



महाराष्ट्र विद्युत नियामक आयोग

Maharashtra Electricity Regulatory Commission



MERC/ADM/RTI/041/2020/0343

05.10.2020
Dt. 05.10.2020

To,
Shri Kamlakar Ratnakar Shenoy,
903, Vaishali, B Apartment,
Motisha Lane (Love lane),
Opp. Telephone Exchange,
Mazgaon, Mumbai- 400 010.

Subject : Your application dated 03.08.2020 submitted under RTI Act 2005.

The office of the Commission is in receipt of your application dated 26.08.2020 under section 6 (1) RTI Act 2005 seeking information by the PIO.

No.	Information Sought	Information Provided
a.	Total number of complaints received by MERC in the above matter	Total emails received regarding High Bill Complaints: 1179 Nos.
b.	Total number of complaints received against BEST undertaking	Total emails received regarding High Bill Complaints which are pertaining to BEST Undertaking: 103 Nos.
c.	Action taken in all the several complaints received	All the above mentioned emails are forwarded to the Concerned Distribution Licensees.
d.	Order passed on my complaint dt. 31.07.2020	Your complaint Email Dt. 31.07.2020 has been forwarded to BEST Undertaking for further necessary action.

Also note that your application is not disposed off within the time bond as per the RTI Act 2005 due to COVID-19 lockdown.

Shri Anil Kumar Ukey, Deputy Director (Legal) is the first Appellate Authority for the purpose of Appeal under Sub- Section (1) of section 19 of the Right Information Act, 2005. Address: Maharashtra Electricity Regulatory Commission, World Trade Centre, Centre No.1, 13th Floor, Cuffe Parade, Mumbai - 400005 Tel. No. 022-22163964/65/69. Email: anilkumar.ukey@merc.gov.in.

Yours faithfully,

(Pradeep Mohare)

Public Information Officer & Section Officer