

17-05-2015  
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RInfra-D/MERC/SOP Report FY 14-15/Q3  
March 14, 2015

MERC		
Inward No: 7405	Date: 16/3/15	
Chairman	Member	Member
Secretary	Dir (EE)	Dir (T)

By Email & Post

The Principal Secretary,  
Maharashtra Electricity Regulatory Commission,  
13<sup>th</sup> Floor, Centre No. 1, World Trade Centre,  
Cuffe Parade, Colaba,  
Mumbai – 400005.

Dear Sir,

Sub: Submission of SOP Report for Third Quarter of FY 2014-15.

Ref: MERC (Standards of Performance of Distribution Licensees, Period of Giving Supply and Determination of Compensation) Regulations, 2014

With reference to the above subject, kindly find enclosed the SOP Report for third quarter of FY 2014-15 in the specified format.

The Hon'ble Commission is requested to condone the delay in submission of the said Report.

Thanking You,

Yours faithfully,



(Vivek Mishra)

Asstt. Vice President

Reliance Infrastructure Ltd.

Encl: As above.

Annexure-I  
Standards of Performance Level by the Distribution Licensee  
Format for Quarterly Return to be submitted to the Commission by the Distribution Licensee  
Period: 01-Oct-14 to 31-Dec-14

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Analysis/Reasons
							Within Standards of performance	More than stipulated time	Total complaints redressed	
a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i	
1	4.3	# New connection - inspection of premises	Class-I Cities/Urban	273	9446	9719	9537	0	9537	182
2	4.4	# Intimation of charges where supply from existing lines	Class-I Cities/Urban	146	7198	7344	7194	0	7194	150
3	4.5 & 4.6	# Intimation of charges where supply to dedicated or after extension / augmentation	Class-I Cities/Urban	242	2245	2487	2274	0	2274	213
4	4.7	# New connection/ add. load where supply from existing line	Class-I Cities/Urban	514	7194	7708	7510	0	7510	198
5	4.8	# New connection/ add. Load where supply after extension / augmentation	Class-I Cities/Urban	369	2213	2582	2457	0	2457	125
6	4.9	# New connection/ add. load where supply after commissioning of sub-station	Class-I Cities/Urban	0	10168	10168	10168	0	10168	0
7	4.12	# Shifting of Meter / service Line	Class-I Cities/Urban	38	2196	2234	2169	0	2169	65
8	6.10	# Reconnection of supply after payment of dues	Class-I Cities/Urban	0	1872	1872	1872	0	1872	0
9	4.13	# Change of Name	Class-I Cities/Urban	0	18890	18890	18890	0	18890	0
10	4.13	# Change of category	Class-I Cities/Urban	397	1832	2229	1925	0	1925	304

Sr.No.	SOP Regulation No.	Parameters	Area	Pending complaint Nos. (previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints addressed			Analysis/Reasons
							Within Standards of performance	More than stipulated time	Total complaints redressed	
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i
11	5.4 (a)	Complaint of Voltage Variation - Local fault	Class-I Cities/Urban	0	2466	2466	2466	0	2466	0
12	5.4 (b)	Complaint of Voltage Variation - Net work	Class-I Cities/Urban	0	916	916	916	0	916	0
13	5.4 (c)	Complaint of Voltage Variation - Expansion / augmentation required	Class-I Cities/Urban	0	0	0	0	0	0	0
14	6.1	Fuse off call	Class-I Cities/Urban	0	20771	20771	20771	0	20771	0
15	6.2	#Breakdown of Overhead Line	Class-I Cities/Urban	0	0	0	0	0	0	0
16	6.3	#Underground Cable fault	Class-I Cities/Urban	0	8083	8083	8083	0	8083	0
17	6.4	#Transformer failure	Class-I Cities/Urban	0	4	4	4	0	4	0
18	7.2	# Meter Reading	Class-I Cities/Urban	0	7418917	7418917	7418911	6*	7418917	0
										1) Meter cabin found locked in 4 cases. 2) Unable to read the meter due to no access in 2 cases.
19	7.3	Replacement of Faulty Meter	Class-I Cities/Urban	22	3281	3303	2649	0	2649	654
20	7.4	Replacement of Burnt Meter	Class-I Cities/Urban	10	860	870	870	0	870	0
21	7.6, 7.7	Billing Complaint	Class-I Cities/Urban	144	8000	8144	8010	0	8010	134

**Annexure-II**  
**Report of individual Complaints where Compensation has been paid**  
**Format for quarterly return to be submitted to the Commission by the Distribution Licensee**  
**Period: 01-Oct-14 to 31-Dec-14**

Sr. No.	Complaint No.	Date of filing complaint	Consumer No.	Name and address of Consumer	Nature of Complaint	Reference Standard of Performance	Amount of Compensation (Rs.)	Date of payment of Compensation (DD/MM/YYYY)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	NA	NA	NA	NA	NA	NA	NA	NA
2								
3								
4								
5								
6								
7								

**NOTE -** The report shall be prepared as per category of item for which the compensation is paid for non- observance of Standards of Performance.

Annexure-III

Report of action on Faulty Meters (1 Phase/ 3 Phase)

Format for quarterly return to be submitted to the Commission by the Distribution Licensee

Period: 01-Oct-14 to 31-Dec-14

Sr.No.	Name of Distribution Licensee	Reference to Overall Standards	Faulty Meters at the start of the Quarter (Nos.)	Faulty Meters added during Quarter (Nos.)	Total Faulty Meters (Nos.)	Meters rectified / replaced (Nos.)	Faulty Meters pending at end of Quarter (Nos.)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	R Infra	7.3	22	3281	3303	2649	654
2							
3							
4							
5							

**Annexure-IV**

**Performance Report regarding Reliability Indices**

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(in minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Oct-14	3	47	2915971	140	0.0000
2	Oct-14	115	27	2915971	3151	0.0011
3	Oct-14	233	16	2915971	3758	0.0013
4	Oct-14	193	20	2915971	3874	0.0013
5	Oct-14	681	7	2915971	4767	0.0016
6	Oct-14	335	22	2915971	7370	0.0025
7	Oct-14	517	16	2915971	8272	0.0028
8	Oct-14	365	23	2915971	8377	0.0029
9	Oct-14	618	15	2915971	9060	0.0031
10	Oct-14	666	16	2915971	10496	0.0036
11	Oct-14	510	26	2915971	13260	0.0045
12	Oct-14	984	15	2915971	15036	0.0052
13	Oct-14	1331	14	2915971	18634	0.0064
14	Oct-14	1000	23	2915971	22730	0.0078
15	Oct-14	669	39	2915971	26118	0.0090
16	Oct-14	1397	20	2915971	28415	0.0097
17	Oct-14	2517	11	2915971	28694	0.0098
18	Oct-14	2825	10	2915971	29578	0.0101
19	Oct-14	1313	25	2915971	32772	0.0112
20	Oct-14	4535	7	2915971	33922	0.0116
21	Oct-14	1787	19	2915971	34257	0.0117
22	Oct-14	652	58	2915971	37536	0.0129
23	Oct-14	2208	18	2915971	39700	0.0136
24	Oct-14	1937	21	2915971	39941	0.0137
25	Oct-14	2514	16	2915971	40224	0.0138
26	Oct-14	2288	18	2915971	41184	0.0141
27	Oct-14	474	88	2915971	41840	0.0143
28	Oct-14	1172	36	2915971	41993	0.0144
29	Oct-14	2999	14	2915971	42286	0.0145
30	Oct-14	3132	15	2915971	47732	0.0164
31	Oct-14	2437	20	2915971	48740	0.0167
32	Oct-14	1543	33	2915971	50441	0.0173
33	Oct-14	2724	20	2915971	54480	0.0187
34	Oct-14	3905	14	2915971	55334	0.0190
35	Oct-14	3791	15	2915971	55538	0.0190
36	Oct-14	3701	16	2915971	59216	0.0203
37	Oct-14	2100	28	2915971	59598	0.0204
38	Oct-14	3601	17	2915971	59849	0.0205
39	Oct-14	3222	20	2915971	63506	0.0218
40	Oct-14	2709	24	2915971	65531	0.0225
41	Oct-14	4455	18	2915971	79254	0.0272
42	Oct-14	3184	25	2915971	79600	0.0273
43	Oct-14	1929	42	2915971	80304	0.0275
44	Oct-14	4710	17	2915971	81248	0.0279
45	Oct-14	3541	23	2915971	82505	0.0283
46	Oct-14	5117	16	2915971	83254	0.0286
47	Oct-14	2264	37	2915971	84402	0.0289

