

Rujuta Gadgil

From: SE BILLING <sebillingho@gmail.com>
Sent: Wednesday, August 7, 2019 6:19 PM
To: Rujuta Gadgil
Cc: CE BILLING; Dhananjay Aundhekar
Subject: Re: FW: Comments on Fact Finding Committee Report

As per letter dated 04-07-2019 , on the Fact finding Committee Report it is to submit the following additional information as follows ;

MSEDCL has commenced providing SMS to inform consumers in advance about the date and 2hrs time slot of reading to consumers on their registered Mobile number One (1) day prior to Meter reading date . This facility is started in 6 Circle of MSEDCL namely- Thane Urban (including Mulund and Bhandup areas coming within Mumbai) , Vashi , Kalyan Circle-I , Rastapeth , Ganeshkhind , Nagpur Urban and will be extended in future to remaining Circles of MSEDCL. With this facility Consumer is gets prior intimation and is aware of the reading being taken and instances of Door Lock/ Permission access for Meter reading is avoided ,

Regards,

Superintending Engineer (Billing),

Maharashtra State Electricity Distribution Co. Ltd.

"Prakashgad", 5th Floor, Station Road,

Bandra (E), Mumbai -51.