0.0033
51	Sep-16	1441	1441	2961651	0.0005
52	Sep-16	504	504	2961651	0.0002
53	Sep-16	1621	1621	2961651	0.0005
54	Sep-16	10046	10046	2961651	0.0034
55	Sep-16	7122	7122	2961651	0.0024
56	Sep-16	3082	3082	2961651	0.0010
57	Sep-16	7935	7935	2961651	0.0027
58	Sep-16	4243	4243	2961651	0.0014
59	Sep-16	8303	8303	2961651	0.0028
60	Sep-16	40	40	2961651	0.0000
61	Sep-16	2691	2691	2961651	0.0009
62	Sep-16	3885	3885	2961651	0.0013
Total		264386	264386	2961651	0.0893

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Jul-16	0.0009	0.0000	22.0000
2	Jul-16	0.0016	0.0001	18.0200
3	Jul-16	0.0027	0.0003	10.5100
4	Jul-16	0.0041	0.0001	28.8800
5	Jul-16	0.0044	0.0007	6.0000
6	Jul-16	0.0046	0.0004	12.5800
7	Jul-16	0.0092	0.0004	24.3200
8	Jul-16	0.0098	0.0003	30.6600
9	Jul-16	0.0104	0.0005	22.2000
10	Jul-16	0.0106	0.0008	13.7500
11	Jul-16	0.0111	0.0009	12.6600
12	Jul-16	0.0112	0.0009	13.0000
13	Jul-16	0.0166	0.0008	22.0000
14	Jul-16	0.0194	0.0009	22.7400
15	Jul-16	0.0194	0.0006	30.7200
16	Jul-16	0.0206	0.0008	26.1400
17	Jul-16	0.0208	0.0015	14.0000
18	Jul-16	0.0213	0.0014	14.8000
19	Jul-16	0.0230	0.0008	29.2600
20	Jul-16	0.0248	0.0011	23.1800
21	Jul-16	0.0255	0.0011	22.7300
22	Jul-16	0.0271	0.0008	35.0000
23	Jul-16	0.0277	0.0014	19.3500
24	Jul-16	0.0277	0.0009	29.5800
25	Jul-16	0.0279	0.0009	30.1200
26	Jul-16	0.0279	0.0009	32.3300
27	Jul-16	0.0288	0.0010	28.0100
28	Jul-16	0.0304	0.0014	22.0000
29	Jul-16	0.0318	0.0018	17.6500
30	Jul-16	0.0329	0.0010	33.4600
31	Jul-16	0.0333	0.0013	24.8200
32	Jul-16	0.0335	0.0010	34.6700
33	Jul-16	0.0354	0.0012	29.7400
34	Jul-16	0.0360	0.0016	22.1800
35	Jul-16	0.0377	0.0013	28.7900
36	Jul-16	0.0381	0.0015	24.6400
37	Jul-16	0.0393	0.0009	44.5300
38	Jul-16	0.0408	0.0017	24.1600
39	Jul-16	0.0409	0.0022	18.7700
40	Jul-16	0.0422	0.0011	39.1400
41	Jul-16	0.0430	0.0017	26.0000
42	Jul-16	0.0471	0.0016	29.7600
43	Jul-16	0.0481	0.0019	25.3800
44	Jul-16	0.0490	0.0016	29.7300
45	Jul-16	0.0493	0.0019	26.5000
46	Jul-16	0.0501	0.0023	22.2100
47	Jul-16	0.0503	0.0020	24.9000
48	Jul-16	0.0506	0.0026	19.4100

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
49	Jul-16	0.0519	0.0019	27.3000
50	Jul-16	0.0524	0.0015	36.0700
51	Jul-16	0.0537	0.0013	40.0000
52	Jul-16	0.0548	0.0022	25.1700
53	Jul-16	0.0573	0.0019	30.9800
54	Jul-16	0.0575	0.0016	35.7900
55	Jul-16	0.0645	0.0015	43.1900
56	Jul-16	0.0659	0.0019	34.6100
57	Jul-16	0.0672	0.0020	34.3100
58	Jul-16	0.0715	0.0025	28.7800
59	Jul-16	0.0779	0.0025	31.0000
60	Jul-16	0.0880	0.0028	31.3300
61	Jul-16	0.0898	0.0021	42.6300
62	Jul-16	0.0911	0.0027	34.2300
63	Jul-16	0.0915	0.0021	43.4000
64	Jul-16	0.0916	0.0027	34.3500
65	Jul-16	0.0928	0.0035	26.4000
66	Jul-16	0.0960	0.0032	30.0200
67	Jul-16	0.1006	0.0021	48.3600
68	Jul-16	0.1009	0.0021	48.4400
69	Jul-16	0.1032	0.0025	41.0300
70	Jul-16	1.5358	0.0020	752.8500
71	Jul-16	0.0100	0.0010	10.0000
72	Jul-16	0.0107	0.0002	63.0000
73	Jul-16	0.0475	0.0021	23.0100
74	Jul-16	0.0672	0.0027	24.9000
75	Jul-16	0.0710	0.0021	34.1300
76	Jul-16	0.0295	0.0011	27.9100
77	Jul-16	0.0310	0.0016	19.6400
78	Jul-16	0.0352	0.0014	25.4600
79	Jul-16	0.0409	0.0016	25.4000
80	Jul-16	0.0638	0.0038	16.8000
81	Jul-16	0.0646	0.0012	52.4300
82	Jul-16	0.0673	0.0025	27.4400
83	Jul-16	0.1663	0.0036	46.6600
84	Jul-16	0.0160	0.0007	24.0000
85	Jul-16	0.0238	0.0014	17.0000
86	Jul-16	0.1519	0.0024	63.0000
Total		5.3512	0.1313	40.7559