**Annexure-IV**

**Performance Report regarding Reliability Indices**

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5){In minutes}
(1)	(2)	(3)	(4)	(5)	(6)	(7)
48	Oct-14	4757	18	2915971	87434	0.0300
49	Oct-14	3983	22	2915971	87626	0.0301
50	Oct-14	4203	21	2915971	89230	0.0306
51	Oct-14	4839	19	2915971	90005	0.0309
52	Oct-14	3817	24	2915971	91646	0.0314
53	Oct-14	5601	17	2915971	93929	0.0322
54	Oct-14	1625	59	2915971	95875	0.0329
55	Oct-14	6464	15	2915971	96766	0.0332
56	Oct-14	9008	11	2915971	101160	0.0347
57	Oct-14	3258	32	2915971	105266	0.0361
58	Oct-14	4647	23	2915971	106881	0.0367
59	Oct-14	5805	19	2915971	108786	0.0373
60	Oct-14	9642	11	2915971	109726	0.0376
61	Oct-14	3181	36	2915971	114516	0.0393
62	Oct-14	5459	21	2915971	114639	0.0393
63	Oct-14	5680	21	2915971	119223	0.0409
64	Oct-14	4004	30	2915971	120120	0.0412
65	Oct-14	4476	27	2915971	120942	0.0415
66	Oct-14	4832	25	2915971	122491	0.0420
67	Oct-14	7049	18	2915971	124556	0.0427
68	Oct-14	2986	43	2915971	127980	0.0439
69	Oct-14	3598	36	2915971	129528	0.0444
70	Oct-14	10815	13	2915971	135620	0.0465
71	Oct-14	5718	29	2915971	164221	0.0563
72	Oct-14	6838	25	2915971	169309	0.0581
73	Oct-14	4981	35	2915971	172293	0.0591
74	Oct-14	4163	42	2915971	173389	0.0595
75	Oct-14	3449	52	2915971	179348	0.0615
76	Oct-14	5248	35	2915971	183680	0.0630
77	Oct-14	6147	30	2915971	186193	0.0639
78	Oct-14	6394	31	2915971	199813	0.0685
79	Oct-14	5937	37	2915971	220441	0.0756
80	Oct-14	5022	45	2915971	226542	0.0777
81	Oct-14	4875	53	2915971	256669	0.0880
82	Oct-14	10200	27	2915971	272340	0.0934
83	Oct-14	5562	51	2915971	284774	0.0977
84	Oct-14	8132	36	2915971	292752	0.1004
85	Oct-14	9049	34	2915971	306761	0.1052
86	Oct-14	5937	54	2915971	321014	0.1101
87	Oct-14	8251	46	2915971	378226	0.1297
88	Oct-14	13523	49	2915971	657894	0.2256
89	Oct-14	18957	38	2915971	720556	0.2471
90	Oct-14	8950	247	2915971	2212172	0.7586
91	Oct-14	48550	59	2915971	2882899	0.9887
92	Oct-14	1	646	2915971	646	0.0002
93	Oct-14	92	19	2915971	1759	0.0006
94	Oct-14	547	15	2915971	8189	0.0028

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
95	Oct-14	547	16	2915971	8752	0.0030
96	Oct-14	353	41	2915971	14582	0.0050
97	Oct-14	1972	12	2915971	22757	0.0078
98	Oct-14	4090	14	2915971	58446	0.0200
99	Oct-14	231	315	2915971	72765	0.0250
100	Oct-14	2201	41	2915971	90637	0.0311
101	Oct-14	3757	29	2915971	108126	0.0371
102	Oct-14	5022	22	2915971	112694	0.0386
103	Oct-14	3580	33	2915971	119393	0.0409
104	Oct-14	618	15	2915971	9171	0.0031
105	Oct-14	4581	24	2915971	109944	0.0377
106	Oct-14	10677	42	2915971	444377	0.1524
107	Oct-14	313	9	2915971	2817	0.0010
108	Oct-14	4606	6	2915971	29156	0.0100
109	Oct-14	1777	17	2915971	30227	0.0104
110	Oct-14	17900	18	2915971	324169	0.1112
Total		473380	34.61	2915971	16381748	5.6179

Remark :

- 1 Customer served by Rinfra are 2915971 nos.
- 2 Number of feeders are 1022 Nos.



**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Nov-14	2	33.9	2916176	68	0.0000
2	Nov-14	41	27	2916176	1107	0.0004
3	Nov-14	203	23	2916176	4669	0.0016
4	Nov-14	180	28	2916176	5040	0.0017
5	Nov-14	674	16.9	2916176	11391	0.0039
6	Nov-14	1519	9	2916176	13671	0.0047
7	Nov-14	627	44.89	2916176	28146	0.0097
8	Nov-14	448	34.97	2916176	15667	0.0054
9	Nov-14	972	18.09	2916176	17583	0.0060
10	Nov-14	1760	10	2916176	17600	0.0060
11	Nov-14	639	27.77	2916176	17745	0.0061
12	Nov-14	1244	14.45	2916176	17976	0.0062
13	Nov-14	2067	10	2916176	20670	0.0071
14	Nov-14	1642	15.66	2916176	25714	0.0088
15	Nov-14	929	28.04	2916176	26049	0.0089
16	Nov-14	2724	10.34	2916176	28166	0.0097
17	Nov-14	1459	20.17	2916176	29428	0.0101
18	Nov-14	1063	28.62	2916176	30423	0.0104
19	Nov-14	2072	15.13	2916176	31349	0.0108
20	Nov-14	1122	33.49	2916176	37576	0.0129
21	Nov-14	1032	39.28	2916176	40537	0.0139
22	Nov-14	1521	27.73	2916176	42177	0.0145
23	Nov-14	6293	7.03	2916176	44240	0.0152
24	Nov-14	1544	28.94	2916176	44683	0.0153
25	Nov-14	1840	25.26	2916176	46478	0.0159
26	Nov-14	2598	18.31	2916176	47569	0.0163
27	Nov-14	3436	14	2916176	48104	0.0165
28	Nov-14	2668	19.64	2916176	52400	0.0180
29	Nov-14	2309	23.34	2916176	53892	0.0185
30	Nov-14	3669	15.33	2916176	56246	0.0193
31	Nov-14	1371	42	2916176	57582	0.0197
32	Nov-14	2598	22.21	2916176	57702	0.0198
33	Nov-14	1638	36.75	2916176	60197	0.0206
34	Nov-14	3483	17.31	2916176	60291	0.0207
35	Nov-14	3222	19.25	2916176	62024	0.0213
36	Nov-14	4404	15	2916176	66060	0.0227
37	Nov-14	2637	25.49	2916176	67217	0.0230
38	Nov-14	5554	12.45	2916176	69147	0.0237
39	Nov-14	3731	18.81	2916176	70180	0.0241
40	Nov-14	1224	57.73	2916176	70662	0.0242
41	Nov-14	3081	24	2916176	73944	0.0254
42	Nov-14	2009	36.97	2916176	74273	0.0255
43	Nov-14	4961	15.92	2916176	78979	0.0271
44	Nov-14	5418	14.76	2916176	79970	0.0274
45	Nov-14	5510	14.9	2916176	82099	0.0282
46	Nov-14	3573	23.03	2916176	82286	0.0282
47	Nov-14	3051	29.02	2916176	88540	0.0304