Remark :

- 1 Customer served by Rinfra are 2956945 nos.
- 2 Number of feeders are 1095 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Aug-16	0.0003	0.0000	20.6300
2	Aug-16	0.0016	0.0002	9.5900
3	Aug-16	0.0025	0.0002	14.0000
4	Aug-16	0.0050	0.0002	20.4100
5	Aug-16	0.0051	0.0002	27.0000
6	Aug-16	0.0063	0.0004	17.1100
7	Aug-16	0.0069	0.0003	22.0600
8	Aug-16	0.0084	0.0004	19.0000
9	Aug-16	0.0122	0.0006	20.7700
10	Aug-16	0.0135	0.0005	27.7700
11	Aug-16	0.0142	0.0007	19.0000
12	Aug-16	0.0144	0.0007	22.0000
13	Aug-16	0.0156	0.0011	14.4200
14	Aug-16	0.0157	0.0012	13.0900
15	Aug-16	0.0175	0.0010	17.2600
16	Aug-16	0.0185	0.0006	29.7900
17	Aug-16	0.0193	0.0008	25.0000
18	Aug-16	0.0202	0.0005	41.1000
19	Aug-16	0.0226	0.0014	16.0900
20	Aug-16	0.0244	0.0011	22.3800
21	Aug-16	0.0263	0.0007	39.0000
22	Aug-16	0.0269	0.0012	22.6600
23	Aug-16	0.0284	0.0013	21.4900
24	Aug-16	0.0308	0.0009	33.2300
25	Aug-16	0.0313	0.0016	19.1300
26	Aug-16	0.0339	0.0021	16.0800
27	Aug-16	0.0344	0.0009	39.7700
28	Aug-16	0.0346	0.0022	16.0000
29	Aug-16	0.0362	0.0016	23.0000
30	Aug-16	0.0393	0.0016	25.0000
31	Aug-16	0.0437	0.0019	23.0000
32	Aug-16	0.0441	0.0019	22.8800
33	Aug-16	0.0449	0.0015	29.6400
34	Aug-16	0.0455	0.0011	42.2700
35	Aug-16	0.0464	0.0023	20.0000
36	Aug-16	0.0478	0.0023	20.7400
37	Aug-16	0.0497	0.0014	35.0600
38	Aug-16	0.0540	0.0019	29.0000
39	Aug-16	0.0613	0.0021	28.7400
40	Aug-16	0.0649	0.0020	32.8800
41	Aug-16	0.0791	0.0029	27.6600
42	Aug-16	0.0863	0.0017	50.2800
43	Aug-16	0.0968	0.0029	33.5500
44	Aug-16	0.1091	0.0021	50.9400
45	Aug-16	0.1100	0.0029	37.5900
46	Aug-16	0.1127	0.0004	255.7900
47	Aug-16	0.1254	0.0024	52.9900
48	Aug-16	0.3203	0.0035	91.1200