**Annexure-IV**

**Performance Report regarding Reliability Indices**

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5){In minutes}
(1)	(2)	(3)	(4)	(5)	(6)	(7)
48	Nov-14	5888	15.6	2916176	91853	0.0315
49	Nov-14	5243	17.7	2916176	92801	0.0318
50	Nov-14	3051	31.06	2916176	94764	0.0325
51	Nov-14	8654	11.78	2916176	101944	0.0350
52	Nov-14	7890	13	2916176	102570	0.0352
53	Nov-14	5048	22	2916176	111056	0.0381
54	Nov-14	3611	33	2916176	119163	0.0409
55	Nov-14	3280	37.17	2916176	121918	0.0418
56	Nov-14	2414	51.22	2916176	123645	0.0424
57	Nov-14	4688	28	2916176	131264	0.0450
58	Nov-14	3180	42.63	2916176	135563	0.0465
59	Nov-14	7352	19.83	2916176	145790	0.0500
60	Nov-14	5053	29.89	2916176	151034	0.0518
61	Nov-14	5562	27.36	2916176	152176	0.0522
62	Nov-14	6361	24.58	2916176	156353	0.0536
63	Nov-14	8086	19.6	2916176	158486	0.0543
64	Nov-14	4950	32.85	2916176	162608	0.0558
65	Nov-14	15703	10.63	2916176	166923	0.0572
66	Nov-14	5158	33	2916176	170214	0.0584
67	Nov-14	7462	23.39	2916176	174536	0.0599
68	Nov-14	6087	28.95	2916176	176219	0.0604
69	Nov-14	4824	38.81	2916176	187219	0.0642
70	Nov-14	8351	23.02	2916176	192240	0.0659
71	Nov-14	5805	34.36	2916176	199460	0.0684
72	Nov-14	4596	43.54	2916176	200110	0.0686
73	Nov-14	4106	51.23	2916176	210350	0.0721
74	Nov-14	10121	23.87	2916176	241588	0.0828
75	Nov-14	5426	46.12	2916176	250247	0.0858
76	Nov-14	7998	31.57	2916176	252497	0.0866
77	Nov-14	9063	28.46	2916176	257933	0.0884
78	Nov-14	11750	22.38	2916176	262965	0.0902
79	Nov-14	10677	25.98	2916176	277388	0.0951
80	Nov-14	8480	32.93	2916176	279246	0.0958
81	Nov-14	18227	17.22	2916176	313869	0.1076
82	Nov-14	9730	36.1	2916176	351253	0.1204
83	Nov-14	11604	31.46	2916176	365062	0.1252
84	Nov-14	4177	93.01	2916176	388503	0.1332
85	Nov-14	1941	206.47	2916176	400758	0.1374
86	Nov-14	976	44.38	2916176	43315	0.0149
87	Nov-14	235	16.64	2916176	3910	0.0013
88	Nov-14	3704	26.5	2916176	97415	0.0334
89	Nov-14	550	20	2916176	11000	0.0038
90	Nov-14	10315	18.58	2916176	191653	0.0657
91	Nov-14	3387	7	2916176	23709	0.0081
92	Nov-14	5144	8	2916176	41152	0.0141
93	Nov-14	15732	7.89	2916177	124125	0.0426
Total		407402	24.71	2916176	10065364	3.4516

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5){In minutes}
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Dec-14	1	27	2918004	27	0.0000
2	Dec-14	1	36	2918004	36	0.0000
3	Dec-14	768	6	2918004	4608	0.0016
4	Dec-14	230	21.87	2918004	5030	0.0017
5	Dec-14	489	11	2918004	5379	0.0018
6	Dec-14	563	14	2918004	7882	0.0027
7	Dec-14	525	19	2918004	9975	0.0034
8	Dec-14	1557	7	2918004	10899	0.0037
9	Dec-14	646	19.04	2918004	12300	0.0042
10	Dec-14	897	15	2918004	13455	0.0046
11	Dec-14	1960	7	2918004	13720	0.0047
12	Dec-14	645	23	2918004	14835	0.0051
13	Dec-14	2260	8	2918004	18080	0.0062
14	Dec-14	464	41	2918004	19024	0.0065
15	Dec-14	844	25.06	2918004	21151	0.0072
16	Dec-14	1771	12	2918004	21252	0.0073
17	Dec-14	1166	20.05	2918004	23378	0.0080
18	Dec-14	1686	14	2918004	23604	0.0081
19	Dec-14	838	29	2918004	24302	0.0083
20	Dec-14	627	39	2918004	24453	0.0084
21	Dec-14	1771	14	2918004	24794	0.0085
22	Dec-14	1335	18.74	2918004	25018	0.0086
23	Dec-14	1686	15	2918004	25290	0.0087
24	Dec-14	675	38	2918004	25650	0.0088
25	Dec-14	4063	7	2918004	28441	0.0097
26	Dec-14	776	38.03	2918004	29511	0.0101
27	Dec-14	880	34.89	2918004	30703	0.0105
28	Dec-14	1543	20.84	2918004	32156	0.0110
29	Dec-14	899	36	2918004	32364	0.0111
30	Dec-14	2329	14.49	2918004	33747	0.0116
31	Dec-14	2150	15.71	2918004	33777	0.0116
32	Dec-14	841	43.21	2918004	36340	0.0125
33	Dec-14	1371	28	2918004	38388	0.0132
34	Dec-14	3258	12.79	2918004	41670	0.0143
35	Dec-14	3905	11.32	2918004	44205	0.0151
36	Dec-14	1634	27.99	2918004	45736	0.0157
37	Dec-14	1991	23	2918004	45793	0.0157
38	Dec-14	2010	23	2918004	46230	0.0158
39	Dec-14	1790	26.64	2918004	47686	0.0163
40	Dec-14	2676	18	2918004	48168	0.0165
41	Dec-14	1727	29.17	2918004	50377	0.0173
42	Dec-14	2129	25.52	2918004	54332	0.0186
43	Dec-14	3928	15.19	2918004	59666	0.0204
44	Dec-14	3750	19.55	2918004	73313	0.0251
45	Dec-14	3621	21.11	2918004	76439	0.0262
46	Dec-14	1627	47.59	2918004	77429	0.0265
47	Dec-14	1386	56.85	2918004	78794	0.0270

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(1) System Average Interruption Duration Index (SAIDI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Ri = Restoration time for each interruption event on ith feeder	Nt = Total number of consumers of the distribution Licensees area	Sum(Ri*Ni) for all feeders (excluding agri. Feeders)	SAIDI = (6)/(5)(In minutes)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
48	Dec-14	13656	6	2918004	81936	0.0281
49	Dec-14	5058	16.37	2918004	82799	0.0284
50	Dec-14	2161	38.67	2918004	83566	0.0286
51	Dec-14	2932	29.17	2918004	85526	0.0293
52	Dec-14	4309	20	2918004	86180	0.0295
53	Dec-14	4453	20	2918004	89060	0.0305
54	Dec-14	3434	26.94	2918004	92512	0.0317
55	Dec-14	6988	14	2918004	97832	0.0335
56	Dec-14	2081	48.02	2918004	99930	0.0342
57	Dec-14	6004	16.74	2918004	100507	0.0344
58	Dec-14	2459	43.73	2918004	107532	0.0369
59	Dec-14	8416	12.91	2918004	108651	0.0372
60	Dec-14	5248	22.36	2918004	117345	0.0402
61	Dec-14	3783	35.31	2918004	133578	0.0458
62	Dec-14	5468	24.74	2918004	135278	0.0464
63	Dec-14	4785	29.24	2918004	139913	0.0479
64	Dec-14	4689	32.67	2918004	153190	0.0525
65	Dec-14	1379	113.17	2918004	156061	0.0535
66	Dec-14	8646	18.3	2918004	158222	0.0542
67	Dec-14	6150	26.71	2918004	164267	0.0563
68	Dec-14	6499	26	2918004	168974	0.0579
69	Dec-14	4572	37.7	2918004	172364	0.0591
70	Dec-14	4106	44.24	2918004	181649	0.0623
71	Dec-14	11234	16.43	2918004	184575	0.0633
72	Dec-14	12043	16.1	2918004	193892	0.0664
73	Dec-14	25955	8	2918004	207640	0.0712
74	Dec-14	10459	21.78	2918004	227797	0.0781
75	Dec-14	4944	67.03	2918004	331396	0.1136
76	Dec-14	4043	128.26	2918004	518555	0.1777
77	Dec-14	9427	59.91	2918004	564772	0.1935
78	Dec-14	3703	47.37	2918004	175411	0.0601
79	Dec-14	39	17	2918004	663	0.0002
80	Dec-14	1944	7	2918004	13608	0.0047
81	Dec-14	3434	18.34	2918004	62980	0.0216
82	Dec-14	2924	22.06	2918004	64503	0.0221
83	Dec-14	3580	26.62	2918004	95300	0.0327
84	Dec-14	2120	6.83	2918004	14480	0.0050
85	Dec-14	6147	8	2918004	49176	0.0169
Total		292961	23.76	2918004	6961025	2.3855

Remark :

- 1 Customer served by Rinfra are 2918004 nos.
- 2 Number of feeders are 1034 Nos.

Annexure-IV

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Oct-14	3	3	2915971	0.0000
2	Oct-14	115	115	2915971	0.0000
3	Oct-14	233	233	2915971	0.0001
4	Oct-14	193	193	2915971	0.0001
5	Oct-14	681	681	2915971	0.0002
6	Oct-14	335	335	2915971	0.0001
7	Oct-14	517	517	2915971	0.0002
8	Oct-14	365	365	2915971	0.0001
9	Oct-14	618	618	2915971	0.0002
10	Oct-14	666	666	2915971	0.0002
11	Oct-14	510	510	2915971	0.0002
12	Oct-14	984	984	2915971	0.0003
13	Oct-14	1331	1331	2915971	0.0005
14	Oct-14	1000	1000	2915971	0.0003
15	Oct-14	669	669	2915971	0.0002
16	Oct-14	1397	1397	2915971	0.0005
17	Oct-14	2517	2517	2915971	0.0009
18	Oct-14	2825	2825	2915971	0.0010
19	Oct-14	1313	1313	2915971	0.0005
20	Oct-14	4535	4535	2915971	0.0016
21	Oct-14	1787	1787	2915971	0.0006
22	Oct-14	652	652	2915971	0.0002
23	Oct-14	2208	2208	2915971	0.0008
24	Oct-14	1937	1937	2915971	0.0007
25	Oct-14	2514	2514	2915971	0.0009
26	Oct-14	2288	2288	2915971	0.0008
27	Oct-14	474	474	2915971	0.0002
28	Oct-14	1172	1172	2915971	0.0004
29	Oct-14	2999	2999	2915971	0.0010
30	Oct-14	3132	3132	2915971	0.0011
31	Oct-14	2437	2437	2915971	0.0008
32	Oct-14	1543	1543	2915971	0.0005
33	Oct-14	2724	2724	2915971	0.0009
34	Oct-14	3905	3905	2915971	0.0013
35	Oct-14	3791	3791	2915971	0.0013
36	Oct-14	3701	3701	2915971	0.0013
37	Oct-14	2100	2100	2915971	0.0007
38	Oct-14	3601	3601	2915971	0.0012
39	Oct-14	3222	3222	2915971	0.0011
40	Oct-14	2709	2709	2915971	0.0009
41	Oct-14	4455	4455	2915971	0.0015
42	Oct-14	3184	3184	2915971	0.0011
43	Oct-14	1929	1929	2915971	0.0007

Annexure-IV

Performance Report regarding Reliability Indices

Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee

(2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
44	Oct-14	4710	4710	2915971	0.0016
45	Oct-14	3541	3541	2915971	0.0012
46	Oct-14	5117	5117	2915971	0.0018
47	Oct-14	2264	2264	2915971	0.0008
48	Oct-14	4757	4757	2915971	0.0016
49	Oct-14	3983	3983	2915971	0.0014
50	Oct-14	4203	4203	2915971	0.0014
51	Oct-14	4839	4839	2915971	0.0017
52	Oct-14	3817	3817	2915971	0.0013
53	Oct-14	5601	5601	2915971	0.0019
54	Oct-14	1625	1625	2915971	0.0006
55	Oct-14	6464	6464	2915971	0.0022
56	Oct-14	9008	9008	2915971	0.0031
57	Oct-14	3258	3258	2915971	0.0011
58	Oct-14	4647	4647	2915971	0.0016
59	Oct-14	5805	5805	2915971	0.0020
60	Oct-14	9642	9642	2915971	0.0033
61	Oct-14	3181	3181	2915971	0.0011
62	Oct-14	5459	5459	2915971	0.0019
63	Oct-14	5680	5680	2915971	0.0019
64	Oct-14	4004	4004	2915971	0.0014
65	Oct-14	4476	4476	2915971	0.0015
66	Oct-14	4832	4832	2915971	0.0017
67	Oct-14	7049	7049	2915971	0.0024
68	Oct-14	2986	2986	2915971	0.0010
69	Oct-14	3598	3598	2915971	0.0012
70	Oct-14	10815	10815	2915971	0.0037
71	Oct-14	5718	5718	2915971	0.0020
72	Oct-14	6838	6838	2915971	0.0023
73	Oct-14	4981	4981	2915971	0.0017
74	Oct-14	4163	4163	2915971	0.0014
75	Oct-14	3449	3449	2915971	0.0012
76	Oct-14	5248	5248	2915971	0.0018
77	Oct-14	6147	6147	2915971	0.0021
78	Oct-14	6394	6394	2915971	0.0022
79	Oct-14	5937	5937	2915971	0.0020
80	Oct-14	5022	5022	2915971	0.0017
81	Oct-14	4875	4875	2915971	0.0017
82	Oct-14	10200	10200	2915971	0.0035
83	Oct-14	5562	5562	2915971	0.0019
84	Oct-14	8132	8132	2915971	0.0028
85	Oct-14	9049	9049	2915971	0.0031
86	Oct-14	5937	5937	2915971	0.0020