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
49	Aug-16	0.3342	0.0095	35.3000
50	Aug-16	0.0110	0.0008	14.0000
51	Aug-16	0.0181	0.0005	33.1000
52	Aug-16	0.0258	0.0011	23.1600
53	Aug-16	0.0374	0.0010	37.8600
54	Aug-16	0.0411	0.0015	26.7100
55	Aug-16	0.0519	0.0010	52.3100
56	Aug-16	0.0654	0.0028	23.2300
57	Aug-16	0.0833	0.0031	26.6800
58	Aug-16	0.0845	0.0012	71.5000
59	Aug-16	0.0882	0.0003	301.2000
60	Aug-16	0.0023	0.0002	14.0600
61	Aug-16	0.0112	0.0006	19.5800
62	Aug-16	0.0142	0.0005	27.3300
63	Aug-16	0.0209	0.0011	18.5000
64	Aug-16	0.0343	0.0020	17.2400
65	Aug-16	0.0407	0.0021	19.1400
66	Aug-16	0.0146	0.0009	16.0000
67	Aug-16	0.0201	0.0012	17.0000
68	Aug-16	0.0328	0.0020	16.4800
69	Aug-16	0.0505	0.0024	21.0000
70	Aug-16	0.0204	0.0016	13.0000
Total		3.2112	0.1008	31.8630

Remark :

- 1 Customer served by Rinfra are 2959163 nos.
- 2 Number of feeders are 1097 Nos.

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Sep-16	0.0003	0.0000	14.0000
2	Sep-16	0.0004	0.0000	85.6200
3	Sep-16	0.0019	0.0001	25.0000
4	Sep-16	0.0026	0.0001	19.7000
5	Sep-16	0.0067	0.0002	42.0000
6	Sep-16	0.0087	0.0005	18.0000
7	Sep-16	0.0094	0.0005	19.0000
8	Sep-16	0.0103	0.0005	19.0000
9	Sep-16	0.0107	0.0004	29.0000
10	Sep-16	0.0127	0.0010	13.0000
11	Sep-16	0.0127	0.0004	34.4800
12	Sep-16	0.0162	0.0006	28.2800
13	Sep-16	0.0170	0.0012	14.1400
14	Sep-16	0.0182	0.0010	18.9800
15	Sep-16	0.0208	0.0009	24.4500
16	Sep-16	0.0241	0.0011	22.1400
17	Sep-16	0.0244	0.0009	28.5300
18	Sep-16	0.0253	0.0012	20.5600
19	Sep-16	0.0261	0.0011	22.7300
20	Sep-16	0.0284	0.0011	25.7200
21	Sep-16	0.0313	0.0011	29.2200
22	Sep-16	0.0316	0.0009	35.8200
23	Sep-16	0.0329	0.0017	19.0800
24	Sep-16	0.0345	0.0014	24.0000
25	Sep-16	0.0368	0.0017	21.8100
26	Sep-16	0.0383	0.0013	29.7300
27	Sep-16	0.0391	0.0007	54.0000
28	Sep-16	0.0391	0.0011	35.3400
29	Sep-16	0.0408	0.0013	31.0000
30	Sep-16	0.0416	0.0013	32.0000
31	Sep-16	0.0432	0.0023	19.0000
32	Sep-16	0.0436	0.0019	22.8500
33	Sep-16	0.0437	0.0019	23.2100
34	Sep-16	0.0520	0.0019	27.0000
35	Sep-16	0.0535	0.0020	26.1700
36	Sep-16	0.0551	0.0014	38.0000
37	Sep-16	0.0599	0.0015	39.2100
38	Sep-16	0.0601	0.0027	22.0000
39	Sep-16	0.0664	0.0016	40.6300
40	Sep-16	0.0695	0.0015	45.5300
41	Sep-16	0.0711	0.0017	41.3200
42	Sep-16	0.0718	0.0029	24.7700
43	Sep-16	0.0836	0.0027	31.2200
44	Sep-16	0.0881	0.0037	23.5800
45	Sep-16	0.1136	0.0025	44.6800
46	Sep-16	0.1299	0.0024	54.0000
47	Sep-16	0.1312	0.0034	39.0200
48	Sep-16	0.1517	0.0016	93.7800

Annexure-IV
Performance Report regarding Reliability Indices
Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee
(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
49	Sep-16	0.1600	0.0038	42.4700
50	Sep-16	0.3574	0.0033	109.3500
51	Sep-16	0.0200	0.0005	41.0900
52	Sep-16	0.0332	0.0002	195.0000
53	Sep-16	0.0757	0.0005	138.3400
54	Sep-16	0.0825	0.0034	24.3200
55	Sep-16	0.1779	0.0024	73.9900
56	Sep-16	0.0267	0.0010	25.6200
57	Sep-16	0.0482	0.0027	17.9800
58	Sep-16	0.0597	0.0014	41.6400
59	Sep-16	0.0740	0.0028	26.3900
60	Sep-16	0.0003	0.0000	21.0000
61	Sep-16	0.0109	0.0009	12.0000
62	Sep-16	0.0184	0.0013	14.0000
Total		3.1757	0.0893	35.5742

Remark :

- 1 Customer served by Rinfra are 2961651 nos.
- 2 Number of feeders are 1100 Nos.