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
87	Oct-14	8251	8251	2915971	0.0028
88	Oct-14	13523	13523	2915971	0.0046
89	Oct-14	18957	18957	2915971	0.0065
90	Oct-14	8950	8950	2915971	0.0031
91	Oct-14	48550	48550	2915971	0.0166
92	Oct-14	1	1	2915971	0.0000
93	Oct-14	92	92	2915971	0.0000
94	Oct-14	547	547	2915971	0.0002
95	Oct-14	547	547	2915971	0.0002
96	Oct-14	353	353	2915971	0.0001
97	Oct-14	1972	1972	2915971	0.0007
98	Oct-14	4090	4090	2915971	0.0014
99	Oct-14	231	231	2915971	0.0001
100	Oct-14	2201	2201	2915971	0.0008
101	Oct-14	3757	3757	2915971	0.0013
102	Oct-14	5022	5022	2915971	0.0017
103	Oct-14	3580	3580	2915971	0.0012
104	Oct-14	618	618	2915971	0.0002
105	Oct-14	4581	4581	2915971	0.0016
106	Oct-14	10677	10677	2915971	0.0037
107	Oct-14	313	313	2915971	0.0001
108	Oct-14	4606	4606	2915971	0.0016
109	Oct-14	1777	1777	2915971	0.0006
110	Oct-14	17900	17900	2915971	0.0061
Total		473380	473380	2915971	0.1623

Remark :

- 1 Customer served by Rinfra are 2915971 nos.
- 2 Number of feeders are 1022 Nos.

2198/6

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Nov-14	2	2	2916176	0.0000
2	Nov-14	41	41	2916176	0.0000
3	Nov-14	203	203	2916176	0.0001
4	Nov-14	180	180	2916176	0.0001
5	Nov-14	674	674	2916176	0.0002
6	Nov-14	1519	1519	2916176	0.0005
7	Nov-14	627	627	2916176	0.0002
8	Nov-14	448	448	2916176	0.0002
9	Nov-14	972	972	2916176	0.0003
10	Nov-14	1760	1760	2916176	0.0006
11	Nov-14	639	639	2916176	0.0002
12	Nov-14	1244	1244	2916176	0.0004
13	Nov-14	2067	2067	2916176	0.0007
14	Nov-14	1642	1642	2916176	0.0006
15	Nov-14	929	929	2916176	0.0003
16	Nov-14	2724	2724	2916176	0.0009
17	Nov-14	1459	1459	2916176	0.0005
18	Nov-14	1063	1063	2916176	0.0004
19	Nov-14	2072	2072	2916176	0.0007
20	Nov-14	1122	1122	2916176	0.0004
21	Nov-14	1032	1032	2916176	0.0004
22	Nov-14	1521	1521	2916176	0.0005
23	Nov-14	6293	6293	2916176	0.0022
24	Nov-14	1544	1544	2916176	0.0005
25	Nov-14	1840	1840	2916176	0.0006
26	Nov-14	2598	2598	2916176	0.0009
27	Nov-14	3436	3436	2916176	0.0012
28	Nov-14	2668	2668	2916176	0.0009
29	Nov-14	2309	2309	2916176	0.0008
30	Nov-14	3669	3669	2916176	0.0013
31	Nov-14	1371	1371	2916176	0.0005
32	Nov-14	2598	2598	2916176	0.0009
33	Nov-14	1638	1638	2916176	0.0006
34	Nov-14	3483	3483	2916176	0.0012
35	Nov-14	3222	3222	2916176	0.0011
36	Nov-14	4404	4404	2916176	0.0015
37	Nov-14	2637	2637	2916176	0.0009
38	Nov-14	5554	5554	2916176	0.0019
39	Nov-14	3731	3731	2916176	0.0013
40	Nov-14	1224	1224	2916176	0.0004
41	Nov-14	3081	3081	2916176	0.0011
42	Nov-14	2009	2009	2916176	0.0007
43	Nov-14	4961	4961	2916176	0.0017



**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
44	Nov-14	5418	5418	2916176	0.0019
45	Nov-14	5510	5510	2916176	0.0019
46	Nov-14	3573	3573	2916176	0.0012
47	Nov-14	3051	3051	2916176	0.0010
48	Nov-14	5888	5888	2916176	0.0020
49	Nov-14	5243	5243	2916176	0.0018
50	Nov-14	3051	3051	2916176	0.0010
51	Nov-14	8654	8654	2916176	0.0030
52	Nov-14	7890	7890	2916176	0.0027
53	Nov-14	5048	5048	2916176	0.0017
54	Nov-14	3611	3611	2916176	0.0012
55	Nov-14	3280	3280	2916176	0.0011
56	Nov-14	2414	2414	2916176	0.0008
57	Nov-14	4688	4688	2916176	0.0016
58	Nov-14	3180	3180	2916176	0.0011
59	Nov-14	7352	7352	2916176	0.0025
60	Nov-14	5053	5053	2916176	0.0017
61	Nov-14	5562	5562	2916176	0.0019
62	Nov-14	6361	6361	2916176	0.0022
63	Nov-14	8086	8086	2916176	0.0028
64	Nov-14	4950	4950	2916176	0.0017
65	Nov-14	15703	15703	2916176	0.0054
66	Nov-14	5158	5158	2916176	0.0018
67	Nov-14	7462	7462	2916176	0.0026
68	Nov-14	6087	6087	2916176	0.0021
69	Nov-14	4824	4824	2916176	0.0017
70	Nov-14	8351	8351	2916176	0.0029
71	Nov-14	5805	5805	2916176	0.0020
72	Nov-14	4596	4596	2916176	0.0016
73	Nov-14	4106	4106	2916176	0.0014
74	Nov-14	10121	10121	2916176	0.0035
75	Nov-14	5426	5426	2916176	0.0019
76	Nov-14	7998	7998	2916176	0.0027
77	Nov-14	9063	9063	2916176	0.0031
78	Nov-14	11750	11750	2916176	0.0040
79	Nov-14	10677	10677	2916176	0.0037
80	Nov-14	8480	8480	2916176	0.0029
81	Nov-14	18227	18227	2916176	0.0063
82	Nov-14	9730	9730	2916176	0.0033
83	Nov-14	11604	11604	2916176	0.0040
84	Nov-14	4177	4177	2916176	0.0014
85	Nov-14	1941	1941	2916176	0.0007
86	Nov-14	976	976	2916176	0.0003

212516

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
 Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee  
 (2) System Average Interruption Frequency Index (SAIFI)

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
87	Nov-14	235	235	2916176	0.0001
88	Nov-14	3704	3704	2916176	0.0013
89	Nov-14	550	550	2916176	0.0002
90	Nov-14	10315	10315	2916176	0.0035
91	Nov-14	3387	3387	2916176	0.0012
92	Nov-14	5144	5144	2916176	0.0018
93	Nov-14	15732	15732	2916176	0.0054
Total		407402	407402	2916176	0.1397

Remark :

- 1 Customer served by Rinfra are 22916176 nos.
- 2 Number of feeders are 1024 Nos.

Annexure-IV  
**Performance Report regarding Reliability Indices**  
 Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee  
**(2) System Average Interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
1	Dec-14	1	1	2918004	0.0000
2	Dec-14	1	1	2918004	0.0000
3	Dec-14	768	768	2918004	0.0003
4	Dec-14	230	230	2918004	0.0001
5	Dec-14	489	489	2918004	0.0002
6	Dec-14	563	563	2918004	0.0002
7	Dec-14	525	525	2918004	0.0002
8	Dec-14	1557	1557	2918004	0.0005
9	Dec-14	646	646	2918004	0.0002
10	Dec-14	897	897	2918004	0.0003
11	Dec-14	1960	1960	2918004	0.0007
12	Dec-14	645	645	2918004	0.0002
13	Dec-14	2260	2260	2918004	0.0008
14	Dec-14	464	464	2918004	0.0002
15	Dec-14	844	844	2918004	0.0003
16	Dec-14	1771	1771	2918004	0.0006
17	Dec-14	1166	1166	2918004	0.0004
18	Dec-14	1686	1686	2918004	0.0006
19	Dec-14	838	838	2918004	0.0003
20	Dec-14	627	627	2918004	0.0002
21	Dec-14	1771	1771	2918004	0.0006
22	Dec-14	1335	1335	2918004	0.0005
23	Dec-14	1686	1686	2918004	0.0006
24	Dec-14	675	675	2918004	0.0002
25	Dec-14	4063	4063	2918004	0.0014
26	Dec-14	776	776	2918004	0.0003
27	Dec-14	880	880	2918004	0.0003
28	Dec-14	1543	1543	2918004	0.0005
29	Dec-14	899	899	2918004	0.0003
30	Dec-14	2329	2329	2918004	0.0008
31	Dec-14	2150	2150	2918004	0.0007
32	Dec-14	841	841	2918004	0.0003
33	Dec-14	1371	1371	2918004	0.0005
34	Dec-14	3258	3258	2918004	0.0011
35	Dec-14	3905	3905	2918004	0.0013
36	Dec-14	1634	1634	2918004	0.0006
37	Dec-14	1991	1991	2918004	0.0007
38	Dec-14	2010	2010	2918004	0.0007
39	Dec-14	1790	1790	2918004	0.0006
40	Dec-14	2676	2676	2918004	0.0009
41	Dec-14	1727	1727	2918004	0.0006
42	Dec-14	2129	2129	2918004	0.0007
43	Dec-14	3928	3928	2918004	0.0013

Annexure-IV  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(2) System Average interruption Frequency Index (SAIFI)**

Sr.No.	Month	Ni = Number of consumers who experienced a sustained interruption on ith feeder	Sum of consumers of i feeders which had experienced interruptions = Sum Ni	Nt = Total number of consumers of the distribution Licensees area	SAIFI = (4) / (5) (Events)
(1)	(2)	(3)	(4)	(5)	(6)
44	Dec-14	3750	3750	2918004	0.0013
45	Dec-14	3621	3621	2918004	0.0012
46	Dec-14	1627	1627	2918004	0.0006
47	Dec-14	1386	1386	2918004	0.0005
48	Dec-14	13656	13656	2918004	0.0047
49	Dec-14	5058	5058	2918004	0.0017
50	Dec-14	2161	2161	2918004	0.0007
51	Dec-14	2932	2932	2918004	0.0010
52	Dec-14	4309	4309	2918004	0.0015
53	Dec-14	4453	4453	2918004	0.0015
54	Dec-14	3434	3434	2918004	0.0012
55	Dec-14	6988	6988	2918004	0.0024
56	Dec-14	2081	2081	2918004	0.0007
57	Dec-14	6004	6004	2918004	0.0021
58	Dec-14	2459	2459	2918004	0.0008
59	Dec-14	8416	8416	2918004	0.0029
60	Dec-14	5248	5248	2918004	0.0018
61	Dec-14	3783	3783	2918004	0.0013
62	Dec-14	5468	5468	2918004	0.0019
63	Dec-14	4785	4785	2918004	0.0016
64	Dec-14	4689	4689	2918004	0.0016
65	Dec-14	1379	1379	2918004	0.0005
66	Dec-14	8646	8646	2918004	0.0030
67	Dec-14	6150	6150	2918004	0.0021
68	Dec-14	6499	6499	2918004	0.0022
69	Dec-14	4572	4572	2918004	0.0016
70	Dec-14	4106	4106	2918004	0.0014
71	Dec-14	11234	11234	2918004	0.0038
72	Dec-14	12043	12043	2918004	0.0041
73	Dec-14	25955	25955	2918004	0.0089
74	Dec-14	10459	10459	2918004	0.0036
75	Dec-14	4944	4944	2918004	0.0017
76	Dec-14	4043	4043	2918004	0.0014
77	Dec-14	9427	9427	2918004	0.0032
78	Dec-14	3703	3703	2918004	0.0013
79	Dec-14	39	39	2918004	0.0000
80	Dec-14	1944	1944	2918004	0.0007
81	Dec-14	3434	3434	2918004	0.0012
82	Dec-14	2924	2924	2918004	0.0010
83	Dec-14	3580	3580	2918004	0.0012
84	Dec-14	2120	2120	2918004	0.0007
85	Dec-14	6147	6147	2918004	0.0021
Total		292961	292961	2918004	0.1004

Annexure-IV

Performance Report regarding Reliability Indices

ats for Quarterly returns to be submitted to the Commission by the Distribution Licen

(3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Oct-14	0.0000	0.0000	46.6000
2	Oct-14	0.0011	0.0000	27.4000
3	Oct-14	0.0013	0.0001	16.1300
4	Oct-14	0.0013	0.0001	20.0700
5	Oct-14	0.0016	0.0002	7.0000
6	Oct-14	0.0025	0.0001	22.0000
7	Oct-14	0.0028	0.0002	16.0000
8	Oct-14	0.0029	0.0001	22.9500
9	Oct-14	0.0031	0.0002	14.6600
10	Oct-14	0.0036	0.0002	15.7600
11	Oct-14	0.0045	0.0002	26.0000
12	Oct-14	0.0052	0.0003	15.2800
13	Oct-14	0.0064	0.0005	14.0000
14	Oct-14	0.0078	0.0003	22.7300
15	Oct-14	0.0090	0.0002	39.0400
16	Oct-14	0.0097	0.0005	20.3400
17	Oct-14	0.0098	0.0009	11.4000
18	Oct-14	0.0101	0.0010	10.4700
19	Oct-14	0.0112	0.0005	24.9600
20	Oct-14	0.0116	0.0016	7.4800
21	Oct-14	0.0117	0.0006	19.1700
22	Oct-14	0.0129	0.0002	57.5700
23	Oct-14	0.0136	0.0008	17.9800
24	Oct-14	0.0137	0.0007	20.6200
25	Oct-14	0.0138	0.0009	16.0000
26	Oct-14	0.0141	0.0008	18.0000
27	Oct-14	0.0143	0.0002	88.2700
28	Oct-14	0.0144	0.0004	35.8300
29	Oct-14	0.0145	0.0010	14.1000
30	Oct-14	0.0164	0.0011	15.2400
31	Oct-14	0.0167	0.0008	20.0000
32	Oct-14	0.0173	0.0005	32.6900
33	Oct-14	0.0187	0.0009	20.0000
34	Oct-14	0.0190	0.0013	14.1700
35	Oct-14	0.0190	0.0013	14.6500
36	Oct-14	0.0203	0.0013	16.0000
37	Oct-14	0.0204	0.0007	28.3800
38	Oct-14	0.0205	0.0012	16.6200
39	Oct-14	0.0218	0.0011	19.7100
40	Oct-14	0.0225	0.0009	24.1900
41	Oct-14	0.0272	0.0015	17.7900
42	Oct-14	0.0273	0.0011	25.0000
43	Oct-14	0.0275	0.0007	41.6300
44	Oct-14	0.0279	0.0016	17.2500
45	Oct-14	0.0283	0.0012	23.3000
46	Oct-14	0.0286	0.0018	16.2700
47	Oct-14	0.0289	0.0008	37.2800
48	Oct-14	0.0300	0.0016	18.3800
49	Oct-14	0.0301	0.0014	22.0000
50	Oct-14	0.0306	0.0014	21.2300

## Annexure-IV

## Performance Report regarding Reliability Indices

ats for Quarterly returns to be submitted to the Commission by the Distribution Licen

## (3) Customer Average Interruption Duration Index (CAIDI)

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
51	Oct-14	0.0309	0.0017	18.6000
52	Oct-14	0.0314	0.0013	24.0100
53	Oct-14	0.0322	0.0019	16.7700
54	Oct-14	0.0329	0.0006	59.0000
55	Oct-14	0.0332	0.0022	14.9700
56	Oct-14	0.0347	0.0031	11.2300
57	Oct-14	0.0361	0.0011	32.3100
58	Oct-14	0.0367	0.0016	23.0000
59	Oct-14	0.0373	0.0020	18.7400
60	Oct-14	0.0376	0.0033	11.3800
61	Oct-14	0.0393	0.0011	36.0000
62	Oct-14	0.0393	0.0019	21.0000
63	Oct-14	0.0409	0.0019	20.9900
64	Oct-14	0.0412	0.0014	30.0000
65	Oct-14	0.0415	0.0015	27.0200
66	Oct-14	0.0420	0.0017	25.3500
67	Oct-14	0.0427	0.0024	17.6700
68	Oct-14	0.0439	0.0010	42.8600
69	Oct-14	0.0444	0.0012	36.0000
70	Oct-14	0.0465	0.0037	12.5400
71	Oct-14	0.0563	0.0020	28.7200
72	Oct-14	0.0581	0.0023	24.7600
73	Oct-14	0.0591	0.0017	34.5900
74	Oct-14	0.0595	0.0014	41.6500
75	Oct-14	0.0615	0.0012	52.0000
76	Oct-14	0.0630	0.0018	35.0000
77	Oct-14	0.0639	0.0021	30.2900
78	Oct-14	0.0685	0.0022	31.2500
79	Oct-14	0.0756	0.0020	37.1300
80	Oct-14	0.0777	0.0017	45.1100
81	Oct-14	0.0880	0.0017	52.6500
82	Oct-14	0.0934	0.0035	26.7000
83	Oct-14	0.0977	0.0019	51.2000
84	Oct-14	0.1004	0.0028	36.0000
85	Oct-14	0.1052	0.0031	33.9000
86	Oct-14	0.1101	0.0020	54.0700
87	Oct-14	0.1297	0.0028	45.8400
88	Oct-14	0.2256	0.0046	48.6500
89	Oct-14	0.2471	0.0065	38.0100
90	Oct-14	0.7586	0.0031	247.1700
91	Oct-14	0.9887	0.0166	59.3800
92	Oct-14	0.0002	0.0000	646.2000
93	Oct-14	0.0006	0.0000	19.1200
94	Oct-14	0.0028	0.0002	14.9700
95	Oct-14	0.0030	0.0002	16.0000
96	Oct-14	0.0050	0.0001	41.3100
97	Oct-14	0.0078	0.0007	11.5400
98	Oct-14	0.0200	0.0014	14.2900
99	Oct-14	0.0250	0.0001	315.0000
100	Oct-14	0.0311	0.0008	41.1800

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**ats for Quarterly returns to be submitted to the Commission by the Distribution Licen**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
101	Oct-14	0.0371	0.0013	28.7800
102	Oct-14	0.0386	0.0017	22.4400
103	Oct-14	0.0409	0.0012	33.3500
104	Oct-14	0.0031	0.0002	14.8400
105	Oct-14	0.0377	0.0016	24.0000
106	Oct-14	0.1524	0.0037	41.6200
107	Oct-14	0.0010	0.0001	9.0000
108	Oct-14	0.0100	0.0016	6.3300
109	Oct-14	0.0104	0.0006	17.0100
110	Oct-14	0.1112	0.0061	18.1100
Total		5.6179	0.1623	34.6059

Remark :

- 1 Customer served by Rinfra are 2915971 nos.
- 2 Number of feeders are 1022 Nos.

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Nov-14	0.0000	0.0000	33.9000
2	Nov-14	0.0004	0.0000	27.0000
3	Nov-14	0.0016	0.0001	23.0000
4	Nov-14	0.0017	0.0001	28.0000
5	Nov-14	0.0039	0.0002	16.9000
6	Nov-14	0.0047	0.0005	9.0000
7	Nov-14	0.0097	0.0002	44.8900
8	Nov-14	0.0054	0.0002	34.9700
9	Nov-14	0.0060	0.0003	18.0900
10	Nov-14	0.0060	0.0006	10.0000
11	Nov-14	0.0061	0.0002	27.7700
12	Nov-14	0.0062	0.0004	14.4500
13	Nov-14	0.0071	0.0007	10.0000
14	Nov-14	0.0088	0.0006	15.6600
15	Nov-14	0.0089	0.0003	28.0400
16	Nov-14	0.0097	0.0009	10.3400
17	Nov-14	0.0101	0.0005	20.1700
18	Nov-14	0.0104	0.0004	28.6200
19	Nov-14	0.0108	0.0007	15.1300
20	Nov-14	0.0129	0.0004	33.4900
21	Nov-14	0.0139	0.0004	39.2800
22	Nov-14	0.0145	0.0005	27.7300
23	Nov-14	0.0152	0.0022	7.0300
24	Nov-14	0.0153	0.0005	28.9400
25	Nov-14	0.0159	0.0006	25.2600
26	Nov-14	0.0163	0.0009	18.3100
27	Nov-14	0.0165	0.0012	14.0000
28	Nov-14	0.0180	0.0009	19.6400
29	Nov-14	0.0185	0.0008	23.3400
30	Nov-14	0.0193	0.0013	15.3300
31	Nov-14	0.0197	0.0005	42.0000
32	Nov-14	0.0198	0.0009	22.2100
33	Nov-14	0.0206	0.0006	36.7500
34	Nov-14	0.0207	0.0012	17.3100
35	Nov-14	0.0213	0.0011	19.2500
36	Nov-14	0.0227	0.0015	15.0000
37	Nov-14	0.0230	0.0009	25.4900
38	Nov-14	0.0237	0.0019	12.4500
39	Nov-14	0.0241	0.0013	18.8100
40	Nov-14	0.0242	0.0004	57.7300
41	Nov-14	0.0254	0.0011	24.0000
42	Nov-14	0.0255	0.0007	36.9700
43	Nov-14	0.0271	0.0017	15.9200
44	Nov-14	0.0274	0.0019	14.7600
45	Nov-14	0.0282	0.0019	14.9000
46	Nov-14	0.0282	0.0012	23.0300
47	Nov-14	0.0304	0.0010	29.0200
48	Nov-14	0.0315	0.0020	15.6000
49	Nov-14	0.0318	0.0018	17.7000
50	Nov-14	0.0325	0.0010	31.0600



Annexure-IV  
**Performance Report regarding Reliability Indices**  
**Formats for Quarterly returns to be submitted to the Commission by the Distribution Licensee**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
51	Nov-14	0.0350	0.0030	11.7800
52	Nov-14	0.0352	0.0027	13.0000
53	Nov-14	0.0381	0.0017	22.0000
54	Nov-14	0.0409	0.0012	33.0000
55	Nov-14	0.0418	0.0011	37.1700
56	Nov-14	0.0424	0.0008	51.2200
57	Nov-14	0.0450	0.0016	28.0000
58	Nov-14	0.0465	0.0011	42.6300
59	Nov-14	0.0500	0.0025	19.8300
60	Nov-14	0.0518	0.0017	29.8900
61	Nov-14	0.0522	0.0019	27.3600
62	Nov-14	0.0536	0.0022	24.5800
63	Nov-14	0.0543	0.0028	19.6000
64	Nov-14	0.0558	0.0017	32.8500
65	Nov-14	0.0572	0.0054	10.6300
66	Nov-14	0.0584	0.0018	33.0000
67	Nov-14	0.0599	0.0026	23.3900
68	Nov-14	0.0604	0.0021	28.9500
69	Nov-14	0.0642	0.0017	38.8100
70	Nov-14	0.0659	0.0029	23.0200
71	Nov-14	0.0684	0.0020	34.3600
72	Nov-14	0.0686	0.0016	43.5400
73	Nov-14	0.0721	0.0014	51.2300
74	Nov-14	0.0828	0.0035	23.8700
75	Nov-14	0.0858	0.0019	46.1200
76	Nov-14	0.0866	0.0027	31.5700
77	Nov-14	0.0884	0.0031	28.4600
78	Nov-14	0.0902	0.0040	22.3800
79	Nov-14	0.0951	0.0037	25.9800
80	Nov-14	0.0958	0.0029	32.9300
81	Nov-14	0.1076	0.0063	17.2200
82	Nov-14	0.1204	0.0033	36.1000
83	Nov-14	0.1252	0.0040	31.4600
84	Nov-14	0.1332	0.0014	93.0100
85	Nov-14	0.1374	0.0007	206.4700
86	Nov-14	0.0149	0.0003	44.3800
87	Nov-14	0.0013	0.0001	16.6400
88	Nov-14	0.0334	0.0013	26.3000
89	Nov-14	0.0038	0.0002	20.0000
90	Nov-14	0.0657	0.0035	18.5800
91	Nov-14	0.0081	0.0012	7.0000
92	Nov-14	0.0141	0.0018	8.0000
93	Nov-14	0.0426	0.0054	7.8900
Total		3.4516	0.1397	24.7062

Remark :

- 1 Customer served by Rinfra are 2916176 nos.
- 2 Number of feeders are 1024 Nos.

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**ats for Quarterly returns to be submitted to the Commission by the Distribution Licen**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
1	Dec-14	0.0000	0.0000	27.0000
2	Dec-14	0.0000	0.0000	36.0000
3	Dec-14	0.0016	0.0003	6.0000
4	Dec-14	0.0017	0.0001	21.8700
5	Dec-14	0.0018	0.0002	11.0000
6	Dec-14	0.0027	0.0002	14.0000
7	Dec-14	0.0034	0.0002	19.0000
8	Dec-14	0.0037	0.0005	7.0000
9	Dec-14	0.0042	0.0002	19.0400
10	Dec-14	0.0046	0.0003	15.0000
11	Dec-14	0.0047	0.0007	7.0000
12	Dec-14	0.0047	0.0002	23.0000
13	Dec-14	0.0051	0.0008	8.0000
14	Dec-14	0.0062	0.0002	41.0000
15	Dec-14	0.0065	0.0003	25.0600
16	Dec-14	0.0072	0.0006	12.0000
17	Dec-14	0.0073	0.0004	20.0500
18	Dec-14	0.0080	0.0006	14.0000
19	Dec-14	0.0081	0.0003	29.0000
20	Dec-14	0.0083	0.0002	39.0000
21	Dec-14	0.0084	0.0006	14.0000
22	Dec-14	0.0085	0.0005	18.7400
23	Dec-14	0.0086	0.0006	15.0000
24	Dec-14	0.0087	0.0002	38.0000
25	Dec-14	0.0088	0.0014	7.0000
26	Dec-14	0.0097	0.0003	38.0300
27	Dec-14	0.0101	0.0003	34.8900
28	Dec-14	0.0105	0.0005	20.8400
29	Dec-14	0.0110	0.0003	36.0000
30	Dec-14	0.0111	0.0008	14.4900
31	Dec-14	0.0116	0.0007	15.7100
32	Dec-14	0.0116	0.0003	43.2100
33	Dec-14	0.0125	0.0005	28.0000
34	Dec-14	0.0132	0.0011	12.7900
35	Dec-14	0.0143	0.0013	11.3200
36	Dec-14	0.0151	0.0006	27.9900
37	Dec-14	0.0157	0.0007	23.0000
38	Dec-14	0.0157	0.0007	23.0000
39	Dec-14	0.0158	0.0006	26.6400
40	Dec-14	0.0163	0.0009	18.0000
41	Dec-14	0.0165	0.0006	29.1700
42	Dec-14	0.0173	0.0007	25.5200
43	Dec-14	0.0186	0.0013	15.1900
44	Dec-14	0.0204	0.0013	19.5500
45	Dec-14	0.0251	0.0012	21.1100
46	Dec-14	0.0262	0.0006	47.5900
47	Dec-14	0.0265	0.0005	56.8500
48	Dec-14	0.0270	0.0047	6.0000
49	Dec-14	0.0281	0.0017	16.3700
50	Dec-14	0.0284	0.0007	38.6700

**Annexure-IV**  
**Performance Report regarding Reliability Indices**  
**ats for Quarterly returns to be submitted to the Commission by the Distribution Licen**  
**(3) Customer Average Interruption Duration Index (CAIDI)**

Sr.No.	Month	SAIDI	SAIFI	SAIDI/SAIFI (CAIDI in Minutes)
(1)	(2)	(3)	(4)	(5)
51	Dec-14	0.0293	0.0010	29.1700
52	Dec-14	0.0295	0.0015	20.0000
53	Dec-14	0.0305	0.0015	20.0000
54	Dec-14	0.0317	0.0012	26.9400
55	Dec-14	0.0335	0.0024	14.0000
56	Dec-14	0.0342	0.0007	48.0200
57	Dec-14	0.0344	0.0021	16.7400
58	Dec-14	0.0369	0.0008	43.7300
59	Dec-14	0.0372	0.0029	12.9100
60	Dec-14	0.0402	0.0018	22.3600
61	Dec-14	0.0458	0.0013	35.3100
62	Dec-14	0.0464	0.0019	24.7400
63	Dec-14	0.0479	0.0016	29.2400
64	Dec-14	0.0525	0.0016	32.6700
65	Dec-14	0.0535	0.0005	113.1700
66	Dec-14	0.0542	0.0030	18.3000
67	Dec-14	0.0563	0.0021	26.7100
68	Dec-14	0.0579	0.0022	26.0000
69	Dec-14	0.0591	0.0016	37.7000
70	Dec-14	0.0623	0.0014	44.2400
71	Dec-14	0.0633	0.0038	16.4300
72	Dec-14	0.0664	0.0041	16.1000
73	Dec-14	0.0712	0.0089	8.0000
74	Dec-14	0.0781	0.0036	21.7800
75	Dec-14	0.1136	0.0017	67.0300
76	Dec-14	0.1777	0.0014	128.2600
77	Dec-14	0.1935	0.0032	59.9100
78	Dec-14	0.0601	0.0013	47.3700
79	Dec-14	0.0002	0.0000	17.0000
80	Dec-14	0.0047	0.0007	7.0000
81	Dec-14	0.0216	0.0012	18.3400
82	Dec-14	0.0221	0.0010	22.0600
83	Dec-14	0.0327	0.0012	26.6200
84	Dec-14	0.0050	0.0007	6.8300
85	Dec-14	0.0169	0.0021	8.0000
Total		2.3855	0.1004	23.7609

Remark :

- 1 Customer served by Rinfra are 2918004 nos.
- 2 Number of feeders are 1034 Nos.